

# **Global Call IP**

**Technology Guide** 

September 2004



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Publication Date: September 2004 Document Number: 05-2243-002 Intel Converged Communications, Inc. 1515 Route 10 Parsippany, NJ 07054

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# Revision History

This revision history summarizes the changes made in each published version of this document.

Document No.	<b>Publication Date</b>	Description of Revisions
05-2243-002	September 2004	Call Transfer Scenarios When Using H.323 (pg. 44): New section and subsections
		Using Fast Start and Slow Start Setup section (pg. 60): Added note about H.323 fast start when no coder is specified (PTR#33321)
		Summary of Call-Related Information that can be Set table (pg. 61): Added note that GC_SINGLECALL must be used for SIP Message Information fields. Added entries for Bearer Capability IE, Call ID (GUID), Facility IE, MediaWaitForConnect, PresentationIndicator, four additional SIP Message Information fields.
		Coders Supported for Intel NetStructure IPT Boards table (pg. 66): Multiple updates and corrections. (PTR 32623)
		Coders Supported for Intel NetStructure DM/IP Boards table (pg. 67): Multiple updates and corrections. (PTR 32623)
		Specifying Media Capabilities Before Connection section (pg. 67): New section
		Resource Allocation When Using Low-Bit Rate Coders section (pg. 68): New section
		Setting Busy Reason Codes section (pg. 71): New section and subsections
		Retrievable Call Information table (pg. 74): Revised datatype for H.323 Call ID and added info on SIP Call ID
		Examples of Retrieving Call-Related Information section (pg. 76): Added code examples for retrieving and parsing Call ID
		Setting and Retrieving Q.931 Message IEs (pg. 84): New section and subsections
		Supported SIP Message Information Fields table (pg. 88): Added entries for Call ID, Diversion URI, Referred-by, and Replaces. Updated Contact URI entry to indicate setting is supported.
		Generating or Detecting DTMF Tones Using a Voice Resource (pg. 94): New section
		Getting Media Streaming Status and Connection Information section (pg. 95): Added information on retrieving RTP addresses and code example
		Nonstandard Registration Message section (pg. 100): Corrected parameters and added code example
		Setting QoS Threshold Values (pg. 105) and Retrieving QoS Threshold Values (pg. 106): Corrected ParmSetID name in both code examples (PTR 32690)
		Gatekeeper Registration Failure section (pg. 117): Added information and reorganized.
		Call Transfer When Using H.323 (pg. 118): New section and subsections.
		Getting Notification of T.38 Status Changes section (pg. 126): Removed four unsupported parameter set IDs and corresponding parameter IDs
		Using MIME-Encoded SIP Messages (SIP-T) section (pg. 127): New section and subsections
		Global Call Functions Supported by IP section (pg. 155): Added entries for six Call Transfer functions
		gc_AcceptInitXfer( ) Variances for IP (pg. 162) : New section
		gc_AcceptXfer( ) Variances for IP (pg. 163) : New section



Document No.	Publication Date	Description of Revisions
05-2243-002 (continued)		Valid Extension IDs for the gc_Extension() Function table (pg. 166): Added entry for IPEXTID_MSGINFO
		gc_GetCallInfo() Variances for IP section (pg. 168): Added information on getting Call ID. Added SIP-specific address formats (To URI and From URI).
		gc_InitXfer( ) Variances for IP (pg. 171) : New section
		gc_InvokeXfer( ) Variances for IP (pg. 172) : New section
		gc_MakeCall() Variances for IP section (pg. 174): Clarified procedure for setting protocol to use on multi-protocol devices. Added note about SIP timeout. Added information to Forming a Destination Address String section (pg. 179) about specifying port address in TCP/IP destination addresses.
		Configurable Call Parameters When Using H.323 table (pg. 175): Corrected value names for IPPARM_CONNECTIONMETHOD. Added entry for IPSET_CALLINFO/IPPARM_CALLID.
		Configurable Call Parameters When Using SIP table (pg. 178): Corrected value names for IPPARM_CONNECTIONMETHOD. Added entry for IPSET_CALLINFO/IPPARM_CALLID.
		gc_RejectInitXfer() Variances for IP (pg. 191) : New section
		gc_RejectXfer( ) Variances for IP (pg. 191) : New section
		gc_SetUserInfo() Variances for IP section (pg. 199): Added note about not using this function to set protocol to use on multi-protocol devices.
		—gc_Start() Variances for IP section (pg. 201): Added information about initialization functions and overriding defaults when appropriate. Added information on default board instances and parameter values
		Global Call States Supported by IP section (pg. 205): Added new states supporting Call Transfer
		Global Call Events Supported by IP section (pg. 205): Added new events supporting Call Transfer
		Parameter Set Reference section (pg. 216): Removed four unsupported parameter sets from summary table and deleted corresponding set-specific subsections: IPSET_T38_TONEDET, IPSET_T38CAPFRAMESTATUS, IPSET_T38INFOFRAMESTATUS, IPSET_T38HDLCFRAMESTATUS
		Summary of Parameter Sets and Parameter Usage table (pg. 209): Added entries:  IPSET_CALLINFO/IPPARM_BEARERCAP  IPSET_CALLINFO/IPPARM_FACILITY  IPSET_CALLINFO/IPPARM_MEDIAWAITFORCONNECT  IPSET_CALLINFO/IPPARM_PRESENTATION_IND  IPSET_CALLINFO/IPPARM_PROGRESS_IND  IPSET_H323_RESPONSE_CODE/IPPARM_BUSY_CAUSE  IPSET_MIME and IPSET_MIME_2000K_TO_BYE parameter set  IPSET_RTP_ADDRESS/IPPARM_LOCAL  IPSET_RTP_ADDRESS/IPPARM_REMOTE  IPSET_SIP_MSGINFO/IPPARM_CALLID_HDR  IPSET_SIP_MSGINFO/IPPARM_DIVERSION_URI  IPSET_SIP_MSGINFO/IPPARM_REFERRED_BY  IPSET_SIP_MSGINFO/IPPARM_REFERRED_BY  IPSET_SIP_RESPONSE_CODE/IPPARM_BUSY_REASON  Updated IPSET_CALLINFO/IPPARM_CALLID and IPSET_SIP_MSGINFO/IPPARM_CONTACT_URI to include setting and sending info



Document No.	<b>Publication Date</b>	Description of Revisions
05-2243-002 (continued)		IPSET_CALLINFO Parameter Set table (pg. 217): Added entries for IPPARM_BEARERCAP, IPPARM_FACILITY, IPPARM_MEDIAWAITFORCONNECT, IPPARM_PRESENTATION_IND, and IPPARM_PROGRESS_IND
		Updateded type and description for IPPARM_CALLID Corrected value names for IPPARM_CONNECTIONMETHOD
		IPSET_H323_RESPONSE_CODE section (pg. 222): New section
		IPSET_MIME and IPSET_MIME_200OK_TO_BYE section (pg. 224): New section
		IPSET RTP ADDRESS section (pg. 228): New section
		IPSET_SIP_MSGINFO Parameter Set table (pg. 228): Added entries for IPPARM_CALLID_HDR, IPPARM_DIVERSION_URI, IPPARM_REFERRED_BY, and IPPARM_REPLACES. Updated IPPARM_CONTACT_URI for setting. Added length defines for all parameters.
		IPSET_SIP_RESPONSE_CODE section (pg. 229): New section
		IP_VIRTBOARD structure description (pg. 242): Added h323_msginfo_mask, sup_serv_mask, and sip_mime_mem fields. Added IP_SIP_MIME_ENABLE to description of sip_msginfo_mask. Added default values to field descriptions.
		IPADDR structure description (pg. 244): Added information abut byte order for IPv4 addresses.
		RTP_ADDR structure description (pg. 246): New section
		Failure Response Codes When Using SIP section (pg. 266): Added new codes specific to SIP MIME
05-2243-001	January 2004	Initial version of document under this title.  Much of the information contained in this document was previously published in the  Global Call IP over Host-based Stack Technology User's Guide, document number  05-1512-004. In addition to the title change and a general reorganization, the  following changes are reflected in this document:
		Setting Coder Information section: Added note that applications must explicitly set the extra.vad field for coders that implicitly support VAD (PTR 30084, PTR 30285). Added explanation of the meaning of GCCAP_dontCare and why the payload_type is currently not supported. Updated tables to indicate that 1 fpp is not supported on G.723 and G.729 (PTR 30542). Added note to DM/IP table that asymmetric coders are not supported (PTR 31212).
		Example of Retrieving Call-Related Information: Corrected both example programs
		Setting and Retrieving SIP Message Information Fields section: New section
		Getting Notification of DTMF Detection section: Removed description of unsupported IPPARM_DTMF_RFC_2833 parameter
		Generating DTMF section: Removed description of IPPARM_DTMF_RFC_2833 parameter
		Enabling and Disabling Unsolicited Notification Events section: Removed description of unsupported EXTENSIONEVT_DTMF_RFC2833 parameter
		Registration section: Removed incorrect reference to LRQ/LCF/LRJ RAS messages; corrected code example for SIP registration; added table to map abstract registrar registration concepts to SIP REGISTER elements
		Gatekeeper Registration Failure: New section
		Global Call Functions Supported by IP section: Added bullet to indicate support for gc_GetCTInfo()
		gc_GetCTInfo() Variances for IP section: New section
		gc_ReqService( ) Variances for IP: Added SIP support for alias
		gc_HeqService() Variances for IP: Added SIP support for alias



Document No.	<b>Publication Date</b>	Description of Revisions
05-2243-001 (continued)		gc_Start( ) Variances for IP: Added note that network adaptor must be enabled before calling function, and info on how to start with network adaptor disabled
		Initialization Functions section: New section to describe two mandatory initialization functions
		Summary of Parameter IDs and Set IDs table: Updated IPSET_LOCAL_ALIAS entries to indicate SIP support. Removed gc_SetConfigData() from the list of functions that can be used to set TOS. Removed description of unsupported IPPARM_DTMF_RFC_2833 parameter
		IPSET_DTMF Parameter Set section: Removed description of unsupported IPPARM_DTMF_RFC_2833 parameter
		IPSET_EXTENSIONEVT_MSK section: Removed description of unsupported EXTENSIONEVT_DTMF_RFC2833 parameter
		IPSET_SIP_MSGINFO Parameter Set section: Added section for parameters used when setting and retrieving SIP Message Information fields
		IPSET_REG_INFO Parameter Set table: Added row for IPPARM_REG_TYPE (H.323 only)
		IPCCLIB_START_DATA structure reference page: Updated to refer to the INIT_IPCCLIB_START_DATA() initialization function
		IPADDR structure reference page: Added note that the only ipv4 field value supported is IP_CFG_DEFAULT
		IP_REGISTER_ADDRESS structure reference page: corrected description of time_to_live field
		IP_RFC2833_EVENT structure reference page: Removed as unsupported
		IP_VIRTBOARD structure reference page: Updated to refer to INIT_IP_VIRTBOARD() initialization function
		IP-Specific Event Cause Codes chapter: Updated descriptions of the possible event causes (PTR 31213)



# **About This Publication**

The following topics provide information about this publication.

- Purpose
- Intended Audience
- How to Use This Publication
- Related Information

# **Purpose**

This guide is for users of the Global Call API writing applications that use host-based IP H.323 or SIP technology. The Global Call API provides call control capability and supports IP Media control capability. This guide provides Global Call IP-specific information only and should be used in conjunction with the *Global Call API Programming Guide* and the *Global Call API Library Reference*, which describe the generic behavior of the Global Call API.

This publication specifically documents the Global Call API as it is implemented in the Intel<sup>®</sup> Dialogic<sup>®</sup> System Release 6.0 Feature Pack 1 on CompactPCI for Windows\* release.

#### **Intended Audience**

This guide is intended for:

- System IntegratorsIndependent Software Vendors (ISVs)
- Value Added Resellers (VARs)
- Original Equipment Manufacturers (OEMs)

This publication assumes that the audience is familiar with the Windows\* or Linux\* operating system and has experience using the C programming language.

## **How to Use This Publication**

This guide is divided into the following chapters:

- Chapter 1, "IP Overview" gives a overview of VoIP technology and brief introductions to the H.323 and SIP standards for novice users.
- Chapter 2, "Global Call Architecture for IP" describes how Global Call can be used with IP technology and provides an overview of the architecture.
- Chapter 3, "IP Call Scenarios" provides some call scenarios that are specific to IP technology.



- Chapter 4, "IP-Specific Operations" describes how to use Global Call to perform IP-specific operations, such as setting call related information, registering with a registration server, etc.
- Chapter 5, "Building Global Call IP Applications" provides guidelines for building Global Call applications that use IP technology.
- Chapter 6, "Debugging Global Call IP Applications" provides information for debugging Global Call IP applications.
- Chapter 7, "IP-Specific Function Information" describes the additional functionality of specific Global Call functions used with IP technology.
- Chapter 8, "IP-Specific Parameters" provides a reference for IP-specific parameter set IDs and their associated parameter IDs.
- Chapter 9, "IP-Specific Data Structures" provides a data structure reference for Global Call IP-specific data structures.
- Chapter 10, "IP-Specific Event Cause Codes" describes IP-specific event cause codes.
- Chapter 11, "Supplementary Reference Information" provides supplementary information including technology references and formats for called and calling party addresses for H.323.
- A Glossary and an Index can be found at the end of the document.

#### **Related Information**

Refer to the following documents and web sites for more information about developing IP telephony applications that use the Global Call API:

- Global Call API Programming Guide
- Global Call API Library Reference
- IP Media Library API Programming Guide
- IP Media Library API Library Reference
- ITU-T Recommendation H.323, Packet-based multimedia communications systems, http://www.itu.int/rec/recommendation.asp?type=folders&lang=e&parent=T-REC-H.323
- ITU-T Recommendation H.225.0, Call signalling protocols and media stream packetization for packet-based multimedia communication systems, http://www.itu.int/rec/recommendation.asp?type=folders&lang=e&parent=T-REC-H.225.0
- ITU-T Recommendation H.245, Control protocol for multimedia communication, http://www.itu.int/rec/recommendation.asp?type=folders&lang=e&parent=T-REC-H.245
- ITU-T Recommendation H.450.2, Call transfer supplementary service for H.323, http://www.itu.int/rec/recommendation.asp?type=folders&lang=e&parent=T-REC-H.450.2
- Internet Engineering Task Force (IETF) Request for Comments RFC3261, SIP: Session Initiation Protocol, ftp://ftp.rfc-editor.org/in-notes/rfc3261.txt
- Internet Engineering Task Force (IETF) Request for Comments RFC1889, RTP: A Transport Protocol for Real-Time Applications, ftp://ftp.rfc-editor.org/in-notes/rfc3261.txt



- For information on porting an application developed using System Release 5.x and the embedded (on-board) stack to the host-based stack implementation provided in System Release 6.0 and later, see the *Porting Global Call H.323 Applications from Embedded Stack to Host-Based Stack Application Note*
- http://developer.intel.com/design/telecom/support (for technical support)
- http://www.intel.com/design/network/products/telecom (for product information)

## **About This Publication**





# int<sub>el®</sub> *IP Overview*

This chapter provides overview information about the following topics:

•	Introduction to VoIP	. 19	9
•	H.323 Overview.	. 19	9
•	SIP Overview.	. 29	9

#### 1.1 Introduction to VoIP

Voice over IP (VoIP) can be described as the ability to make telephone calls and send faxes over IPbased data networks with a suitable Quality of Service (QoS). The voice information is sent in digital form using discrete packets rather than via dedicated connections as in the circuit-switched Public Switch Telephone Network (PSTN).

At the time of writing this document, there are two major international groups defining standards for VoIP:

- International Telecommunications Union, Telecommunications Standardization Sector (ITU-T), which has defined the following:
  - Recommendation H.323, covering Packet-based Multimedia Communications Systems (including VoIP)
- Internet Engineering Task Force (IETF), which has defined drafts of the several RFC (Request for Comment) documents, including the following:
  - RFC 3261, the Session Initiation Protocol (SIP)

The H.323 recommendation was developed in the mid 1990s and is a mature protocol.

SIP (Session Initiation Protocol) is an emerging protocol for setting up telephony, conferencing, multimedia, and other types of communication sessions on the Internet.

#### 1.2 H.323 Overview

The H.323 specification is an umbrella specification for the implementation of packet-based multimedia over IP networks that cannot guarantee Quality of Service (QoS). This section discusses the following topics about H.323:

- H.323 Entities
- H.323 Protocol Stack
- Codecs
- Basic H.323 Call Scenario



- Registration with a Gatekeeper
- H.323 Call Scenario via a Gateway

## 1.2.1 **H.323 Entities**

The H.323 specification defines the entity types in an H.323 network including:

#### **Terminal**

An endpoint on an IP network that supports the real-time, two-way communication with another H.323 entity. A terminal supports multimedia coders/decoders (codecs) and setup and control signaling.

#### Gateway

Provides the interface between a packet-based network (for example, an IP network) and a circuit-switched network (for example, the PSTN). A gateway translates communication procedures and formats between networks. It handles call setup and teardown and the compression and packetization of voice information.

#### Gatekeeper

Manages a collection of H.323 entities in an H.323 zone controlling access to the network for H.323 terminals, Gateways, and MCUs and providing address translation. A zone can span a wide geographical area and include multiple networks connected by routers and switches. Typically there is only one gatekeeper per zone, but there may be an alternate gatekeeper for backup and load balancing. Typically, endpoints such as terminals, gateways, and other gatekeepers register with the gatekeeper.

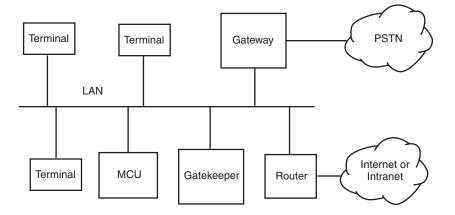
#### Multipoint Control Unit (MCU)

An endpoint that supports conferences between three or more endpoints. An MCU can be a stand-alone unit or integrated into a terminal, gateway, or gatekeeper. An MCU consists of:

- Multipoint Controller (MC) handles control and signaling for conferencing support
- Multipoint Processor (MP) receives streams from endpoints, processes them, and returns them to the endpoints in the conference

Figure 1 shows the entities in a typical H.323 network.

Figure 1. Typical H.323 Network





#### 1.2.2 H.323 Protocol Stack

The H.323 specification is an umbrella specification for the many different protocols that comprise the overall H.323 protocol stack. Figure 2 shows the H.323 protocol stack.

Figure 2. H.323 Protocol Stack

Application						
H.245 (Logical Channel	H.225.0 (Q.931	H.255.0	RTCP (Monitoring	Audio Codecs G.711, G.723.1, G.726, G.729, etc.		
Signaling)	Call Signaling)	(RAS)	and QoS)	RTP (Media Streaming)		
TCP			UDP			
IP						

The purpose of each protocol is summarized briefly as follows:

#### H.245

Specifies messages for opening and closing channels for media streams, and other commands, requests, and indications.

#### Q.931

Defines signaling for call setup and call teardown.

#### H.225.0

Specifies messages for call control, including signaling, the packetization and synchronization of media streams, and Registration, Admission, and Status (RAS).

#### Real Time Protocol (RTP)

The RTP specification is an IETF draft standard (RFC 1889) that defines the end-to-end transport of real-time data. RTP does not guarantee quality of service (QoS) on the transmission. However, it does provides some techniques to aid the transmission of isochronous data, including:

- information about the type of data being transmitted
- time stamps
- sequence numbers

#### Real Time Control Protocol (RTCP)

RTCP is part of the IETF RTP specification (RFC 1889) and defines the end-to-end monitoring of data delivery and QoS by providing information such as:

- jitter, that is, the variance in the delays introduced in transmitting data over a wire
- average packet loss

The H.245, Q.931, and H.225.0 combination provide the signaling for the establishment of a connection, the negotiation of the media format that will be transmitted over the connection, and call teardown at termination. As indicated in Figure 2, the call signaling part of the H.323 protocol is carried over TCP, since TCP guarantees the in-order delivery of packets to the application.



The RTP and RTCP combination is for media handling only. As indicated in Figure 2, the media part of the H.323 protocol is carried over UDP and therefore there is no guarantee that all packets will arrive at the destination and be placed in the correct order.

#### **1.2.3** Codecs

RTP and RTCP data is the payload of a User Datagram Protocol (UDP) packet. Analog signals coming from an endpoint are converted into the payload of UDP packets by codecs (coders/decoders). The codecs perform compression and decompression on the media streams.

Different types of codecs provide varying sound quality. The bit rate of most narrow-band codecs is in the range 1.2 kbps to 64 kbps. The higher the bit rate the better the sound quality. Some of the most popular codecs are:

#### G.711

Provides a bit rate of 64 kbps.

#### G.723.1

Provides bit rates of either 5.3 or 6.4 kbps. Voice communication using this codec typically exhibits some form of degradation.

#### G.729

Provides a bit rate of 8 kbps. This codec is very popular for voice over frame relay and for V.70 voice and data modems.

#### **GSM**

Provides a bit rate of 13 kbps. This codec is based on a telephony standard defined by the European Telecommunications Standards Institute (ETSI). The 13 kbps bit rate is achieved with little degradation of voice-grade audio.

#### 1.2.4 Basic H.323 Call Scenario

A simple H.323 call scenario can be described in five phases:

- Call Setup
- Capability Exchange
- Call Initiation
- Data Exchange
- Call Termination

Calls between two endpoints can be either direct or routed via a gatekeeper. This scenario describes a direct connection where each endpoint is a point of entry and exit of a media flow. The scenario described in this section assumes a slow start connection procedure. See Section 4.2, "Using Fast Start and Slow Start Setup", on page 60 for more information on the difference between the slow start and fast start connection procedure.

The example in this section describes the procedure for placing a call between two endpoints, A and B, each with an IP address on the same subnet.



## **Call Setup**

Establishing a call between two endpoints requires two TCP connections between the endpoints:

- One for the call setup (Q.931/H.225 messages)
- One for capability exchange and call control (H.245 messages)

Note:

It is also possible to encapsulate H.245 media control messages within Q.931/H.225 signaling messages. The concept is known as *H.245 tunneling*. If tunneling is enabled, one less TCP port is required for incoming connections.

The caller at endpoint A connects to the callee at endpoint B on a well-known port, port 1720, and sends the call Setup message as defined in the H.225.0 specification. The Setup message includes:

- Message type; in this case, Setup
- Bearer capability, which indicates the type of call; for example, audio only
- Called party number and address
- Calling party number and address
- Protocol Data Unit (PDU), which includes an identifier that indicates which version of H.225.0 should be used along with other information

When endpoint B receives the Setup message, it responds with one of the following messages:

- Release Complete
- Alerting
- Connect
- Call Proceeding

In this case, endpoint B responds with the Alerting message. Endpoint A must receive the Alerting message before its setup timer expires. After sending this message, the user at endpoint B must either accept or refuse the call with a predefined time period. When the user at endpoint B picks up the call, a Connect message is sent to endpoint A and the next phase of the call scenario, Capability Exchange, can begin.

# **Capability Exchange**

Call control and capability exchange messages, as defined in the H.245 standard, are sent on a second TCP connection. Endpoint A opens this connection on a dynamically allocated port at the endpoint B after receiving the address in one of the following H.225.0 messages:

- Alerting
- · Call Proceeding
- Connect

This connection remains active for the entire duration of the call. The control channel is unique for each call between endpoints so that several different media streams can be present.



An H.245 TerminalCapabilitySet message that includes information about the codecs supported by that endpoint is sent from one endpoint to the other. Both endpoints send this message and wait for a reply which can be one of the following messages:

- TerminalCapabilitySetAck accept the remote endpoints capability
- TerminalCapabilitySetReject reject the remote endpoints capability

The two endpoints continue to exchange these messages until a capability set that is supported by both endpoints is agreed. When this occurs, the next phase of the call scenario, Call Initiation, can begin.

#### **Call Initiation**

Once the capability setup is agreed, endpoint A and B must set up the voice channels over which the voice data (media stream) will be exchanged. The scenario described here assumes a slow start connection procedure. See Section 4.2, "Using Fast Start and Slow Start Setup", on page 60 for more information on the difference between the slow start and fast start connection procedure.

To open a logical channel at endpoint B, endpoint A sends an H.245 OpenLogicalChannel message to endpoint B. This message specifies the type of data being sent, for example, the codec that will be used. For voice data, the message also includes the port number that endpoint B should use to send RTCP receiver reports. When endpoint B is ready to receive data, it sends an OpenLogicalChannelAck message to endpoint A. This message contains the port number on which endpoint A is to send RTP data and the port number on which endpoint A should send RTCP data.

Endpoint B repeats the process above to indicate which port endpoint A will receive RTP data and send RTCP reports to. Once these ports have been identified, the next phase of the call scenario, Data Exchange, can begin.

#### **Data Exchange**

Endpoint A and endpoint B exchange information in RTP packets that carry the voice data. Periodically, during this exchange both sides send RTCP packets, which are used to monitor the quality of the data exchange. If endpoint A or endpoint B determines that the expected rate of exchange is being degraded due to line problems, H.323 provides capabilities to make adjustments. Once the data exchange has been completed, the next phase of the call scenario, Call Termination, can begin.

#### **Call Termination**

To terminate an H.323 call, one of the endpoints, for example, endpoint A, hangs up. Endpoint A must send an H.245 CloseLogicalChannel message for each channel it has opened with endpoint B. Accordingly, endpoint B must reply to each of those messages with a CloseLogicalChannelAck message. When all the logical channels are closed, endpoint A sends an H.245 EndSessionCommand, waits until it receives the same message from endpoint B, then closes the channel.



Either endpoint (but typically the endpoint that initiates the termination) then sends an H.225.0 ReleaseComplete message over the call signalling channel, which closes that channel and ends the call.

# 1.2.5 Registration with a Gatekeeper

In a H.323 network, a gatekeeper is an entity that can manage all endpoints that can send or receive calls. Each gatekeeper controls a specific zone and endpoints must register with the gatekeeper to become part of the gatekeeper's zone. The gatekeeper provides call control services to the endpoints in its zone. The primary functions of the gatekeeper are:

- address resolution by translating endpoint aliases to transport addresses
- · admission control for authorizing network access
- bandwidth management
- network management (in routed mode)

Endpoints communicate with a gatekeeper using the Registration, Admission, and Status (RAS) protocol. A RAS channel is an unreliable channel that is used to carry RAS messages (as described in the H.255 standard). The RAS protocol covers the following:

- Gatekeeper Discovery
- Endpoint Registration
- Endpoint Deregistration
- Endpoint Location
- Admission, Bandwidth Change and Disengage

**The RAS** protocol covers status request, resource availability, nonstandard registration messages, unknown message response and request in progress that are not described in any detail in this overview. See *ITU-T Recommendation H.225.0 (09/99)* for more information.

#### **Gatekeeper Discovery**

An endpoint uses a process called *gatekeeper discovery* to find a gatekeeper with which it can register. To start this process, the endpoint can multicast a GRQ (gatekeeper request) message to the well-known discovery multicast address for gatekeepers. One or more gatekeepers may respond with a GCF (gatekeeper confirm) message indicating that it can act as a gatekeeper for the endpoint. If a gatekeeper does not want to accept the endpoint, it returns GRJ (gatekeeper reject). If more than one gatekeeper responds with a GCF message, the endpoint can choose which gatekeeper it wants to register with. In order to provide redundancy, a gatekeeper may specify an alternate gatekeeper in the event of a failure in the primary gatekeeper. Provision for the alternate gatekeeper information is provided in the GCF and RCF messages.

# **Endpoint Registration**

An endpoint uses a process called *registration* to join the zone associated with a gatekeeper. In the registration process, the endpoint informs the gatekeeper of its transport, alias addresses, and endpoint type. Endpoints register with the gatekeeper identified in the gatekeeper discovery process described above. Registration can occur before any calls are made or periodically as necessary. An



endpoint sends an RRQ (registration request) message to perform registration and in return receives an RCF (registration confirmation) or RRJ (registration reject) message.

#### **Endpoint Deregistration**

An endpoint may send an URQ (unregister request) in order to cancel registration. This enables an endpoint to change the alias address associated with its transport address or vice versa. The gatekeeper responds with an UCF (unregister confirm) or URJ (unregister reject) message.

The gatekeeper may also cancel an endpoint's registration by sending a URQ (unregister request) to the endpoint. The endpoint should respond with an UCF (unregister confirm) message. The endpoint should then try to re-register with a gatekeeper, perhaps a new gatekeeper, prior to initiating any calls.

#### **Endpoint Location**

An endpoint that has an alias address for another endpoint and would like to determine its contact information may issue a LRQ (location request) message. The LRQ message may be sent to a specific gatekeeper or multicast to the well-known discovery multicast address for gatekeepers. The gatekeeper to which the endpoint to be located is registered will respond with an LCF (location confirm) message. A gatekeeper that is not familiar with the requested endpoint will respond with LRJ (location reject).

# **Admission, Bandwidth Change and Disengage**

The endpoint and gatekeeper exchange messages to provide admission control and bandwidth management functions. The ARQ (admission request) message specifies the requested call bandwidth. The gatekeeper may reduce the requested call bandwidth in the ACF (admission confirm) message. The ARQ message is also used for billing purposes, for example, a gatekeeper may respond with an ACF message just in case the endpoint has an account so the call can be charged. An endpoint or the gatekeeper may attempt to modify the call bandwidth during a call using a BRQ (bandwidth change request) message. An endpoint will send a DRQ (disengage request) message to the gatekeeper at the end of a call.

# 1.2.6 H.323 Call Scenario via a Gateway

While the call scenario described in Section 1.2.4, "Basic H.323 Call Scenario", on page 22 is useful for explaining the fundamentals of an H.323 call, it is not a realistic call scenario. Most significantly, the IP addresses of both endpoints were defined to be known in the example, while most Internet Service Providers (ISPs) allocate IP addresses to subscribers dynamically. This section describes the fundamentals of a more realistic example that involves a gateway.

A gateway provides a bridge between different technologies; for example, an H.323 gateway (or IP gateway) provides a bridge between an IP network and the PSTN. Figure 3 shows a configuration that uses a gateway. User A is at a terminal, while user B is by a phone connected to the PSTN.



Figure 3. Basic H.323 Network with a Gateway

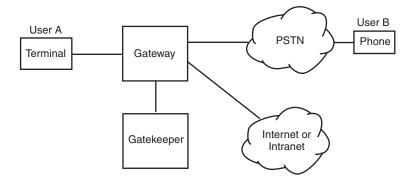


Figure 3 also shows a gatekeeper. The gatekeeper provides network services such as Registration, Admission, and Status (RAS) and address mapping. When a gatekeeper is present, all endpoints managed by the gatekeeper must register with the gatekeeper at startup. The gatekeeper tracks which endpoints are accepting calls. The gatekeeper can perform other functions also, such as redirecting calls. For example, if a user does not answer the phone, the gatekeeper may redirect the call to an answering machine.

The call scenario in this example involves the following phases:

- Establishing Contact with the Gatekeeper
- Requesting Permission to Call
- Call Signaling and Data Exchange
- Call Termination

#### **Establishing Contact with the Gatekeeper**

The user at endpoint A attempts to locate a gatekeeper by sending out a Gatekeeper Request (GRQ) message and waiting for a response. When it receives a Gatekeeper Confirm (GCF) message, the endpoint registers with the Gatekeeper by sending the Registration Request (RRQ) message and waiting for a Registration Confirm (RCF) message. If more than one gatekeeper responds, endpoint A chooses only one of the responding gatekeepers. The next phase of the call scenario, Requesting Permission to Call, can now begin.

# **Requesting Permission to Call**

After registering with the gatekeeper, endpoint A must request permission from the gatekeeper to initiate the call. To do this, endpoint A sends an Admission Request (ARQ) message to the gatekeeper. This message includes information such as:

- a sequence number
- a gatekeeper assigned identifier
- the type of call; in this case, point-to-point
- the call model to use, either direct or gatekeeper-routed
- the destination address; in this case, the phone number of endpoint B



• an estimation of the amount of bandwidth required. This parameter can be adjusted later by a Bandwidth Request (BRQ) message to the gatekeeper.

If the gatekeeper allows the call to proceed, it sends an Admission Confirm (ACF) message to endpoint A. The ACF message includes the following information:

- the call model used
- the transport address and port to use for call signaling (in this example, the IP address of the gateway)
- the allowed bandwidth

All setup has now been completed and the next phase of the scenario, Call Signaling and Data Exchange, can begin.

## Call Signaling and Data Exchange

Endpoint A can now send the Setup message to the gateway. Since the destination phone is connected to an analog line (the PSTN), the gateway goes off-hook and dials the phone number using dual tone multifrequency (DTMF) digits. The gateway therefore is converting the H.225.0 signaling into the signaling present on the PSTN. Depending on the location of the gateway, the number dialed may need to be converted. For example, if the gateway is located in Europe, then the international dial prefix will be removed.

As soon as the gateway is notified by the PSTN that the phone at endpoint B is ringing, it sends the H.225.0 Alerting message as a response to endpoint A. As soon as the phone is picked up at endpoint B, the H.225.0 Connect message is sent to endpoint A. As part of the Connect message, a transport address that allows endpoint A to negotiate codecs and media streams with endpoint B is sent.

The H.225.0 and H.245 signaling used to negotiate capability, initiate and call, and exchange data are the same as that described in the basic H.323 call scenario. See the Capability Exchange, Call Initiation, and Data Exchange phases in Section 1.2.4, "Basic H.323 Call Scenario", on page 22 for more information.

In this example the destination phone is analog, therefore, it requires the gateway to detect the ring, busy, and connect conditions so it can respond appropriately.

#### **Call Termination**

As in the basic H.323 call scenario example, the endpoint that hangs up first needs to close all the channels that were open using the H.245 CloseLogicalChannel message. If the gateway terminates first, it sends an H.245 EndSessionCommand message to endpoint A and waits for the same message from endpoint A. The gateway then closes the H.245 channel.

When all channels between endpoint A and the gateway are closed, each must send a DisengageRequest (DRQ) message to the gatekeeper. This message lets the gatekeeper know that the bandwidth is being released. The gatekeeper sends a DisengageConfirm (DCF) message to both endpoint A and the gateway.



# 1.3 SIP Overview

Session Initiation Protocol (SIP) is an ASCII-based, peer-to-peer protocol designed to provide telephony services over the Internet. The SIP standard was developed by the Internet Engineering Task Force (IETF) and is one of the most commonly used protocols for VoIP implementations. This section discusses the following topics about SIP:

- Advantages of Using SIP
- SIP User Agents and Servers
- Basic SIP Operation
- Basic SIP Call Scenario
- SIP Messages

# 1.3.1 Advantages of Using SIP

Some of the advantages of using SIP include:

- The SIP protocol stack is smaller and simpler than other commonly used VoIP protocols, such as H.323.
- SIP-based systems are more easily scalable because of the peer-to-peer architecture used. The
  hardware and software requirements for adding new users to SIP-based systems are greatly
  reduced.
- Functionality is distributed over different components. Control is decentralized. Changes made to a component have less of an impact on the rest of the system.
- SIP is Internet-enabled.

# 1.3.2 SIP User Agents and Servers

User agents (UAs) are appliances or applications, such as SIP phones, residential gateways and software that initiate and receive calls over a SIP network.

Servers are application programs that accept requests, service requests and return responses to those requests. Examples of the different types of servers are:

#### Location Server

Used by a SIP redirect or proxy server to obtain information about the location of the called party.

#### Proxy Server

An intermediate program that operates as a server and a client and which makes requests on behalf of the client. A proxy server does not initiate new requests, it interprets and possibly modifies a request message before forwarding it to the destination.

#### Redirect Server

Accepts a request from a client and maps the address to zero or more new addresses and returns the new addresses to the client. The server does not accept calls or generate SIP requests on behalf of clients.



Registrar Server

Accepts REGISTER requests from clients. Often, the registrar server is located on the same physical server as the proxy server or redirect server.

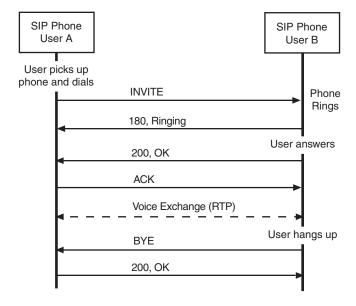
# 1.3.3 Basic SIP Operation

Callers and callees are identified by SIP addresses. When making a SIP call, a caller first locates the appropriate server and then sends a SIP request. The most common SIP operation is the invitation request. Instead of directly reaching the intended callee, a SIP request may be redirected or may trigger a chain of new SIP requests by proxies. Users can register their location(s) with SIP servers.

## 1.3.4 Basic SIP Call Scenario

Figure 4 shows the basic SIP call establishment and teardown scenario.

Figure 4. Basic SIP Call Scenario



# 1.3.5 SIP Messages

In SIP, there are two types of messages:

- SIP Request Messages
- SIP Response Messages



## **SIP Request Messages**

The most commonly used SIP request messages are:

- INVITE
- ACK
- BYE
- REGISTER
- CANCEL
- OPTIONS

For more information, see RFC 3261 at http://www.ietf.org/rfc/rfc3261.txt?number=3261.

# **SIP Response Messages**

SIP response messages are numbered. The first digit in each response number indicates the type of response. The response types are as follows:

1xx

Information responses; for example, 180 Ringing

2xx

Successful responses; for example, 200 OK

3xx

Redirection responses; for example, 302 Moved Temporarily

4xx

Request failure responses; for example, 402, Forbidden

5xx

Server failure responses; for example, 504, Gateway Timeout

6xx

Global failure responses; for example, 600, Busy Everywhere

For more information, see RFC 3261 at the URL given above.





# Global Call Architecture for IP

This chapter discusses the following topics:

•	Global Call over IP Architecture with a Host-Based Stack	33
•	Architecture Components	34
•	Device Types and Usage	36

# 2.1 Global Call over IP Architecture with a Host-Based Stack

Global Call provides a common call control interface that is independent of the underlying network interface technology. While Global Call is primarily concerned with call control, that is, call establishment and teardown, Global Call provides some additional capabilities to support applications that use IP technology.

Global Call support for IP technology includes:

- · call control capabilities for establishing calls over an IP network
- support for IP Media control by providing the ability to open and close IP Media channels for streaming

Global Call supports a system configuration where the IP signaling stack (provided with the Intel<sup>®</sup> Dialogic<sup>®</sup> System Software) runs on the host and an Intel<sup>®</sup> NetStructure<sup>TM</sup> DM/IP board or Intel<sup>®</sup> NetStructure<sup>TM</sup> IPT board provides the IP resources for media processing.

**Note:** Global Call supports the RADVISION\* H.323 and SIP stacks. If other third-party call control stacks are used, Global Call cannot be used for IP call control, but the IP Media Library can be used for media resource management. See the *IP Media Library API Programming Guide* and *IP Media Library API Library Reference* for more information.

Figure 5 shows the Global Call over IP architecture when using a DM3 board or an Intel NetStructure IPT board and a host-based stack provided with the system software



Host Application GlobalCall Media Call Control Routing Host Media H.323 or SIP IP Media NIC Control Signaling Call Control Call Control IP Network Library Library (IPT CCLib) (IPM CCLib) Host Board RTP/RTCP TDM IP Media Media CT Bus IP Network Resource

Figure 5. Global Call over IP Architecture Using a Host-Based Stack

To simplify IP Media management by the host application and to provide a consistent look and feel with other Global Call technology call control libraries, the IP Signaling call control library (IPT CCLib) controls the IP Media functionality.

# 2.2 **Architecture Components**

The role of each major component in the architecture is described in the following sections:

- Host Application
- Global Call
- IP Signaling Call Control Library (IPT CCLib)
- IP Media Call Control Library (IPM CCLib)
- IP Media Resource

# 2.2.1 Host Application

The host application manages and monitors the IP telephony system operations. Typically the application performs the following tasks:

- initializes Global Call
- opens and closes IP line devices
- opens and closes IP Media devices
- · opens and closes PSTN devices



- configures IP Media and network devices (capability list, operation mode, etc.)
- performs call control, including making calls, accepting calls, answering calls, dropping calls, releasing calls, and processing call state events
- queries call and device information
- handles PSTN alarms and errors

# 2.2.2 Global Call

Global Call hides technology and protocol-specific information from the host application and acts as an intermediary between the host application and the technology call control libraries. It performs the following tasks:

- performs high-level call control using the underlying call control libraries
- maintains a generic call control state machine based on the function calls used by an application and call control library events
- · collects and maintains data relating to resources
- · collects and maintains alarm data

# 2.2.3 IP Signaling Call Control Library (IPT CCLib)

The IP Signaling call control library (IPT CCLib) implements IP technology. It performs the following tasks:

- controls the H.323 and/or SIP stack
- manages IP Media resources as required by the Global Call call state model and the IP signaling protocol model
- translates between the Global Call call model and IP signaling protocol model
- processes Global Call call control library interface commands
- generates call control library interface events

# 2.2.4 IP Media Call Control Library (IPM CCLib)

The IP Media Call Control Library (IPM CCLib) performs the following tasks:

- processes Global Call call control library interface commands for the opening, closing, and timeslot routing of media devices
- configures QoS thresholds
- translates QoS alarms to Global Call alarm events



#### 2.2.5 IP Media Resource

The IP Media Resource processes the IP Media stream. It performs the following tasks:

- encodes PCM data from the TDM bus into IP packets sent to the IP network
- decodes IP packets received from the IP network into PCM data transmitted to the TDM bus
- configures and reports QoS information to the IP Media stream

# 2.3 Device Types and Usage

This section includes information about device types and usage:

- Device Types Used with IP
- IPT Board Devices
- IPT Network Devices
- IPT Start Parameters

# 2.3.1 Device Types Used with IP

When using Global Call with IP technology, a number of different device types are used:

#### IPT Board Device

A virtual entity that represents a NIC or NIC address (if one NIC supports more than one IP address). The format of the device name is **iptBx**, where **x** is the logical board number that corresponds to the NIC or NIC address. See Section 2.3.2, "IPT Board Devices", on page 37 for more information.

#### IPT Network Device

Represents a logical channel over which calls can be made. This device is used for call control (call setup and tear down). The format of the device name is **iptBxTy**, where **x** is the logical board number and **y** is the logical channel number. See Section 2.3.3, "IPT Network Devices", on page 38 for more information.

#### IP Media Device

Represents a media resource that is used to control RTP streaming, monitoring Quality of Service (QoS) and the sending and receiving of DTMF digits. The format of the device name is **ipmBxCy**, where **x** is the logical board number and **y** is the logical channel number.

The IPT network device (iptBxTy) and the IP Media device (ipmBxCy) can be opened simultaneously in the same  $gc\_OpenEx($ ) command. If a voice resource is available in the system, for example an IP board that provides voice resources or any other type of board that provides voice resources, a voice device can also be included in the same  $gc\_OpenEx($ ) call to provide voice capabilities on the logical channel. See Section 7.2.17, "gc\\_OpenEx() Variances for IP", on page 189 for more information.

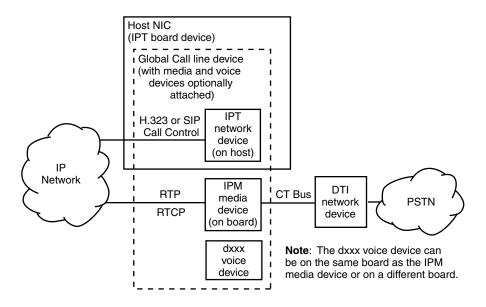
Alternatively, the IPT network device (iptBxTy) and the IP Media device (ipmBxCy) can be opened in separate  $gc\_OpenEx()$  calls and subsequently attached using the  $gc\_AttachResource()$  function.



The IP Media device handle, which is required for managing Quality of Service (QoS) alarms for example, can be retrieved using the **gc\_GetResourceH**() function. See Section 4.15, "Quality of Service Alarm Management", on page 104 for more information.

Figure 6 shows the relationship between the various types of Global Call devices when a single Host NIC is used.

Figure 6. Global Call Devices



### 2.3.2 IPT Board Devices

An IPT board device is a virtual entity that corresponds to an IP address and is capable of handling both H.323 and SIP protocols. The application uses the **gc\_Start()** function to bind IP addresses to IPT virtual board devices. Possible configurations are shown in Figure 7. The operating system must support the IP address and underlying layers before the Global Call application can take advantage of the configurations shown in Figure 7. Up to eight virtual IPT boards can be configured in one system. For each virtual IPT board, it is possible to configure the local address and signaling port (H.323 and SIP), the number of IPT network devices that can be opened simultaneously, etc. See Section 7.2.26, "—gc\_Start() Variances for IP", on page 201 for more information on how to configure IPT board devices.



Figure 7. Configurations for Binding IPT Boards to NIC IP Addresses

to the Same Host NIC

IPT Channels	IPT Channels	
IPT Board 1	IPT Board 2	
IPT Address 1	IPT Address 2	
Host NIC		

A. Multiple IP Addresses Assigned B. Multiple IP Addresses Belonging to Different Host NICs

IPT Channels	IPT Channels
IPT Board 1	IPT Board 2
IPT Address 1	IPT Address 2
Host NIC 1	Host NIC 2

C. Multiple IPT Boards Using the Same IP Address

IPT Channels	IPT Channels	
IPT Board 1	IPT Board 2	
IP Address 1		
Host NIC		

D. Multiple NICs Abstracted into One IP Address by the OS

IPT Channels	IPT Channels	
IPT Board 1	IPT Board 2	
IP Address 1		
Host NIC 1 Host NIC 2		

Note: IPT Board 1 and IPT Board 2 must have different port numbers.

Once the IPT board devices are configured, the application can open line devices with the appropriate IPT network device (IPT channel) and optionally IPT Media device (IPM channel).

The gc\_SetConfigData() function can be used on an IPT board device to apply parameters to all IPT channels associated with the IPT board device. The application can use the gc AttachResource() and gc Detach() functions to load balance which host NIC makes a call for a particular IPT media device (IPM channel). It is also possible that the operating system can perform load balancing using the appropriate NIC for call control as shown in Figure 7, configuration D.

The gc ReqService() function is used on an IPT board device for registration with an H.323 gatekeeper or SIP registrar. See Section 7.2.21, "gc\_ReqService() Variances for IP", on page 192 for more information.

#### 2.3.3 **IPT Network Devices**

Global Call supports three types of IPT network devices:

- H.323 only (P H323 in the **devicename** string when opening the device)
- SIP only (P\_SIP in the **devicename** string when opening the device)
- Dual protocol, H.323 and SIP (P\_IP in the **devicename** string when opening the device)



The device type is determined when using the **gc\_OpenEx()** function to open the device. H.323 and SIP only devices are capable of initiating and receiving calls of the selected protocol type only.

Dual protocol devices are capable of initiating and receiving calls using either the H.323 or SIP protocol. The protocol used by a call on a dual protocol device is determined during call setup as follows:

- for outbound calls, by a parameter to the gc\_MakeCall() function
- for inbound calls, by calling **gc\_GetCallInfo()** to retrieve the protocol type used. In this case, the application can query the protocol type of the current call after the call is established, that is, as soon as either GCEV\_DETECTED (if enabled) or GCEV\_OFFERED is received.

### 2.3.4 IPT Start Parameters

The application determines the number of boards that will be created by the IPT call control library (up to the number of available IP addresses). For each board, the host application will provide the following information:

- number of line devices on the board
- maximum number of IPT devices to be used for H.323 calls (used for H.323 stack allocation)
- maximum number of IPT devices to be used for SIP calls (used for SIP stack allocation)
- · board IP address
- listen port for H.323
- · listen port for SIP
- enable/disable access to SIP Message Information fields
- enable/disable MIME-encoded SIP messages (Intel NetStructure IPT boards only)
- number and size of buffers in MIME memory pool (Intel NetStructure IPT boards only with MIME feature enabled)
- enable/disable call transfer when using the H.450.2 protocol
- enable/disable access to H.323 Message Information fields



3



This chapter provides common call control scenarios when using Global Call with IP technology. Topics include:

•	Basic Call Control Scenarios When Using IP Technology	41
•	Call Transfer Scenarios When Using H.323	44

# 3.1 Basic Call Control Scenarios When Using IP Technology

This section provides details of the basic call control scenarios when using IP technology. The scenarios include:

- Basic Call Setup When Using H.323 or SIP
- Basic Call Teardown When Using H.323 or SIP

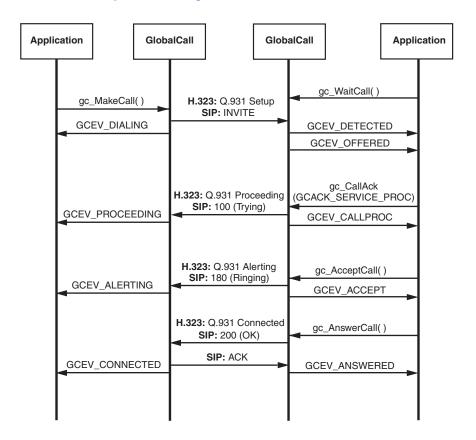


### 3.1.1 Basic Call Setup When Using H.323 or SIP

Figure 8 shows the basic call setup sequence when using H.323 or SIP.

- Notes: 1. This figure assumes that the network and media channels are already open and a media channel with the appropriate media capabilities is attached to the network channel. See Section 7.2.17, "gc\_OpenEx() Variances for IP", on page 189 for information on opening and attaching network and media devices and Section 7.2.16, "gc\_MakeCall() Variances for IP", on page 174 for detailed information on the specification of the destination address etc.
  - 2. Only H.225.0 (Q.931) messages are shown in the sequence below. H.245 messages were omitted in the interest of simplification.
  - 3. The destination address must be a valid address that can be translated by the remote node.

Figure 8. Basic Call Setup When Using H.323 or SIP



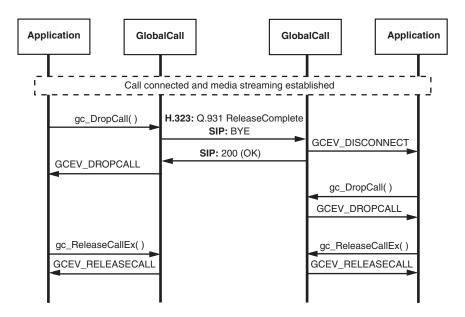


### 3.1.2 Basic Call Teardown When Using H.323 or SIP

Figure 9 shows the basic call teardown scenario when using Global Call with H.323 or SIP.

*Note:* Only H.225.0 (Q.931) messages are shown in the sequence below. H.245 messages were omitted in the interest of simplification.

Figure 9. Basic Call Teardown When Using H.323 or SIP





### 3.2 Call Transfer Scenarios When Using H.323

Global Call supports call transfer as described in the *Global Call API Programming Guide*. For technology-specific information, see Section 4.17, "Call Transfer When Using H.323", on page 118. The following scenarios demonstrate the call transfer capabilities provided when using H.323:

- General Conditions for Call Transfers
- · Successful Blind Transfer Scenario
- Unsuccessful Blind Transfer Scenarios
- Successful Supervised Call Transfer Scenario
- Unsuccessful Supervised Transfer Scenarios

### 3.2.1 General Conditions for Call Transfers

When performing a call transfer operation, all involved call handles must be on the same stack instance. This imposes the following application restrictions for call transfer operations:

- When performing a supervised call transfer at party A, both the consultation line device and the transferring line device must be on the same virtual board.
- When performing a call transfer (either supervised or blind) at party B, both the transferring line device and the transferred line device must be on the same virtual board.
- When performing a supervised call transfer at party C, both the consultation line device and the transferred-to line device must be on the same virtual board.

### 3.2.2 Successful Blind Transfer Scenario

As indicated in Figure 10, the precondition for blind transfer is that the transferring endpoint (party A) and the transferred endpoint (party B) are participating in an active (primary) call and are in GCST\_CONNNECTED from the perspective of the Global Call API. Completion of a successful blind transfer results in the eventual termination of the primary call, and the creation of the transferred call. Note that the connection of the transferred call is not a mandate for the completion of a blind transfer. It is always possible that the transferred call itself may possibly be left unanswered after ringing (ALERTING indication) and eventually abandoned and still be considered a *successful* blind transfer from the perspective of the transferring endpoint (party A). Successful blind transfer, in this regard requires only that some response notification was received, that is, either ALERTING or CONNECT, from the transferred-to endpoint.

For simplification purposes, Figure 10 does not indicate the opening and closing of logical channels (and the associated media sessions) as the control procedures are consistent with typical non-transfer related H.323 calls.



Figure 10. Successful Blind Transfer

(Transfering) (Transfering) (Transferred) (Transferred) (Transferred To) (Transferred To) IP CCLib IP CCI ib IP CCI ib App App App gc InvokeXfer(CRNp)-GCEV REQ XFER(CRNp ac AcceptXfer(CRNp) GCEV ACCEPT\_XFER(CRNp) gc\_MakeCall (CRNt, CRNp) SETUP(ctSetup.Invoke) GCEV\_DIALING (CRNt) GCEV — OFFERED(CRNt -& GCRV\_XFERCALL) gc AcceptCall(CRN) ALERTING (optional) GCEV GCEV\_ ACCEPTED(CRNt) ALERTING (CRTNt) optional (optional) PROCEEDING (optional) GCEV PROCEEDING(CRNt) gc\_AnswerCall(CRNt) optional CONNECT(ctSetup.ReturnResult) GCEV\_CONNECTED (CRNt) ANSWERED(CRNt) GCEV\_XFER\_CMPLT RLC(ctInitate GCEV INVOKE\_XFER(CRNp) GCEV\_ **-**DISCONNECTED GCEV (CRNp) (CRNp) gc\_DropCall(CRNp) gc DropCall(CRNp) ■ GCEV KEY: GCEV DROPCALL(CRNp) CRNp - primary call DROPCALL(CRNp gc\_ReleaseCallEx CRNt - transferred call (CRNp) gc\_ReleaseCallEx (CRNp) GCEV GCEV

Precondition: Primary call between A and B is connected (not shown).

Post Condition: Transferred call between B and C offered. Primary call between A and B dropped and released.

RELEASECALL

(CRNp)

### Transferring Endpoint (Party A)

RELEASECALL

(CRNp)

The transferring endpoint (party A) initiates the blind transfer via calling the **gc\_InvokeTransfer()** function, which results in the sending an ctInitiate.Invoke APDU in a FACILITY message. From this point forward, this endpoint is only subsequently notified as to the creation of the transferred call attempt. Note however, that it is not notified as to the end result of the transfer, specifically whether the transfer results in a connection or a no-answer. Instead, the transferring endpoint is only guaranteed notification that the transferred-to endpoint has been alerted to the incoming transferred call offering (that is, ringback). As specified in H.450.2, the ctInitiate.ReturnResult APDU may be returned in either ALERTING or CONNECT. The primary call will also be disconnected remotely via the transferred endpoint (party B) as part of a successful status notification from this endpoint. Both the forward and reverse logical channels will be closed



along with their associated audio or data streams. From the Global Call API perspective, the primary call is terminated at the transferring endpoint, as indicated by the GCEV\_DISCONNECTED event, implying the endpoint is then responsible for the drop and release of the primary call.

### **Transferred Endpoint (Party B)**

The endpoint to be transferred (party B) is notified of the request to transfer from the initiating endpoint via the GCEV\_REQ\_XFER event. Assuming the party to be transferred accepts the transfer request via the <code>gc\_AcceptXfer()</code> function, it retrieves the destination address information from the unsolicited transfer request via the GC\_REROUTING\_INFO structure passed within the GCEV\_REQ\_XFER event. The endpoint to be transferred then uses the rerouting address information to initiate a call to the new destination party via <code>gc\_MakeCall()</code>. From the perspective of the application, this transferred call is treated in the same manner as a normal singular call and the party receives intermediate call state events as to the progress of the call (that is, GCEV\_DIALING, GCEV\_ALERTING, GCEV\_PROCEEDING, and GCEV\_CONNECTED). When the transferred endpoint receives its first indication from the transferred-to endpoint (party C) that the call transfer was successful (CTSetup.ReturnResult APDU), the transferred endpoint is notified of the transfer success and implicitly, without user or application initiation, disconnects the primary call with the transferring endpoint.

Assuming the transferred call is answered, the transferred endpoint is then involved in active media streaming with the transferred-to endpoint. Note that the notification of transfer success via the GCEV\_XFERRED\_CMPLT event may also arrive with any call progress events, that is, GCEV\_ALERTING, GCEV\_PROCEEDING, or GCEV\_CONNECTED. Although the primary call to the transferring endpoint (party A) is implicitly dropped, the call itself must still be explicitly dropped via <code>gc\_DropCall()</code> to resynchronize the local state machine and released via <code>gc\_ReleaseCallEx()</code>.

### **Transferred-To Endpoint (Party C)**

For the most part, from the perspective of the transferred-to endpoint (party C), the transferred call is treated as a typical incoming call. The call is first notified to the application via GCEV\_DETECTED or GCEV\_OFFERED events at which point the GCRV\_XFERCALL cause value provided in the event will alert the application that this call offering is the result of a transfer. At that point, the application may retrieve the typical calling party information about the call. The transferred-to party is then provided the same methods of action as a typical incoming call, namely alerting the transferred endpoint (party B) that the call is proceeding (typical for gateways), ringback notification that the local user is being alerted, or simply answering the call. The only behavior change from this endpoint over typical non-transferred calls, is whether to treat or display the calling party information any differently if it is the result of a transfer. Assuming the transferred call is eventually connected or timed out on no answer, the transferred-to party must eventually drop and release this call as the case for non-transferred call.



### 3.2.3 Unsuccessful Blind Transfer Scenarios

There are a several of scenarios where a blind call transfer may fail. The most common scenarios are described in the following topics:

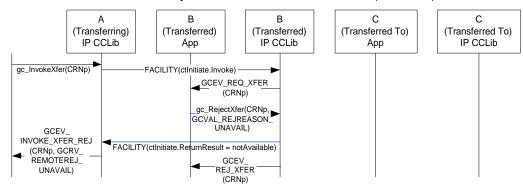
- Party B Rejects Call Transfer
- No Response From Party B
- No Response From Party C
- Party B Clears Primary Call Before Transfer is Completed
- Party C is Busy When Transfer Attempted

### 3.2.3.1 Party B Rejects Call Transfer

As indicated in Figure 11, the application at the transferred endpoint (party B) may call the **gc\_RejectXfer()** function to signal via the ctInitiate.ReturnResult APDU that it cannot participate in a transfer. As a result, the GCEV\_INVOKE\_XFER\_REJ termination event is received at transferring endpoint (party A) and the original primary call is left connected and in the GCST\_CONNECTED state from the perspective of both A and B.

Figure 11. Blind Call Transfer Failure - Party B Rejects Call Transfer

Precondition: Primary call between A and B is connected (not shown).



Post condition - Parties A and B remain connected.

### 3.2.3.2 No Response From Party B

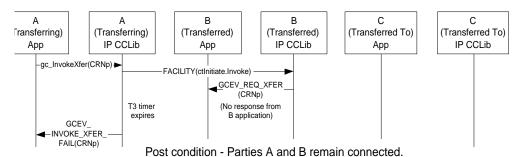
As indicated in Figure 12, the transferred endpoint (party B) may not respond to the ctInitiate.ReturnResult APDU which would cause the T3 timer configured as 20 seconds at the transferring endpoint (party A) to expire. As a result, the GCEV\_INVOKE\_XFER\_FAIL termination event would be received at transferring endpoint (party A) and the original primary call is left connected and in the GCST\_CONNECTED state from the perspective of both A and B.

3.2.3.3



Figure 12. Blind Call Transfer Failure - No Response from Party B

Precondition: Primary call between A and B is connected (not shown).



# No Response From Party C

As indicated in Figure 13, the transferred-to endpoint (party C) may not respond to the incoming call which would cause the T4 timer configured as 20 seconds at the transferred endpoint (party B) to expire. As a result, the transferred endpoint (party B) receives the GCEV\_DISCONNECT event for the transferred call timeout and after sending a ctInitiate.ReturnResult = Unspecified APDU receives the GCEV\_XFER\_FAIL event on the primary call. Upon receiving the ctInitiate.ReturnResult = Unspecified APDU, the transferring endpoint (party A) is notified by the GCEV\_INVOKE\_XFER\_FAIL termination event and the original primary call is left connected and in the GCST\_CONNECTED state from the perspective of both A and B.

ReleaseCallEx(CRNt)|
GCEV\_
RELEASECALL
(CRNt)



Figure 13. Blind Call Transfer Failure - No Response from Party C

В В С (Transferring) (Transferring) (Transferred) (Transferred To) (Transferred To) (Transferred) IP CCLib IP CCLib IP CCLib **CCLib** App App gc\_InvokeXfer(CRNp) FACILITY(ctInitiate.Invoke) GCEV\_REQ\_XFER (CRNp) gc\_AcceptXfei (CRNp) GCEV\_ ACCEPT XFER (CRNp) gc\_MakeCall(CRNt, CRNp) SETUP(ctSetup.Invoke) GCEV\_DIALING **GCEV** (CRNt) T4 timer GCEV (CRNt, GCRV\_XFERCALL) expires \_DISCONNECTED\_ (CRNt) No response from C FACILITY(ctInitiate.ReturnResult = unspecified) GCEV INVOKE XFER FAIL(CRNp, GCEV\_XFER GCRV REMOTEREJ FAIL(CRNp) UNSPECIFIED) gc\_DropCall(CRNt) RELEASECOMPLETE GCEV GCEV DROPCALL(CRNt) DISCONNECTED (CRNt) gc\_ReleaseCallEx\_ DropCall(CRNt) (CRNt) GCEV DROPCALL -RELEASECALL (CRNt)

Precondition: Primary call between A and B is in connected (not shown).

Post condition: Parties A and B remain connected.

(CRNt)

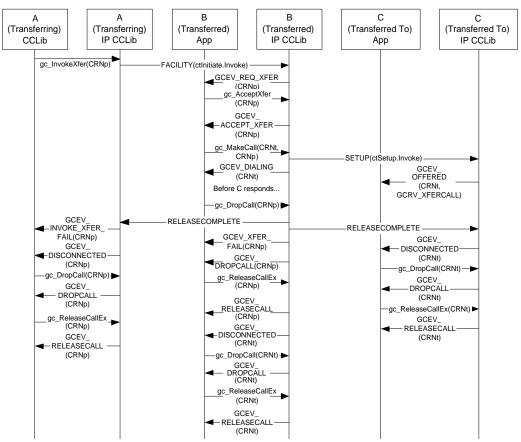
### 3.2.3.4 Party B Clears Primary Call Before Transfer is Completed

The primary call may be cleared at any time while a blind transfer is in progress. As indicated in Figure 14, the transferred endpoint (party B) may clear the primary call while awaiting acknowledgement from the transferred-to endpoint (party C). As a result, the GCEV\_INVOKE\_XFER\_FAIL termination event is received at transferring endpoint (party A) followed by a GCEV\_DISCONNECT. Similarly, the GCEV\_XFER\_FAIL termination event is received at transferred endpoint (party B) followed by a GCEV\_DROPCALL. At this point party A must drop and release the call while party B must release the call. The transferred call will also be abandoned implicitly per H.450.2 once the primary call is abandoned. The transferred-to endpoint will receive the GCEV\_DISCONNECTED event at which point it must explicitly drop and release the abandoned transferred call attempt. Note that if instead party A initiated the clearing of the primary call while blind transfer is in progress, the only major difference with the corollary is that party B and not A would react to the primary disconnect (in the same manner as before) and explicitly drop the primary call; otherwise, the behavior is identical.



Figure 14. Blind Call Transfer Failure - Party B Clears Primary Call Before Transfer is Completed

Precondition: Primary call between A and B is in connected (not shown).



Post condition: Both primary and transfered calls are dropped and released.

### 3.2.3.5 Party C is Busy When Transfer Attempted

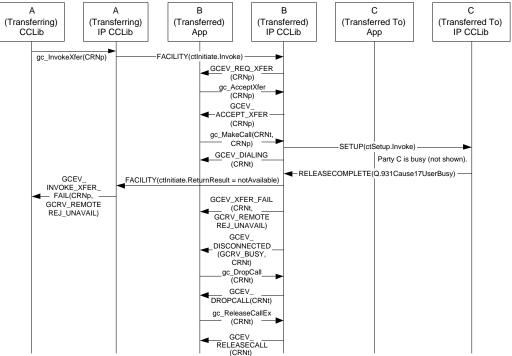
The transferred-to endpoint (party C) may also be busy at the time of transfer (unknown to the transferring endpoint). As indicated in Figure 15, this would result in a Release Complete message with Q.931 Cause 17, User Busy, being returned to the transferred endpoint (party B) indicated to its application via a GCEV\_DISCONNECTED event with a cause of GCRV\_BUSY. The transferred endpoint (party B) returns a ctInitiate.ReturnError APDU to the transferring endpoint to indicate the transfer failure and in turn must drop the transferred call attempt. As a result, the GCEV\_INVOKE\_XFER\_FAIL termination event is received at transferring endpoint (party A) and the original primary call is left connected and in the GCST\_CONNECTED state from the perspective of both A and B.



Figure 15. Blind Call Transfer Failure - Party C is Busy When Transfer Attempted

Precondition: Primary call between A and B is in connected (not shown).

Party C has call connected to another party (not shown).



Post condition: Parties A and B remain connected. Party C also remains connected (to another party not shown).

## 3.2.4 Successful Supervised Call Transfer Scenario

As indicated in Figure 16, the first precondition for supervised transfer is that the transferring endpoint (party A) and the transferred endpoint (party B) are participating in an active call (the primary call) and from the Global Call perspective, in the GCST\_CONNECTED state.

The second precondition for supervised transfer is that a secondary call (the consultation call) from the transferring endpoint (party A) to the transferred-to endpoint (party C) is active and both endpoints are in the GCST\_CONNECTED state.

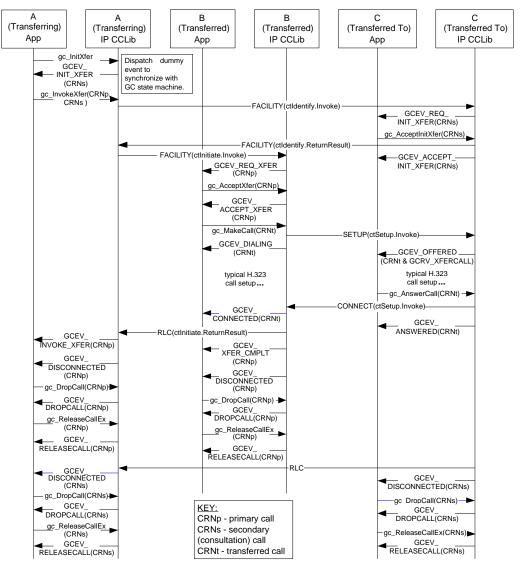
Completion of a successful supervised transfer results in the eventual termination of the primary and secondary (consultation) calls, and the creation of the transferred call. Note that the connection of the transferred call is not a mandate for supervised call transfer. While less likely due to the typical human dialogue on a secondary (consultation) call, it is always possible that the transferred call itself may be left unanswered and eventually abandoned and still be considered a *successful* transfer from the signaling perspective of the transferring endpoint (party A).



For simplification purposes Figure 16 does not indicate the opening and closing of logical channels (and the associated media sessions) as the control procedures are consistent with typical non-transfer related H.323 calls.

Figure 16. Successful Supervised Call Transfer

Preconditions: Primary call between A and B is connected and secondary (consultation) call between A and C is connected (not shown).



Post Condition: Transferred call between B and C offered (optional whether connected or not). Primary call between A and B dropped and released. Secondary (consultation) call between A and C dropped and released.



### Transferring Endpoint (Party A)

As in the case of blind transfer, the transferring endpoint initiates the supervised transfer by calling the <code>gc\_InvokeXfer()</code> function. The distinction between blind and supervised transfer usage is the addition of the CRN of the secondary (consultation) call. Calling the <code>gc\_InvokeXfer()</code> function at the transferring endpoint with two CRN values results in the sending of an ctIdentify.Invoke APDU in a FACILITY message to the transferred-to endpoint (party C). Once a positive acknowledgement from the transferred-to endpoint is received via a ctIdentify.ReturnResult APDU in a FACILITY message, the transferring endpoint automatically proceeds to invoke the actual call transfer by sending an ctInitiate.Invoke APDU in a FACILITY message to the transferred endpoint (party B).

From this point forward, from the perspective of this endpoint, the behavior is similar to that of a blind or unsupervised transfer. The one difference is that the secondary, consultation call is disconnected once the transferred call is answered at the transferred-to endpoint (party C) and must be explicitly dropped and released. Note however, if the transferred call goes unanswered or fails, the secondary call is left active and maintained in the GCST CONNECTED state.

### **Transferred Endpoint (Party B)**

The endpoint to be transferred (party B) has no knowledge of the origins of the destination address information a priori in that it was retrieved as a result of a consultation call. Thus, from the perspective of this endpoint, the behavior and handling of supervised transfer is exactly the same as that of blind transfer.

### Transferred-To Endpoint (Party C)

At any point in time after a secondary consultation call is answered by the transferred-to endpoint, a FACILITY(ctIdentify.Invoke) request may arrive requesting whether it is able to participate in an upcoming transfer as signified by the GCEV\_REQ\_INIT\_XFER event. Assuming that the endpoint is capable, the application calls the **gc\_AcceptInitXfer()** function to accept the transfer along with the intended rerouting number address in the **reroutinginfop** GC\_REROUTING\_INFO pointer parameter. The IP CCLIB internally returns a newly created callIdentity for the transferred call to use.

From this point forward, the behavior in handling the incoming transferred call from the perspective of this endpoint is identical to that of a blind or unsupervised transfer. The only difference is that the secondary, consultation call is disconnected once the transferred call is answered and must be explicitly dropped and released.



### 3.2.5 Unsuccessful Supervised Transfer Scenarios

**Note:** The same failures that can potentially occur in blind transfer, may take place in supervised transfer as well. See Section 3.2.3, "Unsuccessful Blind Transfer Scenarios", on page 47 for more information. The difference being that the secondary, consultation may optionally be cleared as specified in H.450.2.

There are a several other scenarios where a supervised call transfer may fail. The most common scenarios are described in the following topics:

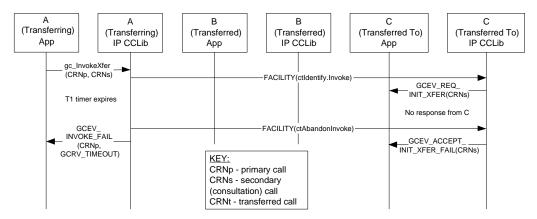
- Party C Timeout
- Party C Rejects the Transfer Request
- Party B Rejects the Transfer Request
- Party B Timeout

### 3.2.5.1 Party C Timeout

As indicated in Figure 17, the user or application at the transferred-to endpoint (party C) may fail to respond to the ctIdentifiy.Invoke request causing the timer 1 to expire at the transferring endpoint (party A) resulting in an abandoned transfer attempt. As a result, the GCEV\_INVOKE\_XFER\_FAIL termination event is received at transferring endpoint (party A). Both the original primary call and the secondary, consultation call are left connected and in the GCST\_CONNECTED state from the perspective of both A and B (primary) and A and C (secondary).

Figure 17. Supervised Call Transfer Failure - Party C Timeout

Preconditions: Primary call between A and B is connected and secondary (consultation) call between A and C is connected (not shown).



Post Condition: Primary call between A and B remains connected. Secondary (consultation) call between A and C remains connected. Transferred call between B and C never initiated.

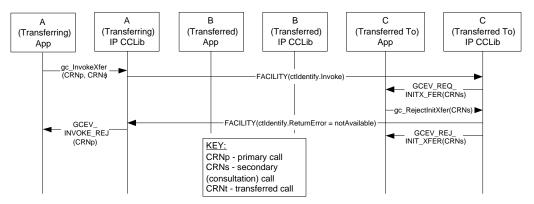


### 3.2.5.2 Party C Rejects the Transfer Request

As indicated in Figure 17, the user or application at the transferred-to endpoint (party C) may call the **gc\_RejectInitXfer()** function to signal via the ctInIdentify.ReturnResult APDU that it cannot participate in a transfer. As a result, the GCEV\_INVOKE\_XFER\_REJ termination event is received at transferring endpoint (party A). Both the original primary call and the secondary, consultation call are left connected and in the GCST\_CONNECTED state from the perspective of both A and B (primary) and A and C (secondary); GCST\_CONNECTED state from the perspective of both A and B.

Figure 18. Supervised Call Transfer Failure - Party C Rejects the Transfer Request

Preconditions: Primary call between A and B is connected and secondary (consultation) call between A and C is connected (not shown).



Post Condition: Primary call between A and B remains connected. Secondary (consultation) call between A and C remains connected. Transferred call between B and C never initiated.

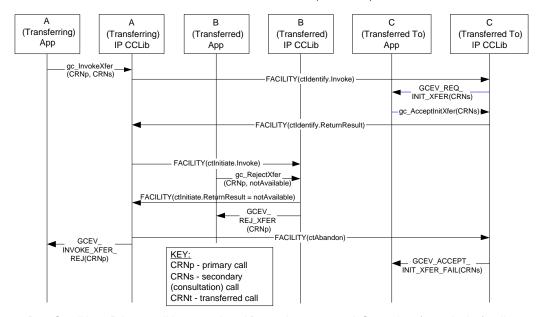
### 3.2.5.3 Party B Rejects the Transfer Request

As indicated in Figure 19, the user or application at the transferred endpoint (party B) may call the **gc\_RejectXfer()** function to reject the transfer request and signal via the ctInitiate.ReturnResult APDU that it cannot participate in a transfer. As a result, the GCEV\_INVOKE\_XFER\_REJ termination event is received at transferring endpoint (party A). Both the original primary call and the secondary, consultation call are left connected and in the GCST\_CONNECTED state from the perspective of both A and B (primary) and A and C (secondary); GCST\_CONNECTED state from the perspective of both A and B.



Figure 19. Supervised Call Transfer Failure - Party B Rejects the Transfer Request

Preconditions: Primary call between A and B is connected and secondary (consultation) call between A and C is connected (not shown).



Post Condition: Primary call between A and B remains connected. Secondary (consultation) call between A and C remains connected.

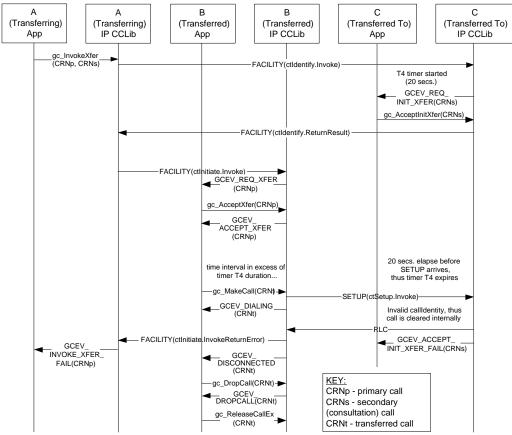
### 3.2.5.4 Party B Timeout

As indicated in Figure 20, the user or application at the transferred-to endpoint (party C) may receive the transferred call after the T4 timer expires. If this is the case and the callIdentity is cleared as a result of the T4 expiry, the transferred-to endpoint will clear or reject the transferred call as indicated by a GCEV\_DISCONNECTED event at the transferred endpoint (party B) and a GCEV\_INVOKEXFER\_FAIL event at the transferring endpoint (party A). Both the original primary call and the secondary, consultation call are left connected and in the GCST\_CONNECTED state from the perspective of both A and B (primary) and A and C (secondary); GCST\_CONNECTED state from the perspective of both A and B.



Figure 20. Supervised Call Transfer Failure - Party B Timeout

Preconditions: Primary call between A and B is connected and secondary (consultation) call between A and C is connected (not shown).



Post Condition: Primary call between A and B remains connected. Secondary (consultation) call between A and C remains connected.





# IP-Specific Operations

This chapter describes how to use Global Call to perform certain operations in an IP environment. These operations include:

• Call Control Library Initialization
• Using Fast Start and Slow Start Setup
• Setting Call-Related Information
• Retrieving Current Call-Related Information
• Setting and Retrieving Q.931 Message IEs
• Setting and Retrieving SIP Message Information Fields
• Handling DTMF
• Getting Media Streaming Status and Connection Information
• Getting Notification of Underlying Protocol State Changes
• Sending Protocol Messages
• Enabling and Disabling Unsolicited Notification Events
• Configuring the Sending of the Proceeding Message
• Enabling and Disabling Tunneling in H.323
Specifying RTP Stream Establishment
Quality of Service Alarm Management
• Registration
Call Transfer When Using H.323
Sending and Receiving Faxes over IP
• Using Object Identifiers
• Using MIME-Encoded SIP Messages (SIP-T)

# 4.1 Call Control Library Initialization

Certain configuration parameters, such as the maximum number of IPT devices available, the local IP address, and the call signaling port, are configurable when using the **gc\_Start()** function to initialize Global Call. For example, the default maximum number of IPT devices is 120, but is configurable to as many as 2016.

Before using the <code>gc\_Start()</code> function, the <code>INIT\_IPCCLIB\_START\_DATA()</code> and <code>INIT\_IP\_VIRTBOARD()</code> functions must be used to initialize the <code>IPCCLIB\_START\_DATA</code> and <code>IP\_VIRTBOARD</code> data structures. These functions set default values that can then be overridden



with desired values. In particular, it may be desirable to override the default values in the IP\_VIRTBOARD structure in order to enable access to H.323 message information fields, to enable the call transfer supplementary service for H.450.2 protocol, or to enable access to SIP message information fields or the SIP MIME feature. See Section 7.2.26, "—gc\_Start() Variances for IP", on page 201, and the reference page for IP\_VIRTBOARD on page 242 for more information.

**Note:** When using an Intel NetStructure IPT board, the default values provided by the INIT\_IP\_VIRTBOARD() convenience function **must** be overridden to take advantage of the higher numbers of IPT devices available on the board (up to 672).

**Note:** In the IPCCLIB\_START\_DATA structure, the maximum value of the num\_boards field, which defines the number of NICs or NIC addresses, is 8.

# 4.2 Using Fast Start and Slow Start Setup

Fast start and slow start are supported in both the H.323 and SIP protocols. Fast start connection is preferable to slow start connection because fewer network round trips are required to set up a call and the local exchange can generate messages when circumstances prevent a connection to the endpoint.

In H.323, fast start and slow start setup are supported depending on the version of H.323 standard supported at the remote side. If the remote side supports H.323 version 2 or above, fast start setup can be used; otherwise, a slow start setup is used. Fast start connection reduces the time required to set up a call to one round-trip delay following the H.225 TCP connection. The concept is to include all the necessary parameters for the logical channel to be opened (H.245 information) in the Setup message. The logical channel information represents a set of supported capabilities from which the remote end can choose the most appropriate capability. If the remote side decides to use fast start connection, it returns the desired logical channel parameters in the Alerting, Proceeding, or Connect messages.

Note: In an H.323 fast start call, the fast start element (FSE) is included in outgoing H.225 PROCEEDING / ALERTING only when the user explicitly specifies the coders. If no coder is specified (either a preferred coder or "don't care") before gc\_CallAck() and gc\_AcceptCall() the FSE is not sent out until CONNECT (i.e., after gc\_AnswerCall()).

In SIP, fast start and slow start setup are also supported. In slow start setup, the INVITE message will have no Session Description Protocol (SDP) and therefore the remote side will propose the session attributes in the SDP of the ACK message.

In Global Call, fast start and slow start connection are supported on a call-by-call basis. Fast start connection is used by default, but slow start connection can be forced by including the IPPARM\_CONNECTIONMETHOD parameter ID with a value of IP\_CONNECTIONMETHOD\_SLOWSTART in the ext\_datap field (of type GC\_PARM\_BLK) in the GCLIB\_MAKECALL\_BLK structure associated with a call. The following code segment shows how to specify a slow start connection explicitly by including the IPPARM\_CONNECTIONMETHOD parameter ID when populating the ext\_datap field:



In addition, the IPPARM\_CONNECTIONMETHOD parameter ID can be set to a value of IP\_CONNECTIONMETHOD\_FASTSTART to force a fast start connection on a line device configured to use a slow start connection (using **gc\_SetUserInfo**() with a **duration** parameter of GC\_ALLCALLS).

**Note:** In SIP, only the calling side can choose fast start or slow start, unlike H.323 where both sides can select either fast start or slow start.

# 4.3 Setting Call-Related Information

Global Call allows applications to set many items of call-related information. The following topics are presented in this section:

- Overview of Setting Call-Related Information
- Setting Coder Information
- Specifying Nonstandard Data Information When Using H.323
- Specifying Nonstandard Control Information When Using H.323
- Setting and Retrieving Disconnect Cause or Reason Values
- Setting Busy Reason Codes

### 4.3.1 Overview of Setting Call-Related Information

Table 1 summarizes the types of information elements that can be specified, the corresponding set IDs and parameter IDs used to set the information, the functions that can be used to set the information, and an indication of whether the information is supported when using H.323, SIP, or both. For more information on the various parameters, refer to the corresponding parameter set reference section in Chapter 8, "IP-Specific Parameters".

Table 1. Summary of Call-Related Information that can be Set

Type of Information	Set ID and Parameter IDs	Functions Used to Set Information	SIP/ H.323
Bearer Capability IE	IPSET_CALLINFO • IPPARM_BEARERCAP	gc_SetUserInfo() (GC_SINGLECALL only)	H.323 only
Call ID (GUID)	IPPARM_CALLID      Note: Setting the Call ID must be done judiciously because it might affect the call control implementation supported by the stack. The Call ID should be treated as a GUID and should be unique at all times.	gc_SetUserInfo() (GC_SINGLECALL only) gc_MakeCall()	both

<sup>†</sup> If no transmit or receive coder type is specified, any supported coder type is accepted. The default is "don't care"; that is, any media coder supported by the platform is valid.

<sup>††</sup> The duration parameter can be set to GC\_SINGLECALL (to apply on a call basis) or to GC\_ALLCALLS (to apply on a line device basis).

<sup>†††</sup> On the terminating side, can only be set using **gc\_SetConfigData()** on a board device. See Section 4.13, "Enabling and Disabling Tunneling in H.323", on page 103 for more information.



Table 1. Summary of Call-Related Information that can be Set (Continued)

Type of Information	Set ID and Parameter IDs	Functions Used to Set Information	SIP/ H.323
Coder Information †	GCSET_CHAN_CAPABILITY • IPPARM_LOCAL_CAPABILITY	gc_SetConfigData() gc_SetUserInfo() †† gc_MakeCall()	both
Conference Goal	ipset_conference • ipparm_conference_goal	gc_SetConfigData() gc_SetUserInfo()†† gc_MakeCall()	H.323 only
Connection Method	PSET_CALLINFO  • IPPARM_CONNECTIONMETHOD	gc_SetConfigData() gc_SetUserInfo()†† gc_MakeCall()	both
DTMF Support	IPSET_DTMF • IPPARM_SUPPORT_DTMF_BITMASK	gc_SetConfigData() gc_SetUserInfo()††	both
Display Information	PSET_CALLINFO  • IPPARM_DISPLAY	gc_SetConfigData() gc_SetUserInfo()†† gc_MakeCall()	both
Enabling/Disabling Unsolicited Events	IPSET_EXTENSIONEVT_MSK  • GCACT_ADDMSK  • GCACT_SETMSK  • GCACT_SUBMSK	gc_SetConfigData()	both
Facility IE	IPSET_CALLINFO • IPPARM_FACILITY	gc_SetUserInfo() (GC_SINGLECALL only)	H.323 only
MediaWaitFor Connect	IPSET_CALLINFO • IPPARM_MEDIAWAITFORCONNECT	gc_SetUserInfo() (GC_SINGLECALL only) gc_MakeCall()	H.323 only
Nonstandard Control Information	IPSET_NONSTANDARDCONTROL Either:  • IPPARM_NONSTANDARDDATA_DATA and IPPARM_NONSTANDARDDATA_OBJID or  • IPPARM_NONSTANDARDDATA_DATA and IPPARM_H221NONSTANDARD	gc_SetConfigData() gc_SetUserInfo()†† gc_MakeCall()	H.323 only

<sup>†</sup> If no transmit or receive coder type is specified, any supported coder type is accepted. The default is "don't care"; that is, any media coder supported by the platform is valid.

†† The duration parameter can be set to GC\_SINGLECALL (to apply on a call basis) or to GC\_ALLCALLS (to apply on a line

tht On the terminating side, can only be set using gc\_SetConfigData() on a board device. See Section 4.13, "Enabling and Disabling Tunneling in H.323", on page 103 for more information.



Table 1. Summary of Call-Related Information that can be Set (Continued)

Type of Information	Set ID and Parameter IDs	Functions Used to Set Information	SIP/ H.323
Nonstandard Data	IPSET_NONSTANDARDDATA Either:  • IPPARM_NONSTANDARDDATA_DATA and IPPARM_NONSTANDARDDATA_OBJID or  • IPPARM_NONSTANDARDDATA_DATA and IPPARM_H221NONSTANDARD	gc_SetConfigData() gc_SetUserInfo()†† gc_MakeCall()	H.323 only
Phone List	IPSET_CALLINFO • IPPARM_PHONELIST	gc_SetConfigData() gc_SetUserInfo()†† gc_MakeCall()	both
Presentation Indicator	<pre>IPSET_CALLINFO • IPPARM_PRESENTATION_IND  gc_SetUserInfo() (GC_SINGLECALL only) gc_MakeCall()</pre>		H.323 only
SIP Message Information Fields			SIP only
Tunnelling†††	IPSET_CALLINFO • IPPARM_H245TUNNELING	gc_SetConfigData() gc_SetUserInfo()†† gc_MakeCall()	H.323 only
Type of Service (ToS)	IPSET_CONFIG • IPPARM_CONFIG_TOS	gc_SetUserInfo() †† gc_MakeCall()	H.323 only
User to User Information	IPSET_CALLINFO • IPPARM_USERUSER_INFO	gc_SetConfigData() gc_SetUserInfo()†† gc_MakeCall()	H.323 only
Vendor Information	IPSET_VENDORINFO  • IPPARM_H221NONSTD  • IPPARM_VENDOR_PRODUCT_ID  • IPPARM_VENDOR_VERSION_ID	gc_SetConfigData()	H.323 only

<sup>†</sup> If no transmit or receive coder type is specified, any supported coder type is accepted. The default is "don't care"; that is, any media coder supported by the platform is valid.

<sup>††</sup> The duration parameter can be set to GC\_SINGLECALL (to apply on a call basis) or to GC\_ALLCALLS (to apply on a line device basis).

<sup>†††</sup> On the terminating side, can only be set using gc\_SetConfigData() on a board device. See Section 4.13, "Enabling and Disabling Tunneling in H.323", on page 103 for more information.



### 4.3.1.1 Setting Call Parameters on a System-Wide Basis

Use the <code>gc\_SetConfigData()</code> function to configure call-related parameters including coder information. The values set by the <code>gc\_SetConfigData()</code> function are used by the call control library as default values for each line device.

See Section 7.2.24, "gc\_SetConfigData() Variances for IP", on page 197 for more information about the values of function parameters to set in this context.

### 4.3.1.2 Setting Call Parameters on a Per Line Device Basis

The <code>gc\_SetUserInfo()</code> function (with the <code>duration</code> parameter set to GC\_ALLCALLS) can be used to set the values of call-related parameters on a per line-device basis. The values set by <code>gc\_SetUserInfo()</code> become the new default values for the specified line device and are used by all subsequent calls on that device. See Section 7.2.25, "<code>gc\_SetUserInfo()</code> Variances for IP", on page 199 for more information about the values of function parameters to set in this context.

### 4.3.1.3 Setting Call Parameters on a Per Call Basis

There are two ways to set call parameters on a per-call basis:

- Using gc\_SetUserInfo() with the duration parameter set to GC\_SINGLECALL
- Using gc\_MakeCall()

### Setting Per-Call Call Parameters Using gc\_SetUserInfo()

The <code>gc\_SetUserInfo()</code> function (with the **duration** parameter set to GC\_SINGLECALL) can be used to set call parameter values for a single incoming call. At the end of the call, the values set as default values for the specified line device override these values. This is useful since the <code>gc\_AnswerCall()</code> function does not have a parameter to specify a GC\_PARM\_BLK.

If a **gc\_MakeCall()** function is issued after the **gc\_SetUserInfo()**, the values specified in the **gc\_MakeCall()** function override the values specified by the **gc\_SetUserInfo()** function. See Section 7.2.25, "gc\_SetUserInfo() Variances for IP", on page 199 for more information about the values of function parameters to set in this context.

### Setting Per-Call Call Parameters Using gc\_MakeCall()

The gc\_MakeCall() function can be used to set call parameter values for a call. The values set are only valid for the duration of the current call. At the end of the call, the values set as default values for the specified line device override the values specified by the gc\_MakeCall() function.

See Section 7.2.16, "gc\_MakeCall() Variances for IP", on page 174 for more information about the values of function parameters to set in this context.



### 4.3.2 Setting Coder Information

Terminal capabilities are exchanged during call establishment. The terminal capabilities are sent to the remote side as notification of coder supported.

Coder information can be set in the following ways:

- On a system wide basis using gc\_SetConfigData().
- On a per line device basis using **gc\_SetUserInfo()** with a **duration** parameter value of GC ALLCALLS.
- On a per call basis using gc\_MakeCall() or gc\_SetUserInfo() with a duration parameter value of GC\_SINGLECALL.

In each case, a GC\_PARM\_BLK is set up to contain the coder information. The GC\_PARM\_BLK must contain the GCSET\_CHAN\_CAPABILITY parameter set ID with the IPPARM\_LOCAL\_CAPABILITY parameter ID, which is of type IP\_CAPABILITY.

Possible values for fields in the IP\_CAPABILITY structure are:

- capability Specifies the coder type from among the types supported by the particularIP telephony platform; see Table 2 and Table 3 for platform-specific coder types. The following values are defined for the capability field:
  - GCCAP\_AUDIO\_g711Alaw64k
  - GCCAP\_AUDIO\_g711Ulaw64k
  - GCCAP\_AUDIO\_g7231\_5\_3k (G.723.1 at 5.3 kbps)
  - GCCAP AUDIO g7231 6 3k (G.723.1 at 6.3 kbps)
  - GCCAP\_AUDIO\_g726
  - GCCAP\_AUDIO\_g729AnnexA
  - GCCAP\_AUDIO\_g729AnnexAwAnnexB
  - GCCAP AUDIO gsmFullRate
  - GCCAP\_AUDIO\_NO\_AUDIO
  - GCCAP DATA t38UDPFax
  - GCCAP\_dontCare The complete list of coders supported by a product is used when negotiating the coder type to be used. If multiple variations of the same coder are supported by a product, the underlying call control library offers the preferred variant only. For example, if G.711 10ms, 20ms, and 30ms are supported, only the preferred variant G.711, 20 ms is included.
- type One of the following:
  - GCCAPTYPE AUDIO
  - GCCAPTYPE RDATA
- direction One of the following:
  - IP CAP DIR LCLTRANSMIT transmit capability
  - IP\_CAP\_DIR\_LCLRECEIVE receive capability
  - IP\_CAP\_DIR\_LCLRXTX transmit and receive capability (T.38 only)

*Note:* It is recommended to specify both the transmit and receive capabilities.



- payload\_type Not supported. The currently supported coders have static (pre-assigned) payload types defined by standards.
- extra Reference to a data structure of type IP\_AUDIO\_CAPABILITY, which contains the following two fields:
  - frames\_per\_packet The number of frames per packet.

Note: For G.711 coders, the extra.frames\_per\_packet field is the frame size (in ms).

 VAD - Enables or disables VAD; Values: GCPV\_DISABLE, GCPV\_ENABLE, GCCAP\_dontCare

*Note:* Applications must explicitly set this field to GCPV\_ENABLE for the coders that implicitly support only VAD, such as GCCAP\_AUDIO\_g729AnnexAwAnnexB.

See the reference page for IP\_CAPABILITY on page 235 for more information.

Table 2 shows the coders that are supported when using the Global Call API with Intel<sup>®</sup> NetStructure<sup>TM</sup> IPT boards.

Table 2. Coders Supported for Intel NetStructure IPT Boards

Coder and Rate	Global Call # Define	Frames Per Packet (fpp) and Frame Size (ms)	VAD Support
G.711 A-law	GCCAP_AUDIO_g711Alaw64k	Frame Size <sup>2</sup> : 5, 10, 20, or 30 ms (Frames Per Packet: fixed at 1 fpp)	Not supported; must be disabled
G.711 mu-law	GCCAP_AUDIO_g711Ulaw64k	Frame Size <sup>2</sup> : 5, 10, 20, or 30 ms (Frames Per Packet: fixed at 1 fpp)	Not supported; must be disabled
G.723.1, 5.3 kbps	GCCAP_AUDIO_g7231_5_3k	Frames Per Packet: 1, 2, 3, or 4 (Frame Size: fixed at 30 ms)	Supported
G.723.1, 6.3 kbps	GCCAP_AUDIO_g7231_6_3k	Frames Per Packet: 1, 2, 3, or 4 (Frame Size: fixed at 30 ms)	Supported
G.726	GCCAP_AUDIO_g726	Frames Per Packet: 1, 2, or 3 Frame Size: 10 ms	Not supported; must be disabled
		Frames Per Packet: 1 or 2 Frame Size: 20 ms	
		Frames Per Packet: 1 Frame Size: 30 ms	
G.729a	GCCAP_AUDIO_g729AnnexA	Frames Per Packet: 1, 2, 3, or 4 (Frame Size: fixed at 10 ms)	Not supported; must be disabled
G.729a+b	GCCAP_AUDIO_g729AnnexA wAnnexB	Frames Per Packet: 1, 2, 3, or 4 (Frame Size: fixed at 10 ms)	Must be enabled <sup>3</sup>
T.38	GCCAP_DATA_t38UDPFax	Not applicable	Not applicable
1			

### Notes:

Table 3 shows the coders that are supported when using the Global Call API with Intel<sup>®</sup> NetStructure<sup>TM</sup> DM/IP boards.

<sup>1.</sup> Intel NetStructure IPT boards support symmetrical coder definitions only; that is, the transmit and receive coder definitions must be the same.

<sup>2.</sup> For G.711 coders, the frame size value (not the frames per packet value) is specified in the frames\_per\_pkt field of the IP\_AUDIO\_CAPABILITY structure. See the reference page for IP\_AUDIO\_CAPABILITY on page 234 for more information.

3. Applications must explicitly specify VAD support even though G.729a+b implicitly supports VAD.



Table 3. Coders Supported for Intel NetStructure DM/IP Boards

Coder and Rate	Global Call # Define	Frames Per Packet (fpp) and Frame Size (ms)	VAD Support
G.711 A-law	GCCAP_AUDIO_g711Alaw64k	Frame Size <sup>2</sup> : 20 or 30 ms (Frames Per Packet: fixed at 1 fpp)	Not supported; must be disabled
G.711 mu-law	GCCAP_AUDIO_g711Ulaw64k	Frame Size <sup>2</sup> : 20 or 30 ms (Frames Per Packet: fixed at 1 fpp)	Not supported; must be disabled
G.723.1, 5.3 kbps	GCCAP_AUDIO_g7231_5_3k	Frames Per Packet: 1, 2, or 3 (Frame Size: fixed at 30 ms)	Supported
G.723.1, 6.3 kbps	GCCAP_AUDIO_g7231_6_3k	Frames Per Packet: 1, 2, or 3 (Frame Size: fixed at 30 ms)	Supported
G.729a	GCCAP_AUDIO_g729AnnexA	Frames Per Packet: 2, 3 or 4 (Frame Size: Fixed at 10 ms)	Not supported; must be disabled
G.729a+b	GCCAP_AUDIO_g729AnnexA wAnnexB	Frames Per Packet: 2, 3, or 4 (Frame Size: Fixed at 10 ms)	Must be enabled <sup>3</sup>
GSM Full Rate (TIPHON*) <sup>4</sup>	GCCAP_AUDIO_gsmFullRate	Frames Per Packet: 1, 2 or 3 (Frame Size: Fixed at 20 ms)	Supported (disabled by default)
T.38	GCCAP_DATA_t38UDPFax	Not applicable	Not applicable

### Notes:

### 4.3.2.1 **Specifying Media Capabilities Before Connection**

Applications can only specify media capabilities before initial call connection. For an outbound call, capabilities must be set before or with the gc\_MakeCall(). For inbound calls, capabilities must be set before or with the **gc\_AnswerCall()**. Capability types can be GCCAPTYPE\_AUDIO and/or GCCAPTYPE\_RDATA. The result capabilities set by applications are listed in the Table 4.

Table 4. Capabilities Set by Application

GCCAPTYPE_AUDIO capability set by application	GCCAPTYPE_RDATA capability set by application	Result Capability
Not set	Not set	Support all audio capabilities during initial call connection. Support only switching between audio and T.38 during call connection. Do not support switching between different audio capabilities during call connection.
One or more GCCAP_AUDIO_XXX	Not Set	Support only audio capabilities specified no T.38 capability. Do not support switching between different audio capabilities during call connection.

<sup>1.</sup> Intel NetStructure DM/IP boards support symmetrical coder definitions only; that is, the transmit and receive coder definitions must be the same.

<sup>2.</sup> For G.711 coders, the frame size value (not the frames per packet value) is specified in the frames\_per\_pkt field of the IP\_AUDIO\_CAPABILITY structure. See the reference page for IP\_AUDIO\_CAPABILITY on page 234 for more information.

3. Applications must explicitly specify VAD support even though G.729a+b implicitly supports VAD.

<sup>4.</sup> GSM Telecommunications and Internet Protocol Harmonization over Networks (TIPHON) is a sub-group of the European Telecommunications Standards Institute (ETSI) GSM specification.

<sup>5.</sup> GCCAP\_dontCare can be used to indicate that any supported coder is valid.



**Table 4. Capabilities Set by Application (Continued)** 

GCCAPTYPE_AUDIO capability set by application	GCCAPTYPE_RDATA capability set by application	Result Capability
Not Set	GCCAP_ DATA_t38UDPFax	Support only T.38 fax capability, no audio capability.
One or more GCCAP_AUDIO_XXX	GCCAP_ DATA_t38UDPFax	Support only audio capabilities specified during initial call connection. Support only switching between audio and T.38 during call connection. Do not support switching between different audio capabilities.
GCCAP_dontCare	Not Set	Support all audio capabilities during initial call connection. Do not support switching between different audio capabilities during call connection. Do not support T.38.
GCCAP_dontCare	GCCAP_ DATA_t38UDPFax	Support all audio capabilities during initial call connection. Support only switching between audio and T.38 during call connection. Do not support switching between different audio capabilities during call connection.

### 4.3.2.2 Resource Allocation When Using Low-Bit Rate Coders

The number of resources available when using G.723 and G.729 coders is limited. When all resources are consumed, depending on the requirements of the application, different behavior may be observed as follows:

- If the application specifies only G.723 and/or G.729 audio coders before **gc\_MakeCall()**, **gc\_CallAck()**, **gc\_AcceptCall()**, or **gc\_AnswerCall()**, the result is a function failure with an error code of IPERR\_TXRXRESOURCESINSUFF.
- If the application specifies G.711 with G.723 and/or G.729 audio coders, only the G.711 coder will be provided in the capability set sent to the remote endpoint.
- If the application does not explicitly specify any audio capability, then the G.711 (both A-law and u-law) coders are included in the capability set sent to the remote endpoint.

The following applies to resource release:

- When a resource is not negotiated, the resource is released, permitting other channels to use the resource.
- When a resource is negotiated, using **gc\_ReleaseCallEx()** releases the resource.



# 4.3.3 Specifying Nonstandard Data Information When Using H.323

To specify Nonstandard Data, set up the GC\_PARM\_BLK pointed by the **infoparmblkp** function parameter with the IPSET\_NONSTANDARDDATA parameter set ID, and one of two possible combinations of parameter IDs. First set the IPPARM\_NONSTANDARDDATA\_DATA parameter ID (maximum length MAX\_NS\_PARM\_DATA\_LENGTH or128). Then set either of the following two parameter IDs, depending on the type of object identifier to use:

- IPPARM\_NONSTANDARDDATA\_OBJID. The maximum length is MAX\_NS\_PARM\_OBJID\_LENGTH (40).
- IPPARM\_H221NONSTANDARD

See Section 8.2.16, "IPSET\_NONSTANDARDDATA", on page 226 for more information.

The following code example shown how to set nonstandard data elements:

```
IP_H221NONSTANDARD appH221NonStd;
appH221NonStd.country_code = 181;
appH221NonStd.extension = 31;
appH221NonStd.manufacturer_code = 11;
char* pData = "Data String";
char* pOid = "1 22 333 4444";
choiceOfNSData = 1;/* App decides which type of object identifier to use */
/* setting NS Data */
gc_util_insert_parm_ref(&pParmBlock,
                        IPSET_NONSTANDARDDATA,
                        IPPARM_NONSTANDARDDATA_DATA,
                        (unsigned char)(strlen(pData)+1),
                        pData):
   if (choiceOfNSData) \slash * App decides the CHOICE of OBJECTIDENTIFIER.
                           It cannot set both objid & H221 */
       gc_util_insert_parm_ref(&pParmBlock,
                                IPSET NONSTANDARDDATA,
                                IPPARM_H221NONSTANDARD,
                                (unsigned char) sizeof (IP_H221NONSTANDARD),
                                &appH221NonStd);
   else
        gc_util_insert_parm_ref(&pParmBlock,
                                IPSET_NONSTANDARDDATA,
                                IPPARM_NONSTANDARDDATA OBJID,
                                (unsigned char) (strlen(p0id)+1),
                                : (biOq
```

# 4.3.4 Specifying Nonstandard Control Information When Using H.323

To specify Nonstandard Control information, use the <code>gc\_SetUserInfo()</code> function with a <code>duration</code> parameter set to <code>GC\_SINGLECALL</code> to set nonstandard control information. If the <code>duration</code> parameter is set to <code>GC\_ALLCALLS</code>, the function will fail.



Set up the GC\_PARM\_BLK pointed by the **infoparmblkp** function parameter with the IPSET\_NONSTANDARDCONTROL parameter set ID and one of two combinations of parameter IDs. First set the IPPARM\_NONSTANDARDDATA\_DATA parameter ID (maximum length is MAX\_NS\_PARM\_DATA\_LENGTH or 128). Then set either of the following parameter IDs according to which type of object identifier to use:

- IPPARM\_NONSTANDARDDATA\_OBJID. The maximum length is MAX\_NS\_PARM\_OBJID\_LENGTH (40).
- IPPARM H221NONSTANDARD

See Section 8.2.15, "IPSET\_NONSTANDARDCONTROL", on page 226 for more information.

The following code example shows how to set nonstandard data elements:

```
IP_H221NONSTANDARD appH221NonStd;
appH221NonStd.country_code = 181;
appH221NonStd.extension = 31;
appH221NonStd.manufacturer_code = 11;
char* pControl = "Control String";
char* pOid = "1 22 333 4444";
choiceOfNSControl = 1; /* App decides which type of object identifier to use */
/* setting NS Control */
gc_util_insert_parm_ref(&pParmBlock,
                        IPSET_NONSTANDARDCONTROL,
                        IPPARM NONSTANDARDDATA DATA,
                        (unsingned char) (strlen(pControl)+1),
                        pControl);
    if (choiceOfNSControl) /* App decide the CHOICE of OBJECTIDENTIFIER.
                               It cannot set both objid & h221 */
        gc_util_insert_parm_ref(&pParmBlock,
                                IPSET_NONSTANDARDCONTROL.
                                IPPARM_H221NONSTANDARD,
                                (unsingned char) sizeof (IP_H221NONSTANDARD),
                                &appH221NonStd);
    }
        gc_util_insert_parm_ref(&pParmBlock,
                               IPSET_NONSTANDARDCONTROL,
                                IPPARM_NONSTANDARDDATA_OBJID,
                                (unsingned char) (strlen(pOid)+1),
                                : (Did)
```

## 4.3.5 Setting and Retrieving Disconnect Cause or Reason Values

Use the **cause** parameter in the **gc\_DropCall()** function to specify a disconnect reason/cause to be sent to the remote endpoint.

**Note:** When using SIP, reasons are only supported when a call is disconnected while in the Offered state.

Use the **gc\_ResultInfo**() function to get the reason/cause of a GCEV\_DISCONNECTED event. This reason/cause could be sent from the remote endpoint or it could be the result of an internal error.



IP-specific reason/cause values are specified in the eIP\_EC\_TYPE enumerator defined in the gcip\_defs.h header file.

### 4.3.6 Setting Busy Reason Codes

Both SIP and H.323 define request response codes that can be included in the failure response messages that are sent when a local system cannot take additional incoming sessions. Global Call allows applications to set SIP and H.323 busy code values on a virtual board level.

SIP and H.323 busy codes are configured independently, and the configuration of each may be changed at any time. The busy codes are configured by calling **gc\_SetConfigData()** using the following parameter set ID and parameter ID:

- for SIP: IPSET\_SIP\_RESPONSE\_CODE and IPPARM\_BUSY\_REASON; see Section 8.2.21, "IPSET\_SIP\_RESPONSE\_CODE", on page 229.
- for H.323: IPSET\_H323\_RESPONSE\_CODE and IPPARM\_BUSY\_CAUSE; see Section 8.2.7, "IPSET\_H323\_RESPONSE\_CODE", on page 222.

### 4.3.6.1 Setting SIP Busy Code

For SIP, RFC3261 defines three applicable busy codes:

### 480 Temporarily Unavailable

The callee's end system was contacted successfully, but the callee is currently unavailable. For example, the callee may be not logged in, may be in a state that precludes communication, or may have activated the "do not disturb" feature. This busy code is also returned by a redirect or proxy server that recognizes the user identified by the Request-URI but does not currently have a valid forwarding location for that user.

### 486 Busy Here

The callee's end system was contacted successfully, but the callee is currently not willing or able to take additional calls at this end system. This response should be used if the user could be available elsewhere.

### 600 Busy Everywhere

The callee's end system was contacted successfully, but the callee is busy and does not wish to take the call at this time. This response should be used if the callee knows that no other end system will be available to accept this call.

By default, Global Call automatically responds with a 486 Busy Here when additional incoming call requests arrive after the maximum number of SIP calls per virtual board has been reached. A 480 Temporarily Unavailable or 600 Busy Everywhere reason code may be used instead of the 486 Busy Here if the application explicitly configures the busy code.

To configure the SIP busy reason code, call <code>gc\_SetConfigData()</code> using the parameter set ID IPSET\_SIP\_RESPONSE\_CODE and the parameter ID IPPARM\_BUSY\_REASON as shown in the following code snippet:

```
#include "gclib.h"
.
.
.
/* configure SIP Busy Reason Code to 480 Temporarily Available */
```



### 4.3.6.2 Setting H.323 Busy Code

ITU Recommendation Q.850 defines cause codes that are used for H.323. Among the applicable busy cause definitions are:

Cause 34: No circuit/channel available

Indicates there is no appropriate circuit/channel currently available to handle the call.

Cause 47: Resource unavailable/unspecified

Indicates the resource is unavailable when no other cause values in the resource class applies.

To configure the H.323 busy reason code, call **gc\_SetConfigData()** using the parameter set ID IPSET\_H323\_RESPONSE\_CODE and the parameter ID IPPARM\_BUSY\_CAUSE as shown in the following code snippet:

```
#include "gclib.h"
/* configure H.323 Busy Reason Code to 34 - "No Circuit/Channel Available" */
GC_PARM_BLKP pParmBlock = NULL;
gc_util_set_insert_parm_val(&pParmBlock,
                           IPSET_H323_RESPONSE_CODE,
                           IPPARM_BUSY_CAUSE,
                           sizeof(unsigned short),
                           IPEC 0931Cause34NoCircuitChannelAvailable);
gc_SetConfigData(GCTGT_CCLIB_NETIF,
                board,
                 pParmBlock,
                 0.
                 GCUPDATE_IMMEDIATE,
                 &t,
                 EV_ASYNC);
gc_util_delete_parm_blk(pParmBlock);
```



## 4.4 Retrieving Current Call-Related Information

To support large numbers of channels, the call control library must perform all operations in asynchronous mode. To support this, an extension function variant allows the retrieval of a parameter as an asynchronous operation.

The retrieval of call-related information is a four step process:

- Set up a GC\_PARM\_BLK that identifies which information is to be retrieved. The GC\_PARM\_BLK includes GC\_PARM\_DATA blocks. The GC\_PARM\_DATA blocks specify only the Set\_ID and Parm\_ID fields, that is, the value\_size field is set to 0. The list of GC\_PARM\_DATA blocks indicate to the call control library the parameters to be retrieved.
- 2. Use the <code>gc\_Extension()</code> function to request the data. The <code>target\_type</code> should be GCTGT\_GCLIB\_CRN and the <code>target\_id</code> should be the actual CRN. The <code>ext\_id</code> function parameter (extension ID) should be set to IPEXTID\_GETINFO, the <code>parmblkp</code> function parameter should point to the GC\_PARM\_BLK set up in step 1, and the <code>mode</code> function parameter should be set to EV\_ASYNC (asynchronous).
- 3. A GCEV\_EXTENSIONCMPLT event is generated in response to the **gc\_Extension**() request. The extevtdatap field in the METAEVENT structure for the GCEV\_EXTENSIONCMPLT event is a pointer to an EXTENSIONEVTBLK structure that contains a GC\_PARM\_BLK with the requested call-related information.
- 4. Extract the information from the GC\_PARM\_BLK associated with the GCEV\_EXTENSIONCMPLT event. In this case, the GC\_PARM\_BLK contains real data; that is, the value\_size field is not 0, and includes the size of the data following for each parameter requested.

Table 5 shows the parameters that can be retrieved and when the information should be retrieved. The table also identifies which information can be retrieved when using H.323 and which information can be retrieved using SIP. For more information on individual parameters, refer to the corresponding parameter set reference section in Chapter 8, "IP-Specific Parameters".



**Table 5. Retrievable Call Information** 

Parameter	Set ID and Parameter ID(s)	When Information Can Be Retrieved	Datatype in value_buf Field (see Note 1)	SIP/ H.323
Call ID	IPSET_CALLINFO • IPPARM_CALLID	Any state after Offered or Proceeding	For SIP: string, max. length = MAX_IP_SIP_ CALLID_LENGTH For H.323: array of octets, length = MAX_IP_H323_ CALLID_LENGTH If protocol is unkown, MAX_IP_CALLID_ LENGTH defines the maximum Call ID length for any possible protocol.	both
Bearer Capability IE	IPSET_CALLINFO • IPPARM_BEARERCAP	After Offered	String, max. length = 255	H.323 only
Call Duration	IPSET_CALLINFO • IPPARM_CALL_DURATION	After Disconnected, before Idle	Unsigned long (value in ms)	H.323 only
Conference Goal	IPSET_CONFERENCE • IPPARM_CONFERENCE_GOAL	Any state after Offered or Proceeding	Uint[8]	H.323 only
Conference ID	IPSET_CONFERENCE • IPPARM_CONFERENCE_ID	Any state after Offered or Proceeding	char*, max. length = IP_CONFER ENCE_ID_ LENGTH (16)	H.323 only
Display Information	IPSET_CALLINFO • IPPARM_DISPLAY	Any state after Offered or Proceeding	char*, max. length = MAX_DISPLAY_ LENGTH (82), null- terminated	both
Facility IE	IPSET_CALLINFO  ◆ IPPARM_FACILITY	After Offered (SETUP message), Connected (CONNECT message), or the reception of a Facility message	String, max. length = 255	H.323 only

#### Notes

<sup>1.</sup> This field is the value\_buf field in the GC\_PARM\_DATA structure associated with the GCEV\_EXTENSIONCMPLT event generated in response to the **gc\_Extension()** function requesting the information.

<sup>2.</sup> Display information, user to user information, phone list, nonstandard data, vendor information and nonstandard control information, and H221 nonstandard information may not be present.

<sup>3.</sup> Vendor information is included in a Q931 SETUP message received from a peer.

<sup>4.</sup> The nonstandard object id and nonstandard data parameters described here refer to nonstandard data contained in a SETUP message for example. This should not be confused with the nonstandard data included in protocol messages sent using **gc\_Extension()** which can be retrieved from the metaevent associated with a GCEV\_EXTENSION event.



**Table 5. Retrievable Call Information (Continued)** 

Parameter	Set ID and Parameter ID(s)	When Information Can Be Retrieved	Datatype in value_buf Field (see Note 1)	SIP/ H.323
Nonstandard Control	IPSET_NONSTANDARDCONTROL  IPPARM_ NONSTANDARDDATA_DATA  IPPARM_ NONSTANDARDDATA_OBJID  or  IPPARM_H221NONSTANDARD	See Section 4.4.1, "Retrieving Nonstandard Data From Protocol Messages When Using H.323", on page 76 for more information.	char*, max. length = MAX_NS_PARM_ DATA_LENGTH (128) char*, max. length = MAX_NS_PARM_ OBJID_LENGTH (40)	H.323 only
Nonstandard Data	IPSET_NONSTANDARDDATA  IPPARM_ NONSTANDARDDATA_DATA  IPPARM_ NONSTANDARDDATA_OBJID  or  IPPARM_H221NONSTANDARD	See Section 4.4.1, "Retrieving Nonstandard Data From Protocol Messages When Using H.323", on page 76 for more information.	char*, max. length = MAX_NS_PARM_ DATA_LENGTH (128) char*, max. length = MAX_NS_PARM_ OBJID_LENGTH (40)	H.323 only
Phone List	IPSET_CALLINFO • IPPARM_PHONELIST	Any state after Offered or Proceeding	char*, max. length = 131	both
User to User Information	IPSET_CALLINFO • IPPARM_USERUSER_INFO	Any state after Offered or Proceeding	char*, max. length = MAX_USERUSER_IN FO_LENGTH (131 octets)	H.323 only
Vendor Product ID	IPSET_VENDORINFO • IPPARM_ VENDOR_PRODUCT_ID	Any state after Offered or Proceeding	char*, max. length = MAX_PRODUCT_ ID_LENGTH (32)	H.323 only
Vendor Version ID	IPSET_VENDORINFO • IPPARM_ VENDOR_VERSION_ID	Any state after Offered or Proceeding	char*, max. length = MAX_VERSION_ ID_LENGTH (32)	H.323 only
H.221 Nonstandard Information	IPSET_VENDORINFO • IPPARM_H221NONSTD	Any state after Offered or Proceeding	IP_H221_ NONSTANDARD (see note 4)	H.323 only

#### Notes

If an attempt is made to retrieve information in a state in which the information is not available, no error is generated. The GC\_PARM\_BLK associated with the GCEV\_EXTENSIONCMPLT event will not contain the requested information. If phone list and display information are requested and only phone list is available, then only phone list information is available in the GC\_PARM\_BLK. An error is generated if there is an internal error (such as memory cannot be allocated).

All call information is available until a **gc\_ReleaseCall()** is issued.

<sup>1.</sup> This field is the value\_buf field in the GC\_PARM\_DATA structure associated with the GCEV\_EXTENSIONCMPLT event generated in response to the **gc\_Extension()** function requesting the information.

2. Display information, user to user information, phone list, nonstandard data, vendor information and nonstandard control

Display information, user to user information, phone list, nonstandard data, vendor information and nonstandard contro information, and H221 nonstandard information may not be present.

<sup>3.</sup> Vendor information is included in a Q931 SETUP message received from a peer.

<sup>4.</sup> The nonstandard object id and nonstandard data parameters described here refer to nonstandard data contained in a SETUP message for example. This should not be confused with the nonstandard data included in protocol messages sent using gc\_Extension() which can be retrieved from the metaevent associated with a GCEV\_EXTENSION event.



# 4.4.1 Retrieving Nonstandard Data From Protocol Messages When Using H.323

Any Q.931 message can include nonstandard data. The application can use the <code>gc\_Extension()</code> function with and <code>ext\_id</code> of <code>IPEXTID\_GETINFO</code> to retrieve the data while a call is in any state. The <code>target\_type</code> should be <code>GCTGT\_GCLIB\_CRN</code> and the <code>target\_id</code> should be the actual CRN. The information is included with the corresponding <code>GCEV\_EXTENSIONCMPLT</code> termination event.

Note: V

When retrieving nonstandard data, it is only necessary to specify IPPARM\_NONSTANDARDDATA\_DATA in the extension request. It is not necessary to specify IPPARM\_NONSTANDARDDATA\_OBJID or IPPARM\_H221NONSTANDARD. The call control library ensures that the GCEV\_EXTENSIONCMPLT event includes the correct information.

## 4.4.2 Examples of Retrieving Call-Related Information

The following code demonstrates how to do the following:

- create a structure that identifies which information should be retrieved, then use the **gc\_Extension()** with an **extID** of IPEXTID\_GETINFO to issue the request
- extract the data from a structure associated with the GCEV\_EXTENSIONCMPLT event received as a termination event to the **gc\_Extension()** function

Similar code can be used when using SIP, except that the code must include only information parameters supported by SIP (see Table 5, "Retrievable Call Information", on page 74).

### **Specifying Call-Related Information to Retrieve**

The following function shows how an application can construct and send a request to retrieve call-related information.

```
int getInfoAsync(CRN crn)
   GC_PARM_BLKP gcParmBlk = NULL;
   GC_PARM_BLKP retParmBlk;
    int frc;
    frc = gc_util_insert_parm_val(&gcParmBlk,
                                  IPSET CALLINFO
                                  IPPARM PHONELIST,
                                  sizeof(int),1);
    if (GC_SUCCESS != frc)
        return GC_ERROR;
    frc = gc_util_insert_parm_val(&gcParmBlk,
                            IPSET CALLINFO,
                            IPPARM CALLID,
                            sizeof(int),1);
    if (GC_SUCCESS != frc)
        return GC_ERROR;
```



```
frc = gc_util_insert_parm_val(&gcParmBlk,
                       IPSET_CONFERENCE,
                       IPPARM_CONFERENCE_ID,
                       sizeof(int),1);
if (GC_SUCCESS != frc)
   return GC_ERROR;
frc = gc_util_insert_parm_val(&gcParmBlk,
                       IPSET_CONFERENCE,
                       IPPARM_CONFERENCE_GOAL,
                       sizeof(int),1);
if (GC_SUCCESS != frc)
   return GC_ERROR;
frc = gc_util_insert_parm_val(&gcParmBlk,
                       IPSET_CALLINFO,
                       IPPARM_DISPLAY,
                       sizeof(int),1);
if (GC_SUCCESS != frc)
   return GC_ERROR;
frc = gc_util_insert_parm_val(&gcParmBlk,
                       IPSET_CALLINFO,
                       IPPARM_USERUSER_INFO,
                       sizeof(int),1);
if (GC_SUCCESS != frc)
   return GC_ERROR;
frc = gc_util_insert_parm_val(&gcParmBlk,
                       IPSET_VENDORINFO,
                       IPPARM_VENDOR_PRODUCT_ID,
                       sizeof(int),1);
if (GC_SUCCESS != frc)
   return GC_ERROR;
frc = gc_util_insert_parm_val(&gcParmBlk,
                       IPSET_VENDORINFO,
                       IPPARM_VENDOR_VERSION_ID,
                       sizeof(int),1);
if (GC_SUCCESS != frc)
   return GC_ERROR;
frc = gc_util_insert_parm_val(&gcParmBlk,
                       IPSET_VENDORINFO,
                       IPPARM_H221NONSTD,
                        sizeof(int),1);
if (GC_SUCCESS != frc)
   return GC_ERROR;
```



```
frc = gc_util_insert_parm_val(&gcParmBlk,/* NS Data: setting this IPPARM implies
                                            retrieval of the complete element */
                        IPSET_NONSTANDARDDATA,
                        IPPARM_NONSTANDARDDATA_DATA,
                        sizeof(int),1);
if (GC_SUCCESS != frc)
    return GC_ERROR;
frc = gc_util_insert_parm_val(&gcParmBlk,/* NS Control: setting this IPPARM implies
                                           retrieval of the complete element */
                        IPSET_NONSTANDARDCONTROL,
                        IPPARM_NONSTANDARDDATA_DATA,
                        sizeof(int),1);
if (GC_SUCCESS != frc)
{
    return GC_ERROR;
frc = gc_Extension(GCTGT_GCLIB_CRN,
                  IPEXTID_GETINFO,
                  gcParmBlk,
                   &retParmBlk,
                  EV_ASYNC);
if (GC_SUCCESS != frc)
{
    return GC_ERROR;
gc_util_delete_parm_blk(gcParmBlk);
return GC_SUCCESS;
```

# **Extracting Call-Related Information Associated with an Extension Event**

The following code demonstrates how an application can extract call information when a GCEV\_EXTENSIONCMPLT event is received as a result of a request for call-related information.



```
case IPPARM_CALLID:
                         /\ast print the Call ID in parmp->value_buf as array of bytes ^\ast/
                          for (int count = 0; count < parmp->value_size; count++)
                                 printf("0x%2X ", value_buf[count]);
                         break;
                 case IPPARM_USERUSER_INFO:
                         if(parmp->value_size != 0)
                                 printf("\tReceived extension data UUI: %s\n", parmp->value_buf);
                         break:
                 case IPPARM_PHONELIST:
                         if(parmp->value_size != 0)
                                 printf("\tReceived extension data PHONELIST: %s\n",
                                                       parmp->value_buf);
                         }
                         break;
                 default.
                        printf("\tReceived unknown CALLINFO extension parmID %d\n",
                                                parmp->parm_ID);
                        break;
       }/* end switch (parmp->parm_ID) for IPSET_CALLINFO */
       break:
case IPSET_CONFERENCE:
       switch (parmp->parm_ID)
               case IPPARM_CONFERENCE_GOAL:
                      if(parmp->value_size != 0)
                              \label{lem:printf} \verb|printf("\treceived extension data IPPARM_CONFERENCE_GOAL: $d\n", $d\n"| | $d\n = 1$ | $d\n 
                                                   (unsigned int)(*(parmp->value_buf)));
                       }
                       break;
               case IPPARM_CONFERENCE_ID:
                      if(parmp->value_size != 0)
                              printf("\tReceived extension data IPPARM_CONFERENCE_ID: %s\n",
                                                  parmp->value_buf);
                      break:
               default:
                     \label{lem:conference} printf("\treceived unknown CONFERENCE extension parmID \$d\n",
                                       parmp->parm_ID);
                      break:
       }
       break;
case IPSET_VENDORINFO:
       switch (parmp->parm_ID)
               case IPPARM_VENDOR_PRODUCT_ID:
                      if(parmp->value_size != 0)
                              printf("\tReceived extension data PRODUCT_ID %s\n", parmp->value_buf);
                      break:
```



```
case IPPARM_VENDOR_VERSION_ID:
                     if(parmp->value_size != 0)
                            \label{lem:printf("\tReceived extension data VERSION_ID \$s\n", parmp->value_buf);}
                     break;
              case IPPARM_H221NONSTD:
                     if(parmp->value_size == sizeof(IP_H221NONSTANDARD))
                            IP_H221NONSTANDARD *pH221NonStandard;
                            pH221NonStandard = (IP_H221NONSTANDARD *)(&(parmp->value_buf));
                            printf("\tReceived extension data VENDOR H221NONSTD:
                                               CC=%d, Ext=%d, MC=%dn",
                                               pH221NonStandard->country_code,
                                               pH221NonStandard->extension,
                                               pH221NonStandard->manufacturer_code);
                       }
                       break:
              default:
                     \label{lem:printf("\tree=velocity of the control 
                                          parmp->parm_ID);
                    break:
       break;
case IPSET_NONSTANDARDDATA:
      switch (parmp->parm_ID)
              case IPPARM_NONSTANDARDDATA_DATA:
                     printf("\tReceived extension data (NSDATA) DATA: %s\n", parmp->value_buf);
              case IPPARM_NONSTANDARDDATA_OBJID:
                     printf("\tReceived extension data (NSDATA) OBJID: %s\n", parmp->value_buf);
                     break:
              case IPPARM_H221NONSTANDARD:
                     if(parmp->value_size == sizeof(IP_H221NONSTANDARD))
                            IP_H221NONSTANDARD *pH221NonStandard;
                            pH221NonStandard = (IP_H221NONSTANDARD *)(&(parmp->value_buf));
                            printf("\tReceived extension data (NSDATA) h221:CC=%d, Ext=%d, MC=%d\n",
                                               pH221NonStandard->country_code,
                                               pH221NonStandard->extension,
                                               pH221NonStandard->manufacturer_code);
                     }
              break;
              default:
                     printf("\tReceived unknown (NSDATA) extension parmID $d\n",
                                        parmp->parm_ID);
                    break:
      break:
```



```
case IPSET_NONSTANDARDCONTROL:
  switch (parmp->parm_ID)
      case IPPARM_NONSTANDARDDATA_DATA:
         \verb|printf("\tReceived extension data (NSCONTROL) DATA: \$s\n",
                 parmp->value_buf);
        break:
      case IPPARM_NONSTANDARDDATA_OBJID:
         \label{lem:control} printf("\treceived extension data (NSCONTROL) OBJID: \$s\n",
                parmp->value_buf);
         break:
      case IPPARM_H221NONSTANDARD:
         if(parmp->value_size == sizeof(IP_H221NONSTANDARD))
            IP_H221NONSTANDARD *pH221NonStandard;
            pH221NonStandard = (IP_H221NONSTANDARD *)(&(parmp->value_buf));
           printf("\tReceived extension data (NSCONTROL) h221:CC=%d, Ext=%d, MC=%d\n",
                    pH221NonStandard->country_code,
                    pH221NonStandard->extension,
                   pH221NonStandard->manufacturer_code);
        }
      }
      break:
      default:
        printf("\treceived unknown (NSCONTROL) extension parmID \$d\n",
               parmp->parm_ID);
        break:
  break;
case IPSET_MSG_Q931:
  switch (parmp->parm_ID)
      case IPPARM_MSGTYPE:
         switch ((*(int *)(parmp->value_buf)))
            case IP_MSGTYPE_Q931_FACILITY:
               printf("\tReceived extension data IP_MSGTYPE_Q931_FACILITY\n");
               break:
            default:
              printf("\tReceived unknown MSG_Q931 extension parmID d\n",
                       parmp->parm_ID);
               break:
         } /* end switch ((int)(parmp->value_buf)) */
          break;
   \/^* end switch (parmp->parm_ID) for IPSET_MSG_Q931 */
case IPSET_MSG_H245:
  switch (parmp->parm_ID)
      case IPPARM_MSGTYPE:
        switch ((*(int *)(parmp->value_buf)))
            case IP_MSGTYPE_H245_INDICATION:
               printf("\tReceived extension data IP_MSGTYPE_H245_INDICATION\n");
```



Note: IPPARM\_CALLID is a set of bytes and should not be interpreted as a string.

### **Retrieving Call ID**

The following code example illustrates how to request Call ID information via a **gc\_Extension()** call.

```
^{\star} Assume the following has been done:
* 1. device has been opened (e.g. :N_iptB1T1:P_SIP, :N_iptB1T2:P_SIP, etc...)
* 2. gc_WaitCall() has been issued to wait for a call.
* 3. gc_GetMetaEvent() or gc_GetMetaEventEx() (Windows) has been called
    to convert the event into metaevent.
\star 4. a GCEV_OFFERED has been detected.
#include <stdio.h>
#include <srllib.h>
#include <gclib.h>
#include <gcerr.h>
#include <gcip.h>
^{\star} Assume the 'crn' parameter holds the CRN associated
* with the detected GCEV_OFFERED event.
int request_call_info(CRN crn)
   int retval = GC_SUCCESS;
   \label{eq:ccparm_blkp} \mbox{GC\_PARM\_BLKP parmblkp = NULL;} \quad /* \mbox{ input parameter block pointer } */
   /* allocate GC_PARM_BLK for Call-ID message parameter */
   gc_util_insert_parm_val(&parmblkp, IPSET_CALLINFO, IPPARM_CALLID, sizeof(int), 1);
   if (parmblkp == NULL)
   {
       /* memory allocation error */
       return(-1);
```



### **Parsing Call ID Information (SIP Protocol)**

The following code example illustrates how to parse the Call ID information retrieved via a **gc\_Extension()** call when the SIP protocol is being used.

```
* Assume the following has been done:
* 1. device has been opened (e.g. :N_iptB1T1:P_SIP, :N_iptB1T2:P_SIP, etc...)
* 2. gc_GetMetaEvent() or gc_GetMetaEventEx() (Windows) has been called
 * to convert the event into metaevent.
^{\star} 3. a GCEV_EXTENSIONCMPLT has been detected.
#include <stdio.h>
#include <srllib.h>
#include <gclib.h>
#include <gcerr.h>
#include <gcip.h>
^{\star} Assume the 'crn' parameter holds the CRN associated with the detected
* GCEV_EXTENSIONCMPLT event, and the 'pEvt' parameter holds a pointer
^{\star} to the detected metaevent.
int print_call_info(CRN crn, METAEVENT *pEvt)
   EXTENSIONEVTBLK *ext_data = NULL;
   GC_PARM_DATA *parmp = NULL;
   GC_PARM_BLK *parm_blkp;
   if (pEvt)
        if (pEvt->evttype == GCEV_EXTENSIONCMPLT)
            ext_data = (EXTENSIONEVTBLK *)(pEvt->extevtdatap);
   }
   if (!ext_data)
       printf("\tNot a GCEV_EXTENSIONCMPLT event.\n");
        return GC_ERROR;
   parm_blk = &(ext_data->parmblk);
```



```
parmp = gc_util_next_parm(parm_blkp,parmp);
if (!parmp)
    printf("\tNo data returned in extension event for crn: 0x%lx\n", crn);
    return GC_ERROR;
while (NULL != parmp)
    switch (parmp->set_ID)
        case IPSET_CALLINFO:
           switch (parmp->parm_ID)
                case IPPARM_CALLID:
                   if(parmp->value_size != 0)
                        /* Here's where we print the SIP Call ID */
                       printf("\tReceived extension data IPPARM_CALLID: %s\n",
                              parmp->value_buf);
                    }
                break;
                default.
                  printf("\tReceived unexpected IPSET_CALLINFO parmID %d\n",
                         parmp->parm_ID);
               break;
            } /* end switch (parmp->parm_ID) */
           break:
       default:
           printf("\t Received unexpected extension setID %d\n",
                 parmp->set_ID);
       break:
    } /* end switch (parmp->set_ID) */
    parmp = gc_util_next_parm(parm_blkp,parmp);
} /* end while (parmp != NULL) */
return GC SUCCESS:
```

# 4.5 Setting and Retrieving Q.931 Message IEs

Global Call supports the setting and retrieving of Information Elements (IEs) in selected Q.931 messages. The level of support is described in the following topics:

- Enabling Access to Q.931 Message IEs
- Supported Q.931 Message IEs
- Setting Q.931 Message IEs
- Retrieving Q.931 Message IEs
- Common Usage Scenarios Involving Q.931 Message IEs



## 4.5.1 Enabling Access to Q.931 Message IEs

The ability to set and retrieve Q.931 message IEs is an optional feature that can be enabled or disabled at the time the **gc\_Start()** function is called.

The INIT\_IPCCLIB\_START\_DATA() and INIT\_IP\_VIRTBOARD() functions, which must be called before gc\_Start(), populate the IPCCLIB\_START\_DATA and IP\_VIRTBOARD structures, respectively, with default values. The default value of the h323\_msginfo\_mask field in the IP\_VIRTBOARD structure disables access to Q.931 message information elements. The default value of the h323\_msginfo\_mask field must therefore be overridden with the value IP\_H323\_MSGINFO\_ENABLE for each IPT board device on which the feature is to be enabled. The following code snippet provides an example:

```
INIT_IPCCLIB_START_DATA(&ipcclibstart, 2, ip_virtboard);
INIT_IP_VIRTBOARD(&ip_virtboard[0]);
INIT_IP_VIRTBOARD(&ip_virtboard[1]);
ip_virtboard[0].h323_msginfo_mask = IP_H323_MSGINFO_ENABLE; /* override Q.931 message default */
ip_virtboard[1].h323_msginfo_mask = IP_H323_MSGINFO_ENABLE; /* override Q.931 message default */
```

te: Setting the h323\_msginfo\_mask field to a value of IP\_H323\_MSGINFO\_ENABLE enables the setting or retrieving of all supported Q.931 message information elements collectively. Enabling and disabling access to individual Q.931 message information elements is **not** supported.

## 4.5.2 Supported Q.931 Message IEs

Table 6 shows the supported Q.931 message Information Elements (IEs), the parameter set ID and parameter ID that should be included in a GC\_PARM\_BLK when setting or retrieving the IEs, and the maximum allowed length of the IE value.

**Table 6. Supported Q.931 Message Information Elements** 

IE Name	Set/Get	Set ID	Parameter ID	Maximum Length
Bearer Capability	Get and Set	IPSET_CALLINFO	IPPARM_BEARERCAP	255
Facility	Get and Set	IPSET_CALLINFO	IPPARM_FACILITY	255

**Note:** These parameters are character arrays with the maximum size of the array equal to the maximum length shown.

## 4.5.3 Setting Q.931 Message IEs

The Global Call library supports the setting of the following Information Elements (IEs) in the following *outgoing* Q.931 messages:

- Bearer Capability IE in a SETUP message
- Facility IE in SETUP, CONNECT, and FACILITY messages

The gc\_SetUserInfo() function is used to set these IEs. The appropriate function parameters in this context are:

- target\_type GCTGT\_GCLIB\_CHAN
- target\_id line device



- **infoparmblkp** a GC\_PARM\_BLK containing the IPSET\_CALLINFO parameter set ID and one of the following parameter IDs:
  - IPPARM BEARERCAP
  - IPPARM FACILITY
- **duration** GC\_SINGLECALL (GC\_ALLCALLS is not supported in this context)

## 4.5.4 Retrieving Q.931 Message IEs

The Global Call library supports the retrieval of the following Information Elements (IEs) from the following *incoming* Q.931 messages:

- Bearer Capability IE in a SETUP message
- Facility IE in SETUP, CONNECT, and FACILITY messages

Table 7 shows the Global Call events generated for incoming Q.931 messages and the parameter set ID and parameter IDs contained in the GC\_PARM\_BLK associated with each event.

Table 7. Supported IEs in Incoming Q.931 Messages

Incoming Q.931 Message	Global Call Event	Set ID	Parm ID
SETUP	GCEV_OFFERED	IPSET_CALLINFO	IPPARM_BEARERCAP
SETUP	GCEV_OFFERED	IPSET_CALLINFO	IPPARM_FACILITY
CONNECT	GCEV_CONNECTED	IPSET_CALLINFO	IPPARM_FACILITY
FACILITY	GCEV_EXTENSION with an ext_id of EXTID_RECEIVEMSG	IPSET_CALLINFO	IPPARM_FACILITY

**Note:** The application must retrieve the necessary IEs by copying them into its own buffer before the next call to **gc\_GetMetaEvent()**. Once the next **gc\_GetMetaEvent()** call is issued, the SIP information will no longer be available.

## 4.5.5 Common Usage Scenarios Involving Q.931 Message IEs

Table 8 shows how Global Call handles common scenarios that involve the use of Q.931 message IEs.

Table 8. Common Usage Scenarios Involving Q.931 Message IEs

Scenario	Behavior
The application invokes gc_SetUserInfo() to set the Bearer Capability IE, then invokes gc_MakeCall()	The Bearer Capability IE is parsed and added to the new outgoing SETUP message.
The application invokes gc_SetUserInfo() to set the Facility IE, then invokes gc_MakeCall()	The Facility IE is parsed and added to the new outgoing SETUP message.
The application invokes gc_SetUserInfo() to set the Bearer Capability IE and the Facility IE, then invokes gc_MakeCall()	The Bearer Capability IE and the Facility IE are parsed and added to the new outgoing SETUP message.



Table 8. Common Usage Scenarios Involving Q.931 Message IEs

Scenario	Behavior
The application invokes gc_SetUserInfo() to set the Facility IE, then invokes gc_AnswerCall()	The Facility IE is parsed and added to the new outgoing CONNECT message.
The application invokes gc_SetUserInfo() to set the Facility IE, then invokes gc_Extension()	The Facility IE is parsed and added to the new outgoing FACILITY message.
The application receives a GCEV_OFFERED event with a Bearer Capability IE	The application retrieves the Bearer Capability IE using gc_GetMetaEvent() and gc_util_next_parm().
The application receives a GCEV_OFFERED event with a Facility IE	The application retrieves the Facility IE using gc_GetMetaEvent() and gc_util_next_parm().
The application receives a GCEV_OFFERED event with Bearer Capability IE and Facility IE	The application retrieves the Bearer Capability IE and Facility IE using gc_GetMetaEvent() and gc_util_next_parm().
The application receives a GCEV_CONNECTED event with a Facility IE	The application retrieves the Facility IE using gc_GetMetaEvent() and gc_util_next_parm().
The application receives a GCEV_EXTENSION event with a Facility IE	The application retrieves the Facility IE using gc_GetMetaEvent() and gc_util_next_parm().

# 4.6 Setting and Retrieving SIP Message Information Fields

Global Call supports the setting and retrieving of SIP message information fields in the INVITE message. This feature is described in the following topics:

- Enabling Access to SIP Message Information Fields
- Supported SIP Message Information Fields
- Setting a SIP Message Information Field
- Retrieving a SIP Message Information Field

## 4.6.1 Enabling Access to SIP Message Information Fields

The ability to set and retrieve SIP message information fields is an optional feature that can be enabled or disabled at the time the **gc\_Start()** function is called.

The INIT\_IPCCLIB\_START\_DATA() and INIT\_IP\_VIRTBOARD() utility functions, which must be called before the gc\_Start() function, populate the IPCCLIB\_START\_DATA and IP\_VIRTBOARD structures, respectively, with default values. The default value of the sip\_msginfo\_mask field in the IP\_VIRTBOARD structure disables access to SIP message information fields. The default value of the sip\_msginfo\_mask field must be overridden with the value IP\_SIP\_MSGINFO\_ENABLE for each IPT board device on which the feature is to be enabled. The following code snippet provides an example:



```
INIT_IPCCLIB_START_DATA(&ipcclibstart, 2, ip_virtboard);
INIT_IP_VIRTBOARD(&ip_virtboard[0]);
INIT_IP_VIRTBOARD(&ip_virtboard[1]);
ip_virtboard[0].sip_msginfo_mask = IP_SIP_MSGINFO_ENABLE; /* override SIP message default */
ip_virtboard[1].sip_msginfo_mask = IP_SIP_MSGINFO_ENABLE; /* override SIP message default */
```

**Note:** Setting the sip\_msginfo\_mask field to a value of IP\_SIP\_MSGINFO\_ENABLE enables setting or retrieving all SIP message information fields collectively. Enabling and disabling access to individual SIP message information fields is **not** supported.

## 4.6.2 Supported SIP Message Information Fields

Table 9 shows the supported SIP message information fields for INVITE messages. The fields are set in a GC\_PARM\_BLK structure associated with the **gc\_SetUserInfo()** function and retrieved from a GC\_PARM\_BLK structure associated with a GCEV\_OFFERED event. Table 9 also indicates the relevant parameter set ID and parameter ID for each supported message field and the defines that identify the maximum allowable length for each field.

**Table 9. Supported SIP Message Information Fields** 

Field Name	Set/Get	Set ID & Parameter ID	Maximum Length Define †
Call ID ††	Set and Get	IPSET_SIP_MSGINFO • IPPARM_CALLINFO_HDR	IP_CALLID_HDR_MAXLEN
Contact Display String	Set and Get	IPSET_SIP_MSGINFO • IPPARM_CONTACT_DISPLAY	IP_CONTACT_DISPLAY_ MAXLEN
Contact URI	Set and Get	IPSET_SIP_MSGINFO • IPPARM_CONTACT_URI	IP_CONTACT_URI_MAXLEN
Diversion URI	Set and Get	IPSET_SIP_MSGINFO • IPPARM_DIVERSION_URI	IP_DIVERSION_MAXLEN
From Display String	Set and Get	IPSET_SIP_MSGINFO • IPPARM_FROM_DISPLAY	IP_FROM_DISPLAY_MAXLEN
Referred-by	Set and Get	IPSET_SIP_MSGINFO • IPPARM_REFERRED_BY	IP_REFERRED_BY_MAXLEN
Replaces	Set and Get	IPSET_SIP_MSGINFO • IPPARM_REPLACES	IP_REPLACES_MAXLEN
Request URI	Set and Get	IPSET_SIP_MSGINFO • IPPARM_REQUEST_URI	IP_REQURI_MAXLEN
To Display String	Set and Get	IPSET_SIP_MSGINFO • IPPARM_TO_DISPLAY	IP_TO_DISPLAY_MAXLEN

<sup>†</sup> These parameters are character arrays with the maximum size of the array (including the NULL) equal to the corresponding maximum length define.

Note: The From URI and To URI message fields are not discussed as part of this feature because they are accessible using other Global Call functions. For example, see Section 7.2.9, "gc\_GetCallInfo() Variances for IP", on page 168, for information on retrieving information from the From URI and To URI message fields.

<sup>††</sup> Directly setting the Call ID using this parameter overrides any Call ID value that is set using the IPSET\_CALLINFO / IPPARM CALLID parameter.



## 4.6.3 Setting a SIP Message Information Field

Use the <code>gc\_SetUserInfo()</code> function to set the value of a SIP message information field. The <code>duration</code> parameter must be set to GC\_SINGLECALL when calling <code>gc\_SetUserInfo()</code> to set SIP message information fields. The information is not transmitted until the <code>gc\_MakeCall()</code> function is issued.

*Note:* 

Using the **gc\_SetUserInfo()** function to set SIP message information requires a detailed knowledge of the SIP protocol and its relationship to Global Call. The application has the responsibility to ensure that the correct SIP message information is set before calling the appropriate Global Call function.

Calling the **gc\_SetUserInfo**() function results in the following behavior:

- SIP message information fields that are set do not take effect until the gc\_MakeCall() function is issued.
- Using the gc SetUserInfo() does not affect incoming SIP messages on the same channel.
- Any SIP message information fields that are set only affect the next Global Call function call.
- The gc\_SetUserInfo() function fails with GC\_ERROR if the sip\_msginfo\_mask field in the IP\_VIRTBOARD structure is not set to IP\_SIP\_MSGINFO\_ENABLE. When gc\_ErrorInfo() is called, the error code is IPERR\_BAD\_PARAM.

The following code shows how to set the Request URI information field before issuing **gc\_MakeCall()**. This translates to a SIP INVITE message with the specified request-URI.

```
#include "gclib.h"
GC_PARM_BLK *pParmBlock = NULL;
             *pDestAddrBlk = "1111@127.0.0.1\0";
char
            *pReqURI = "sip:2222@127.0.0.1\0";
char
/* Insert SIP request URI field */
/* Add 1 to strlen for the NULL termination character */
gc_util_insert_parm_ref(&pParmBlock,
                       IPSET_SIP_MSGINFO,
                       IPPARM_REQUEST_URI,
                        (unsigned char) strlen(pReqURI) + 1,
                        pRegURI);
/* Set Call Information */
gc_SetUserInfo(GCTGT_GCLIB_CHAN, ldev, pParmBlock, GC_SINGLECALL);
gc_util_delete_parm_blk(pParmBlock);
/* set GCLIB_ADDRESS_BLK with destination string & type*/
strcpy(gcmkbl.gclib->destination.address,pDestAddrBlk);
gcmkbl.gclib->destination.address_type = GCADDRTYPE_TRANSPARENT;
/* calling the function with the MAKECALL_BLK,
the INVITE "To" field will be: 1111@127.0.0.1
the INVITE RequestURI will be: sip:2222@127.0.0.1
gc_MakeCall(ldev, &crn, NULL, &gcmkbl, MakeCallTimeout, EV_ASYNC);
```

The information fields that can be set are described in Table 9, "Supported SIP Message Information Fields", on page 88.



## 4.6.4 Retrieving a SIP Message Information Field

SIP information is reported to the application via standard Global Call events that are processed using the **gc\_GetMetaEvent()** function.

Note:

The application must retrieve the necessary SIP message information by copying it into its own buffer before the next call to <code>gc\_GetMetaEvent()</code>. Once the next <code>gc\_GetMetaEvent()</code> call is issued, the SIP information will no longer be available.

The following code demonstrates how to copy the Request URI information field from the associated GCEV\_OFFERED event. The GC\_PARM\_BLK structure containing the information field is referenced via the extevtdatap pointer in the METAEVENT structure. In this particular scenario, the GCEV\_OFFERED event is generated as a result of receiving an INVITE message.

```
#include "gclib.h"
METAEVENT metaevt;
GC_PARM_BLK *pParmBlock = NULL;
GC_PARM_DATA *parmp = NULL;
            reqestURI[IP_REQUEST_URI_MAXLEN];
/* Get Meta Event */
gc_GetMetaEvent(&metaevt);
switch(metaevt->evttype)
  {
  case GCEV OFFERED:
     currentCRN = metaevt->crn;
     pParmBlock = (GC_PARM_BLK*) (metaevt->extevtdatap);
     parmp = NULL;
      /* going thru each parameter block data*/
     while ((parmp = gc_util_next_parm(pParmBlock,parmp)) != 0)
         switch (parmp->set_ID)
         /* Handle SIP message information */
           case IPSET SIP MSGINFO:
              switch (parmp->parm_ID)
              /* Copy Request URI from parameter block */
              /* NOTE: value_size = string length + 1 (for the NULL termination) */
                 case IPPARM REOUEST URI:
                     strncpy(requestURI, parmp->value_buf, parmp->value_size);
                    break:
        }
     break:
     }
```

The information fields that can be retrieved are described in Table 9, "Supported SIP Message Information Fields", on page 88.



## 4.7 Handling DTMF

DTMF handling is described under the following topics:

- Specifying DTMF Support
- Getting Notification of DTMF Detection
- Generating DTMF
- Generating or Detecting DTMF Tones Using a Voice Resource

## 4.7.1 Specifying DTMF Support

Global Call can be used to configure which DTMF modes (UII Alphanumeric, RFC 2833, or Inband) are supported by the application. The DTMF mode can be specified in one of three ways:

- for all line devices simultaneously by using gc\_SetConfigData()
- on a per-line device basis by using gc\_SetUserInfo() with a duration parameter value of GC\_ALLCALLS
- on a per-call basis by using gc\_SetUserInfo() with a duration parameter value of GC\_SINGLECALL

The GC\_PARM\_BLK associated with the <code>gc\_SetConfigData()</code> or <code>gc\_SetUserInfo()</code> function should be used to discover which DTMF modes are supported. The GC\_PARM\_BLK should include the IPSET\_DTMF parameter set ID and the IPPARM\_SUPPORT\_DTMF\_BITMASK parameter ID, which specifies the DTMF transmission mode(s), with one of the following values:

#### IP\_DTMF\_TYPE\_ALPHANUMERIC (default)

For H.323, DTMF digits are sent and received in H.245 User Input Indication (UII) Alphanumeric messages.

For SIP, this value is **not** supported, and one of the following two options must therefore be explicitly specified.

#### IP\_DTMF\_TYPE\_INBAND\_RTP

DTMF digits are sent and received inband via standard RTP transcoding.

```
IP_DTMF_TYPE_RFC_2833
```

DTMF digits are send and received in the RTP stream as defined in RFC 2833.

SIP applications must change the default signaling mode to either in-band or RFC2833 prior to calling <code>gc\_MakeCall()</code>, <code>gc\_AnswerCall()</code>, <code>gc\_AcceptCall()</code>, and <code>gc\_CallAck()</code>. If a SIP application does not make this change, the functions will fail with an IPERR\_NO\_DTMF\_CAPABILITY.

The following code snippet shows how to specify the out-of-band signaling mode:



**Note:** The IPPARM\_SUPPORT\_DTMF\_BITMASK can only be replaced; it cannot be modified. For each **gc\_SetConfigData()** or **gc\_SetUserInfo()** call, the IPPARM\_SUPPORT\_DTMF\_BITMASK parameter is overwritten.

The mode in which DTMF is transmitted (Tx) is determined by the intersection of the mode values specified by the IPPARM\_SUPPORT\_DTMF\_BITMASK and the receive capabilities of the remote endpoint. When this intersection includes multiple modes, the selected mode is based on the following priority:

- 1. RFC 2833
- 2. H.245 UII Alphanumeric (H.323 only)
- 3. Inband

The mode in which DTMF is received (Rx) is based on the selection of transmission mode from the remote endpoint; however, RFC 2833 can only be received if RFC 2833 is specified by the IPPARM\_SUPPORT\_DTMF\_BITMASK parameter ID.

Table 10 summarizes the DTMF mode settings and associated behavior.

Table 10. Summary of DTMF Mode Settings and Behavior

IP_DTMF_TYPE_ RFC_2833	IP_DTMF_TYPE_ ALPHANUMERIC†	IP_DTMF_TYPE_ INBAND	Transmit (Tx) DTMF Mode	Receive (Rx) DTMF Mode
1 (enabled)	0 (disabled)	0 (disabled)	RFC 2833 if supported by remote endpoint, otherwise UII Alphanumeric†	RFC 2833, UII Alphanumeric† or Inband as chosen by the remote endpoint
0 (disabled)	1 (enabled)	0 (disabled)	UII Alphanumeric†	UII Alphanumeric† or Inband as chosen by the remote endpoint
0 (disabled)	0 (disabled)	1 (enabled)	Inband	UII Alphanumeric† or Inband as chosen by the remote endpoint
0 (disabled)	1 (enabled)	1 (enabled)	UII Alphanumeric†	UII Alphanumeric† or Inband as chosen by the remote endpoint
1 (enabled)	1 (enabled)	0 (disabled)	RFC 2833 if supported by remote endpoint, otherwise UII Alphanumeric†	RFC 2833, UII Alphanumeric† or Inband as chosen by the remote endpoint
† Applies to H.323 only.				



Table 10. Summary of DTMF Mode Settings and Behavior (Continued)

IP_DTMF_TYPE_ RFC_2833	IP_DTMF_TYPE_ ALPHANUMERIC†	IP_DTMF_TYPE_ INBAND	Transmit (Tx) DTMF Mode	Receive (Rx) DTMF Mode
1 (enabled)	0 (disabled)	0 (disabled)	RFC 2833 if supported by remote endpoint, otherwise UII Alphanumeric†	RFC 2833, UII Alphanumeric† or Inband as chosen by the remote endpoint
1 (enabled)	0 (disabled)	1 (enabled)	RFC 2833 if supported by the remote endpoint, otherwise Inband	RFC 2833, UII Alphanumeric† or Inband as chosen by the remote endpoint
1 (enabled)	1 (enabled)	1 (enabled)	RFC 2833 if supported by the remote endpoint, otherwise UII Alphanumeric†	RFC 2833, UII Alphanumeric† or Inband as chosen by the remote endpoint
† Applies to H.323 only.				

When using RFC 2833, the payload type is specified using the IPSET\_DTMF parameter set ID and the IPPARM\_DTMF\_RFC2833\_PAYLOAD\_TYP parameter ID with one of the following values:

- IP\_USE\_STANDARD\_PAYLOADTYPE (default payload type, 101)
- Any value in the range 96 to 127 (dynamic payload type)

## 4.7.2 Getting Notification of DTMF Detection

Once DTMF support has been configured (see Section 4.7.1, "Specifying DTMF Support", on page 91), the application can specify which DTMF modes will provide notification when DTMF digits are detected. The events for this notification must be enabled; see Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102.

Once the events are enabled, when an incoming DTMF digit is detected, the application receives a GCEV\_EXTENSION event, with an extID of IPEXTID\_RECEIVE\_DTMF. The GCEV\_EXTENSION event contains the digit and the method. The GC\_PARM\_BLK associated with the event contains the IPSET\_DTMF parameter set ID and the following parameter ID:

#### IPPARM\_DTMF\_ALPHANUMERIC

For H.323, DTMF digits are received in H.245 User Input Indication (UII) alphanumeric messages. The parameter value is of type IP\_DTMF\_DIGITS. See the reference page for IP\_DTMF\_DIGITS on page 239 for more information. For SIP, this parameter is **not** supported.



## 4.7.3 Generating DTMF

Once DTMF support has been configured (see Section 4.7.1, "Specifying DTMF Support", on page 91), the application can use the **gc\_Extension**() function to generate DTMF digits. The relevant **gc\_Extension**() function parameter values in this context are:

- target\_type should be GCTGT\_GCLIB\_CRN
- target\_id should be the actual CRN
- ext\_ID should be IPEXTID\_SEND\_DTMF

The GC\_PARM\_BLK pointed to by the **parmblkp** parameter must contain the IPSET\_DTMF parameter set ID and the following parameter ID:

#### IPPARM DTMF ALPHANUMERIC

For H.323, specifies that DTMF digits are to be sent in H.245 User Input Indication (UII) Alphanumeric messages. For SIP, this parameter is **not** supported.

# 4.7.4 Generating or Detecting DTMF Tones Using a Voice Resource

Using a voice resource to generate or detect DTMF tones in Inband or RFC2833 DTMF transfer mode requires that the voice resource (for example, dxxxB1C1) be attached to the IPT network device (for example, iptB1T1) that also has an IP Media device (ipmB1C1) attached. This can be achieved using the **gc\_OpenEx()** function as follows:

gc\_OpenEx(lindevice, ":P\_IP:N\_iptB1T1:M\_ipmB1C1:V\_dxxxB1C1", EV\_ASYNC, userattr)

#### where:

- linedevice is a Global Call device
- P\_IP indicates that the device supports both the H.323 and SIP protocols
- N iptB1T1 identifies the IPT network device
- M\_ipmB1C1 identifies the IPT Media device
- V\_dxxB1C1 specifies the voice resource that will be used to generate or detect the DTMF tones
- EV\_ASYNC indicates the function operates in asynchronous mode
- userattr points to a buffer where user information can be stored

**Note:** Alternatively, the IPT network device and IP Media device can be opened without the voice resource, and the IP line device can be routed to the voice device when needed.

Once the voice resource is attached to the IPT network and IPT Media devices, the following voice library functions can be used:

- **dx\_dial()** to generate DTMF tones
- dx\_getdig() to detect DTMF tones



# 4.8 Getting Media Streaming Status and Connection Information

The application can receive notification of changes in the status (connection and disconnection) of media streaming in the transmit and receive directions as GC\_EXTENSIONEVT events. When the event is a notification of the connection of the media stream in either direction, information about the coders negotiated for that direction and the local and remote RTP addresses is also available.

The events for this notification must be enabled by setting or adding the bitmask value EXTENSIONEVT\_SIGNALING\_STATUS to the GC\_EXTENSIONEVT mask; see Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102. Once the events are enabled, when a media streaming connection state changes, the application receives a GCEV\_EXTENSION event. The EXTENSIONEVTBLK structure pointed to by the extevtdatap pointer within the GCEV\_EXTENSION event will contain the following information for all media streaming status changes:

extID

IPEXTID\_MEDIAINFO

parmblk

A GC\_PARM\_BLK containing the protocol connection status with the IPSET\_MEDIA\_STATE parameter set ID and one of the following parameter IDs:

- IPPARM\_TX\_CONNECTED Media streaming has been initiated in transmit direction.
  The value for this parameter ID is datatype IP\_CAPABILITY and contains the coder
  configuration that resulted from the capability exchange with the remote peer.
- IPPARM\_TX\_DISCONNECTED Media streaming has been terminated in transmit direction. No parameter value is used with this parameter ID.
- IPPARM\_RX\_CONNECTED Media streaming has been initiated in receive direction. The value for this parameter ID is datatype IP\_CAPABILITY and contains the coder configuration that resulted from the capability exchange with the remote peer.
- IPPARM\_RX\_DISCONNECTED Media streaming has been terminated in receive direction. No parameter value is used with this parameter ID.

When the parameter value in the GC\_PARM\_BLK structure is IPPARM\_TX\_CONNECTED, indicating that a transmit media stream connection has occurred, the GC\_PARM\_BLK structure will also contain the local and remote RTP addresses. These addresses are handled as an RTP\_ADDR data structure, which contains both the port number and the IP address. The parameter set ID used for the RTP addresses is IPSET\_RTP\_ADDRESS, and the parameter IDs are IPPARM\_LOCAL and IPPARM\_REMOTE.

### RTP Address and Coder Information Retrieval Example

The following code snippet illustrates how to retrieve the RTP addresses and negotiated coder information from a media stream connection event:



```
//When the event is an extension event:
                gcParmBlk;
GC_PARM_BLKP
EXTENSIONEVTBLK *pextensionBlk;
GC_PARM_DATA *parmp = NULL;
RTP_ADDR l_RTA1,l_RTA2;
pextensionBlk = (EXTENSIONEVTBLK *)(m_pMetaEvent->extevtdatap);
gcParmBlk = (&(pextensionBlk->parmblk));
GC_PARM_DATAP 1_pParmData;
IP_CAPABILITY1_IPCap;
switch(pextensionBlk->ext_id)
    case IPEXTID_MEDIAINFO:
    //get the coder info:
    l_pParmData = gc_util_find_parm(gcParmBlk, IPSET_MEDIA_STATE, IPPARM_TX_CONNECTED);
        memcpy(&l_IPCap, l_pParmData->value_buf, l_pParmData->value_size);
        // get the local RTP address:
        l_pParmData= gc_util_find_parm(gcParmBlk, IPSET_RTP_ADDRESS, IPPARM_LOCAL);
        if(l_pParmData!= NULL)
            memcpy(&l_RTA1,l_pParmData->value_buf,l_pParmData->value_size);
        //get the remote RTP address:
        l_pParmData =gc_util_find_parm(gcParmBlk, IPSET_RTP_ADDRESS, IPPARM_REMOTE);
        if(l_pParmData != NULL)
            memcpy(&1_RTA2, 1_pParmData->value_buf, 1_pParmData->value_size);
    }
    else
        //only get tx or rx, not both
        l_pParmData = gc_util_find_parm(gcParmBlk, IPSET_MEDIA_STATE, IPPARM_RX_CONNECTED);
        if(1 pParmData != NULL)
            memcpy(&l_IPCap, l_pParmData->value_buf, l_pParmData->value_size);
```

# 4.9 Getting Notification of Underlying Protocol State Changes

The application can receive notification of intermediate protocol signaling state changes for both H.323 and SIP. The events for this notification must be enabled; see Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102.



Once these events are enabled, when a protocol state change occurs, the application receives a GCEV\_EXTENSION event. The EXTENSIONEVTBLK structure pointed to by the extevtdatap pointer within the GCEV\_EXTENSION event will contain the following information:

extID

IPEXTID\_IPPROTOCOL\_STATE

#### parmblk

A GC\_PARM\_BLK containing the protocol connection status with the IPSET\_IPPROTOCOL\_STATE parameter set ID and one of the following parameter IDs:

- IPPARM\_SIGNALING\_CONNECTED The signaling for the call has been established
  with the remote endpoint. For example, in H.323, a CONNECT message was received by
  the caller or a CONNECTACK message was received by the callee.
- IPPARM\_SIGNALING\_DISCONNECTED The signaling for the call has been terminated with the remote endpoint. For example, in H.323, a RELEASE message was received by the terminator or a RELEASECOMPLETE message was received by peer.
- IPPARM\_CONTROL\_CONNECTED Media control signaling for the call has been
  established with the remote endpoint. For example, in H.323, an OpenLogicalChannel
  message (for the receive direction) or an OpenLogicalCahnnelAck message (for the
  transmit direction) was received.
- IPPARM\_CONTROL\_DISCONNECTED Media control signaling for the call has been terminated with the remote endpoint. For example, in H.323, an EndSession message was received.

Note: The parameter value field in this GC\_PARM\_BLK in each case is unused (NULL).

## 4.10 Sending Protocol Messages

The following message types are supported:

- Nonstandard User Input Indication (UII) Message (H.245)
- Nonstandard Facility Messages (Q.931)
- Nonstandard Registration Messages

Table 11 summarizes the set IDs and parameter IDs used to send the messages and describes the call states in which each message should be sent.

Table 11. Summary of Protocol Messages that Can be Sent

Type	Set ID & Parameter ID	When Message Should be Sent
Nonstandard UII Message (H.245)	IPSET_MSG_H245 • IPPARM_MSGTYPE (set to IP_MSGTYPE_H245_INDICATION)	Only when call is in Connected state
Nonstandard Facility Message (Q.931)	IPSET_MSG_Q931 • IPPARM_MSGTYPE (set to IP_MSGTYPE_Q931_FACILITY)	In any call state
Nonstandard Registration Message	IPSET_MSG_RAS • IPPARM_MSGTYPE (set to IP_MSGTYPE_REG_NONSTD	



## 4.10.1 Nonstandard UII Message (H.245)

To send nonstandard UII messages, use the <code>gc\_Extension()</code> function in asynchronous mode with an <code>ext\_id</code> (extension ID) of IPEXTID\_SENDMSG. The <code>target\_type</code> should be GCTGT\_GCLIB\_CRN and the <code>target\_id</code> should be the actual CRN. At the sending end, reception of a GCEV\_EXTENSIONCMPLT event indicates that the message has been sent. At the receiving end, a GCEV\_EXTENSION event with the same <code>ext\_id</code> value is generated. The extevtdatap field in the METAEVENT structure for the GCEV\_EXTENSION event is a pointer to an <code>EXTENSIONEVTBLK</code> structure which in turn contains a GC\_PARM\_BLK that includes all of the data in the message.

The relevant parameter set IDs and parameter IDs for this purpose are:

**IPSET MSG H245** 

IPPARM\_MSGTYPE – Set to IP\_MSGTYPE\_H245\_INDICATION

#### IPSET\_NONSTANDARDDATA

with either:

- IPPARM\_NONSTANDARDDATA\_DATA Actual nonstandard data. The maximum length is MAX\_NS\_PARM\_DATA\_LENGTH (128).
- IPPARM\_NONSTANDARDDATA\_OBJID Object ID string. The maximum length is MAX\_NS\_PARM\_OBJID\_LENGTH (40).

or

- IPPARM\_NONSTANDARDDATA\_DATA Actual nonstandard data. The maximum length is MAX\_NS\_PARM\_DATA\_LENGTH (128).
- IPPARM\_H221NONSTANDARD H.221 nonstandard data identifier.

**Note:** The message type (IPPARM\_MSGTYPE) is mandatory. At least one other information element must be included.

See Section 8.2.13, "IPSET\_MSG\_Q931", on page 225 and Section 8.2.16, "IPSET\_NONSTANDARDDATA", on page 226 for more information.



## 4.10.2 Nonstandard Facility Message (Q.931)

Use the <code>gc\_Extension()</code> function in asynchronous mode with an <code>ext\_id</code> (extension ID) of IPEXTID\_SENDMSG to send nonstandard facility (Q.931 Facility) messages. The <code>target\_type</code> should be GCTGT\_GCLIB\_CRN and the <code>target\_id</code> should be the actual CRN. At the sending end, a GCEV\_EXTENSIONCMPLT event is received indicating that the message has been sent. At the receiving end, a GCEV\_EXTENSION event with the same ext\_id value is generated. The extevtdatap field in the METAEVENT structure for the GCEV\_EXTENSION event is a pointer to an EXTENSIONEVTBLK structure which in turn contains a GC\_PARM\_BLK that includes all of the data in the message.

The relevant parameter set IDs and parameter IDs are:

IPSET\_MSG\_Q931

IPPARM\_MSGTYPE – Set to IP\_MSGTYPE\_Q931\_FACILITY

#### IPSET\_NONSTANDARDDATA

with either:

- IPPARM\_NONSTANDARDDATA\_DATA Actual nonstandard data. The maximum length is MAX\_NS\_PARM\_DATA\_LENGTH (128).
- IPPARM\_NONSTANDARDDATA\_OBJID Object ID string. The maximum length is MAX\_NS\_PARM\_OBJID\_LENGTH (40).

or

- IPPARM\_NONSTANDARDDATA\_DATA Actual nonstandard data. The maximum length is MAX\_NS\_PARM\_DATA\_LENGTH (128).
- IPPARM\_H221NONSTANDARD H.221 nonstandard data identifier.

**Note:** The message type (IPPARM\_MSGTYPE) is mandatory. At least one other information element must be included.

```
See Section 8.2.13, "IPSET_MSG_Q931", on page 225 and Section 8.2.16, "IPSET_NONSTANDARDDATA", on page 226 for more information.
```

The following code shows how to set up and send a Q.931 nonstandard facility message.



```
gc_util_insert_parm_val(&gcParmBlk,
                         IPSET_MSG_Q931,
                         IPPARM_MSGTYPE,
                         sizeof(int).
                         IP_MSGTYPE_Q931_FACILITY);
gc_util_insert_parm_ref(&gcParmBlk,
                         IPSET_NONSTANDARDDATA,
                         IPPARM NONSTANDARDDATA OBJID.
                         sizeof(ObjId),
                         ObjId);
gc_util_insert_parm_ref(&gcParmBlk,
                         IPSET NONSTANDARDDATA.
                         IPPARM_NONSTANDARDDATA_DATA,
                         sizeof(NSData),
                         NSData);
gc_Extension( GCTGT_GCLIB_CRN,
              IPEXTID_SENDMSG,
              gcParmBlk,
              NULL.
              EV_ASYNC);
gc_util_delete_parm_blk(gcParmBlk);
```

## 4.10.3 Nonstandard Registration Message

Use the <code>gc\_Extension()</code> function in asynchronous mode with an <code>ext\_id</code> (extension ID) of IPEXTID\_SENDMSG to send nonstandard registration messages. The <code>target\_type</code> should be GCTGT\_CCLIB\_NETIF and the <code>target\_id</code> should be the board device handle, since the message destination is the Gatekeeper. At the sending end, a GCEV\_EXTENSIONCMPLT event is received indicating that the message has been sent. The extevtdatap field in the METAEVENT structure for the GCEV\_EXTENSION event is a pointer to an EXTENSIONEVTBLK structure, which in turn contains a GC\_PARM\_BLK that includes all of the data in the message.

The relevant parameter set IDs and parameter IDs for this purpose are:

#### IPSET\_PROTOCOL

• IPPARM\_PROTOCOL\_BITMASK – Must be set to IP\_PROTOCOL\_H323

#### IPSET MSG REGISTRATION

• IPPARM\_MSGTYPE - Set to IP\_MSGTYPE\_REG\_NONSTD

#### IPSET NONSTANDARDDATA

with either:

- IPPARM\_NONSTANDARDDATA\_DATA Actual nonstandard data. The maximum length is MAX\_NS\_PARM\_DATA\_LENGTH (128).
- IPPARM\_NONSTANDARDDATA\_OBJID Object ID string. The maximum length is MAX\_NS\_PARM\_OBJID\_LENGTH (40).

or

- IPPARM\_NONSTANDARDDATA\_DATA Actual nonstandard data. The maximum length is MAX\_NS\_PARM\_DATA\_LENGTH (128).
- IPPARM H221NONSTANDARD H.221 nonstandard data identifier.

**Note:** The protocol and message type (IPPARM\_MSGTYPE) are mandatory, and at least one other information element must be included.



The following code snippet illustrates how to send an H.221 nonstandard registration message.

```
GC_PARM_BLKP parmblkp = NULL;
char h221nonstd_id[] = "My H.221 Nonstandard data identifier"; /* must be
         <= MAX_NS_PARM_OBJID_LENGTH (40) */
char nonstd_data[] = "My nonstandard_data";
gc_util_insert_parm_val(&parmblkp, IPSET_PROTOCOL, IPPARM_PROTOCOL_BITMASK,
         sizeof(char), IP_PROTOCOL_H323);
gc_util_insert_parm_val(&parmblkp, IPSET_MSG_REGISTRATION, IPPARM_MSGTYPE,
         sizeof(unsigned long), IP_MSGTYPE_REG_NONSTD);
gc_util_insert_parm_ref(&parmblkp, IPSET_NONSTANDARDDATA, IPPARM_NONSTANDARDDATA_DATA,
         sizeof(nonstd_data), nonstd_data);
gc_util_insert_parm_ref(&parmblkp, IPSET_NONSTANDARDDATA, IPPARM_H221NONSTANDARD,
         sizeof(h221nonstd_id), h221nonstd_id);
if (gc_Extension(GCTGT_CCLIB_NETIF, bdev, IPEXTID_SENDMSG, parmblkp, NULL,
         EV_ASYNC) != GC_SUCCESS)
    printandlog(ALL_DEVICES, GC_APIERR, NULL, "gc_Extension() Failed", 0);
    exitdemo(1);
```

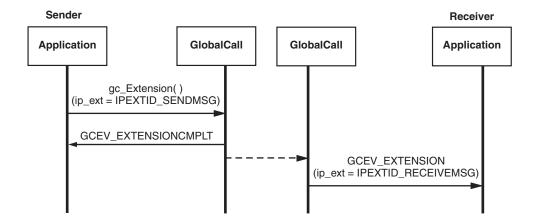
See Section 8.2.14, "IPSET\_MSG\_REGISTRATION", on page 225 and Section 8.2.16, "IPSET\_NONSTANDARDDATA", on page 226 for more information.

## 4.10.4 Sending Facility, UII, or Registration Message Scenario

The **gc\_Extension**() function can be used to send H.245 UII messages or Q.931 nonstandard facility messages. Figure 21 shows this scenario.

An H.245 UII message can only be sent when a call is in the connected state. A Q.931 nonstandard facility message can be sent in any call state.

Figure 21. Sending Protocol Messages





## 4.11 Enabling and Disabling Unsolicited Notification Events

The application can enable and disable the GCEV\_EXTENSION events associated with unsolicited notification including:

- DTMF digit detection
- underlying protocol (Q.931 and H.245) connection state changes
- media streaming connection state changes
- T.38 fax events

Enabling and disabling unsolicited GCEV\_EXTENSION notification events is done by manipulating the event mask, which has a default value of zero, using the **gc\_SetConfigData()** function. The relevant **gc\_SetConfigData()** function parameter values in this context are:

- target\_type GCTGT\_CCLIB\_NETIF
- target\_id IPT board device
- size set to a value of GC\_VALUE\_LONG
- target\_datap a pointer to a GC\_PARM\_BLK structure that contains the parameters to be configured

The GC\_PARM\_BLK should contain the IPSET\_EXTENSIONEVT\_MSK parameter set ID and one of the following parameter IDs:

#### GCACT\_ADDMSK

Add an event to the mask

#### GCACT SUBMSK

Remove an event from the mask

#### GCACT SETMSK

Set the mask to a specific value

Possible values (corresponding to events that can be added or removed from the mask are) are:

#### EXTENSIONEVT\_DTMF\_ALPHANUMERIC

For notification of DTMF digits received in User Input Indication (UII) messages with alphanumeric data. When using SIP, this value is not applicable.

#### EXTENSIONEVT\_SIGNALING\_STATUS

For notification of intermediate protocol state changes in signaling (in H.323, for example, Q.931 Connected and Disconnected) and control (in H.323, for example, H.245 Connected and Disconnected).

#### EXTENSIONEVT STREAMING STATUS

For notification of the status and configuration information of transmit or receive directions of media streaming including: Tx Connected, Tx Disconnected, Rx Connected, and Rx Disconnected.

#### EXTENSIONEVT\_T38\_STATUS

For notification of fax tones detected on T.38 fax.



# 4.12 Configuring the Sending of the Proceeding Message

The application can configure if the Proceeding message is sent under application control (using the <code>gc\_CallAck()</code> function) or automatically by the stack. The <code>gc\_SetConfigData()</code> function can be used for this purpose.

The relevant set ID and parameter ID that must be included in the associated GC\_PARM\_BLK are:

GCSET\_CHAN\_CONFIG

GCPARM\_CALLPROC. Possible values are:

- GCCONTROL\_APP The application must use **gc\_CallAck()** to send the Proceeding message. This is the default.
- GCCONTROL\_TCCL The stack sends the Proceeding message automatically.

## 4.13 Enabling and Disabling Tunneling in H.323

Tunneling is the encapsulation of H.245 media control messages within Q.931/H.225 signaling messages. If tunneling is enabled, one less TCP port is required for incoming connections.

For outgoing calls, the application can enable or disable tunneling by including the IPSET\_CALLINFO parameter set ID and the IPPARM\_H245TUNNELING parameter ID in the GCLIB\_MAKECALL\_BLK used by the **gc\_MakeCall()** function. Possible values for the IPPARM\_H245TUNNELING parameter ID are:

- IP\_H245TUNNELING\_ON
- IP H245TUNNELING OFF

For incoming calls, tunneling is enabled by default, but it can be configured on a board device level (where a board device is a virtual entity that corresponds to a NIC or NIC address; see Section 2.3.2, "IPT Board Devices", on page 37). This is done using the <code>gc\_SetConfigData()</code> function with target ID of the board device and the parameters above specified in the GC\_PARM\_BLKP structure associated with the <code>gc\_SetConfigData()</code> function.

**Note:** Tunneling for inbound calls can be configured on a board device basis only (using the **gc\_SetConfigData()** function). Tunneling for inbound calls **cannot** be configured on a per line device or per call basis (using the **gc\_SetUserInfo()** function).

## 4.14 Specifying RTP Stream Establishment

When using Global Call, RTP streaming can be established before the call is connected (that is, before the calling party receives the GCEV\_CONNECTED event). This feature enables a voice message to be played to the calling party (for example, a message stating that the called party is unavailable for some reason) without the calling party being billed for the call.

The **gc\_SetUserInfo()** function can be used to specify call-related information such as coder information and display information before issuing **gc\_CallAck()**, **gc\_AcceptCall()** or



gc\_AnswerCall(). See Section 7.2.25, "gc\_SetUserInfo() Variances for IP", on page 199 for more information.

On the called party side, RTP streaming can be established before any of the following functions are issued to process the call:

- gc\_AcceptCall() SIP Ringing (180) message returned to the calling party
- gc\_AnswerCall() SIP OK (200) message returned to the calling party

## 4.15 Quality of Service Alarm Management

Global Call supports the setting and retrieving of Quality of Service (QoS) thresholds and the handling of a QoS alarm when it occurs. The QoS thresholds supported by Global Call are:

- · lost packets
- jitter

When developing applications that use Intel NetStructure IPT boards, the only threshold attribute supported is the fault threshold value. When developing applications that use Intel NetStructure DM/IP boards, the supported threshold attributes are: time interval, debounce on, debounce off, fault threshold, percent success threshold, and percent fail threshold. See the *IP Media Library API Library Reference* and the *IP Media Library API Programming Guide* for more information on the supported QoS thresholds.

When using Global Call with other technologies (such as E1 CAS or T1 Robbed Bit), alarms are managed and reported on the network device. For example, when **gc\_OpenEx()** is issued, specifying both a network device (dtiB1T1) and a voice device (dxxxB1C1) in the **devicename** parameter, the function retrieves a Global Call line device. This Global Call line device can be used directly in Global Call Alarm Management System (GCAMS) functions to manage alarms on the network device.

When using Global Call with IP technology, alarms such as QoS alarms are more directly related to the media processing and are therefore reported on the media device rather than on the network device. When **gc\_OpenEx**() is issued, specifying both a network device (iptB1T1) and a media device (ipmB1C1) in the **devicename** parameter, two Global Call line devices are created:

- The first Global Call line device corresponds to the network device and is retrieved in the **gc\_OpenEx()** function.
- The second Global Call line device corresponds to the media device and is retrieved using the gc\_GetResourceH() function. This is the line device that must be used with GCAMS functions to manage QoS alarms. See the Global Call API Programming Guide for more information about GCAMS.

**Note:** Applications **must** include the *gcipmlib.h* header file before Global Call can be used to set or retrieve QoS threshold values.



## 4.15.1 Alarm Source Object Name

In Global Call, alarms are managed using the Global Call Alarm Management System (GCAMS). Each alarm source is represented by an Alarm Source Object (ASO) that has an associated name. When using Global Call with IP, the ASO name is **IPM QoS ASO**. The ASO name is useful in many contexts, for example, when configuring a device for alarm notification.

## 4.15.2 Retrieving the Media Device Handle

To retrieve the Global Call line device corresponding to the media device, use the **gc\_GetResourceH()** function. See Section 7.2.11, "gc\_GetResourceH() Variances for IP", on page 171 for more information.

The Global Call line device corresponding to the media device is the device that must be used with GCAMS functions to manage QoS alarms.

## 4.15.3 Setting QoS Threshold Values

To set QoS threshold values, use the **gc\_SetAlarmParm()** function. See Section 7.2.23, "gc\_SetAlarmParm() Variances for IP", on page 196 for more information.

The following code demonstrates how to set QoS threshold values.

- Notes: 1. The following code uses the IPM\_QOS\_THRESHOLD\_INFO structure from the IP Media Library (IPML). See the IP Media Library API Library Reference and the IP Media Library API Programming Guide for more information.
  - 2. The unTimeInterval, unDebounceOn, unDebounceOff, unPercentSuccessThreshold, unPercentFailThreshold fields are only supported when using Intel NetStructure DM/IP boards. When using an Intel NetStructure IPT board, those fields are **not** supported and their values should be set to 0.

```
/************************
Routine: SetAlarmParm
Assumptions/Warnings: None.
Description: calls gc_SetAlarmParm()
Parameters: handle of the Media device
        void SetAlarmParm(int hMediaDevice)
   ALARM_PARM_LIST alarm_parm_list;
   IPM OOS THRESHOLD INFO OoS info:
   alarm_parm_list.n_parms = 1;
   QoS_info.unCount=1;
   QoS_info.QoSThresholdData[0].eQoSType = QOSTYPE_LOSTPACKETS;
   QoS_info.QoSThresholdData[0].unTimeInterval = 50;
   OoS info.OoSThresholdData[0].unDebounceOn = 100;
   QoS_info.QoSThresholdData[0].unDebounceOff = 100;
   QoS_info.QoSThresholdData[0].unFaultThreshold = 10;
   QoS_info.QoSThresholdData[0].unPercentSuccessThreshold = 90;
   QoS_info.QoSThresholdData[0].unPercentFailThreshold = 10;
   alarm_parm_list.alarm_parm_fields[0].alarm_parm_data.pstruct =
   (void *) &OoS info;
```



## 4.15.4 Retrieving QoS Threshold Values

To retrieve QoS threshold values, use the **gc\_GetAlarmParm()** function. See Section 7.2.8, "gc\_GetAlarmParm() Variances for IP", on page 167 for more information.

The following code demonstrates how to retrieve QoS threshold values.

- Notes: 1. The following code uses the IPM\_QOS\_THRESHOLD\_INFO structure from the IP Media Library (IPML). See the IP Media Library API Library Reference and the IP Media Library API Programming Guide for more information.
  - 2. The unTimeInterval, unDebounceOn, unDebounceOff, unPercentSuccessThreshold, unPercentFailThreshold fields are only supported when using Intel NetStructure DM/IP boards. When using an Intel NetStructure IPT board, those fields are **not** supported.

```
Routine: GetAlarmParm
Assumptions/Warnings: None
Description: calls gc_GetAlarmParm()
Parameters: handle of Media device
Returns: None
void GetAlarmParm(int hMediaDevice)
   ALARM_PARM_LIST alarm_parm_list;
   unsigned int n;
   IPM_QOS_THRESHOLD_INFO QoS_info;
   IPM_QOS_THRESHOLD_INFO *QoS_infop;
   OoS info.unCount=2:
   QoS_info.QoSThresholdData[0].eQoSType = QOSTYPE_LOSTPACKETS;
   QoS_info.QoSThresholdData[1].eQoSType = QOSTYPE_JITTER;
   /* get QoS thresholds for LOSTPACKETS and JITTER */
   alarm_parm_list.alarm_parm_fields[0].alarm_parm_data.pstruct = (void *) &QoS_info;
   alarm_parm_list.n_parms = 1;
   if (gc_GetAlarmParm(hMediaDevice, ALARM_SOURCE_ID_NETWORK_ID,
         ParmSetID_qosthreshold_alarm, &alarm_parm_list, EV_SYNC) != GC_SUCCESS)
       /* handle gc_GetAlarmParm() failure */
       printf("gc_GetAlarmParm(hMediaDevice=%d, mode=EV_SYNC) Failed", hMediaDevice);
   /* display threshold values retrieved */
   printf("n_parms = %d\n", alarm_parm_list.n_parms);
   QoS_infop = alarm_parm_list.alarm_parm_fields[0].alarm_parm_data.pstruct;
   for (n=0; n < QoS_info.unCount; n++)
       printf("QoS type = %d\n", QoS_infop->QoSThresholdData[n].eQoSType);
```



## 4.15.5 Handling QoS Alarms

The application must first be enabled to receive notification of alarms on the specified line device. The following code demonstrates how this is achieved.

```
NAME: enable_alarm_notification(struct channel *pline)
* DESCRIPTION: Enables all alarms notification for pline
            Also fills in pline->mediah
       INPUT: pline - pointer to channel data structure
     RETURNS: None - exits if error
    CAUTIONS: Does no sanity checking as to whether or not the technology
            supports alarms - assumes caller has done that already
static void enable alarm notification(struct channel *pline)
   char
           str[MAX_STRING_SIZE];
                                       /* linedevice that alarms come on */
   int
           alarm_ldev;
                                      /* until proven otherwise */
   alarm ldev = pline->ldev;
   if (pline->techtype == H323)
        /st Recall that the alarms for IP come on the media device, not the network device st/
       if (gc_GetResourceH(pline->ldev, &alarm_ldev, GC_MEDIADEVICE) != GC_SUCCESS)
           sprintf(str, "gc_GetResourceH(linedev=%ld, &alarm_ldev,
                   GC_MEDIADEVICE) Failed", pline->ldev);
           printandlog(pline->index, GC_APIERR, NULL, str);
           exitdemo(1);
       sprintf(str, "gc_GetResourceH(linedev=%ld, &alarm_ldev,
               GC_MEDIADEVICE) passed, mediah = %d", pline->ldev, alarm_ldev);
       printandlog(pline->index, MISC, NULL, str);
       pline->mediah = alarm_ldev;
                                         /* save for later use */
   else
       printandlog(pline->index, MISC, NULL, "Not setting pline->mediah
                   since techtype != H323");
   sprintf(str. "enable alarm notification - pline->mediah = %d\n". (int) pline->mediah);
   if (gc_SetAlarmNotifyAll(alarm_ldev, ALARM_SOURCE_ID_NETWORK_ID,
       ALARM_NOTIFY) != GC_SUCCESS)
       sprintf(str, "gc_SetAlarmNotifyAll(linedev=%ld,
               ALARM_SOURCE_ID_NETWORK_ID, ALARM_NOTIFY) Failed", pline->ldev);
       printandlog(pline->index, GC_APIERR, NULL, str);
       exitdemo(1);
```



When a GCEV\_ALARM event occurs, use the Global Call Alarm Management System (GCAMS) functions such as, **gc\_AlarmNumber()** to retrieve information about the alarm. The following code demonstrates how to process a QoS alarm when it occurs. In this case the application simply logs information about the alarm.

```
/**********************
        NAME: void print_alarm_info(METAEVENTP metaeventp,
                                   struct channel *pline)
* DESCRIPTION: Prints alarm information
    INPUTS: metaeventp - pointer to the alarm event
             pline - pointer to the channel data structure
    RETURNS: NA
   CAUTIONS: Assumes already known to be an alarm event
static void print_alarm_info(METAEVENTP metaeventp, struct channel *pline)
   long
                    alarm number:
   char
                    *alarm_name;
   unsigned long alarm_source_objectID;
   char
                    *alarm_source_object_name;
   char
                    str[MAX_STRING_SIZE];
   if (gc_AlarmNumber(metaeventp, &alarm_number) != GC_SUCCESS)
       sprintf(str, "gc_AlarmNumber(...) FAILED");
       printandlog(pline->index, GC_APIERR, NULL, str);
       printandlog(pline->index, STATE, NULL, " ");
       exitdemo(1);
   if (gc_AlarmName(metaeventp, &alarm_name) != GC_SUCCESS)
       sprintf(str, "gc_AlarmName(...) FAILED");
       printandlog(pline->index, GC_APIERR, NULL, str);
       printandlog(pline->index, STATE, NULL, " ");
       exitdemo(1);
   if (gc_AlarmSourceObjectID(metaeventp, &alarm_source_objectID) != GC_SUCCESS)
       sprintf(str, "gc_AlarmSourceObjectID(...) FAILED");
       printandlog(pline->index, GC_APIERR, NULL, str);
       printandlog(pline->index, STATE, NULL, " ");
       exitdemo(1);
   if (gc_AlarmSourceObjectName(metaeventp, &alarm_source_object_name) != GC_SUCCESS)
       sprintf(str, "gc_AlarmSourceObjectName(...) FAILED");
       printandlog(pline->index, GC_APIERR, NULL, str);
       printandlog(pline->index, STATE, NULL, " ");
       exitdemo(1);
```



See the *Global Call API Programming Guide* for more information about the operation of GCAMS and the *Global Call API Library Reference* for more information about GCAMS functions.

# 4.16 Registration

In an H.323 network, a gatekeeper manages the entities in a specific zone and an endpoint must register with the gatekeeper to become part of that zone. In a SIP network, a registrar performs a similar function. Global Call provides applications with the ability to perform endpoint registration. Registration tasks supported include:

- · performing registration-related operations
- receiving notification of registration

When using Global Call to perform endpoint registration, the following restrictions apply:

- An application must use an IPT board device handle to perform registration. A board device
  handle can be obtained by using gc\_OpenEx() with a devicename parameter of "N\_iptBx".
- An application must perform registration before using gc\_OpenEx() on any other line device.
- Once an application chooses to be registered with a gatekeeper, it may change its
  gatekeeper/registrar by deregistering and reregistering with another gatekeeper/registrar, but it
  cannot handle calls without being registered with some gatekeeper/registrar.
- Once an application is registered, if it wishes to handle calls without the registration protocol (that is, return to the same mode as before registration), it can simply deregister.
- Once an application is registered and has active calls, deregistration or switching to a different gatekeeper must be done only when all calls are in the Idle state. The **gc\_ResetLineDev()** function can be used to put all channels in the Idle state.
- When setting alias information, if the protocol is H.323 only, the **gc\_ReqService()** function can include more than one alias in the GC\_PARM\_BLK associated with the function. If the registration target includes SIP, only one alias is supported and prefixes should not be included.
- When using the gc\_ReqService() function, two mandatory parameters IDs,
   PARM\_REQTYPE and PARM\_ACK, both in the GCSET\_SERVREQ parameter set, are
   required in the GC\_PARM\_BLK parameter block. These parameters are required by the
   generic service request mechanism provided by Global Call and are not sent in any registration
   message.
- Registration operations cannot be included in the preset registration information using **gc\_SetConfigData()**.



# 4.16.1 Performing Registration Operations

Global Call provides a number of options for registration and manipulation of registration information. The Global Call API simplifies and abstracts the network RAS messages in H.323 and Registrar messages in SIP. The following functionality is supported:

- locating a registration server (gatekeeper in H.323 or registrar in SIP) via unicast or multicast (RAS messages: GRQ/GCF/GRJ)
- registration (RAS message: RRQ)
- specifying one-time or periodical registration (RAS message: RRQ)
- changing registered information (RAS message: RRQ)
- removing registered information by value (RAS message: RRQ)
- sending non-standard registration message (RAS message: NonStandardMessage)
- deregistering (RAS messages: URQ/UCF/URJ)
- handling calls according to the gatekeeper policy for directing and routing calls (RAS messages: ARQ/ACF/ARJ, DRQ/DCF/DRJ)

Note: For detailed information on RAS negotiation, see ITU-T Recommendation H.225.0.

## **SIP REGISTER**

The SIP REGISTER method is used to register associations between a media endpoint alias and its real (transport) address. The associations are maintained in a SIP registrar and used for SIP call routing. Global Call supports only registering with a registrar, and does not support receiving SIP REGISTER methods. Table 12 associates abstract registrar registration concepts with SIP REGISTER elements and Global Call interface elements.

#### **Table 12. SIP REGISTER Method**

Concept	SIP REGISTER Element	Global Call Interface Element	
Initiate registration	REGISTER method	gc_ReqService()	
Registrar's address	Request URI	IPSET_REG_INFO IP_REGISTER_ADDRESS.reg_server	
Alias (Address-of-record)	То	IPSET_REG_INFO IP_REGISTER_ADDRESS.reg_client	
Sender's address-of-record (alias) (same as address of record to be registered if registering own self)	From	None (this is OK)	
Transport address (address bindings or real address, not alias)	Contact	IPSET_LOCAL_ALIAS (string)	

# **Locating a Registration Server**

A Global Call application can choose to use a known address for the registration server (gatekeeper in H.323 or registrar in SIP) or to discover a registration server by multicasting to a well-known address on which registration servers listen. This choice is determined by the IP address specified as the registration address during registration.



The registration address is specified in the IPPARM\_REG\_ADDRESS parameter in the IPSET\_REG\_INFO parameter set. The IPPARM\_REG\_ADDRESS is of type IP\_REGISTER\_ADDRESS, which contains the reg\_server field that is the address value. A specific range of IP addresses is reserved for multicast transmission:

- If the application specifies an address in the range of multicast addresses or specifies the
  default multicast address (IP\_REG\_MULTICAST\_DEFAULT\_ADDR), then registration
  server discovery is selected.
- If the application specifies an address outside the range of multicast addresses, then registration with a specific server is selected.
- **Notes: 1.** The application can specify the maximum number of hops (connections between routers) in the max\_hops field of the IP\_REGISTER\_ADDRESS structure. This field applies only to H.323 applications using gatekeeper discovery (H.225 RAS) via the default multicast registration address.
  - 2. When using H.323, the port number used for RAS is one less than the port number used for signaling. Consequently, to avoid a conflict when configuring multiple IPT board devices in the IPCCLIB\_START\_DATA structure, do not assign consecutive H.323 signaling port numbers to IPT board devices. See Section 7.2.26, "—gc\_Start() Variances for IP", on page 201 for more information.

# Registration

An application can use the **gc\_ReqService()** function to register with a gatekeeper/registrar. The registration information in this case is included in the GC\_PARM\_BLK associated with the **gc\_ReqService()** function. See Section 4.16.4, "Registration Code Example", on page 114 for more information.

If registration is initiated by a Global Call application via **gc\_ReqService()** and the gatekeeper rejects the registration, a GCEV\_SERVICERESP event will be received with a reason of IPEC\_RASReasonInvalidIPEC\_RASAddress.

# **Specifying One-Time or Periodic Registration**

Global Call enables an application to specify a one-time registration or periodic registration where information is re-registered with the gatekeeper/registrar at the interval (in seconds) specified by the application. This is achieved by setting the time\_to\_live field in the IP\_REGISTER\_ADDRESS structure. If the parameter is set to zero, then the stack uses one-time registration functionality. If the parameter is set to a value greater than zero, for example 5, then each registration with the server is valid for 5 seconds and the stack will automatically refresh its request before timeout. Registered applications are not notified of the refresh transactions.

When using SIP, periodic registration is also supported. The behavior depends on the time\_to\_live value specified in the IP\_REGISTER\_ADDRESS structure as follows:

 If the time\_to\_live value is specified, registration is done with this value set in the Expires header.



• If the time\_to\_live value is zero, the call control library automatically sets the Expires header to a value of 3600 seconds, which is treated as an application-specified time-to-live value.

**Note:** The actual expiration time for registration is determined by the registrar. The expiration time received from the registrar is stored and when half of this time expires, re-registration occurs.

If the gatekeeper rejects the registration (sends RRJ) during periodic registration, an unsolicited GCEV\_TASKFAIL event will be received with a reason provided by the gatekeeper. If the gatekeeper does not set the reason, the reason is IPEC\_RASReasonInvalidIPEC\_RASAddress.

# **Changing Registration Information**

Global Call provides the ability to modify or add to the registration information after it has been registered with the gatekeeper/registrar. To change registration information, use the **gc\_ReqService()** function. The GC\_PARM\_BLK in this context should contain an element with a set ID of IPSET\_REG\_INFO and a parameter ID of IPPARM\_OPERATION\_REGISTER that has a value of:

IP REG SET INFO

To override existing registration.

IP REG ADD INFO

To add to existing registration information.

The overriding or additional information is contained in other elements in the GC\_PARM\_BLK. The elements that can be included are given in Table 28, "Registration Information When Using H.323", on page 193 and Table 29, "Registration Information When Using SIP", on page 195.

## Removing Registered Information by Value

When an application needs to delete one (or more) of its aliases or supported prefixes from the list, it may use the <code>gc\_ReqService()</code> function. The GC\_PARM\_BLK in this context should contain an element with a set ID of IPSET\_REG\_INFO and a parameter ID of IPPARM\_OPERATION\_REGISTER with a value of IP\_REG\_DELETE\_BY\_VALUE. If the string is registered, it will be deleted from the database and an updated list will be sent to the gatekeeper.

*Note:* When using IPPARM\_OPERATION\_REGISTER, the value IP\_REG\_DELETE\_ALL is prohibited.

## **Sending Nonstandard Registration Messages**

Global Call provides the ability to send nonstandard messages to and receive nonstandard messages from the gatekeeper or registrar. To send nonstandard messages, the application uses the **gc\_Extension()** function. The first element must be set as described in Section 8.2.14, "IPSET\_MSG\_REGISTRATION", on page 225. Other elements are set as in conventional nonstandard messages; see Section 8.2.16, "IPSET\_NONSTANDARDDATA", on page 226.



# **Deregistering**

Global Call provides the ability to deregister from a gatekeeper/registrar. To deregister, an application uses the **gc\_ReqService()** function. When deregistering, the application can decide whether to keep the registration information locally or delete it. The GC\_PARM\_BLK in this context should contain an element with a set ID of IPSET\_REG\_INFO and a parameter ID of IPPARM\_OPERATION\_DEREGISTER that has a value set to either:

#### IP REG MAINTAIN LOCAL INFO

To keep the registration information locally.

IP REG DELETE ALL

To delete the registration information stored locally.

See Section 4.16.5, "Deregistration Code Example", on page 116 for more information.

# 4.16.2 Receiving Notification of Registration

An application that sends a registration request to a gatekeeper/registrar will receive notification of whether the registration is successful or not. When using Global Call the application will receive a GCEV\_SERVICERESP termination event with an associated GC\_PARM\_BLK that contains the following elements:

- IPSET\_PROTOCOL parameter set ID with the IPPARM\_PROTOCOL\_BITMASK parameter ID that has one of the following values:
  - IP\_PROTOCOL\_H323
  - IP PROTOCOL SIP
- IPSET\_REG\_INFO parameter set ID with the IPPARM\_REG\_STATUS parameter ID that has one of the following values:
  - IP REG CONFIRMED
  - IP\_REG\_REJECTED

# 4.16.3 Receiving Nonstandard Registration Messages

An unsolicited GCEV\_EXTENSION event with an extension ID (ext\_id) of IPEXTID\_RECEIVEMSG can be received that contains a nonstandard registration message. The associated GC\_PARM\_BLK contains the message details as follows:

- A message identifier element that contains the IPSET\_MSG\_REGISTRATION parameter set ID and an IPPARM\_MSGTYPE parameter ID with a value of IP MSGTYPE REG NONSTD.
- One or more additional elements that contain the message data of the form:
  - IPSET\_NONSTANDARDDATA with
    - IPPARM\_NONSTANDARDDATA\_DATA the maximum length is MAX\_NS\_PARM\_DATA\_LENGTH (128)
    - IPPARM\_NONSTANDARDDATA\_OBJID the maximum length is MAX\_NS\_PARM\_OBJID\_LENGTH (40)

OR



- IPSET\_NONSTANDARDDATA with
  - IPPARM\_NONSTANDARDDATA\_DATA the maximum length is MAX\_NS\_PARM\_DATA\_LENGTH (128)
  - IPPARM\_H221NONSTANDARD

# 4.16.4 Registration Code Example

The following code example shows how to populate a GC\_PARM\_DATA structure that can be used to register an endpoint with a gatekeeper (H.323) or registrar (SIP). The GC\_PARM\_DATA structure contains the following registration information:

- two mandatory parameters required by the generic gc\_ReqService() function
- the protocol type (H.323, SIP, or both)
- the type of operation (register/deregister) and sub-operation (set information, add information, delete by value, delete all)
- the IP address to be registered
- the endpoint type to register as
- a number of local aliases
- a number of supported prefixes

```
int boardRegistration(IN LINEDEV boarddev)
    GC_PARM_BLKP pParmBlock = NULL;
    int frc = GC_SUCCESS;
    /****** Two (mandatory) elements that are not related directly to
    the server-client negotiation *******/
    frc = gc_util_insert_parm_val(&pParmBlock,
                                 GCSET_SERVREQ,
                                 PARM_REQTYPE,
                                 sizeof(char),
                                 IP_REQTYPE_REGISTRATION);
    frc = gc_util_insert_parm_val(&pParmBlock,
                                 GCSET_SERVREQ,
                                 PARM ACK.
                                 sizeof(char),
                                 1);
    /*****Setting the protocol target*******/
    frc = gc_util_insert_parm_val(&pParmBlock,
                                 IPSET_PROTOCOL,
                                 IPPARM_PROTOCOL_BITMASK,
                                 sizeof(char),
                                 IP_PROTOCOL_H323); /*can be H323, SIP or Both*/
    /***** Setting the operation to perform ********/
    frc = gc_util_insert_parm_val(&pParmBlock,
                                 IPSET_REG_INFO,
                                 IPPARM_OPERATION_REGISTER, /* can be Register or Deregister */
                                 sizeof(char),
                                 IP_REG_SET_INFO); /* can be other relevant "sub" operations */
```



```
/***** Setting address information *******/
IP_REGISTER_ADDRESS registerAddress;
strcpy(registerAddress.reg_server,"101.102.103.104"); /* set server address*/
strcpy(registerAddress.reg_client,"user@10.20.30.40"); /* set alias for SIP*/
registerAddress.max_hops = regMulticastHops;
registerAddress.time_to_live = regTimeToLive;
frc = gc_util_insert_parm_ref(&pParmBlock,
                             IPSET REG INFO.
                             IPPARM_REG_ADDRESS,
                              (UINT8) sizeof (IP_REGISTER_ADDRESS),
                             &registerAddress);
/***** Setting endpoint type to GATEWAY (H.323 only) ********/
gc_util_insert_parm_ref(&pParmBlock,
                             IPSET_REG_INFO,
                             IPPARM_REG_TYPE,
                              (unsigned char)sizeof(EPType),
                             IP_REG_GATEWAY);
/**** Setting terminalAlias information ****/
/**** With H.323 - may repeat this line with different aliases and alias types ****/
/**** SIP allows registering only a single transport address ****/
frc = gc_util_insert_parm_ref(&pParmBlock,
                             IPSET_LOCAL_ALIAS,
                              (unsigned short) IPPARM ADDRESS EMAIL.
                              (UINT8)(strlen("someone@someplace.com")+1),
                              "someone@someplace.com");
/***** Setting supportedPrefixes information *******/
/**** With H.323 - may repeat this line with different supported prefixes and
       supported prefix types ****/
/**** SIP does not allow setting of this parm block ****/
frc = gc_util_insert_parm_ref(&pParmBlock,
                              IPSET_SUPPORTED_PREFIXES,
                             (unsigned short) IPPARM_ADDRESS_PHONE,
                              (UINT8)(strlen("011972")+1),
                              "011972");
/***** Send the request *******/
unsigned long serviceID;
int rc = gc_ReqService(GCTGT_CCLIB_NETIF,
                      boarddev.
                      &serviceID,
                      pParmBlock,
                      NIII.I.
                      EV_ASYNC);
if (rc != GC_SUCCESS)
   printf("failed in gc_ReqService\n");
   return GC_ERROR;
gc_util_delete_parm_blk(pParmBlock);
return GC_SUCCESS;
```



# 4.16.5 Deregistration Code Example

The following code example shows how to populate a GC\_PARM\_DATA structure that can be used to deregister an endpoint with a gatekeeper (H.323). The GC\_PARM\_DATA structure contains the following deregistration information:

- the type of operation (in this case, deregister) and sub-operation (do not retain the registration information locally)
- two mandatory parameters required by the generic gc\_ReqService() function
- the protocol type (in this case, H.323)

```
void unregister()
    GC_PARM_BLKP pParmBlock = NULL;
unsigned long serviceID = 1;
    unsigned long
int
rc,frc;
int gc_error;
// GC error code
int cclibid;
long cc_error;
char *resultmsg;
char *lib_name;

service_D - I,
rc,frc;
// GC error code
// Call Control library ID for gc_ErrorValue
library error code
// String associated with cause code
// Library name for cclibid
     gc_util_insert_parm_val(&pParmBlock,
                                    IPSET_REG_INFO,
                                    IPPARM_OPERATION_DEREGISTER,
                                    sizeof(unsigned char),
                                    IP_REG_DELETE_ALL);
     frc = gc_util_insert_parm_val(&pParmBlock,
                                            GCSET_SERVREQ,
                                            PARM_REQTYPE,
                                            sizeof(unsigned char),
                                            IP REOTYPE REGISTRATION);
     if (frc != GC_SUCCESS)
          printf("failed in PARM_REQTYPE\n");
          termapp();
     frc = gc_util_insert_parm_val(&pParmBlock,
                                            GCSET_SERVREQ,
                                            PARM_ACK,
                                            sizeof(unsigned char),
                                            TP REOTYPE REGISTRATION):
     if (frc != GC_SUCCESS)
          printf("failed in PARM_ACK\n");
          termapp();
     frc = gc_util_insert_parm_val(&pParmBlock,
                                           IPSET_PROTOCOL,
                                           IPPARM PROTOCOL BITMASK,
                                            sizeof(char),
                                            IP_PROTOCOL_H323); /*can be H323, SIP or Both*/
     if (frc != GC_SUCCESS)
          printf("failed in IPSET_PROTOCOL\n");
          termapp();
```



```
rc = gc_ReqService(GCTGT_CCLIB_NETIF,
                  brddev.
                   &serviceID,
                   pParmBlock,
                   NULL.
                   EV_ASYNC);
if (GC_SUCCESS != rc)
   printf("gc_ReqService failed while unregestering\n");
    if (gc_ErrorValue(&gc_error, &cclibid, &cc_error) != GC_SUCCESS)
        printf("gc_Start() failed: Unable to retrieve error value\n");
    else
    {
        gc_ResultMsg(LIBID_GC, (long) gc_error, &resultmsg);
       printf("gc_ReqService() failed: gc_error=0x%X: %s\n", gc_error, resultmsg);
        gc_ResultMsg(cclibid, cc_error, &resultmsg);
       gc_CCLibIDToName(cclibid, &lib_name);
       printf("%s library had error 0x%lx - %s\n", lib_name, cc_error, resultmsg);
   gc_util_delete_parm_blk(pParmBlock);
    exit(0);
printf("Unregister request to the GK was sent ...\n");
printf("the application will not be able to make calls !!! so it will EXIT\n");
gc_util_delete_parm_blk(pParmBlock);
```

# 4.16.6 Gatekeeper Registration Failure

Gatekeeper registration may fail for any one of several reasons, such as disconnecting the network cable, a network topology change that result in the loss of all paths to the gatekeeper, a gatekeeper failure, or a gatekeeper shutdown. Terminals may not be immediately aware of the registration failure unless a RAS registration is attempted when the cable is disconnected, in which case the transaction fails immediately because of a socket bind failure. More typically, a RAS registration failure is only detected when either the Time To Live interval (programmable, with a default of 20 seconds) or the Response timeout (2 seconds) expires. RAS failure detection times can be improved by setting the Time To Live value in the RAS registration request to a value smaller than the default value, to 10 seconds, for example.

When RAS loses the gatekeeper registration, all existing calls are automatically disconnected by Global Call. All new calls are gracefully rejected and will continue to be rejected until RAS successfully registers or explicitly unregisters with the gatekeeper. The application can use the **gc\_ReqService()** function to perform the re-register or unregister operation. Calls in progress that are disconnected during RAS recovery are identified by a call control library result value of IPEC\_RASReasonNotRegistered in the GCEV\_DISCONNECTED event.

All <code>gc\_ReqService()</code> function calls result in the return of either a GCEV\_SERVICERESP (success) or GCEV\_TASKFAIL (fail) completion event. If RAS registration fails (e.g., as a result of an immediate socket bind failure or failure notification following a Time To Live timeout), the application receives a GCEV\_TASKFAIL event. The range of applicable cause values for RAS-related GCEV\_TASKFAIL events is IPEC\_RASReasonMin to IPEC\_RASReasonMax. The application must use the <code>gc\_ReqService()</code> function to reconfigure or register RAS in response to



that event. If the RAS registration is rejected, the call control library is still cleaning up after the RAS registration failure and the application will receive another GCEV\_TASKFAIL event, in which case it must issue **gc\_ReqService()** yet again.

It is recommended (but not required) that after receiving a GCEV\_TASKFAIL event which identifies loss of gatekeeper registration, the application should:

- Stop attempting to make new calls, which uses resources unnecessarily and slows down the cleanup time.
- Immediately issue a new RAS register or RAS unregister request.

RAS registration requests should be made immediately on receipt of a RAS GCEV\_TASKFAIL. Recovery from the loss of registration with the gatekeeper is not completed until the call control library re-registers or attempts to unregister. Re-registration or unregistration is not attempted by the call control library until commanded by the application using the **gc\_ReqService()** function to issue a RAS REGISTER REQUEST or a RAS UNREGISTER SERVICE REQUEST respectively.

# 4.17 Call Transfer When Using H.323

Global Call provides a common method of call transfer across technologies as described in the *Global Call API Programming Guide*. This section describes specific variances when using H.450.2 protocol (part of the H.323 protocol suite). For H.450.2-specific call scenarios see Section 3.2, "Call Transfer Scenarios When Using H.323", on page 44. The topics covered here include:

- Enabling Call Transfer
- Global Call Line Devices for Call Transfer
- Incoming Transferred Call
- Call Transfer Glare Condition

# 4.17.1 Enabling Call Transfer

Call transfer is a feature that can be disabled or enabled at the time the **gc\_Start()** function is called.

The INIT\_IPCCLIB\_START\_DATA() and INIT\_IP\_VIRTBOARD() functions, which must be called before the gc\_Start() function, populate the IPCCLIB\_START\_DATA and IP\_VIRTBOARD structures, respectively, with default values. The default value of the sup\_serv\_mask field in the IP\_VIRTBOARD structure disables call transfer. The default sup\_serv\_mask field value must therefore be overridden with the value IP\_SUP\_SERV\_CALL\_XFER for each IPT board device on which call transfer is to be enabled. The following code snippet provides an example:



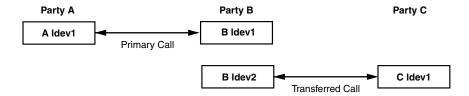
```
.
INIT_IPCCLIB_START_DATA(&ipcclibstart, 2, ip_virtboard);
INIT_IP_VIRTBOARD(&ip_virtboard[0]);
INIT_IP_VIRTBOARD(&ip_virtboard[1]);
ip_virtboard[0].sup_serv_mask = IP_SUP_SERV_CALL_XFER; /* override supp services default */
ip_virtboard[1].sup_serv_mask = IP_SUP_SERV_CALL_XFER; /* override supp services default */
.
```

Note: If the application tries to use one of the call transfer functions, which include gc\_AcceptInitXfer(), gc\_AcceptXfer(), gc\_InitXfer(), gc\_InvokeXfer(), gc\_RejectInitXfer(), and gc\_RejectXfer(), and call transfer is not explicitly enabled via the IP\_VIRTBOARD structure during gc\_Start(), the function call will fail, and the CCLIB error will be set to IPERR\_SUP\_SERV\_DISABLED.

# 4.17.2 Global Call Line Devices for Call Transfer

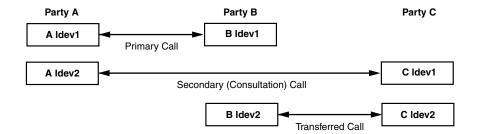
The Global Call IP architecture is designed so that each RTP transcoder at all times is streaming (xmit and rcv) with only one other endpoint. Thus, to support blind call transfer, two Global Call line devices are required at the transferred (party B) endpoint, one for the primary call with the transferring (party A) endpoint and a second to initiate the transferred call to the transferred-to (party C) endpoint. See Figure 22.

Figure 22. Global Call Devices for Blind Call Transfer



To support a successful supervised call transfer, two Global Call line devices are eventually utilized at all endpoints. The transferring (party A) endpoint makes a consultation call to the transferred-to (party C) endpoint, thus utilizing two line devices at both these endpoints as well. See Figure 23.

Figure 23. Global Call Devices for Supervised Call Transfer





# 4.17.3 Incoming Transferred Call

The incoming transferred call to party C contains the call control library (CCLIB) cause value of IPEC\_IncomingTransfer and a Global Call library (GC LIB) cause value of GCRV\_XFERCALL. The **gc\_ResultInfo()** function can be used to retrieve these values.

In the case of supervised transfer, the associated CRN of the secondary/consultation call is provided. The secondary CRN can be accessed via the extevtdatap pointer within the METAEVENT structure of the GCEV\_OFFERED event which references a GC\_PARM\_BLK. From this parameter block, a data element identified by the SetId/ParmId pair of GCSET\_SUPP\_XFER and GCPARM\_SECONDARYCALL\_CRN can be retrieved via the parameter block utility functions to retrieve the secondary call CRN, which is of datatype size CRN (long).

If the transferee address is also provided to party C (optional for H.450.2), it can also be retrieved from this same parameter block, via a data element identified by the SetId/ParmId pair of GCSET\_SUPP\_XFER and GCPARM\_TRANSFERRING\_ADDR via the parameter block utility functions as a character array of maximum size GC\_ADDRSIZE.

The following code sample demonstrates how to implement this:

```
case GCEV_OFFERED:
   if (metaevent.extevtdatap)
   {
      GC_PARM_BLKP parm_blkp = metaevent.extevtdatap;
      GC_PARM_DATAP curParm = NULL;
      printf("GCEV_OFFERED has parmblk:\n");
      while ((curParm = gc_util_next_parm(parm_blkp, curParm)) != NULL)
         CRN secondaryCRN = 0;
         char transferringAddr[GC_ADDRSIZE];
         printf("SetID: 0x%x ParmID: 0x%x\n",curParm->set_ID,curParm->parm_ID);
         switch (curParm->parm_ID)
            case GCPARM_SECONDARYCALL_CRN:
               memcpy(&secondaryCRN, curParm->value buf, curParm->value size);
               printf("GCPARM_SECONDARYCALL_CRN: 0x%x\n", secondaryCRN);
               break;
            case GCPARM_TRANSFERRING_ADDR:
               memcpy(transferringAddr, curParm->value_buf, curParm->value size);
               printf("GCPARM_TRANSFERRING_ADDR: %s\n",transferringAddr);
               break:
               printf("UNEXPECTED PARM_ID: %d\n",curParm->parm_ID);
     }
  }
break:
```



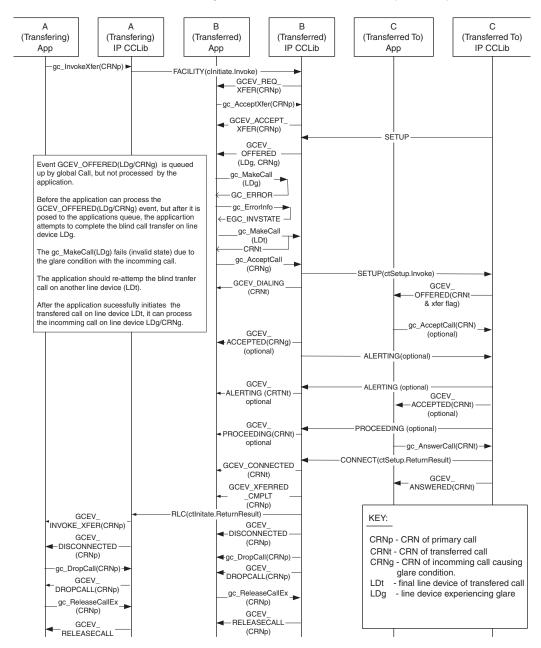
# 4.17.4 Call Transfer Glare Condition

Glare may occur on a line device during both blind and supervised call transfer operations. Glare occurs on a line device during call transfer at Party B when the application calls  $\mathbf{gc\_MakeCall}($ ) to establish the transferred call (after the application has called  $\mathbf{gc\_AcceptXfer}($ ) on the primary CRN). Glare occurs because the CCLIB IP library has chosen the same line device for an incoming call that the application has chosen for establishing the transferred call. The application indication that this glare condition has occurred is that  $\mathbf{gc\_MakeCall}($ ) will fail with error EGC\_INVSTATE, GCRV\_GLARE or EGC\_ILLSTATE. The application should retry the transferred call establishment request on another "available" line device. The application should process the GCEV\_OFFERED metaevent on the incoming call/line device that caused the glare "normally" when it is retrieved. The call scenario in Figure 24 describes the glare condition and the appropriate application response.



Figure 24. Call Transfer Glare Condition

Precondition: Primary call between A and B is connected (not shown).



Post Condition: Transferred call between B and C Completed. Primary call between A and B is dropped and released. Incoming call that causes glare is ringing.



# 4.18 Sending and Receiving Faxes over IP

The functionality described in this section are the mechanisms that support the sending are receiving of fax information over IP (FoIP). Separate fax resources are required to handle fax transmission and reception.

**Note:** Sending and receiving faxes using SIP is not currently supported.

A fax over IP (FoIP) call can be initiated in the following ways:

- At call setup time, the local side requests FoIP (T.38 only) for either an outgoing or incoming call
- At call setup time, the remote side requests FoIP (T.38 only) for either an outgoing or incoming call.
- A voice call is connected and fax tones are detected on the local endpoint; the call switches to FoIP transcoding.
- A voice call is connected and the remote endpoint requests a switch to FoIP transcoding; the call switches to FoIP transcoding.

In any one of these scenarios, the local application must specify T.38 coder capability in advance if FoIP exchange is to be allowed.

# 4.18.1 Specifying T.38 Coder Capability

Using Global Call, T.38 coder support is specified in the same manner as any other coder capability, that is:

- On a per line device basis using **gc\_SetUserInfo()** with a **duration** parameter value of GC\_ALLCALLS.
- On a per call basis using **gc\_MakeCall()** or **gc\_SetUserInfo()** with a **duration** parameter value of GC\_SINGLECALL.

To support the initiation of a T.38-only call, the application must specifically disable audio capability. This cannot be achieved by specifying no audio capability, since specifying no audio capability is equivalent to a "don't care" condition meaning all capabilities are enabled. Consequently, the audio capabilities must be explicitly disabled by specifying a GCCAP\_AUDIO\_disabled capability in the capabilities list.

When specifying the capability on a line device basis or on a per call basis, a GC\_PARM\_BLK with the GCSET\_CHAN\_CAPABILITY parameter set ID and the IPPARM LOCAL CAPABILITY parameter ID must be set up.

The GCPARM\_LOCAL\_CAPABILITY parameter is of type IP\_CAPABILITY and should include the following field values:

```
capability
set to GCCAP_DATA_t38UDPFax
type
GCCAPTYPE_RDATA
```



direction IP\_CAP\_DIR\_LCLTXRX

payload

Not supported

extra

A parameter of type IP\_DATA\_CAPABILITY that includes the following field:

• max\_bit\_rate – set to a value of 144 (in units of 100 bits/sec)

See the reference page for IP\_CAPABILITY on page 235 for more information.

# 4.18.2 Initiating Fax Transcoding

Calls initiated or answered using the Global Call API support fax transcoding transparently without intervention by the application. For fax transcoding to occur, the line device or call must have specified and exchanged the T.38 UDP coder as one of the supported channel capabilities.

If this coder has been specified, fax transcoding will be initiated upon detection of a CED, CNG or V.21 tone from the local endpoint. Upon detection of one of these fax tones, the current audio RTP stream will be terminated and fax transmission will be initiated. If the remote endpoint does not support T.38 UDP fax capability, no T.38 transcoding change occurs.

# 4.18.3 Termination of Fax Transcoding

Fax termination can be triggered in the following ways:

- A call disconnection from either endpoint, that is, **gc\_DropCall()** from the local endpoint or a GCEV\_DISCONNECTED event from the remote endpoint.
- The detection of a fax termination event on the local endpoint.
- The remote endpoint sends a signal (via the signaling protocol, for example, H.323 or SIP) to terminate fax transcoding.

In the last two cases, once fax transcoding using T.38 is completed, Global Call transitions back to the audio transcoding in use prior to the fax call. This occurs automatically without any intervention by the application.

**Note:** The call in this context refers to all communication with the remote endpoint, that is, both media transcoding and signaling.

# 4.18.4 Getting Notification of Audio-to-Fax Transition

Audio transcoding to fax transcoding is done automatically with no intervention necessary by the application, but the application can be configured to receive notification when the transition takes place. The events for this notification must be enabled; see Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102 for information on enabling streaming connection and disconnection events (EXTENSIONEVT\_STREAMING\_STATUS).



Once the notification events have been enabled, when an audio transcoding session transitions to fax transcoding, four GCEV\_EXTENSION events are received, each with the extID of IPEXTID\_MEDIAINFO and a parameter set ID of IPSET\_MEDIA\_STATE.

Each GCEV\_EXTENSION event contains a parameter. The parameter for each event in order of reception is as follows:

#### IPPARM TX DISCONNECTED

The transmit audio RTP stream is terminated. The GC\_PARM\_BLK does not contain any additional information.

#### IPPARM RX DISCONNECTED

The receive audio RTP stream is terminated. The GC\_PARM\_BLK does not contain any additional information.

#### IPPARM\_TX\_CONNECTED

Transmit fax transcoding is initiated. The datatype of the parameter is an IP\_CAPABILITY structure representing the T.38 transcoder being used. See Section 4.18.1, "Specifying T.38 Coder Capability", on page 123 for more information.

## IPPARM\_RX\_CONNECTED

Receive fax transcoding is initiated. The datatype of the parameter is an IP\_CAPABILITY structure representing the T.38 transcoder in use. See Section 4.18.1, "Specifying T.38 Coder Capability", on page 123 for more information.

# 4.18.5 Getting Notification of Fax-to-Audio Transition

Fax transcoding to audio transcoding is done automatically with no intervention necessary by the application, but the application can be configured to receive notification when the transition takes place. The events for this notification must be enabled; see Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102 for information on enabling streaming connection and disconnection events (EXTENSIONEVT\_STREAMING\_STATUS).

Once the notification events have been enabled, when a fax transcoding session transitions back to the prior audio transcoding session, four GCEV\_EXTENSION events are received, each with the extID of IPEXTID\_MEDIAINFO and a parameter set ID of IPSET\_MEDIA\_STATE.

Each GCEV\_EXTENSION event contains a parameter. The parameter for each event in order of reception is as follows:

#### IPPARM\_TX\_DISCONNECTED

The transmit fax T.38 stream is terminated. No more information is contained in the GC\_PARM\_BLK.

## IPPARM RX DISCONNECTED

The receive fax T.38 stream is terminated. No more information is contained in the  $GC\_PARM\_BLK$ .

#### IPPARM\_TX\_CONNECTED

Transmit audio transcoding is initiated. The datatype of the parameter is an IP\_CAPABILITY structure representing the audio transcoder setting in use before fax transcoding was initiated. See Section 4.18.1, "Specifying T.38 Coder Capability", on page 123 for more information.



#### IPPARM RX CONNECTED

Receive audio transcoding is initiated. The datatype of the parameter is an IP\_CAPABILITY structure representing the audio transcoder setting in use before fax transcoding was initiated. See Section 4.18.1, "Specifying T.38 Coder Capability", on page 123 for more information.

# 4.18.6 Getting Notification of T.38 Status Changes

The application can receive notification of underlying T.38 status changes, including tone detection on the TDM side. The events for this notification must be enabled; see Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102 for information on enabling T.38 fax status changes (EXTENSIONEVT\_T38\_STATUS).

Once these events are enabled, when the T.38 status change occurs, the application receives a GCEV\_EXTENSION event. The EXTENSIONEVTBLK structure pointed to by the extevtdatap pointer within the GCEV\_EXTENSION event will contain the following information:

- extID IPEXTID\_FOIP
- A GC\_PARM\_BLK that contains information about the T.38 status change. The GC\_PARM\_BLK can contain the following parameter set ID and parameter IDs:
  - IPSET\_TDM\_TONEDET A parameter set identifying a tone detected on the TDM side as identified by one of the following parameter IDs:
    - IPPARM TDMDET CED CED tone detected from TDM side.
    - IPPARM\_TDMDET\_CNG CNG tone detected from TDM side.
    - IPPARM\_TDMDET\_V21 V.21 tone detected from TDM side.

Note: The parameter value field in the GC\_PARM\_BLK in each case is unused (NULL).

# 4.19 Using Object Identifiers

Object Identifiers (OIDs) are not free strings, they are standardized and assigned by various controlling authorities such as, the International Telecommunications Union (ITU), British Standards Institute (BSI), American National Standards Institute (ANSI), Internet Assigned Numbers Authority (IANA), International Standards Organization (ISO), and public corporations. Depending on the authority, OIDs use different encoding and decoding schemes. Vendors, companies, governments and others may purchase one or more OIDs to use while communicating with another entity on the network. For more information about OIDs, see <a href="http://www.alvestrand.no/objectid/">http://www.alvestrand.no/objectid/</a>.

An application may want to convey an OID to the remote side. This can be achieved by setting the OID string in any nonstandard parameter that can be sent in any Setup, Proceeding, Alerting, Connect, Facility, or User Input Indication (UII) message.

Global Call supports the use of any valid OID by allowing the OID string to be included in the GC\_PARM\_BLK associated with the specific message using the relevant parameter set ID and parameter IDs. Global Call will not send an OID that is not in a valid format. For more information on the valid OID formats see <a href="http://asn-1.com/x660.htm">http://asn-1.com/x660.htm</a> which defines the general procedures for the operation of OSI (Open System Interconnection) registration authorities.



The application is responsible for the validity and legality of any OID used.

# 4.20 Using MIME-Encoded SIP Messages (SIP-T)

When using SIP, the Global Call library supports the sending and receiving of messages that include a single-part or multipart MIME body. This feature was implemented primarily to allow applications to send and receive SIP Telephony (SIP-T) information, which is encoded in a MIME message body as defined in RFC3372. This capability allows the encapsulation of ISUP in the SIP body during or after call setup, and the use of the INFO method for mid-call signaling. With the use of a separate SS7 signaling stack to translate the ISUP information, applications can route SIP messages with dependencies on ISUP to provide ISUP transparency across SS7-ISUP internetworking.

The Global Call implementation of SIP MIME messages is very general, so that it should support MIME for a variety of other purposes besides SIP-T, such as text messaging. The call control library only copies data to and from a SIP MIME body. With the exception of SDP (Session Description Protocol), the Global Call library treats MIME body information as raw data and does not parse or translate information that is encapsulated in SIP MIME messages. (SDP is not exposed to the application like other MIME-encoded data because the call control library controls media negotiations internally.)

# 4.20.1 SIP MIME Overview

The Global Call library handles single-part MIME and multipart MIME in the same way to simplify application coding. The library uses two levels of GC\_PARM\_BLK data structures to contain information being embedded into or extracted from MIME messages. The top-level GC\_PARM\_BLK structure contains a list of one or more lower-level GC\_PARM\_BLK structures that contain the header and body information for each MIME part. When an application sends a single MIME part in a SIP message that already includes a MIME part for SDP (which is not exposed to applications), the library transparently creates a multipart MIME message with the appropriate multipart headers. In the case where an incoming message has multipart MIME embedded in a multipart MIME part (nested parts), the Global Call library parses through all the parts in order and extracts them to a flat list of data structures.

For incoming SIP messages with MIME information, the call control library creates a Global Call event corresponding to the message type with GC\_PARM\_BLK structures attached. Standard Global Call practices are used to retrieve the GC\_PARM\_BLKs, and all information in each MIME part is accessed through parameters in the corresponding GC\_PARM\_BLK structure.

For outgoing SIP messages, the application must populate GC\_PARM\_BLK structures with parameters that specify the content of all the MIME parts to be sent, and then set the MIME information before or at the time of calling the relevant Global Call function that sends the SIP message.

Figure 25 shows the relationships between Global Call function calls, SIP messages, and Global Call events for outgoing and incoming SIP messages with MIME content in a normal call setup/teardown scenario. Figure 26 shows the same relationships in a reject scenario.



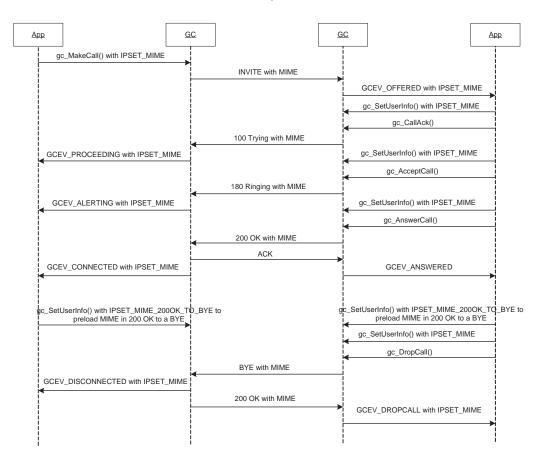
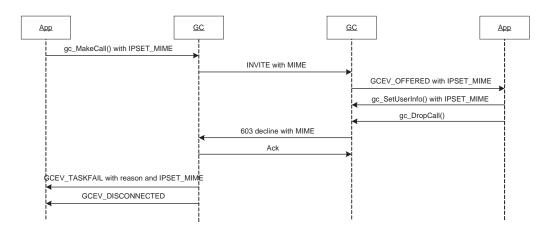


Figure 25. SIP MIME Scenario for Normal Call Setup and Teardown

Figure 26. SIP MIME Scenario for Rejected Call

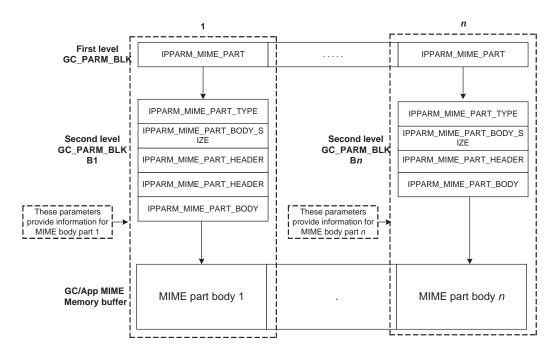


Global Call uses two levels of GC\_PARM\_BLK data structures to handle MIME parts. The top-level GC\_PARM\_BLK contains the parameter set ID IPSET\_MIME and one or more IPPARM\_MIME\_PART parameters, each of which points to a second-level GC\_PARM\_BLK



structure that contains parameters for a specific MIME part. Within the second-level structure are three mandatory parameters that identify the type, size, and body data buffer location for the MIME part, plus an optional and possibly multiple parameter for MIME part header lines.

Figure 27. SIP MIME GC\_PARM\_BLK Structure



# 4.20.2 Enabling and Configuring the SIP MIME Feature

SIP MIME is a feature that can be disabled or enabled at the time the gc\_Start() function is called.

The INIT\_IPCCLIB\_START\_DATA() and INIT\_IP\_VIRTBOARD() functions, which must be called before the gc\_Start() function, populate the IPCCLIB\_START\_DATA and IP\_VIRTBOARD structures, respectively, with default values. The default value of the sip\_msginfo\_mask field in the IP\_VIRTBOARD structure disables access to SIP message information fields and the SIP MIME feature. The default sip\_msginfo\_mask field value must be overridden with the value IP\_SIP\_MIME\_ENABLE for each IPT board device on which SIP MIME capabilities are to be enabled. The following code snippet provides an example:

```
.
INIT_IPCCLIB_START_DATA(&ipcclibstart, 2, ip_virtboard);
INIT_IP_VIRTBOARD(&ip_virtboard[0]);
INIT_IP_VIRTBOARD(&ip_virtboard[1]);
ip_virtboard[0].sip_msginfo_mask = IP_SIP_MIME_ENABLE; /* override SIP MIME default */
ip_virtboard[1].sip_msginfo_mask = IP_SIP_MIME_ENABLE; /* override SIP MIME default */
.
```

When the SIP MIME feature is enabled, a dedicated MIME memory pool is allocated by the Global Call library at initialization time, according to data that is contained in the MIME\_MEM data



structure that is contained in the IP\_VIRTBOARD structure. Because the size of a MIME body is potentially unlimited, the application is in the best position to set the size and number of memory buffers in the pool by overriding the default values in the MIME\_MEM structure.

The buffer size should be big enough for each anticipated MIME part, including the MIME part body and all MIME part headers, but should not be larger than the maximum size permitted by the transport protocol. The default transport protocol, UDP over Ethernet, can handle up to 1500 bytes, so the MIME buffer size should be no more than 1500 if using UDP. The default buffer size value that is set by the INIT\_IP\_VIRTBOARD() function is 1500.

The number of buffers should be large enough to handle SIP-T on all channels in both incoming and outgoing directions. To allow two buffers per direction plus one additional buffer for preloading the MIME information for the 200OK to BYE message that is sent automatically when BYE is received, the default number of buffers is 5x the value of sip\_max\_calls.

Note that the MIME memory pool is completely separate from the application memory pool, and that it will not be allocated unless SIP MIME is enabled at initialization time.

# 4.20.3 Getting MIME Information

In this section, we will consider the following SIP message as an example:

```
INVITE sip:user2@127.0.0.1 SIP/2.0
From: <sip:user1@127.0.0.1>;tag=0-13c4-3f9fecfb-1a356266-56c9
To: <sip:user2@127.0.0.1>
Call-ID: 93d5f4-0-13c4-3f9fecfb-1a356266-2693@127.0.0.1
Via: SIP/2.0/UDP 146.152.84.141:5060; received=127.0.0.1; branch=z9hG4bK-3f9fecfb-
1a356270-61ce
Max-Forwards: 70
Supported: 100rel
Mime-Version: 1.0
Contact: <sip:user1@127.0.0.1>
Content-Type: multipart/mixed ; boundary=unique-boundary-1
Content-Length: 886
--unique-boundary-1
Content-Type: application/SDP ;charset=ISO-10646
o=jpeterson 2890844526 2890842807 IN IP4 126.16.64.4
s=SDP seminar
c=TN TP4 MG122 level3 com
t=2873397496 2873404696
m=audio 9092 RTP/AVP 0 3 4
--unique-boundary-1
Content-Type: application/ISUP ;version=nxv3 ;base=etsi121
Content-Disposition: signal ; handling=optional
Content-User: Intel ;type=demo1
01 00 49 00 00 03 02 00 07 04 10 00 33 63 21
43 00 00 03 06 0d 03 80 90 a2 07 03 10 03 63
53 00 10 0a 07 03 10 27 80 88 03 00 00 89 8b
0e 95 1e 1e 1e 06 26 05 0d f5 01 06 10 04 00
--unique-boundary-1-
Content-Type: image/jpeg
Content-Transfer-Encoding: base64
```



 $\label{local-power-power} iQCVAwUBMJrRF2N9oWBghPDJAQE9UQQAt17LuRVndBjrk4EqYBIb3h5QXIX/LC// jJV5bNvkZIGPIcEmI5iFd9boEgvpirHtIREEqLQRkYNoBActFBZmh9GC3C041WGq uMbrbxc+nIs1TIKlA08rVi9ig/2Yh7LFrK5Ein57U/W72vgSxLhe/zhdfolT9Brn HOxEa44b+EI= --unique-boundary-1-$ 

You will note that this example SIP MIME message includes three MIME parts, one of which contains SDP, which is handled internally by the Global Call library. When handling this message, the application will see only two MIME parts because SDP is not exposed to applications.

You will also note that this example illustrates a SIP INVITE message, which is only one of many different SIP message types that may contain MIME parts.

**Table 13. Global Call Events for Incoming SIP Messages** 

Incoming SIP Message	Global Call Event	
INVITE	GCEV_OFFERED	
100 Trying	GCEV_PROCEEDING	
180 Ringing	GCEV_ALERTING	
200 OK to INVITE	GCEV_CONNECTED	
BYE	GCEV_DISCONNECTED	
200 OK to BYE	GCEV_DROPCALL	
400-700 Request Failure	GCEV_TASKFAIL	

When receiving a Global Call event with an attached GC\_PARM\_BLK containing the parameter IPPARM\_MIME\_PART, the application needs to retrieve the pointer to the second-level GC\_PARM\_BLK from the value of IPPARM\_MIME\_PART. In this example, there are three MIME parts in the message, but only two IPPARM\_MIME\_PART parameters in the GC\_PARM\_BLK because the SDP MIME part is not exposed. The order of the IPPARM\_MIME\_PART parameters is the same as the order of the MIME parts in the SIP message.

The first-level GC\_PARM\_BLK contains the following parameters and values for the example shown above:

```
IPPARM_MIME_PART
     0x78339ff0
     [address of first second-level GC_PARM_BLK (B1) ]

IPPARM_MIME_PART (required)
     0x78356144
     [address of second second-level GC_PARM_BLK (B2) ]
```

The first second-level GC\_PARM\_BLK (B1), at address 0x78339ff0 in this example, contains the following parameters and values, which represent the information for the first non-SDP MIME part in the example shown above:

```
IPPARM_MIME_PART_TYPE
   Content-Type: application/ISUP ;version=nxv3 ;base=etsi121
[data from MIME part header in received MIME message]
```



```
IPPARM_MIME_PART_BODY_SIZE

182
[size of received data in buffer]

IPPARM_MIME_PART_BODY

0x329823e8
[address of buffer]

IPPARM_MIME_BODY_HEADER [optional parameter]

Content-Disposition: signal ; handling=optional
[data from MIME part header in received MIME message]

IPPARM_MIME_BODY_HEADER [optional parameter]

Content-User: Intel ; type=demo1
[data from MIME part header in received MIME message]
```

The buffer at the address given in the value of IPPARM\_MIME\_PART\_BODY (0x329823e8 in this example) contains the data that was received in the MIME part body:

```
01 00 49 00 00 03 02 00 07 04 10 00 33 63 21
43 00 00 03 06 0d 03 80 90 a2 07 03 10 03 63
53 00 10 0a 07 03 10 27 80 88 03 00 00 89 8b
0e 95 1e 1e 1e 06 26 05 0d f5 01 06 10 04 00
```

The second, second-level GC\_PARM\_BLK (B2), at address 0x78356144 in this example, contains the following parameters and values, which represent the information for the second non-SDP MIME part in the example shown above:

```
IPPARM_MIME_PART_TYPE
Content-Type: image/jpeg
[data from MIME part header in received MIME message]

IPPARM_MIME_PART_BODY_SIZE
208
[size of received data in buffer]

IPPARM_MIME_PART_BODY
0x3298a224
[address of buffer]

IPPARM_MIME_BODY_HEADER [optional parameter]
Content-Transfer-Encoding: base64
[data from MIME part header in received MIME message]
```

The buffer at the address given in the value of IPPARM\_MIME\_PART\_BODY (0x3298a224 in this example) contains the data that was received in the MIME part body:

```
iQCVAwUBMJrRF2N9oWBghPDJAQE9UQQAtl7LuRVndBjrk4EqYBIb3h5QXIX/LC//
jJV5bNvkZIGPIcEmI5iFd9boEgvpirHtIREEqLQRkYNoBActFBZmh9GC3C041WGq
uMbrbxc+nIs1TIKlA08rVi9ig/2Yh7LFrK5Ein57U/W72vgSxLhe/zhdfolT9Brn
HOxEa44b+EI=
```

Note that the data that is retrieved from each MIME part body is copied into the buffer as a continuous block of binary data whose length (in bytes) is indicated in IPPARM\_MIME\_PART\_BODY\_SIZE; no type checking or data formatting is performed by the Global Call library. Note that a MIME part body does not necessarily end with '\0', and that a MIME body might contain '\0' as part of the body itself.



All GC\_PARM\_BLK structures (on both levels) and MIME part body buffers will be freed when the next Global Call event is accessed. The application must therefore copy the necessary parameters and the data buffers before processing the next Global Call event.

# **Code Example**

The following code example illustrates the retrieval of MIME information from a GCEV\_OFFERED event. It prints out every MIME part header and MIME part body (except for any SDP) that exists in the SIP INVITE message.

```
INT32 processEvtHandler()
   METAEVENTmetaEvent:
   GC_PARM_BLK*parmblkp = NULL;
   GC_PARM_DATAPt_gcParmDatap = NULL;
   GC_PARM_BLK*parmblkp2 = NULL;
   switch (evtType)
   case GCEV_OFFERED:
       /* received GC event, parse PARM_BLK examine
        * extension data
       parmblkp = (GC_PARM_BLK *) metaEvent.extevtdatap;
       while (t_gcParmDatap = gc_util_next_parm(parmblkp, t_gcParmDatap))
           switch(t_gcParmDatap->set_ID)
           {
           case IPSET_MIME:
               switch(t_gcParmDatap->parm_ID)
               case IPPARM_MIME_PART:
                   /* Get MIME part pointer */
                   parmblkp2= (GC_PARM_BLK*)(*(UINT32*)( t_gcParmDatap ->value_buf));
                   if(NULL == parmblkp2 || 0 != getMIMEPart(parmblkp2))
                       printf("\n!!!error get MIME part!!!\n");
                       return -1;
                   break:
               break:
           }
       }
   }
INT32 getMIMEPart(GC_PARM_BLK* parmblkp)
   GC_ARM_DATAP
                   t_gcParmDatap = NULL;
   char
                   temp[256];
   UINT32
                  bodySize = 0;
   char
                    *appBuff = NULL;
                   *bodyBuff = NULL;
   char
   /* get the first param data*/
   t_gcParmDatap = gc_util_next_parm(parmblkp, t_gcParmDatap);
```



```
/* Get MIME type info, this has to be the first parameter */
if(IPSET_MIME == t_gcParmDatap->set_ID && IPPARM_MIME_PART_TYPE == t_gcParmDatap->parm_ID)
     strncpy(temp,
            (char*)t_gcParmDatap->value_buf,
            t_gcParmDatap->value_size);
     printf("\t Content-Type = %s\n", temp);
else
    /* error condition */
    printf("\n !!! first parameter in MIME part is not MIME type!!!\n");
    return -1;
}
/* Get the rest of MIME info*/
while (t_gcParmDatap = gc_util_next_parm(parmblkp, t_gcParmDatap))
    switch(t_gcParmDatap->set_ID)
    case IPSET_MIME:
       switch(t_gcParmDatap->parm_ID)
       case IPPARM_MIME_PART_TYPE:
           /* duplicate MIME part, error out */
           printf("\n!!!Duplicate MIME part error!!!\n");
           return -1;
        case IPPARM_MIME_PART_BODY_SIZE:
            /* Get MIME part body size */
            bodySize = *(UINT32*)(t_gcParmDatap->value_buf);
            printf("\t MIME part body Size = %d\n", bodySize);
            break;
        case IPPARM_MIME_PART_HEADER:
            /* Get MIME part header */
            strncpy(temp,
                  (char*)t_gcParmDatap->value_buf,
                   t_gcParmDatap->value_size);
            printf("\t MIME part header = %s\n", temp);
           break:
        case IPPARM_MIME_PART_BODY:
            /* get body buffer pointer */
            bodyBuff = (char*)(*(UINT32*)(t_gcParmDatap->value_buf));
            /* copy MIME part body */
            if(bodySize>0)
                /* allocate memory */
                AppBuff = (char*)malloc(bodySize+1);
                \verb|memcpy(appBuff,
                       bodyBuff,
                       bodySize);
            }
            else
            {
                /*error body size must be available*/
               printf("\n!!! Body Size not available error !!!\n");
                return -1;
            /* Null terminated */
            appBuff[bodySize] = '\0';
```



```
/* Only print the buffer content as string */
    /* For binary data the buffer is not printable*/
    printf("\t MIME part Body:\n%s\n",appBuff);

    /* Free allocated memory*/
    free(appBuff);
    break;

}
break;

}
return 0;
```

# 4.20.4 Sending MIME Information

Table 14 lists the Global Call functions that may be used to send SIP messages with MIME information using the IPSET \_MIME parameter set ID in the attached GC\_PARM\_BLK. Except in the case of <code>gc\_MakeCall()</code>, sending a SIP message with MIME requires two function calls, <code>gc\_SetUserInfo()</code> to set the information, and a second function to cause the library to send the message.

Table 14	Global	<b>Call Function</b>	s for SIP	MIMEN	lessages	Heing IPSET	MIME
Table 14.	Giobai	Call I ulicuoli	S IUI JIF		IICSSAUCS	USING IF SET	IVIIIVI

Global Call Function to Set MIME Parameter Block	Global Call Function to Send MIME Message	Device Type	Outgoing SIP Message with MIME
	gc_MakeCall( )	LD	INVITE
gc_SetUserInfo( )	gc_CallAck( )	CRN	100 Trying
gc_SetUserInfo( )	gc_AcceptCall( )	CRN	180 Ringing
gc_SetUserInfo( )	gc_AnswerCall( )	CRN	200OK to INVITE
gc_setUserInfo()	gc_DropCall( )	CRN	603 Decline if before call setup BYE if after call setup

If the application only needs to send a single MIME part but the call control library also needs to send SDP information, the firmware automatically and transparently constructs the required multipart MIME message.

If the application needs to send multipart MIME, all the MIME information is set collectively within one function call on the given device by inserting multiple IPPARM\_MIME\_PART parameters in the desired order to construct a multipart MIME body. The MIME information set by current function always overwrites any MIME information set by previous functions, so that an application **cannot** set multiple MIME parts by calling **gc\_SetUserInfo()** multiple times.

The parameter set ID IPSET\_MIME\_200OK\_TO\_BYE is used for a special case of MIME message. Unlike other outgoing SIP messages that are sent explicitly by Global Call functions, the 200OK to BYE message is sent automatically when a BYE is received. In order to attach MIME information to a 200OK to BYE message, the MIME information has to be pre-loaded by <code>gc\_SetUserInfo()</code> with set ID IPSET\_MIME\_200OK\_TO\_BYE on a channel before the



GCEV\_DISCONNECTED event (SIP BYE message) is received. If a MIME message with IPSET\_MIME\_2000K\_TO\_BYE parameters is not set before the GCEV\_DISCONNECTED event(BYE) is received, the automatic 2000K message will be sent without any MIME body. Note that the parameter set ID must be set to IPSET\_MIME\_2000K\_TO\_BYE in **every** GC\_PARM\_BLK associated with the message, not just the top-level block. MIME information set with IPSET\_MIME\_2000K\_TO\_BYE and MIME information set with IPSET\_MIME are kept independent of each other on a given channel.

The data that will be sent in the MIME part body is copied into the message MIME part from an application buffer. The data in the buffer must match the data type that is specified by the IPPARM\_MIME\_PART\_TYPE parameter. The Global Call library treats the buffer as a continuous block of binary data of the length (in bytes) specified in IPPARM\_MIME\_PART\_BODY\_SIZE; no type checking or formatting is performed. Note that a MIME body part does not necessarily end with '\0', and that a MIME body might contain '\0' as part of the body itself.

Constructing and setting a MIME message is a multi-part process that can be broken down into several sub-processes:

- 1. Create and populate a separate GC\_PARM\_BLK structure for each MIME part to be sent in the SIP message.
- 2. Create a top-level GC\_PARM\_BLK structure and populate it with IPPARM\_MIME\_PART parameters that point to the GC\_PARM\_BLK structures created in the first step.
- 3. Set or send the message by calling the appropriate Global Call function.
- 4. Clean up the data structures after the function returns.

# **Create MIME Part Structures**

The process of constructing an outgoing SIP MIME message begins by constructing a separate GC\_PARM\_BLK structure for each MIME part to be sent in the message:

- 1. Create a GC\_PARM\_BLK structure.
- 2. Insert the required IPPARM\_MIME\_PART\_TYPE parameter to identify the MIME part type.
- 3. Insert any MIME part headers via one or more optional IPPARM\_MIME\_PART\_HEADER parameters.
- 4. Insert the required IPPARM\_MIME\_PART\_BODY\_SIZE parameter to identify the actual number of bytes to be copied from the application buffer to the MIME part body.
- 5. Insert the required IPPARM\_MIME\_PART\_BODY parameter to point to the application buffer that contains the data for the MIME part body. Note that the Global Call library treats the buffer as a continuous block of binary data, and that the data must have the appropriate format for the MIME part type specified in the IPPARM\_MIME\_PART\_TYPE parameter.

# Create Top-Level GC\_PARM\_BLK

After repeating the preceding procedure for each MIME part to be sent in the SIP message, construct the top-level data structure that lists the MIME part structures:

1. Create a GC\_PARM\_BLK structure.



- 2. Insert a required IPPARM\_MIME\_PART parameter to point to the GC\_PARM\_BLK structure for the first MIME part in the message.
- 3. Repeat Step 2 for each additional MIME part, inserting the parameters in order of how the MIME parts should be organized in the message.

# Set/Send Message Data and Clean Up

After creating and populating the top-level GC\_PARM\_BLK structure that lists all the MIME parts to be sent in the SIP message, set or send the message and clean up the set-up structures:

- 1. Call gc\_SetUserInfo() or gc\_MakeCall() with a pointer to the top-level GC\_PARM\_BLK to set or send the MIME message data.
- Delete all GC\_PARM\_BLK structures created during the set-up process after the Global Call function returns.
- 3. Optionally, free the application buffer holding the MIME part body data, since that data has been copied into the dedicated MIME buffer when the function was called. Or you may choose to not free the application buffer and instead reuse it for the next MIME part body.

# **Code Example**

The following code example constructs a single part MIME message and uses the **gc\_MakeCall()** function to send it in an INVITE message.

```
#include "gclib.h"
GC_PARM_BLK *pParmBlockA = NULL;
GC PARM BLK *pParmBlockB = NULL;
char *pBodyType = "Content-Type: application/ISUP; version=nxv3; base=etsi121";
char *pBody = "01 00 49 00 00 03 02 00 07 04 10 00 33 63 21\r\n43 00 00 03 06 0d 03 80 90 a2 07
03 10 03 63\r\n53 00 10 0a 07 03 10 27 80 88 03 00 00 89 8b\r\n0e 95 1e 1e 1e 06 26 05 0d f5 01
06 10 04 00";
char *pPartHeader1 = "Content-Disposition: signal ;handling=optional";
char *pPartHeader2 = "Content-User: Intel ;type=demo1";
/* Insert Content-Type field */
/* Add 1 to strlen for the NULL termination character */
gc_util_insert_parm_ref(&pParmBlockB,
                        IPSET MIME,
                        TPPARM MIME PART TYPE.
                        (unsigned char)(strlen(pBodyType) + 1),
                        pBodyType);
/* Insert Body Size */
gc_util_insert_parm_val(&pParmBlockB,
                        IPSET MIME,
                        IPPARM_MIME_PART_BODY_SIZE,
                        sizeof(unsigned long),
                        strlen(pBody));
/* Insert MIME part Body Pointer */
gc_util_insert_parm_val(&pParmBlockB,
                        IPSET MIME,
                        IPPARM_MIME_PART_BODY,
                        sizeof(unsigned long),
                        (unsigned long)pBody);
```



```
/* Insert other header fields */
gc_util_insert_parm_ref(&pParmBlockB,
                       IPSET_MIME,
                        IPPARM MIME PART HEADER,
                        (unsigned char) (strlen(pPartHeader1) + 1),
                       pPartHeader1);
/* Insert other header fields */
gc_util_insert_parm_ref(&pParmBlockB,
                        IPSET_MIME,
                        IPPARM_MIME_PART_HEADER,
                        (unsigned char) (strlen(pPartHeader2) + 1),
                       pPartHeader2);
/* Insert parm block B pointer to parm block A */
gc_util_insert_parm_val(&pParmBlockA,
                        IPSET MIME,
                        IPPARM_MIME_PART,
                        sizeof(unsigned long),
                        (unsigned long)pParmBlockB);
/* Set Call Information */
gc_SetUserInfo(GCTGT_GCLIB_CHAN, ldev, pParmBlockA, GC_SINGLECALL);
gc_util_delete_parm_blk(pParmBlockB);
gc_util_delete_parm_blk(pParmBlockA);
/* Make a call */
gc_MakeCall(idev, &crn, NULL, &gcmkbl, MakeCallTimeout, EV_ASYNC);
```

# 4.20.5 MIME Error Conditions

When using the SIP MIME feature, any of the following conditions will cause the Global Call function to return an error with the last error set to IPERR\_BAD\_PARAM:

- A Global Call function attempts to set MIME information when the SIP MIME feature was not enabled by setting IP\_SIP\_MIME\_ENABLE in the IP\_VIRTBOARD structure at initialization time.
- The application attempts to set MIME information with the MIME body part size larger than the MIME memory buffer size that was configured during initialization.
- The total size of MIME parts is greater than 1500 bytes when using UDP.

If the MIME memory pool is empty, or if the configured MIME buffer size is smaller than the MIME body of an incoming SIP-T message, a TASKFAIL event is sent to the application with the reason set to IPEC\_MIME\_POOL\_EMPTY or IPEC\_MIME\_BUFF\_TOO\_SMALL, respectively. In addition, these error conditions will also cause a response message with response code 486(Busy Here) to be sent to the remote UA. The current transaction will be terminated without causing the state of the current call to change.

# Building Global Call IP Applications

5

This chapter describes the IP-specific header files and libraries required when building applications.

•	Header Files	141
•	Required Libraries	141
•	Required System Software	141

Note: For more information about building applications, see the Global Call API Programming Guide.

# 5.1 Header Files

When compiling Global Call applications for the IP technology, it is necessary to include the following header files in addition to the standard Global Call header files, which are listed in the *Global Call API Library Reference* and *Global Call API Programming Guide*:

gcip.h

IP-specific data structures

gcip\_defs.h

IP-specific type definitions, error codes and IP-specific parameter set IDs and parameter IDs

gccfgparm.h

Global Call type definitions, configurable parameters in the Global Call library and generic parameter set IDs and parameter IDs

gcipmlib.h

for Quality of Service (QoS) features

# 5.2 Required Libraries

When building Global Call applications for the IP technology, it is not necessary to link any libraries other than the standard Global Call library, *libgc.lib*. Other libraries, including IP-specific libraries, are loaded automatically.

# 5.3 Required System Software

The Intel® Dialogic® system software must be installed on the development system. See the Software Installation Guide for your system release for further information.

# **Building Global Call IP Applications**





# Debugging Global Call IP Applications

6

This chapter provides information about debugging Global Call IP applications:

•	Debugging Overview	14:
•	Log Files	143

# 6.1 Debugging Overview

The Global Call software can be configured to write underlying call control library and stack information to log files while an application is running. This information can help trace the sequence of events and identify the source of a problem. These log files are also useful when reporting problems to technical support personnel.

Table 15 shows the log files that can be generated, the directory into which each log file is written, the purpose of each log file, and the configuration files that can be used to customize the output each log file.

**Note:** Log file generation is enabled by placing the configuration file in the respective directory as indicated in Table 15.

Table 15. Summary of Log File Options

Log File Name	Purpose	Where Generated	Configuration File	Placement of Configuration File for Log Generation
gc_h3r.log	Call control library and SIP stack debugging	Application directory	gc_h3r.cfg	Application directory
logfile.log	H.323 stack debugging on Linux operating systems	Application directory	msg.conf	Application directory
rvtsp1.log	H.323 stack debugging in a Windows environment	Application directory	rvtele.ini	WINNT directory; for example, C:\Winnt\rvtele.ini

# 6.2 Log Files

The following topics provide information about the use of each log file:

- Call Control Library and SIP Stack Debugging
- H.323 Stack Debugging on Linux Operating Systems
- H.323 Stack Debugging



# 6.2.1 Call Control Library and SIP Stack Debugging

The  $gc\_h3r.cfg$  file can be used to customize the information written to the  $gc\_h3r.log$  file by one or both of the following:

- Customizing Call Control Library Logging to the gc\_h3r.log File
- Customizing SIP Stack Logging to the gc\_h3r.log File

# 6.2.1.1 Customizing Call Control Library Logging to the gc\_h3r.log File

The call control library comprises three library files; *libgch3r.so*, *libsigal.so*, and *libsipsigal.so* for Linux operating systems, and *libgch3r.dll*, *libsigal.dll*, and *libsipsigal.dll* for Windows operating systems.

The modules in *libgch3r.so* and *libgch3r.dll* and the type of log information generated by each module are:

## M\_CRN

Call Reference Number information and states.

#### M SHM

Interface to User information (for example, when calling **gc\_ReleaseCallEx**(), ShmReleaseCallEx is output to the log).

#### M LD

Line device operation and states.

#### M MEDIA

Media channel related information.

#### M PDL

Predefined Library information.

## M\_PACKER

Packed event information to the application.

#### M SH DB

Preconfiguration information saved in the control library.

#### M SH DEC

Internal process communication information.

#### M\_SH\_ENC

Internal process communication information.

#### M SH IPC

Internal process communication information.

#### M\_SH\_UNPACK

Information unpacked from the application.

#### M\_BOARD

Board-related information.



The modules in *libsigal.so* and *libsigal.dll* and the type of log information generated by each module are:

## M\_SIG\_MAN

DLL manager information.

#### M\_CALL\_MAN

Call manager information.

#### M\_SIGNAL

Q.931 manager information.

#### M CONTROL

H.245 manager information.

#### M\_CHAN\_MAN

Logical channel manager information.

## M\_CHAN

Logical channel information.

#### M IE

Information element information.

## M\_SIG\_DEC

Internal process communication information.

#### M SIG ENC

Internal process communication information.

# M\_SIG\_IPC

Internal process communication information.

# M\_RAS

Registration, Admission and Status information.

## M\_CAPS

Capability matching algorithm information.

The modules in *libsipsigal.so* and *libsipsigal.dll* and the type of log information generated by each module are:

## M\_S\_SIGAL

DLL manager information.

#### M\_S\_CALLM

Call manager information.

# M\_S\_SIGNL

SIP manager information.

#### M S CHMGR

Logical channel manager information.

#### M\_SIP\_IE

Information element information.

## M\_SIP\_CAP

Capability matching algorithm information.



M\_SIP\_DEC

Internal process communication information.

M\_SIP\_ENC

Internal process communication information.

M SIP IPC

Internal process communication information.

M\_INFO

Message send information (not yet implemented).

M REFER

Call transfer information (not yet implemented).

M\_PRACK

Provisional response information (not yet implemented).

M\_AUTHENT

Authentication information (not yet implemented).

In the  $gc\_h3r.cfg$  file, you can set a different debug level for each module. Table 16 shows the valid debug levels.

Table 16. Levels of Debug for Call Control Library Logging

Debug Level†	Debug Information	Call Control Library Output to Log File	
0	L_NONE	No information	
1	L_SPECIAL	Limited information describing call control library configuration	
2	L_ERROR	Error information. This is the default level.	
3	L_WARNING	Warning information	
4	L_INFO	Significant state transition information	
5	L_EXTEND	ND Additional relevant information	
6	L_ALL	All information	
†Selecting a debug level automatically includes all lower debug levels. For example, selecting level 3 automatically includes			

To set a module to the desired debug level, use the following syntax:

Module name = Debug Level Number

Some examples are:

 $m_sip_enc = 2$ 

levels 0, 1, and 2.

sets the m\_sip\_enc module to the LEVEL\_ERROR debug level

 $m_call_man = 6$ 

sets the m\_call\_man module to the LEVEL\_ALL debug level

m media = 4

sets the m\_media module to the LEVEL\_INFO debug level



# 6.2.1.2 Customizing SIP Stack Logging to the gc\_h3r.log File

The SIP stack comprises a number of modules as follows:

- RvSipStack\_Message
- RvSipStack\_Core
- RvSipStack\_Transport
- RvSipStack\_Transaction
- RvSipStack\_Call
- RvSipStack\_Parser
- RvSipStack\_Stack
- RvSipStack\_Authenticator
- RvSipStack\_RegClient
- RvSipStack\_MsgBuilder

In the  $gc\_h3r.cfg$  file, you can set different debug levels for each module. Table 17 shows the valid debug levels that can be set. More than one level of debug can be set for each module. This is achieved by specifying a decimal number that is the binary equivalent of the binary values of each desired level ORed together. For example, a value of 31 decimal (11111 binary) enables all debug levels.

Table 17. Levels of Debug Information for SIP Stack Logging

Debug Level †	Debug Information	SIP Stack Output to Log File	
0	None	No information. This is the default level.	
1	DEBUG	Detailed information about SIP stack activity.	
2	INFO	Information about SIP stack activity.	
4	WARNING	Warnings about possible non-fatal errors.	
8	ERROR	A non-fatal error occurred.	
16	EXCEP	A fatal error occurred that blocks stack operation.	
† Uses a decimal representation of a bit mask, that is level 2 is 010, level 8 is 01000, level 16 is 010000 etc.			

# Special gc\_h3r.cfg Configuration Parameters

In the  $gc_h3r.cfg$  file, two parameters that have special significance are:

outputdest

This parameter should be always be set to 0.

print\_file\_n\_line

Controls whether filename and line numbers are written to the log. Possible values are:

- 1 Filenames and line numbers are written to the log file.
- 0 Filenames and line numbers are not written to the log file.



### Sample Extract from gc\_h3r.log File

The following is an extract from a  $gc_h3r.log$  file:

```
4 ! 09:35:54.558 ! M MEDIA ! L INFO
                            2 ! >> eventHandler:
ev CNTRL_EV_RX_CONNECT st TRL_ST_TXCONNECT
4 ! 09:35:54.558 ! M_MEDIA ! L_INFO ! 2 ! >> Media::connectALL 4 ! 09:35:54.558 ! M_MEDIA ! L_INFO ! 2 ! >> mediaEventHandler:
ev EV_CONNECTALL st ST_WAIT_FOR_CALL
6 ! 09:35:54.558 ! M_MEDIA ! L_ALL ! 6 ! 09:35:54.558 ! M_MEDIA ! L_ALL !
                           2 ! >> MediaState::startTransaction
                            2 ! >> Mediaipml::setEventMaskCALL : mode
32768.maskEvt 0x7f
:m_EventMaskState 0x22 : [0]
10.242.212.44
5 ! 09:35:54.568 ! M_MEDIA ! L_EXTEND !
                            2 ! LOCAL CODER, G711ULAW64K, FSize 20, FPP 1.V 0.
PT 0.RedPT 0
5 ! 09:35:54.568 ! M_MEDIA ! L_EXTEND !
                            2 ! REMOTE RTCP Port = 2711 Address :
10.242.212.44
5 ! 09:35:54.568 ! M_MEDIA ! L_EXTEND !
                            2 ! REMOTE_CODER, G711ULAW64K, FSize 20, FPP 1, V
0,PT 0,RedPT 0
ST_STARTING: [0
```

*Notes: 1.* Lines that begin with 4 (level 4) indicate state machine transitions.

- 2. Lines that begin with 5 (level 5) provide extended information (in this case the remote coder and the local coder and RTP/RTCP information starting the media channel).
- 3. Lines that begin with 6 (level 6) provide additional information (in this case the entry to and exit from functions).

# 6.2.2 H.323 Stack Debugging on Linux Operating Systems

The *msg.conf* file can be used to customize the logging of H.323 stack information to the *logfile.log* file. You can use the *msg.conf* file for the following:

- Selecting Modules that Write to logfile.log
- Selecting the Debug Level
- Selecting the Debug Output Type

### 6.2.2.1 Selecting Modules that Write to logfile.log

The H.323 stack comprises a number of modules as follows:

*Note:* † indicates the most commonly used modules.

- EMA
- MEMORY
- RA
- CAT



- CM†
- CMAPI†
- CMAPICB†
- CMERR†
- TPKTCHAN†
- CONFIG†
- APPL
- FASTSTART†
- VT
- UNREG
- RAS†
- UDPCHAN
- TCP
- TRANSPORT
- ETIMER
- PER†
- PERERR†
- TUNNCTRL†
- Q931†
- Q931ERR
- L1
- TIMER
- AnnexE
- SSEERR
- SSEAPI
- SSEAPICS
- SSCHAN
- SUPS

In the *msg.conf* file, you can enable or disable the modules that write information to *logfile.log*. A module is disabled by including a pound symbol (#) in front of the module name. For example, in the following segment of the *msg.conf* file, the TPKTCHAN and UDPCHAN modules write to the log file, but the CMAPICB and CMAPI modules do not.

TPKTCHAN UDPCHAN #CMAPICB #CMAPI

# 6.2.2.2 Selecting the Debug Level

In the *msg.conf* file, you can set the debug level by including lines similar to the following:



```
#set up debug level
%2
```

In this example, the debug level is set to 2. The valid debug levels and their meanings are:

0

Do not display or print debug information. This is the default level.

1

Do not display trees or do not check trees for ASN.1 consistency.

2

Display all information including trees, but do not check trees for ASN.1 consistency.

3

Display all information and check trees for ASN.1 consistency. Display any inconsistencies found.

4

Display all messages.

### 6.2.2.3 Selecting the Debug Output Type

In the *msg.conf* file, you can direct where the debug output will be written by including lines similar to the following:

```
#debug output definition
>file
```

In this example, the debug output is directed to a file. The valid output options are:

file

Write the debug output to a file. The name of the file is *<current directory>logfile.log*.

logger

Write the debug output to a logger, such as the debug logger, or to any other printing tool.

terminal

Display the debug output on a terminal.

# 6.2.3 H.323 Stack Debugging

The *rvtele.ini* file can be used to customize the logging of H.323 stack information to the *rvtsp1.log* file. You can use the *rvtele.ini* file for the following:

- Selecting Modules that Write to rvtsp1.log
- Selecting the Debug Level
- Selecting the Debug Output Type
- Configuring Cyclic Mode Parameters



# 6.2.3.1 Selecting Modules that Write to rvtsp1.log

The H.323 stack comprises a number of modules as follows:

*Note:* † indicates the most commonly used modules.

- EMA
- MEMORY
- RA
- CAT
- CM†
- CMAPI†
- CMAPICB†
- CMERR†
- TPKTCHAN†
- CONFIG†
- APPL
- FASTSTART†
- VT
- UNREG
- RAS†
- UDPCHAN
- TCP
- TRANSPORT
- ETIMER
- PER†
- PERERR†
- TUNNCTRL†
- Q931†
- Q931ERR
- L1
- TIMER
- AnnexE
- SSEERR
- SSEAPI
- SSEAPICS
- SSCHAN
- SUPS



In the *rvtele.ini* file, you can enable or disable modules from writing information to *rvtsp1.log*. A module is enabled by including a line with the <module name>=1 under a section labeled [insertIntoFile]. For example:

```
[insertIntoFile]
TPKTCHAN=1
UDPCHAN=1
CMPAPICB=0
CMPAPI=0
```

In this example, the TPKTCHAN and UDPCHAN modules write to the log file, but the CMAPICB and CMAPI modules do not.

*Note:* Only one section labeled [insertIntoFile] is allowed in the *rvtele.ini* file.

### 6.2.3.2 Selecting the Debug Level

In the *rvtele.ini* file, you can set the debug level by including lines similar to the following:

```
#set up debug level
deblevel=2
```

In this example, the debug level is set to 2. The valid debug levels and their meanings are:

0

Do not display or print debug information. This is the default level.

1

Display messages from all source modules, except those source modules in the list given with the filtering level instructions.

2

Display messages from all source modules according to the list given with the filtering level instructions.

3

Display messages from all source modules.

### 6.2.3.3 Selecting the Debug Output Type

In the *rvtele.ini* file, the following section must exist to direct the debug output:

```
[supserve]
...
msgfile=1
msgdeb=1
msgwin=0
```

In this example, the debug output is directed to the *rvtsp1.log* file and writes all debug output to the debugger window, such as the Windows debugger when running the application in a Windows environment. The valid output options are:

```
msgfile
```

The stack writes all debug messages to the *rvtsp1.log* file.

### msgdeb

The stack writes all debug messages to a debugger window.



msgwin

The stack writes all debug messages to a special window that it creates.

# **6.2.3.4 Configuring Cyclic Mode Parameters**

When using a debug output of msgfile=1, it is possible to work in cyclic mode and set a limit to the physical size of the *rvtsp1.log* file. When the log file expands to this size, information will be logged to the beginning of the file overwriting older logging information. The lines in the *rvtele.ini* file that control these parameters are as follows:

[fileParams]
fileSize=20000000
fileCyclic=1

To disable this option, set the parameter values as follows:

[fileParams]
fileSize=-1
fileCyclic=0

# Debugging Global Call IP Applications





# IP-Specific Function Information

Certain Global Call functions have additional functionality or perform differently when used with IP technology. The generic function descriptions in the *Global Call API Library Reference* do not contain detailed information for any specific technology. Detailed information in terms of the additional functionality or the difference in performance of those functions when used with IP technology is contained in this chapter. The information provided in this guide therefore must be used in conjunction with the information presented in the *Global Call API Library Reference* to obtain the complete information when developing Global Call applications that use IP technology. IP-specific variances are described in the following topics:

•	Global Call Functions Supported by IP	155
•	Global Call Function Variances for IP	162
•	Global Call States Supported by IP	205
•	Global Call Events Supported by IP	205
•	Initialization Functions	207

# 7.1 Global Call Functions Supported by IP

The following is a full list of the Global Call functions that indicates the level of support when used with IP technology. The list indicates whether the function is supported, not supported, or supported with variances.

### gc\_AcceptCall( )

Supported with variances described in Section 7.2.1, "gc\_AcceptCall() Variances for IP", on page 162

### gc\_AcceptInitXfer( )

Supported

### gc\_AcceptXfer()

Supported

### gc\_AcceptInitXfer( )

Supported with variances described in Section 7.2.2, "gc\_AcceptInitXfer() Variances for IP", on page 162

### gc\_AcceptXfer()

Supported with variances described in Section 7.2.3, "gc\_AcceptXfer() Variances for IP", on page 163

### gc\_AlarmName( )

Supported

### gc\_AlarmNumber( )

Supported



# gc\_AlarmNumberToName( ) Supported gc\_AlarmSourceObjectID( ) Supported gc\_AlarmSourceObjectIDToName() Supported gc\_AlarmSourceObjectName() Supported gc\_AlarmSourceObjectNameToID( ) Supported gc\_AnswerCall() Supported with variances described in Section 7.2.4, "gc\_AnswerCall() Variances for IP", on page 164 gc\_Attach() Not supported gc\_AttachResource() Supported gc\_BlindTransfer() Not supported gc\_CallAck( ) Supported with variances described in Section 7.2.5, "gc\_CallAck() Variances for IP", on page 165 gc\_CallProgress() Not supported gc\_CCLibIDToName( ) Supported gc\_CCLibNameToID( ) Supported gc\_CCLibStatus() Supported, but deprecated. Use gc\_CCLibStatusEx(). gc\_CCLibStatusAll( ) Supported, but deprecated. Use gc\_CCLibStatusEx(). gc\_CCLibStatusEx( ) Supported gc\_Close() Supported gc\_CompleteTransfer( ) Not supported gc\_CRN2LineDev()

Supported



### gc\_Detach()

Supported

### gc\_DropCall()

Supported with variances described in Section 7.2.6, "gc\_DropCall() Variances for IP", on page 165

### gc\_ErrorInfo()

Supported

### gc\_ErrorValue()

Supported, but deprecated. Use **gc\_ErrorInfo()**.

### gc\_Extension()

Supported with variances described in Section 7.2.7, "gc\_Extension() Variances for IP", on page 166

### gc\_GetAlarmConfiguration()

Supported

### gc\_GetAlarmFlow( )

Supported

### gc\_GetAlarmParm()

Supported with variances described in Section 7.2.8, "gc\_GetAlarmParm() Variances for IP", on page 167

### gc\_GetAlarmSourceObjectList( )

Supported

### gc\_GetAlarmSourceObjectNetworkID( )

Supported

### gc\_GetANI( )

Not supported

### gc\_GetBilling( )

Not supported

### gc\_GetCallInfo( )

Supported with variances described in Section 7.2.9, "gc\_GetCallInfo() Variances for IP", on page 168

### gc\_GetCallProgressParm( )

Not supported

### gc\_GetCallState()

Supported

### gc\_GetConfigData( )

Not supported

### gc\_GetCRN()

Supported

### gc\_GetCTInfo()

Supported with variances described in Section 7.2.10, "gc\_GetCTInfo() Variances for IP", on page 171



### gc\_GetDNIS()

Not supported

### gc\_GetFrame()

Not supported

### $gc\_GetInfoElem()$

Not supported

### gc\_GetLineDev()

Supported

### gc\_GetLineDevState( )

Not supported

### gc\_GetMetaEvent( )

Supported.

### gc\_GetMetaEventEx( )

Supported (Windows extended asynchronous mode only)

### gc\_GetNetCRV()

Not supported

### gc\_GetNetworkH()

Not supported

### gc\_GetParm()

Not supported

### gc\_GetResourceH( )

Supported with variances described in Section 7.2.11, "gc\_GetResourceH() Variances for IP", on page 171

### gc\_GetSigInfo()

Not supported

### gc\_GetUserInfo( )

Not supported

### gc\_GetUsrAttr()

Supported

### gc\_GetVer()

Supported

### gc\_GetVoiceH()

Not supported

### gc\_GetXmitSlot()

Supported with variances described in Section 7.2.12, "gc\_GetXmitSlot() Variances for IP", on page 171

### gc\_HoldACK()

Not supported

### gc\_HoldCall()



### gc\_HoldRej()

Not supported

### gc\_InitXfer()

Supported

### gc\_InvokeXfer()

Supported

### gc\_InitXfer()

Supported with variances described in Section 7.2.13, "gc\_InitXfer( ) Variances for IP", on page 171

### gc\_InvokeXfer()

Supported with variances described in Section 7.2.14, "gc\_InvokeXfer() Variances for IP", on page 172

### gc\_LinedevToCCLIBID( )

Supported

### gc\_Listen()

Supported with variances described in Section 7.2.15, "gc\_Listen() Variances for IP", on page 174

### gc\_LoadDxParm()

Not supported

### gc\_MakeCall()

Supported with variances described in Section 7.2.16, "gc\_MakeCall() Variances for IP", on page 174

### gc\_Open( )

Not supported

### gc\_OpenEx()

Supported with variances described in Section 7.2.17, "gc\_OpenEx() Variances for IP", on page 189

### gc\_QueryConfigData( )

Not supported

### gc\_RejectInitXfer( )

Supported

### gc\_RejectXfer( )

Supported

### gc\_RejectInitXfer( )

Supported with variances described in Section 7.2.18, "gc\_RejectInitXfer() Variances for IP", on page 191

### gc\_RejectXfer()

Supported with variances described in Section 7.2.19, "gc\_RejectXfer( ) Variances for IP", on page 191

### gc\_ReleaseCall()



### gc\_ReleaseCallEx()

Supported with variances described in Section 7.2.20, "gc\_ReleaseCallEx() Variances for IP", on page 192

### gc\_ReqANI()

Not supported

### gc\_ReqMoreInfo()

Not supported

### gc\_ReqService( )

Supported with variances described in Section 7.2.21, "gc\_ReqService() Variances for IP", on page 192

### gc\_ResetLineDev()

Supported

### gc\_RespService( )

Supported with variances described in Section 7.2.22, "gc\_RespService() Variances for IP", on page 196

### gc\_ResultInfo( )

Supported

### gc\_ResultMsg()

Not supported

### gc\_ResultValue()

Not supported

### gc\_RetrieveAck()

Not supported

### gc\_RetrieveCall()

Not supported

### gc\_RetrieveRej( )

Not supported

### gc\_SendMoreInfo( )

Not supported

### gc\_SetAlarmConfiguration()

Supported

### gc\_SetAlarmFlow()

Supported

### gc\_SetAlarmNotifyAll()

Supported

### gc\_SetAlarmParm( )

Supported with variances described in Section 7.2.23, "gc\_SetAlarmParm() Variances for IP", on page 196

### gc\_SetBilling( )



### $gc\_SetCallingNum()$

Not supported

### gc\_SetCallProgressParm( )

Not supported

### gc\_SetChanState()

Not supported

### gc\_SetConfigData()

Supported with variances described in Section 7.2.24, "gc\_SetConfigData() Variances for IP", on page 197

### gc\_SetEvtMask()

Not supported

### gc\_SetInfoElem()

Not supported

### gc\_SetParm()

Not supported

### $gc\_SetUpTransfer(\ )$

Not supported

### gc\_SetUserInfo()

Supported with variances described in Section 7.2.25, "gc\_SetUserInfo() Variances for IP", on page 199

### gc\_SetUsrAttr()

Supported

### gc\_SndFrame()

Not supported

### gc\_SndMsg()

Not supported

### gc\_Start()

Supported with variances described in Section 7.2.26, "—gc\_Start() Variances for IP", on page 201

### gc\_StartTrace( )

Not supported

### gc\_Stop()

Supported

### gc\_StopTrace()

Not supported

### gc\_StopTransmitAlarms( )

Not supported

### gc\_SwapHold()

Not supported

### gc\_TransmitAlarms( )



```
gc_UnListen()
    Supported with variances described in Section 7.2.27, "gc_UnListen() Variances for IP", on
    page 205

gc_util_delete_parm_blk()
    Supported

gc_util_find_parm()
    Supported

gc_util_insert_parm_ref()
    Supported

gc_util_insert_parm_val()
    Supported

gc_util_next_parm()
    Supported

gc_util_next_parm()
    Supported
```

# 7.2 Global Call Function Variances for IP

**Note:** All functions are supported in asynchronous mode. Functions that also support synchronous mode (gc\_OpenEx(), gc\_Listen(), gc\_ReleaseCallEx(), and gc\_Unlisten()) are noted explicitly.

The Global Call function variances that apply when using IP technology are described in the following sections. See the *Global Call API Library Reference* for generic (technology-independent) descriptions of the Global Call API functions.

# 7.2.1 gc\_AcceptCall() Variances for IP

The **rings** parameter is ignored.

### Variance for H.323

The **gc\_AcceptCall()** function is used to send the Q.931 ALERTING message to the originating endpoint.

### Variance for SIP

The **gc\_AcceptCall()** function is used to send the 180 Ringing message to the originating endpoint.

# 7.2.2 gc\_AcceptInitXfer() Variances for IP

**Note:** The information in this section applies when using the H.450.2 protocol (part of H.323) only.



Either the rerouting\_num (of type char\*) or rerouting\_addrblkp (of type GCLIB\_ADDRESS\_BLK\*) fields of the GC\_REROUTING\_INFO structure can be used to specify the rerouting address string to be signaled back to party A and its final destination to party B. The sub\_address fields of the GCLIB\_ADDRESS\_BLK are ignored and not used.

**Note:** If both fields are used, the rerouting address string will be a concatenation of the information from both fields.

The GCEV\_ACCEPT\_INIT\_XFER event is received by the application on the secondary/consultation call CRN once the transferred call is received as notified via the GCEV\_OFFERED event.

If the call transfer is abandoned by parties A or B before the transfer is completed, the GCEV\_ACCEPT\_INIT\_XFER\_FAIL event is received with a CCLIB cause value of IPEC\_H4502CTAbandon and a Global Call cause value of GCRV\_CALLABANDONED.

If the CTT2 timer (20 seconds) expires before the transfer is completed, the GCEV\_ACCEPT\_INIT\_XFER\_FAIL event is received with a CCLIB cause value of IPEC\_H450CTT2Timeout and a Global Call cause value of GCRV\_TIMEOUT.

# 7.2.3 gc\_AcceptXfer() Variances for IP

*Note:* The information in this section applies when using the H.450.2 protocol (part of H.323) only.

The **parmblkp** parameter is ignored for IP technology and should be set to NULL.

The gc\_AcceptXfer() function can be used at party B only on the receipt of GCEV\_REQ\_XFER.

Both the rerouting\_num (of type char \*) and the rerouting\_addr (of type GCLIB\_ADDRESS\_BLK) fields of the GC\_REROUTING\_INFO structure contain the same rerouting address string as explicitly signaled from party A in blind call transfer, or party C in supervised call transfer via <code>gc\_AcceptInitXfer()</code>. The rerouting number to be used in the subsequent <code>gc\_MakeCall()</code> at party B can be copied from either element, but not a concatenation of both as they contain the same character string.

The remaining elements of the GCLIB\_ADDRESS\_BLK structure dereferenced from rerouting\_addr contain the following:

```
address_type
GCADDRTYPE_IP

address_plan
GCADDRPLAN_UNKNOWN

sub_address
0 (unused)

sub_address_type
0 (unused)

sub_address_plan
0 (unused)
```



# 7.2.4 gc\_AnswerCall() Variances for IP

The **rings** parameter is ignored.

Coders can be set in advance of using **gc\_AnswerCall()** by using **gc\_SetUserInfo()**. See Section 7.2.25, "gc\_SetUserInfo() Variances for IP", on page 199 for more information.

The following code example shows how to use the **gc\_SetUserInfo()** function to set coder information before calls are answered using **gc\_AnswerCall()**.

```
/* Specifying coders before answering calls */
LINEDEV ldev;
CRN crn;
GC_PARM_BLK *target_datap;
/* Define Coder */
IP_CAPABILITY a_DefaultCapability;
gc_OpenEx(&ldev, ":N_iptB1T1:M_ipmB1C1:P_H323", EV_ASYNC, 0);
/* wait for GCEV_OPENEX event ... */
/* Set default coder for this ldev */
target_datap = NULL;
memset(&a_DefaultCapability,0,sizeof(IP_CAPABILITY));
a_DefaultCapability.capability = GCCAP_AUDIO_g7231_5_3k;
a_DefaultCapability.direction = IP_CAP_DIR_LCLTRANSMIT;
a_DefaultCapability.type = GCCAPTYPE_AUDIO;
a_DefaultCapability.extra.audio.frames_per_pkt = 1;
a_DefaultCapability.extra.audio.VAD = GCPV_DISABLE;
gc_util_insert_parm_ref(&target_datap, GCSET_CHAN_CAPABILITY,
IPPARM_LOCAL_CAPABILITY, sizeof(IP_CAPABILITY),
&a_DefaultCapability);
/st set both receive and transmit coders to be the same (since
  the IPTxxx board does not support asymmetrical coders */
memset(&a_DefaultCapability, 0, sizeof(IP_CAPABILITY));
a_DefaultCapability.capability = GCCAP_AUDIO_g7231_5_3k;
a_DefaultCapability.direction = IP_CAP_DIR_LCLRECEIVE;
a_DefaultCapability.type = GCCAPTYPE_AUDIO;
a_DefaultCapability.extra.audio.frames_per_pkt = 1;
a_DefaultCapability.extra.audio.VAD = GCPV_DISABLE;
gc_util_insert_parm_ref(&target_datap, GCSET_CHAN_CAPABILITY,
IPPARM_LOCAL_CAPABILITY, sizeof(IP_CAPABILITY),
&a_DefaultCapability);
gc_SetUserInfo(GCTGT_GCLIB_CHAN, ldev, target_datap, GC_ALLCALLS);
gc_util_delete_parm_blk(target_datap);
gc_WaitCall(ldev, NULL, NULL, 0, EV_ASYNC);
/*... Receive GCEV_OFFERED ... */
/*... Retrieve crn from metaevent... */
gc_AnswerCall(crn, 0, EV_ASYNC);
/*... Receive GCEV_ANSWERED ... */
```

### Variance for H.323

The **gc\_AnswerCall()** function is used to send the Q.931 CONNECT message to the originating endpoint.



### Variance for SIP

The gc\_AnswerCall() function is used to send the 200 OK message to the originating endpoint.

# 7.2.5 gc\_CallAck() Variances for IP

The **callack\_blkp** parameter must be a pointer to a GC\_CALLACK\_BLK structure that contains a type field with a value of GCACK\_SERVICE\_PROC. The following code example shows how to set up a GC\_CALLACK\_BLK structure and issue the **gc\_CallAck()** function.

```
GC_CALLACK_BLK gcCallackBlk;
memset(&gcCallackBlk, 0, sizeof(GC_CALLACK_BLK));
gcCallackBlk.type = GCACK_SERVICE_PROC;
rc = gc_Callack(crn, &gcCallackBlk, EV_ASYNC);
```

The application can configure whether the Proceeding message is sent manually using the **gc\_CallAck()** function or whether it is sent automatically by the stack. See Section 4.12, "Configuring the Sending of the Proceeding Message", on page 103 for more information.

### Variance for H.323

The gc\_CallAck() function is used to send the Proceeding message to the originating endpoint.

### **Variance for SIP**

The gc\_CallAck() function is used to send the 100 Trying message to the originating endpoint.

# 7.2.6 gc\_DropCall() Variances for IP

The **cause** parameter can be any of the generic cause codes documented in the **gc\_DropCall()** function reference page in the *Global Call API Library Reference* or a protocol-specific cause code as described below.

### Variance for H.323

Allowable protocol-specific cause codes are prefixed by IPEC\_H225 or IPEC\_Q931 in Chapter 10, "IP-Specific Event Cause Codes".

### Variance for SIP

Allowable protocol-specific cause codes are prefixed by IPEC\_SIP in Chapter 10, "IP-Specific Event Cause Codes".

**Note:** Cause codes and reasons are only supported when **gc\_DropCall()** is issued while the call is in the Offered state.



# 7.2.7 gc\_Extension() Variances for IP

The  $gc\_Extension($  ) function can be used for the following purposes:

- retrieving call-related information
- getting notification of underlying protocol connection or disconnection state transitions
- getting notification of media streaming initiation and termination in both the transmit and receive directions
- specifying which DTMF types, when detected, provide notification to the application
- sending DTMF digits
- retrieving protocol messages (Q.931, H.245, and registration)
- sending protocol messages (Q.931, H.245, and registration)
- getting notification for T.38 fax events

Table 18 shows the valid extension IDs and their purpose.

Table 18. Valid Extension IDs for the gc\_Extension() Function

Extension ID	Description	
IPEXTID_FOIP	Used in GCEV_EXTENSION events for notification of information related to fax. See Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102 for more information.	
IPEXTID_GETINFO	Used to retrieve call-related information. See Section 4.4, "Retrieving Current Call-Related Information", on page 73 for more information.	
IPEXTID_IPPROTOCOL_STATE	Used in GCEV_EXTENSION events for notification of intermediate protocol states, such as, Q.931 and H.245 session connections and disconnections. See Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102 for more information.	
IPEXTID_MEDIAINFO	Used in GCEV_EXTENSION events for notification of the initiation and termination of media streaming in the transmit and receive directions. In the case of media streaming connection notification, the datatype of the parameter is IP_CAPABILITY and consists of the coder configuration that resulted from the capability exchange with the remote peer. See Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102 for more information.	
IPEXTID_MSGINFO	Used in GCEV_EXTENSION events for receiving SIP messages with embedded MIME information on Intel NetStructure IPT boards only. See Section 4.20, "Using MIME-Encoded SIP Messages (SIP-T)", on page 127, for more information.	
IPEXTID_RECEIVE_DTMF	Used to select which DTMF types, when detected, provide notification to the application. See Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102 for more information.	
IPEXTID_RECEIVEMSG	Used in GCEV_EXTENSION events when Q.931, H.245, and non-standard registration messages are received.	



Table 18. Valid Extension IDs for the gc\_Extension() Function

Extension ID	Description
IPEXTID_SEND_DTMF	Used to send DTMF digits. When this call is successful, the sending side receives a GCEV_EXTENSIONCMPLT event with the same ext_id. The remote side receives a GCEV_EXTENSION event with IPEXTID_RECEIV_DTMF but only when configured for notification of a specific type of DTMF. See Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102 for more information.
IPEXTID_SENDMSG	Used to send Q.931, H.245, and RAS messages. The supported parameter sets are:  • IPSET_MSG_H245  • IPSET_MSG_Q931  • IPSET_MSG_RAS  When the gc_Extension() function completes successfully, the sending side receives a GCEV_EXTENSIONCMPLT event with the same ext_id. The remote side receives a GCEV_EXTENSION event with an ext_id field value of IPEXTID_RECEIVEMSG.

The gc\_Extension() function is only used in the context of a call where the protocol is already known, therefore the protocol does not need to be specified. When protocol-specific information is specified and it is not of the correct protocol type, for example, attempting to send a Q.931 FACILITY message in a SIP call, the operation fails.

See the Section 4.4.2, "Examples of Retrieving Call-Related Information", on page 76 for a code example showing how to identify the type of extension event and extract the related information.

# 7.2.8 gc\_GetAlarmParm() Variances for IP

The <code>gc\_GetAlarmParm()</code> function can be used to get QoS threshold values. The function parameter values in this context are:

### linedev

The media device handle, retrieved using the **gc\_GetResourceH()** function. See Section 4.15.2, "Retrieving the Media Device Handle", on page 105 for more information.

### aso\_id

The alarm source object ID. Set to ALARM\_SOURCE\_ID\_NETWORK\_ID.

### ParmSetID

Must be set to ParmSetID\_qosthreshold\_alarm.

### alarm parm list

A pointer to an ALARM\_PARM\_FIELD structure. The alarm\_parm\_number field is not used. The alarm\_parm\_data field is of type GC\_PARM, which is a union. In this context, the type used is void \*pstruct, and is cast as a pointer to an IPM\_QOS\_THRESHOLD\_INFO structure, which includes an IPM\_QOS\_THRESHOLD\_DATA structure that contains the parameters representing threshold values. See the IPM\_QOS\_THRESHOLD\_INFO structure in the *IP Media Library API Library Reference* and the *IP Media Library API Programming Guide* for more information. The thresholds supported by Global Call include

QOSTYPE LOSTPACKETS, QOSTYPE JITTER, and

QOSTYPE\_ROUNDTRIPLATENCY (Intel NetStructure IPT Series boards only).



mode

Must be set to EV SYNC.

**Note:** Applications **must** include the *gcipmlib.h* header file before Global Call can be used to set or retrieve QoS threshold values.

See Section 4.15.3, "Setting QoS Threshold Values", on page 105 for code examples.

# 7.2.9 gc\_GetCallInfo() Variances for IP

The <code>gc\_GetCallInfo()</code> function can be used to retrieve calling (ANI) or called party (DNIS) information such as an IP address, an e-mail address, an E.164 number, a URL, or the call identifier (Call ID) used by the underlying protocol to globally, uniquely identify the call. The values of the <code>info\_id</code> parameter that are supported for both SIP and H.323 are:

### ORIGINATION\_ADDRESS

the calling party information (equivalent to ANI)

### DESTINATION\_ADDRESS

the called party information (equivalent to DNIS)

### IP\_CALLID

the globally unique identifier used by the underlying protocol to identify the call (Call ID or GUID)

Two additional, SIP-specific values for the **info\_id** parameter that allow retrieval of information from the From URI and To URI SIP message fields are described below under the "Variance for SIP" heading.

When an **info\_id** of ORIGINATION\_ADDRESS (ANI) is specified and the function completes successfully, the **valuep** string is a concatenation of values delimited by a pre-determined character (configurable in the IPCCLIB\_START\_DATA data structure used by **gc\_Start()**; the default is a comma).

When an **info\_id** of DESTINATION\_ADDRESS (DNIS) is specified and the function completes successfully, the **valuep** string is a concatenation of values delimited by a pre-determined character (configurable in the IPCCLIB\_START\_DATA data structure used by **gc\_Start()**; the default is a comma). The IP address of the destination gateway (that is processing the DNIS) is **not** included in the string.

When an **info\_id** of IP\_CALLID (Call ID) is specified and the function completes successfully, the buffer pointed to by the **valuep** argument contains the globally unique identifier used by the underlying protocol to identify the call. The size and datatype of the Call ID depends on the protocol. To assure adequate buffer size when the protocol is unknown, use the IP\_CALLIDSIZE define to allocate a buffer that is large enough to hold any type of Call ID value (i.e., either an H.323 array of octets or a SIP string).

**Note:** For outbound calls the **gc\_GetCallInfo()** function can be used to retrieve valid Call ID information only after the Proceeding state.



The gc\_GetCallInfo() function can also be used to query the protocol used by a call. The info\_id parameter should be set to CALLPROTOCOL and the valuep parameter returns a pointer to an integer that is one of the following values:

- CALLPROTOCOL\_H323
- CALLPROTOCOL SIP

**Note:** For an inbound call, the **gc GetCallInfo()** function can be used to determine the protocol any time after the GCEV OFFERED event is received and before the GCEV DISCONNECTED event is received.

### Variance for H.323

When retrieving calling (ANI) information, the following rules apply. Any section in the string that includes a prefix (TA:, TEL:, or NAME:) has been inserted as an alias by the originating party. Any section in the string that does not include a prefix has been inserted as a calling party number (Q.931) by the originating party.

When retrieving called party (DNIS) information, the following rules apply. Any section in the string that includes a prefix (TA:, TEL:, or NAME:) has been inserted as an alias by the originating party. Any section in the string that does not include a prefix has been inserted as a called party number (Q.931) by the originating party.

When retrieving Call ID information, the buffer pointed to by the valuep argument contains an array of octets. The size of this array is IP\_H323\_CALLIDSIZE bytes. To assure adequate buffer size when the protocol is unknown, use the IP CALLIDSIZE define to create a buffer that is large enough to hold any type of Call ID value (i.e., either H.323 or SIP).

### Variance for SIP

When retrieving calling part or called party information, prefixes (TA:, TEL; or NAME:) are **not** 

When retrieving calling party (ANI) information, the address is taken from the SIP From: header, and is accessible in one of two forms by using one of the following parameter IDs in the function call:

### ORIGINATION\_ADDRESS

Returns the simple origination address in the form alice@192.168.1.10

### ORIGINATION ADDRESS SIP

Returns a SIP-specific origination address that includes additional From URI parameters and tags. The format used is

sip: alice@192.168.1.10;tag=0-13c4-4059c361-23d07406-72fe

When retrieving called party (DNIS) information, the address is taken from the SIP To: header, and is accessible in one of two forms by using one of the following parameter IDs in the function call:

### DESTINATION\_ADDRESS

Returns the simple destination address in the form user@127.0.0.1



### DESTINATION\_ADDRESS\_SIP

Returns a SIP-specific destination address that includes additional To URI parameters in the form

```
sip: userB@127.0.0.1;user=Steve
```

When retrieving Call ID information, the buffer pointed to by the **valuep** argument contains a NULL-terminated string. The maximum size of this string is IP\_SIP\_CALLIDSIZE bytes. To assure adequate buffer size when the protocol is unknown, use the IP\_CALLIDSIZE define. This will assure the buffer is large enough to hold any type of Call ID value (i.e., either H.323 or SIP).

# Retrieving SIP Call ID via gc\_GetCallInfo()

The following code example illustrates retrieval of the SIP Call ID using a gc\_GetCallInfo() call.

```
* Assume the following has been done:
* 1. device has been opened (e.g. :N_iptB1T1:P_SIP, :N_iptB1T2:P_SIP, etc...)
* 2. gc_WaitCall() has been issued to wait for a call.
* 3. gc_GetMetaEvent() or gc_GetMetaEventEx() (Windows) has been called
     to convert the event into metaevent.
* 4. a GCEV_OFFERED has been detected.
#include <stdio.h>
#include <srllib.h>
#include <qclib.h>
#include <gcerr.h>
#include <gcip.h>
^{\star} Assume the 'crn' parameter holds the CRN associated with the detected GCEV_OFFERED event.
int print_call_info(CRN crn)
    GC_INFO gc_error_info;
                                     /* GlobalCall error information data */
   char cid_buff[IP_SIP_CALLIDSIZE]; /* buffer large enough to hold SIP Call-ID value */
    if(gc_GetCallInfo(crn, IP_CALLID, cid_buff) != GC_SUCCESS)
        /* process error return as shown */
       gc_ErrorInfo( &gc_error_info );
       printf ("Error: gc_GetCallInfo(IP_CALLID) on crn: 0x%lx, GC ErrorValue: 0x%hx - %s,"\
                " CCLibID: %i - %s, CC ErrorValue: 0x%lx - %s\n",
               crn, gc_error_info.gcValue, gc_error_info.gcMsg, gc_error_info.ccLibId,
                gc_error_info.ccLibName, gc_error_info.ccValue, gc_error_info.ccMsg);
       return (gc_error_info.gcValue);
   printf ("gc_GetCallInfo(IP_CALLID) on crn: 0x%lx, returned - %s\n", crn, cid_buff);
   return(0);
```



# 7.2.10 gc\_GetCTInfo() Variances for IP

The **gc\_GetCTInfo()** function can be used to retrieve product information (via the CT\_DEVINFO structure) for the media sub-device (ipm) attached to the network device (ipt). If no media device is associated with the network device, the function returns as though not supported.

# 7.2.11 gc\_GetResourceH() Variances for IP

The <code>gc\_GetResourceH()</code> function can be used to retrieve the media device (ipm device) handle, which is required by GCAMS functions, such as, <code>gc\_SetAlarmParm()</code> and <code>gc\_GetAlarmParm()</code> to set and retrieve QoS threshold values. The function parameter values in this context are:

linedev

the network device, that is, the Global Call line device retrieved by the **gc\_OpenEx()** function resourcehp

the address where the media device handle is stored when the function completes

resourcetype

GC\_MEDIADEVICE

**Note:** Applications **must** include the *gcipmlib.h* header file before Global Call can be used to set or retrieve OoS threshold values.

The other resource types including GC\_NETWORKDEVICE (for a network device), GC\_VOICEDEVICE (for a voice device), and GC\_NET\_GCLINEDEVICE (to retrieve the Global Call line device handle when the media handle is known) are also supported.

*Note:* The GC\_VOICEDEVICE option above applies only if the voice device was opened with the line device or opened separately and subsequently attached to the line device.

# 7.2.12 gc\_GetXmitSlot() Variances for IP

The **gc\_GetXmitSlot()** function can be used to get the transmit time slot information for an IP Media device. The function parameter values in this context are:

linedev

The Global Call line device handle for an IP device (that is, the handle returned by **gc\_OpenEx()** for a device with :N\_iptBxTy in the **devicename** parameter and a media device attached).

sctsinfop

A pointer to the transmit time slot information for the IP Media device (a pointer to a CT Bus time slot information structure).

# 7.2.13 gc\_InitXfer() Variances for IP

**Note:** The information in this section applies when using the H.450.2 protocol (part of H.323) only.

The **parmblkp** and **ret\_rerouting\_infopp** parameters are ignored and should be set to NULL. The **gc\_InitXfer()** function returns -1 if invalid parameter are specified. The **gc\_InitXfer()** has an



associated GCEV\_INIT\_XFER termination event that is received on the specified CRN indicating that the initiate transfer request was successful.

# 7.2.14 gc\_InvokeXfer() Variances for IP

Note: The information in this section applies when using the H.450.2 protocol (part of H.323) only.

The GCEV\_XFER\_CMPLT event does not necessarily mean that the transferred call between party B and party C was connected, only that it was confirmed to be delivered. Specifically, it indicates that ALERTING or CONNECT was received from party C on the transferred call.

The parameter variances listed in Table 19 should be noted.

Table 19. gc\_InvokeXfer() Supported Parameters for H.450.2

Parameter	Meaning	
extracrn	For supervised call transfer parameter value must be the CRN of the secondary/consultation call with party C.  For blind call transfer parameter value must be zero.	
numberstr	Ignored in supervised call transfer – set to NULL.  For blind call transfer, used to provide address of party C. Signaled to party B in the GCEV_REQ_XFER event. Format can be:  • transport address, for example, "TA:146.152.0.1"  • E.164 alias, for example, "TEL:9739674700"  • host address, for example, "NAME: myhostname"  Note: Only a single transport address should be specified in either the char* numberstr parameter or the GC_MAKECALL_BLK *makecallp field.	
makecallp	Ignored in supervised call transfer – set to NULL.  For blind call transfer, used to provide address of party C. Signaled to party B in the GCEV_REQ_XFER event.  Note: Only a single transport address should be specified in either the char *numberstr parameter or the GC_MAKECALL_BLK *makecallp field.	
timeout	Ignored. H.450.2 timers (T1, T2, T3, T4) are implicitly maintained at 20 seconds) – set to NULL.	

Table 20 to Table 23 list the possible event failure cause values.

Table 20. H.450.2 CtInitiate Errors Received from the Network

ctInitiate Error	Result Values	GC Event
notAvailable	CC: IPEC_H450NotAvailable GC: GCRV_REMOTEREJ_UNAVAIL	GCEV_INVOKE_XFER_REJ
invalidCallState	CC: IPEC_H450InvalidCallState GC: GCRV_REMOTEREJ_NOTALLOWED	GCEV_INVOKE_XFER_FAIL
invalidReroutingNumber	CC: IPEC_H4502InvalidReroutingNumber GC: GCRV_REMOTEREJ_INVADDR	GCEV_INVOKE_XFER_REJ
unrecognizedCallIdentity	CC: IPEC_H4502UnrecognizedCallIdentity GC: GCRV_REMOTEREJ_INVADDR	GCEV_INVOKE_XFER_FAIL



Table 20. H.450.2 CtInitiate Errors Received from the Network (Continued)

ctInitiate Error	Result Values	GC Event
establishmentFailure	CC: IPEC_H4502EstablishmentFailure GC: GCRV_REMOTEREJ_UNSPECIFIED	GCEV_INVOKE_XFER_FAIL
supplementaryServiceInt eractionNotAllowed	CC: IPEC_H450SuppServInteractionNotAllowed GC: GCRV_REMOTEREJ_NOTALLOWED	GCEV_INVOKE_XFER_REJ
unspecified	CC: IPEC_H4502Unspecified GC: GCRV_REMOTEREJ_UNSPECIFIED	GCEV_INVOKE_XFER_REJ

Table 21. H.450.2 CtIdentify Errors Received From the Network

ctIdentify Error	Result Values	GC Event
notAvailable CC: IPEC_H450TRTSENotAvailable GC: GCRV_REMOTEREJ_UNAVAIL		GCEV_INVOKE_XFER_ REJ
invalidCallState	CC: IPEC_H450TRTSEInvalidCallState GC: GCRV_REMOTEREJ_NOTALLOWED	GCEV_INVOKE_XFER_ FAIL
supplementaryService InteractionNotAllowed	CC: IPEC_H450TRTSESuppServInteractionNotAllowed GC: GCRV_REMOTEREJ_NOTALLOWED	GCEV_INVOKE_XFER_ REJ
unspecified	CC: IPECH4502TRTSEUnspecified GC: GCRV_REMOTEREJ_UNSPECIFIED	GCEV_INVOKE_XFER_ REJ

Table 22. H.450.2 CtSetup Errors Received From the Network

ctSetup Error	Result Values	GC Event
notAvailable	CC: IPEC_H450NotAvailable GC: GCRV_REMOTEREJ_UNAVAIL	GCEV_INVOKE_XFER_REJ
invalidCallState	CC: IPEC_H450InvalidCallState GC: GCRV_REMOTEREJ_NOTALLOWED	GCEV_INVOKE_XFER_FAIL
invalidReroutingNumber	CC: IPEC_H4502InvalidReroutingNumber GC: GCRV_REMOTEREJ_INVADDR	GCEV_INVOKE_XFER_REJ
unrecognizedCallIdentity	CC: IPEC_H4502UnrecognizedCallIdentity GC: GCRV_REMOTEREJ_INVADDR	GCEV_INVOKE_XFER_FAIL
supplementaryServiceInt eractionNotAllowed	CC: IPEC_H450SuppServInteractionNotAllowed GC: GCRV_REMOTEREJ_NOTALLOWED	GCEV_INVOKE_XFER_REJ
unspecified	CC: IPEC_H4502Unspecified GC: GCRV_REMOTEREJ_UNSPECIFIED	GCEV_INVOKE_XFER_REJ

Table 23. H.450.2 CT Timer Expiry

Endpoint – Timer	Result Values	GC Event
TRGSE – T1	CC: IPEC_H450CTT1Timeout GC: GCRV_TIMEOUT	GCEV_INVOKE_XFER_FAIL
TRGSE – T3	CC: IPEC_H450CTT3Timeout GC: GCRV_TIMEOUT	GCEV_INVOKE_XFER_FAIL



# 7.2.15 gc\_Listen() Variances for IP

The **gc\_Listen()** function is supported in both asynchronous and synchronous modes. The function is blocking in synchronous mode.

**Note:** For line devices that comprise media (ipm) and voice (dxxx) devices, routing is only done on the media devices. Routing of the voice devices must be done using the Voice API (dx\_functions).

# 7.2.16 gc\_MakeCall() Variances for IP

Global Call supports multiple IP protocols on a single IPT Network device. See Section 2.3.3, "IPT Network Devices", on page 38 for more information. When using a multi-protocol network device (that is, one opened in P\_IP mode), the application specifies the protocol in the associated GC\_MAKECALL\_BLK structure, using the set ID IPSET\_PROTOCOL, the parameter ID IPPARM\_PROTOCOL\_BITMASK, and one of the following values:

- IP\_PROTOCOL\_SIP
- IP\_PROTOCOL\_H323

A network device that is opened in multi-protocol mode defaults to IP\_PROTOCOL\_H323 if the protocol is not explicitly set in the makecall block.

*Note:* Applications should **not** use the **gc\_SetUserInfo()** function to set the IP protocol.

When making calls on devices that support only one protocol, it is not necessary to include an IPSET\_PROTOCOL element in the makecall block. If the application tries to include an IPSET\_PROTOCOL element in the makecall block that conflicts with the protocol supported by the device, the application receives an error.

When using SIP, if the remote site does not respond to an outgoing INVITE sent by the call control library, the **gc\_MakeCall()** function times out after 32 seconds and generates a GCEV\_DISCONNECTED event. In this no-response scenario, if the application attempts to drop the call before the 32 second timeout is reached, the library sends a CANCEL to the remote site. If there is no response by the remote site to the CANCEL, there will be an additional 32 second timeout, at the end of which a GCEV\_DISCONNECTED event will be reported.

# 7.2.16.1 Configurable Call Parameters

Call parameters can be specified when using the <code>gc\_MakeCall()</code> function. The parameters values specified are only valid for the duration of the current call. At the end of the current call, the default parameter values for the specific line device override these parameter values. The <code>makecallp</code> parameter of the <code>gc\_MakeCall()</code> function is a pointer to the <code>GC\_MAKECALL\_BLK</code> structure. The <code>GC\_MAKECALL\_BLK</code> structure has a gclib field that points to a <code>GCLIB\_MAKECALL\_BLK</code> structure. The <code>ext\_datap</code> field within the <code>GCLIB\_MAKECALL\_BLK</code> structure points to a <code>GC\_PARM\_BLK</code> structure with a list of the parameters to be set as call values. The parameters that can be specified through the <code>ext\_datap</code> pointer depend on the protocol used, H.323 or SIP and are described in the subsections following.



### Variance for H.323

Table 24 shows the call parameters that can be specified when using **gc\_MakeCall()** with H.323.

Table 24. Configurable Call Parameters When Using H.323

Set ID	Parameter ID(s) and Datatypes
GCSET_CHAN_CAPABILITY	IPPARM_LOCAL_CAPABILITY  Datatype IP_CAPABILITY. See the reference page for IP_CAPABILITY on page 235 for more information.  Note: If no transmit/receive coder type is specified, any supported coder type is accepted.
IPSET_CALLINFO See Section 8.2.2, "IPSET_CALLINFO", on page 217 for more information.	IPPARM_CONNECTIONMETHOD Enumeration, with one of the following values: • IPPARM_CONNECTIONMETHOD_FASTSTART • IPPARM_CONNECTIONMETHOD_SLOWSTART See Section 4.2, "Using Fast Start and Slow Start Setup", on page 60 for more information.
	IPPARM_CALLID Array of octets, length = MAX_IP_H323_CALLID_LENGTH
	IPPARM_DISPLAY String, max. length = MAX_DISPLAY_LENGTH (82), null-terminated
	IPPARM_H245TUNNELING Enumeration, with one of the following values:  • IP_H245TUNNELING_ON or IP_H245TUNNELING_OFF See Section 4.13, "Enabling and Disabling Tunneling in H.323", on page 103 for more information.
	IPPARM_PHONELIST String, max. length = 131.
	IPPARM_USERUSER_INFO String, max. length = MAX_USERUSER_INFO_LENGTH (131 bytes)
IPSET_CONFERENCE	IPPARM_CONFERENCE_GOAL Enumeration with one of the following values:  • IP_CONFERENCEGOAL_UNDEFINED  • IP_CONFERENCEGOAL_CREATE  • IP_CONFERENCEGOAL_JOIN  • IP_CONFERENCEGOAL_INVITE  • IP_CONFERENCEGOAL_CAP_NEGOTIATION  • IP_CONFERENCEGOAL_SUPPLEMENTARY_SRVC

The term "String" implies the normal definition of a character string which can contain letters, numbers, white space, and a null (for termination).



Table 24. Configurable Call Parameters When Using H.323

Set ID	Parameter ID(s) and Datatypes
IPSET_NONSTANDARDDATA See Section 8.2.16, "IPSET_NONSTANDARDDATA", on page 226 for more information.	Either:  • IPPARM_NONSTANDARDDATA_DATA String, max. length = MAX_NS_PARM_DATA_LENGTH (128) and  • IPPARM_NONSTANDARDDATA_OBJID Unsigned Int[], max. length = MAX_NS_PARM_OBJID_LENGTH (40) or  • IPPARM_NONSTANDARDDATA_DATA String, max. length = MAX_NS_PARM_DATA_LENGTH (128) and  • IPPARM_H221NONSTANDARD Datatype IP_H221NONSTANDARD
IPSET_NONSTANDARDCONTROL See Section 8.2.15, "IPSET_NONSTANDARDCONTROL ", on page 226 for more information.	Either:  • IPPARM_NONSTANDARDDATA_DATA String, max. length = MAX_NS_PARM_DATA_LENGTH (128) and  • IPPARM_NONSTANDARDDATA_OBJID Unsigned Int[], max. length = MAX_NS_PARM_OBJID_LENGTH (40)  or  • IPPARM_NONSTANDARDDATA_DATA String, max. length = MAX_NS_PARM_DATA_LENGTH (128) and  • IPPARM_H221NONSTANDARD Datatype IP_H221NONSTANDARD

### Notes

The term "String" implies the normal definition of a character string which can contain letters, numbers, white space, and a null (for termination).



### **Variance for SIP**

Table 25 shows the call parameters that can be specified when using gc\_MakeCall() with SIP.

Table 25. Configurable Call Parameters When Using SIP

Set ID	Parameter ID and Datatype
GCSET_CHAN_CAPABILITY	IPPARM_LOCAL_CAPABILITY Datatype IP_CAPABILITY. See reference page for IP_CAPABILITY on page 235 for more information.  Note: If no transmit/receive coder type is specified, any supported coder type is accepted.
IPSET_CALLINFO See Section 8.2.2, "IPSET_CALLINFO", on page 217 for more information.	IPPARM_CONNECTIONMETHOD Enumeration, with one of the following values:  • IPPARM_CONNECTIONMETHOD_FASTSTART  • IPPARM_CONNECTIONMETHOD_SLOWSTART  See Section 4.2, "Using Fast Start and Slow Start Setup", on page 60 for more information.
	IPPARM_CALLID String, max. length = MAX_IP_SIP_CALLID_LENGTH Note: Directly manipulating the SIP Call ID message header via IPSET_SIP_MSGINFO and IPPARM_CALLID_HDR will override any value provided here.
	IPPARM_DISPLAY String, max. length = MAX_DISPLAY_LENGTH (82), null-terminated
	IPPARM_PHONELIST String, max. length = 131

### Notes:

The term "String" implies the normal definition of a character string which can contain letters, numbers, white space, and a null (for termination).

The parameter names used are more closely aligned with H.323 terminology. Corresponding SIP terminology is described in http://www.ietf.org/rfc/rfc3261.txt?number=3261.

# 7.2.16.2 Origination Address Information

The origination address can be specified in the origination field of type GCLIB\_ADDRESS\_BLK in the GCLIB\_MAKECALL\_BLK structure. The address field in the GCLIB\_ADDRESS\_BLK contains the actual address and the address\_type field in the GCLIB\_ADDRESS\_BLK structure defines the type (IP address, name, telephone number) in the address field.

*Note:* The total length of the address string is limited by the value MAX\_ADDRESS\_LEN (defined in *gclib.h*).

The origination address can be set using the **gc\_SetCallingNum()** function, which is a deprecated function. The preferred equivalent is **gc\_SetConfigData()**. See the *Global Call API Library Reference* for more information.



# 7.2.16.3 Forming a Destination Address String

### Variance for H.323

The destination address is formed by concatenating values from three different sources:

- the GC\_MAKECALL\_BLK
- the **numberstr** parameter of **gc\_MakeCall()**
- the phone list

The order or precedence of these elements and the rules for forming a destination address are described below.

- **Notes:** 1. The following description refers to a delimited string. The delimiter is configurable by setting the value of the delimiter field in the IP\_CCLIB\_START\_DATA structure used by the **gc\_Start()** function.
  - 2. The total length of the address string is limited by the value MAX\_ADDRESS\_LEN (defined in *gclib.h*).
  - 3. The destination address must be a valid address that can be translated by the remote node.

The destination information string is delimited concatenation of the following strings in the order of precedence shown:

- 1. A string constructed from the destination field of type GCLIB\_ADDRESS\_BLK in the GCLIB\_MAKECALL\_BLK. When specifying the destination information in the GCLIB\_ADDRESS\_BLK, the address field contains the actual address information and the address\_type field defines the type (IP address, name, telephone number) in the address. For example, if the address field is "127.0.0.1", the address\_type field must be GCADDRTYPE\_IP. The supported address types are:
  - GCADDRTYPE\_IP TCP/IP address in either IPaddress format (e.g., 127.0.0.1) or IPaddress:Port format (e.g., 127.0.0.1:1234)
  - GCADDRTYPE INTL international telephone number
  - GCADDRTYPE NAT national telephone number
  - GCADDRTYPE\_LOCAL local telephone number
  - GCADDRTYPE\_DOMAIN domain name
  - GCADDRTYPE\_URL URL name
  - GCADDRTYPE\_EMAIL e-mail address
- 2. The **numberstr** parameter in the **gc\_MakeCall()** function. The **numberstr** parameter is treated as a free string that may be a delimited concatenation of more than one section. The application may include a prefix in a section that maps to a corresponding field in the Setup message. See Section 7.2.16.4, "Destination Address Interpretation", on page 181, for more information.
- 3. Phone list as described in Table 24, "Configurable Call Parameters When Using H.323", on page 175 (and set using IPSET\_CALLINFO, IPPARM\_PHONELIST). Phone List is treated as a free string that may be a delimited concatenation of more than one section. The application may prefix a section that maps to a corresponding field in the Setup message. See the Section 7.2.16.4, "Destination Address Interpretation", on page 181 for more information.



### Variance for SIP

The format of the destination address for a SIP call is:

```
user@host; param=value
with the elements representing:
```

user

A user name or phone number

host

A domain name or an IP address

param=value

An optional additional parameter

When making a SIP call, the destination address is formed according to the following rules in the order of precedence shown:

- 1. If Phone List (as described in Table 25, "Configurable Call Parameters When Using SIP", on page 178 and identified by IPSET\_CALLINFO, IPPARM\_PHONELIST) exists, it is taken to construct the global destination-address-string.
- 2. If the destination address field (of type GCLIB\_ADDRESS\_BLK in GCLIB\_MAKECALL\_BLK) exists, it is taken to construct the global destination-address-string. The address\_type in GCLIB\_ADDRESS\_BLK is ignored. If the global destination-address-string is not empty before setting the parameter, an "@" delimiter is used to separate the two parts.
- 3. If the **numberstr** parameter from the **gc\_MakeCall()** function exists, it is taken to destination-address-string. If the global destination-address-string is not empty before setting the parameter, a ";" delimiter is used to separate the two parts.

Note: To observe the logic described above, the application may use only one of the APIs to send a string that is a valid SIP address.

The following code examples demonstrate the recommended ways of forming the destination string when making a SIP call. Prerequisite code for setting up the GC\_MAKECALL\_BLK in all the scenarios described in this section is as follows:

**Scenario 1** – Making a SIP call to a known IP address, where the complete address (user@host) is specified in the makecall block:



```
/* set GCLIB_ADDRESS_BLK with destination string & type*/
strcpy(gcmkbl.gclib->destination.address,pDestAddrBlk);
gcmkbl.gclib->destination.address_type = GCADDRTYPE_TRANSPARENT;

/* calling the function with the MAKECALL_BLK, and numberstr parameter=NULL
    the INVITE dest address will be: 11223344@127.0.0.1 */
gc_MakeCall(ldev, &crn, NULL, &gcmkbl, MakeCallTimeout, EV_ASYNC);
```

Scenario 2 – Making a SIP call to a known IP address, where the complete address (user@host) is formed by the combination of the destination address in the makecall block and the phone list element:

**Scenario 3** – Making a SIP call to a known IP address, where the complete address (user@host) is formed by the combination of the destination address in the makecall block, a phone list element, and optional parameter (user=phone):

```
char *pDestAddrBlk = "127.0.0.1"; /*host*/
char *IpPhoneList= "003227124311"; /*user*/
char *pDestAddrStr = "user=phone"; /*extra parameter*/
/* insert phone list */
gc_util_insert_parm_ref(&target_datap,
                        IPSET CALLINFO.
                        IPPARM_PHONELIST,
                       (unsigned char) (strlen(IpPhoneList)+1),
                       IpPhoneList);
/* set GCLIB ADDRESS_BLK with destination string & type*/
strcpy(gcmkbl.gclib->destination.address,pDestAddrBlk);
gcmkbl.gclib->destination.address_type = GCADDRTYPE_TRANSPARENT;
gclib_mkbl.ext_datap = target_datap;
/* calling the function with the MAKECALL_BLK, and numberstr parameter = NULL
  the INVITE dest address will be: 003227124311@127.0.0.1; user=phone *
gc_MakeCall(ldev, &crn, pDestAddrStr, &gcmkbl, MakeCallTimeout,EV_ASYNC);
```

## 7.2.16.4 Destination Address Interpretation

*Note:* The following information applies when using H.323 only.



Once a destination string is formed as described in the previous section, the H.323 stack treats the string according to the following rules:

- The **first** section of the string is the destination of the next IP entity (for example, a gateway, terminal, the alias for a remote registered entity, etc.) with which the application attempts to negotiate.
- A non-prefixed section in the string is the Q.931 calledPartyNumber and is the last section that
  is processed. Any section following the first non-prefixed section is ignored. Only one Q.931
  calledPartyNumber is allowed in the destination string.
- One or more prefixed sections (H.225 destinationAddress fields) must appear before the non-prefixed section (Q.931 calledPartyNumber).
- When using free strings (**numberstr** parameter or Phone List), if the application wants to prefix buffers, valid buffer prefixes for H.225 addresses are:
  - TA: IP transport address
  - TEL: e164 telephone number
  - NAME: H.323 ID
  - URL: Universal Resource Locator
  - EMAIL: e-mail address

The following code examples demonstrate the recommended ways of forming the destination string when making an H.323 call. Prerequisite code for setting up the GC\_MAKECALL\_BLK in all the scenarios described in this section is as follows:

### Scenario 1 – Making a call to a known IP address, and setting the Q.931 calledPartyNumber:

```
char *pDestAddrBlk = "127.0.0.1";
char *pDestAddrStr = "123456";

/* set GCLIB_ADDRESS_BLK with destination string & type*/
strcpy(gcmkbl.gclib->destination.address,pDestAddrBlk);
gcmkbl.gclib->destination.address_type = GCADDRTYPE_IP;

gclib_mkbl.ext_datap = target_datap;
/* calling the function with the MAKECALL_BLK*/
gc_MakeCall(ldev, &crn, pDestAddrStr, &gcmkbl, MakeCallTimeout,EV_ASYNC);
```

**Scenario 2** – Making a call to a known IP address, setting a number of H.225 aliases, and setting the Q.931 calledPartyNumber:

```
char *pDestAddrBlk = "127.0.0.1";
char *pDestAddrStr = "TEL:111,TEL:222,76543";

/* set GCLIB_ADDRESS_BLK with destination string & type*/
strcpy(gcmkbl.gclib->destination.address,pDestAddrBlk);
gcmkbl.gclib->destination.address_type = GCADDRTYPE_IP;
```



```
gclib_mkbl.ext_datap = target_datap;
/* calling the function with the MAKECALL_BLK*/
gc_MakeCall(ldev, &crn, pDestAddrStr, &gcmkbl, MakeCallTimeout,EV_ASYNC);
```

**Scenario 3** – Making a call to a known IP address, setting a number of H.225 aliases, and setting the Q.931 calledPartyNumber:

**Scenario 4** – Making a call to a known IP address, setting a number of H.225 aliases, and setting the Q.931 calledPartyNumber:

```
char *pDestAddrBlk = "127.0.0.1";
char *IpPhoneList= "TEL:003227124311,TEL:444,TEL:222,TEL:1234,171717";
/* insert phone list */
gc_util_insert_parm_ref(&target_datap,
                        IPSET CALLINFO.
                        IPPARM_PHONELIST,
                        (unsigned char) (strlen(IpPhoneList)+1),
                        IpPhoneList):
gclib_mkbl.ext_datap = target_datap;
/\!\!\!\!\!^* set GCLIB_ADDRESS_BLK with destination string & type*/
strcpv(gcmkbl.gclib->destination.address.pDestAddrBlk);
gcmkbl.gclib->destination.address_type = GCADDRTYPE_IP;
gclib_mkbl.ext_datap = target_datap;
/* calling the function with the MAKECALL_BLK, and numberstr
   parameter = NULL */
gc_MakeCall(ldev, &crn, NULL, &gcmkbl, MakeCallTimeout,EV_ASYNC);
```

**Scenario 5** – While registered, making a call, via the gatekeeper, to a registered entity (using a known H.323 ID), setting a number of H.225 aliases, and setting the Q.931 calledPartyNumber:

```
char *pDestAddrBlk = " RegisteredRemoteGW "; /* The alias of the remote (registered) entity */
char *pDestAddrStr = "TEL:111,TEL:222,987654321";

/* set GCLIB_ADDRESS_BLK with destination string & type (H323-ID) */
strcpy(gcmkbl.gclib->destination.address,pDestAddrBlk);
gcmkbl.gclib->destination.address_type = GCADDRTYPE_DOMAIN;

gclib_mkbl.ext_datap = target_datap;
/* calling the function with the MAKECALL_BLK */
gc_MakeCall(ldev, &crn, pDestAddrStr, &gcmkbl, MakeCallTimeout,EV_ASYNC);
```



**Scenario 6** – While registered, making a call, via the gatekeeper, to a registered entity (using a known e-mail address), setting a number of H.225 aliases, and setting the Q.931 calledPartyNumber:

```
char *pDestAddrBlk = " user@host.com "; /* The alias of the remote (registered) entity */
char *pDestAddrStr = "TEL:111,TEL:222,987654321";

/* set GCLIB_ADDRESS_BLK with destination string & type (EMAIL) */
strcpy(gcmkbl.gclib->destination.address,pDestAddrBlk);
gcmkbl.gclib->destination.address_type = GCADDRTYPE_EMAIL;

gclib_mkbl.ext_datap = target_datap;
/* calling the function with the MAKECALL_BLK */
gc_MakeCall(ldev, &crn, pDestAddrStr, &gcmkbl, MakeCallTimeout,EV_ASYNC);
```

**Scenario 7** – While registered, making a call, via the gatekeeper, to a registered entity (using a known URL), setting a number of H.225 aliases, and setting the Q.931 calledPartyNumber:

```
char *pDestAddrBlk = "www.gw1.intel.com";    /* The alias of the remote (registered) entity */
char *pDestAddrStr = "TEL:111,TEL:222,987654321";

/* set GCLIB_ADDRESS_BLK with destination string & type (URL) */
strcpy(gcmkbl.gclib->destination.address,pDestAddrBlk);
gcmkbl.gclib->destination.address_type = GCADDRTYPE_URL;

gclib_mkbl.ext_datap = target_datap;
/* calling the function with the MAKECALL_BLK */
gc_MakeCall(ldev, &crn, pDestAddrStr, &gcmkbl, MakeCallTimeout,EV_ASYNC);
```

## 7.2.16.5 Specifying a Timeout

**Note:** The following information applies when using H.323 only.

The **timeout** parameter of the **gc\_MakeCall()** function specifies the maximum time in seconds to wait for the establishment of a new call, after receiving the first response to the call. This value corresponds to the **Q.931\connectTimeOut** parameter. If the call is not established during this time, the Disconnect procedure is initiated. The default value is 120 seconds.

In addition to the **Q.931\connectTimeOut** parameter described in Section 7.2.16, "gc\_MakeCall() Variances for IP", on page 174, two other parameters that affect the timeout behavior, but are not configurable are:

#### Q931\responseTimeOut

The maximum time in seconds to wait for the first response to a new call. If no response is received during this time, the Disconnect procedure is initiated. The default value is 4 seconds.

#### h245\timeout:

The maximum time in seconds to wait for the called party to acknowledge receipt of the capabilities it sent. The default value is 40 seconds.

**Note:** When using the H.323 protocol, the application may receive a timeout when trying to make an outbound call if network congestion is encountered and a TCP connection cannot be established. In this case, the SETUP message is not sent on the network.



## 7.2.16.6 Code Examples

## **H.323-Specific Code Example**

The following code example shows how to make a call using the H.323 protocol.

```
/* Make an H323 IP call on line device ldev */
void MakeH323IpCall(LINEDEV ldev)
  char *IpDisplay = "This is a Display"; /* display data */
  char *IpPhoneList= "003227124311"; /* phone list */
  char *pDestAddrBlk = "127.0.0.1"; /* destination IP address for MAKECALL_BLK*/
  char *pSrcAddrBlk = "987654321"; /* origination address for MAKECALL_BLK*/
char *pDestAddrStr = "123456"; /* destination string for gc_MakeCall() function*/
  char *IpNSDataData = "This is an NSData data string";
  char *IpNSControlData = "This is an NSControl data string";
  char *IpCommonObjId = "1 22 333 4444"; /* unique format */
  IP_H221NONSTANDARD appH221NonStd;
  appH221NonStd.country_code = 181; /* USA */
  appH221NonStd.extension = 11;
  appH221NonStd.manufacturer code = 11;
  int ChoiceOfNSData = 1;
  int ChoiceOfNSControl = 1;
  int rc = 0;
  CRN crn;
  GC MAKECALL BLK gcmkbl;
  int MakeCallTimeout = 120;
  /* initialize GCLIB_MAKECALL_BLK structure */
  GCLIB_MAKECALL_BLK gclib_mkbl = {0};
  /* set to NULL to retrieve new parameter block from utility function */
  GC_PARM_BLK *target_datap = NULL;
  gcmkbl.cclib = NULL; /* CCLIB pointer unused */
  gcmkbl.gclib = &gclib_mkbl;
   /* set GCLIB_ADDRESS_BLK with destination string & type*/
  strcpy(gcmkbl.gclib->destination.address,pDestAddrBlk);
  gcmkbl.gclib->destination.address_type = GCADDRTYPE_IP;
  /* set GCLIB_ADDRESS_BLK with origination string & type*/
  strcpy(gcmkbl.gclib->origination.address,pSrcAddrBlk);
  gcmkbl.gclib->origination.address_type = GCADDRTYPE_NAT;
  /* set signaling PROTOCOL to H323. default is H323 if device is multi-protocol */
  rc = gc_util_insert_parm_val(&target_datap,
                                IPSET PROTOCOL,
                                IPPARM PROTOCOL BITMASK,
                                sizeof(char),
                                IP_PROTOCOL_H323);
  /* initialize IP_CAPABILITY structure */
  IP_CAPABILITY t_Capability = {0};
   /* configure a GC_PARM_BLK with four coders, display, phone list and UUI message: */
  /* specify and insert first capability parameter data for G.7231 coder ^*/
  t_Capability.type = GCCAPTYPE_AUDIO;
  t_Capability.direction = IP_CAP_DIR_LCLTRANSMIT;
  t_Capability.extra.audio.VAD = GCPV_DISABLE;
  t_Capability.extra.audio.frames_per_pkt = 1;
  t_Capability.capability = GCCAP_AUDIO_g7231_6_3k;
```



```
rc = gc_util_insert_parm_ref(&target_datap,
                              GCSET CHAN CAPABILITY.
                              IPPARM_LOCAL_CAPABILITY,
                              sizeof(IP_CAPABILITY),
                              &t_Capability);
t_Capability.type = GCCAPTYPE_AUDIO;
t_Capability.direction = IP_CAP_DIR_LCLRECEIVE;
t_Capability.extra.audio.VAD = GCPV_DISABLE;
t_Capability.extra.audio.frames_per_pkt = 1;
t_Capability.capability = GCCAP_AUDIO_g7231_6_3k;
rc = gc_util_insert_parm_ref(&target_datap,
                              GCSET CHAN CAPABILITY.
                              IPPARM_LOCAL_CAPABILITY,
                              sizeof(IP_CAPABILITY),
                              &t_Capability);
/* specify and insert second capability parameter data for G.7229AnnexA coder */
^{\prime \star} changing only frames per pkt and the coder type from first capability: ^{\star \prime}
t_Capability.extra.audio.frames_per_pkt = 3;
t_Capability.capability = GCCAP_AUDIO_g729AnnexA;
rc = gc_util_insert_parm_ref(&target_datap,
                              GCSET_CHAN_CAPABILITY,
                              IPPARM_LOCAL_CAPABILITY,
                              sizeof(IP_CAPABILITY),
                              &t_Capability);
/^{\star} specify and insert 3rd capability parameter data for G.711Alaw 64kbit coder ^{\star}/
/* changing only frames per pkt and the coder type from first capability: */
t_Capability.capability = GCCAP_AUDIO_g711Alaw64k;
t_Capability.extra.audio.frames_per_pkt = 10;
/* For G.711 use frame size (ms) here, frames per packet fixed at 1 fpp */
rc = gc_util_insert_parm_ref(&target_datap,
                              GCSET_CHAN_CAPABILITY,
                              IPPARM_LOCAL_CAPABILITY,
                              sizeof(IP_CAPABILITY),
                              &t_Capability);
/\star specify and insert fourth capability parameter data for G.711 Ulaw 64kbit coder \star/
/* changing only the coder type from previous capability */
t_Capability.capability = GCCAP_AUDIO_g711Ulaw64k;
rc = gc_util_insert_parm_ref(&target_datap,
                              GCSET_CHAN_CAPABILITY,
                             IPPARM LOCAL CAPABILITY,
                             sizeof(IP_CAPABILITY),
                             &t_Capability);
/* insert display string */
rc = gc_util_insert_parm_ref(&target_datap,
                              IPSET_CALLINFO,
                              IPPARM DISPLAY,
                              (unsigned char)(strlen(IpDisplay)+1),
                              IpDisplay);
/* insert phone list */
rc = gc_util_insert_parm_ref(&target_datap,
                             IPSET_CALLINFO,
                             IPPARM_PHONELIST,
                             (unsigned char) (strlen(IpPhoneList)+1),
                             IpPhoneList);
```



```
/* insert user to user information */
rc = gc_util_insert_parm_ref(&target_datap,
                             IPSET_CALLINFO,
                             IPPARM_USERUSER_INFO,
                             (unsigned char)(strlen(IpUUI)+1),
                             IpUUI);
/* setting NS Data elements */
gc_util_insert_parm_ref(&target_datap,
                       IPSET_NONSTANDARDDATA,
                       IPPARM_NONSTANDARDDATA_DATA,
                       (unsigned char) (strlen(IpNSDataData)+1),
                       IpNSDataData);
if(ChoiceOfNSData) /* App chooses in advance which type of */
                 /* second NS element to use */
   gc_util_insert_parm_ref(&target_datap,
                           IPSET_NONSTANDARDDATA,
                           IPPARM H221NONSTANDARD.
                           sizeof(IP_H221NONSTANDARD),
                           &appH221NonStd);
}
else
   gc_util_insert_parm_ref(&target_datap,
                           IPSET_NONSTANDARDDATA,
                           IPPARM_NONSTANDARDDATA_OBJID,
                           (unsigned char)(strlen(IpCommonObjId)+1),
                           IpCommonObjId);
}
/* setting NS Control elements */
gc_util_insert_parm_ref(&target_datap,
                        IPSET_NONSTANDARDCONTROL,
                        IPPARM NONSTANDARDDATA DATA,
                        (unsigned char)(strlen(IpNSControlData)+1),
                        IpNSControlData);
if(ChoiceOfNSControl) /* App chooses in advance which type of */
                     /* second NS element to use */
   gc_util_insert_parm_ref(&target_datap,
                           IPSET_NONSTANDARDCONTROL,
                           IPPARM_H221NONSTANDARD,
                           sizeof(IP_H221NONSTANDARD),
                           &appH221NonStd);
}
else
   gc_util_insert_parm_ref(&target_datap,
                           IPSET_NONSTANDARDCONTROL,
                           IPPARM_NONSTANDARDDATA_OBJID,
                           (unsigned char) (strlen(IpCommonObjId)+1),
                           IpCommonObjId);
}
if(rc == 0)
{
   gclib_mkbl.ext_datap = target_datap;
  rc = gc_MakeCall(ldev, &crn, pDestAddrStr, &gcmkbl,
                    MakeCallTimeout, EV_ASYNC);
   /* deallocate GC_PARM_BLK pointer */
   gc_util_delete_parm_blk(target_datap);
```



## **SIP-Specific Code Example**

The following code example shows how to make a call using the SIP protocol.

```
/* Make a SIP IP call on line device ldev */
void MakeSipIpCall(LINEDEV ldev)
   char *IpDisplay = "This is a Display"; /* display data */
  char *pDestAddrBlk = "12345@127.0.0.1"; /* destination IP address for MAKECALL_BLK */  
  char *pSrcAddrBlk = "987654321"; /* origination address for MAKECALL_BLK*/
  int rc = 0:
  CRN crn;
   GC_MAKECALL_BLK gcmkbl;
  int MakeCallTimeout = 120;
   /* initialize GCLIB MAKECALL BLK structure */
   GCLIB_MAKECALL_BLK gclib_mkbl = {0};
   /\!\!^* set to NULL to retrieve new parameter block from utility function ^*/\!\!^-
   GC_PARM_BLK *target_datap = NULL;
   gcmkbl.cclib = NULL; /* CCLIB pointer unused */
   gcmkbl.gclib = &gclib_mkbl;
   /* set GCLIB_ADDRESS_BLK with destination string & type*/
   strcpy(gcmkbl.gclib->destination.address,pDestAddrBlk);
   gcmkbl.gclib->destination.address_type = GCADDRTYPE_TRANSPARENT;
   /* set GCLIB_ADDRESS_BLK with origination string & type*/
   strcpy(gcmkbl.gclib->origination.address,pSrcAddrBlk);
   gcmkbl.gclib->origination.address_type = GCADDRTYPE_TRANSPARENT;
   /* set signaling PROTOCOL to SIP*/
   rc = gc_util_insert_parm_val(&target_datap,
                                IPSET PROTOCOL.
                                IPPARM_PROTOCOL_BITMASK,
                                sizeof(char),
                                IP_PROTOCOL_SIP);
   /* initialize IP_CAPABILITY structure */
   IP_CAPABILITY t_Capability = {0};
   /\!\!^* configure a GC_PARM_BLK with four coders, display, phone list and UUI message: \!\!^*/\!\!
   /* specify and insert first capability parameter data for G.7231 coder */
   t_Capability.type = GCCAPTYPE_AUDIO;
   t_Capability.direction = IP_CAP_DIR_LCLTRANSMIT;
   t_Capability.extra.audio.VAD = GCPV_DISABLE;
   t_Capability.extra.audio.frames_per_pkt = 1;
   t_Capability.capability = GCCAP_AUDIO_g7231_6_3k;
   rc = gc_util_insert_parm_ref(&target_datap,
                                GCSET CHAN CAPABILITY.
                                IPPARM LOCAL CAPABILITY.
                                sizeof(IP_CAPABILITY),
                                &t_Capability);
   t_Capability.type = GCCAPTYPE_AUDIO;
   t_Capability.direction = IP_CAP_DIR_LCLRECEIVE;
   t_Capability.extra.audio.VAD = GCPV_DISABLE;
   t_Capability.extra.audio.frames_per_pkt = 1;
   t_Capability.capability = GCCAP_AUDIO_g7231_6_3k;
   rc = gc_util_insert_parm_ref(&target_datap,
                                GCSET_CHAN_CAPABILITY,
                                IPPARM_LOCAL_CAPABILITY,
                                sizeof(IP_CAPABILITY),
                                &t_Capability);
```



```
/* specify and insert second capability parameter data for G.7229AnnexA coder */
/* changing only frames per pkt and the coder type from first capability: */
t_Capability.extra.audio.frames_per_pkt = 3;
t_Capability.capability = GCCAP_AUDIO_g729AnnexA;
rc = gc_util_insert_parm_ref(&target_datap,
                              GCSET_CHAN_CAPABILITY,
                              IPPARM_LOCAL_CAPABILITY,
                              sizeof(IP_CAPABILITY),
                             &t_Capability);
/* specify and insert 3rd capability parameter data for G.711Alaw 64kbit coder */
^{\prime \star} changing only frames per pkt and the coder type from first capability: ^{\star \prime}
t_Capability.capability = GCCAP_AUDIO_g711Alaw64k;
t_Capability.extra.audio.frames_per_pkt = 10;
/* For G.711 use frame size (ms) here, frames per packet fixed at 1 fpp */
rc = gc_util_insert_parm_ref(&target_datap,
                              GCSET_CHAN_CAPABILITY,
                             IPPARM LOCAL CAPABILITY.
                              sizeof(IP_CAPABILITY),
                              &t_Capability);
^{\prime\star} specify and insert fourth capability parameter data for G.711 Ulaw 64kbit coder ^{\star\prime}
/* changing only the coder type from previous capability */
t_Capability.capability = GCCAP_AUDIO_g711Ulaw64k;
rc = gc_util_insert_parm_ref(&target_datap,
                              GCSET_CHAN_CAPABILITY,
                              IPPARM_LOCAL_CAPABILITY,
                             sizeof(IP CAPABILITY),
                             &t_Capability);
/* insert display string */
rc = gc_util_insert_parm_ref(&target_datap,
                              IPSET_CALLINFO,
                              IPPARM_DISPLAY,
                              (unsigned char) (strlen(IpDisplay)+1),
                             IpDisplay);
if (rc == 0)
   gclib_mkbl.ext_datap = target_datap;
   /* numberstr parameter may be NULL if MAKECALL_BLK is set, as secondary
     address is ignored in SIP */
   rc = gc_MakeCall(ldev, &crn, NULL, &gcmkbl, MakeCallTimeout,EV_ASYNC);
   /* deallocate GC PARM BLK pointer */
   gc_util_delete_parm_blk(target_datap);
```

# 7.2.17 gc\_OpenEx( ) Variances for IP

The <code>gc\_OpenEx(</code> ) function is supported in both asynchronous and synchronous mode. Using the function is asynchronous mode is recommended. The procedure for opening devices is the same regardless of whether H.323 or SIP is used. The IPT network device (<code>N\_ipt\_BxTy</code>) and IP Media device (<code>M\_ipmBxCy</code>) can be opened in the same <code>gc\_OpenEx(</code>) call and a voice device (<code>V\_dxxxBwCz</code>) can also be included.

The format of the **devicename** parameter is:

```
:P_nnnn:N_iptBxTy:M_ipmBxCy:V_dxxxBwCz
```



- **Notes:** 1. The board and timeslot numbers for network devices do **not** have to be the same as the board and channel numbers for media devices.
  - 2. It is possible to specify :N\_iptBx (without any :M component) in the devicename parameter to get an IPT board device handle. Certain Global Call functions, such as gc\_SetConfigData(), use the IPT board device to specify call parameters (such as coders) for all devices in one operation or gc\_ReqService() to perform registration and deregistration operations. See Section 7.2.24, "gc\_SetConfigData() Variances for IP", on page 197 and Section 7.2.21, "gc\_ReqService() Variances for IP", on page 192 for more information.
  - **3.** It is also possible to specify :M\_ipmBx (without any :N component) in the **devicename** parameter to get an IP Media board device handle.

The prefixes (P\_, N\_, M\_ and V\_) are used for parsing purposes. These fields may appear in any order. The conventions described below allow the Global Call API to map subsequent calls made on specific line devices or CRNs to interface-specific libraries. The fields within the **devicename** parameter must each begin with a colon.

The meaning of each field in the **devicename** parameter is as follows:

#### P\_nnnn

Specifies the IP protocol to be used by the device. This field is mandatory. Possible values are:

- P\_H323 Use the device for H.323 calls only
- P\_SIP Use the device for SIP calls only
- P\_IP Multi-protocol option; use the device for SIP or H.323 calls

*Note:* When specifying an IPT board device (see below), use the multi-protocol option, P\_IP.

#### N iptBxTy

Specifies the name of the IPT network device where  $\mathbf{x}$  is the logical board number and  $\mathbf{y}$  is the logical channel number. An IPT board device can be specified using  $\mathbf{N}_{i}$  the logical board number.

#### M\_ipmBxCy

Specifies the name of the IP Media device, where  $\mathbf{x}$  is the logical board number and  $\mathbf{y}$  is the logical channel number to be associated with an IPT network device. This field is optional.

## $V\_dxxxBwCz$

Specifies a voice resource, where  $\mathbf{w}$  and  $\mathbf{z}$  are the voice board and channel numbers respectively. This field is optional.

In other technologies, an IPT board device can be used for alarms. However, for IP technology, the use of an IPT board device (iptBx) for alarms is not supported. When using Global Call with IP, alarms are reported on IP Media (ipm) devices, not IPT network (ipt) devices.

For Windows operating systems, the SRL function **sr\_getboardcnt()** can be used to retrieve the number of IPT board devices in the system. The **class\_namep** parameter in this context should be DEV\_CLASS\_IPT. The SRL function **ATDV\_SUBDEVS()** can be used to retrieve the number of channels on a board. The **dev** parameter in this context should be an IPT board device handle, that is, a handle returned by **gc\_OpenEx()** when opening an IPT board device.



For Linux operating systems, the SRL device mapper functions **SRLGetAllPhysicalBoards()**, **SRLGetVirtualBoardsOnPhysicalBoard()** and **SRLGetSubDevicesOnVirtualBoard()** can be used to retrieve information about the boards and devices in the system.

## 7.2.18 gc\_RejectInitXfer() Variances for IP

*Note:* The information in this section applies when using the H.450.2 protocol (part of H.323) only.

The parameter **parmblkp** is ignored for IP technology and should be set to NULL.

The **gc\_RejectInitXfer()** function can be used at party C only on the receipt of GCEV\_REQ\_INIT\_XFER.

Four of the six Global Call reasons are supported and result in the following CtIdentify error values signaled back to party A. Values GCVAL\_REJREASON\_INVADDR and GCVAL\_REJREASON\_INSUFFINFO cause the function to fail with a subsequent error code of IPERR BAD PARAM.

Table 26 lists the CtIdentity error codes that are signaled to party A based on the value of the **reason** parameter passed when the **gc RejectXfer()** function is called.

Table 26. CtIdentify Errors Signaled From gc\_RejectInitXfer() to the Network

GC Value	CtIdentify Error
GCVAL_REJREASON_UNSPECIFIED	unspecified
GCVAL_REJREASON_UNAVAIL	notAvailable
GCVAL_REJREASON_INVADDR	NA (will return invalid parameter error)
GCVAL_REJREASON_NOTALLOWED	supplementaryServiceInteractionNotAllowed
GCVAL_REJREASON_INSUFFINFO	NA (will return invalid parameter error)
GCVAL_REJREASON_NOTSUBSCRIBED	supplementaryServiceInteractionNotAllowed

# 7.2.19 gc\_RejectXfer() Variances for IP

**Note:** The information in this section applies when using the H.450.2 protocol (part of H.323) only.

The parameter **parmblkp** is ignored for IP technology.

The gc RejectXfer() function can be used at party B only on the receipt of GCEV REQ XFER.

All six Global Call reasons are supported and result in the following CtInitiate error values signaled back to party A.

Table 27 lists the CtInitiate error codes that are signaled to party A based on the value of the **reason** parameter passed when the **gc RejectXfer()** function is called.



Table 27. CtInitiate Errors Signaled From gc\_RejectXfer() to the Network

GC Value	CtInitiate Error
GCVAL_REJREASON_UNSPECIFIED	unspecified
GCVAL_REJREASON_UNAVAIL	notAvailable
GCVAL_REJREASON_INVADDR	invalidReroutingNumber
GCVAL_REJREASON_NOTALLOWED	supplementaryServiceInteractionNotAllowed
GCVAL_REJREASON_INSUFFINFO	invalidReroutingNumber
GCVAL_REJREASON_NOTSUBSCRIBED	supplementaryServiceInteractionNotAllowed

# 7.2.20 gc\_ReleaseCallEx() Variances for IP

The gc\_ReleaseCallEx() function is supported in both asynchronous and synchronous mode. Using the function in asynchronous mode is recommended.

**Note:** An existing call on a line device must be released before an incoming call can be processed.

## 7.2.21 gc\_ReqService() Variances for IP

The **gc\_ReqService()** function can be used to register an endpoint with a registration server (gateway in H.323 or registrar in SIP). Function parameter must be set as follows:

target\_type

GCTGT\_GCLIB\_NETIF

target ID

An IPT board device, obtained by using  $gc\_OpenEx($  ) with a devicename parameter of "N\_iptBx"

service\_ID

Any valid reference to an unsigned long; must not be NULL

reqdatap

A pointer to a GC\_PARM\_BLK containing registration information.

respdatapp

Set to NULL for asynchronous mode. This function is not supported in synchronous mode.

mode

EV\_ASYNC

The registration information that can be included is protocol specific as described in Table 28 and Table 29, below.

Registration options include:

Overriding an existing registration value.
 In this case, IPPARM\_OPERATION\_REGISTER = IP\_REG\_SET\_INFO.



- Adding a registration value.
   In this case, IPPARM\_OPERATION\_REGISTER = IP\_REG\_ADD\_INFO.
- Removing a registration value; local alias or supported prefix only.
   In this case, IPPARM\_OPERATION\_REGISTER = IP\_REG\_DELETE\_BY\_VALUE.

See Section 4.16.4, "Registration Code Example", on page 114 for more information.

The **gc\_ReqService()** function also provides the following deregister options:

- Deregister and keep the registration information locally. In this case,
   IPPARM\_OPERATION\_DEREGISTER = IP\_REG\_MAINTAIN\_LOCAL\_INFO
- Deregister and discard the registration information locally.
   In this case, IPPARM\_OPERATION\_DEREGISTER = IP\_REG\_DELETE\_ALL

See Section 4.16.5, "Deregistration Code Example", on page 116 for more information.

Since some of the registration data may be protocol specific, there is a facility to set the protocol type using IP parameters in **reqdatap** and **respdatapp**, which are of type GC\_PARM\_BLK.

The relevant items for the GC\_PARM\_BLK are the IPSET\_PROTOCOL parameter set ID and the IPPARM\_PROTOCOL\_BITMASK parameter ID with one of the following values:

- IP PROTOCOL H323
- IP PROTOCOL SIP
- IP PROTOCOL H323 | IP PROTOCOL SIP

*Note:* The default value for the protocol, when not specified by the application, is IP\_PROTOCOL\_H323.

The GCEV\_SERVICERESP event indicates that a service has been responded to by an H.323 gatekeeper or a SIP registrar. The event is received on an IPT board device handle. The event data includes a specification of the protocol used, using the IPSET\_PROTOCOL parameter set ID and the IPPARM\_PROTOCOL\_BITMASK parameter ID with one of the following values:

- IP\_PROTOCOL\_H323
- IP PROTOCOL SIP

#### Variance for H.323

When using H.323, the registration information that can be included in the GC\_PARM\_BLK associated with the **gc\_ReqService()** function is shown in Table 28.

Table 28. Registration Information When Using H.323

Set ID	Parameter IDs
GCSET_SERVREQ	PARM_REQTYPE † Datatype IP_REQTYPE_REGISTRATION
GCSET_SERVREQ	PARM_ACK †
† indicates mandatory parameters. These parameters provided by Global Call and are not sent in any re	eters are required to support the generic service request mechanism agistration message.



Table 28. Registration Information When Using H.323 (Continued)

Set ID	Parameter IDs
IPSET_PROTOCOL	IPPARM_PROTOCOL_BITMASK Bitmask composed from the following values: • IP_PROTOCOL_H323 • IP_PROTOCOL_SIP
IPSET_REG_INFO See Section 8.2.18, "IPSET_REG_INFO", on page 227, for more information.	IPPARM_OPERATION_REGISTER One of the following values:  • IP_REG_SET_INFO  • IP_REG_ADD_INFO  • IP_REG_DELETE_BY_VALUE
	IPPARM_OPERATION_DEREGISTER One of the following values: • IP_REG_MAINTAIN_LOCAL_INFO • IP_REG_DELETE_ALL
	IPPARM_REG_ADDRESS Datatype IP_REGISTER_ADDRESS See the reference page for IP_REGISTER_ADDRESS on page 241 for more information
	IPPARM_REG_TYPE One of the following values: • IP_REG_GATEWAY • IP_REG_TERMINAL
IPSET_LOCAL_ALIAS	IPPARM_ADDRESS_DOT_NOTATION IPPARM_ADDRESS_EMAIL IPPARM_ADDRESS_H323_ID IPPARM_ADDRESS_PHONE IPPARM_ADDRESS_TRANSPARENT IPPARM_ADDRESS_URL Datatype: String
IPSET_SUPPORTED_PREFIXES	IPPARM_ADDRESS_DOT_NOTATION IPPARM_ADDRESS_EMAIL IPPARM_ADDRESS_H323_ID IPPARM_ADDRESS_PHONE IPPARM_ADDRESS_TRANSPARENT IPPARM_ADDRESS_URL Datatype: String

Multiple aliases and supported prefix information is supported when the target protocol for registration is H.323.



### **Variance for SIP**

When using SIP, the registration information that can be included in the GC\_PARM\_BLK associated with the **gc\_ReqService()** function is shown in Table 29.

**Table 29. Registration Information When Using SIP** 

Set ID	Parameter IDs
GCSET_SERVREQ	PARM_REQTYPE † Datatype IP_REQTYPE_REGISTRATION
GCSET_SERVREQ	PARM_ACK †
IPSET_LOCAL_ALIAS	IPPARM_ADDRESS_DOT_NOTATION IPPARM_ADDRESS_EMAIL IPPARM_ADDRESS_H323_ID IPPARM_ADDRESS_PHONE IPPARM_ADDRESS_TRANSPARENT IPPARM_ADDRESS_URL Datatype: String
IPSET_PROTOCOL	IPPARM_PROTOCOL_BITMASK Bitmask composed from the following values: • IP_PROTOCOL_H323 • IP_PROTOCOL_SIP
IPSET_REG_INFO See Section 8.2.18, "IPSET_REG_INFO", on page 227, for more information.	IPPARM_OPERATION_REGISTER One of the following values:  • IP_REG_SET_INFO  • IP_REG_ADD_INFO  • IP_REG_DELETE_BY_VALUE  IPPARM_OPERATION_DEREGISTER One of the following values:  • IP_REG_MAINTAIN_LOCAL_INFO  • IP_REG_DELETE_ALL  IPPARM_REG_ADDRESS Datatype IP_REGISTER_ADDRESS See the reference page for IP_REGISTER_ADDRESS on page 241 for more information
† indicates mandatory parameters. These parameter provided by Global Call and are not sent in any regis	rs are required to support the generic service request mechanism stration message.

Only one alias is supported when the target protocol for registration is SIP. Prefix information is **not** supported for SIP.

When using SIP, periodic registration is supported. The call control library will automatically reregister every time\_to\_live/2 seconds.



# 7.2.22 gc\_RespService( ) Variances for IP

The **gc\_RespService**() function operates on an IPT board device and is used to respond to requests from an H.323 gatekeeper or a SIP registrar. Since some of the data may be protocol specific (in future releases), there is a facility to set the protocol type using IP parameters in **datap**, which is of type GC\_PARM\_BLK.

The following are the relevant function parameters:

```
target_type
GCTGT_CCLIB_NETIF
target_id
IPT board device
```

The relevant items for the GC\_PARM\_BLK are the IPSET\_PROTOCOL parameter set ID and the IPPARM\_PROTOCOL\_BITMASK parameter ID with one of the following values:

- IP\_PROTOCOL\_H323
- IP\_PROTOCOL\_SIP
- IP\_PROTOCOL\_H323 | IP\_PROTOCOL\_SIP

Note: The default value for the protocol, when not specified by the application, is IP\_PROTOCOL\_H323.

The GCEV\_SERVICEREQ event indicates that a service has been requested by an H.323 gatekeeper or a SIP registrar. The event is received on an IPT board device handle. The event data includes a specification of the protocol used, using the IPSET\_PROTOCOL parameter set ID and the IPPARM\_PROTOCOL\_BITMASK parameter ID with one of the following values:

- IP PROTOCOL H323
- IP\_PROTOCOL\_SIP

# 7.2.23 gc\_SetAlarmParm() Variances for IP

The **gc\_SetAlarmParm()** function can be used to set QoS threshold values. The function parameter values in this context are:

linedev

The media device handle, retrieved using the **gc\_GetResourceH()** function. See Section 4.15.2, "Retrieving the Media Device Handle", on page 105 for more information.

aso id

The alarm source object ID. Set to ALARM\_SOURCE\_ID\_NETWORK\_ID.

ParmSetID

Must be set to ParmSetID\_qosthreshold\_alarm.

alarm\_parm\_list

A pointer to an ALARM\_PARM\_FIELD structure. The alarm\_parm\_number field is not used. The alarm\_parm\_data field is of type GC\_PARM, which is a union. In this context, the type used is void \*pstruct, and is cast as a pointer to an IPM\_QOS\_THRESHOLD\_INFO structure, which includes an IPM\_QOS\_THRESHOLD\_DATA structure that contains the parameters representing threshold values. See the IPM\_QOS\_THRESHOLD\_INFO structure in the *IP* 



Media Library API Library Reference and the IP Media Library API Programming Guide for more information. The thresholds supported by Global Call include QOSTYPE\_LOSTPACKETS, QOSTYPE\_JITTER, and QOSTYPE\_ROUNDTRIPLATENCY (Intel NetStructure IPT Series boards only).

mode

Must be set to EV\_SYNC.

**Note:** Applications **must** include the *gcipmlib.h* header file before Global Call can be used to set or retrieve QoS threshold values.

See Section 4.15.3, "Setting QoS Threshold Values", on page 105 for code examples.

## 7.2.24 gc\_SetConfigData() Variances for IP

The **gc\_SetConfigData()** function is used for a number of different purposes:

- setting parameters for all board devices, including devices that are already open
- enabling and disabling unsolicited GCEV\_EXTENSION events on a board device basis
- setting the type of DTMF support and the RFC 2833 payload type on a board device basis
- masking call state events on a line device basis
- Notes: 1. The gc\_SetConfigData() function operates on board devices, that is, devices opened using gc\_OpenEx() with :N\_iptBx:P\_IP in the devicename parameter. By its nature, a board device is multi-protocol, that is, it applies to both the H.323 and SIP protocols and is not directed to one specific protocol. You cannot open a board device (with :P\_H323 or :P\_SIP in the devicename parameter) to target a specific protocol.
  - 2. When using the gc\_SetConfigData() function to set parameters, the parameter values apply to all board devices, including devices that are already open. The parameters can be overridden by specifying new values in the gc\_SetUserInfo() function (on a per line device basis) or the gc\_MakeCall() function (on a per call basis).
  - 3. Coder information can be specified for a device when using **gc\_SetConfigData()**, or when using **gc\_MakeCall()** to make a call, or when using **gc\_AnswerCall()** to answer a call.
  - 4. Use gc\_SetUserInfo() to set parameters on line devices.

When using the **gc\_SetConfigData()** function on a board device (the first three bullets above), use the following function parameter values:

```
target_type
GCTGT_CCLIB_NETIF
```

target\_id

An IPT board device that can be obtained by using the **gc\_OpenEx()** function with :N\_iptBx:P\_IP in the **devicename** parameter. See Section 7.2.17, "gc\_OpenEx() Variances for IP", on page 189 for more information.

target\_datap

A pointer to a GC\_PARM\_BLKP structure that contains the parameters to be configured. The parameters that can be included in the GC\_PARM\_BLK are protocol specific. See the following "Variance for H.323" and "Variance for SIP" sections.



As in other technologies supported by Global Call, the **gc\_SetConfigData()** function can be used to mask call state events, such as GCEV\_ALERTING, on a line device basis. When used for this purpose, the **target\_type** is GCTGT\_GCLIB\_CHAN and the **target\_ID** is a line device. See the *Call State Event Configuration* section in the *Global Call API Library Reference* for more information on masking events in general.

#### Variance for H.323

Table 28 describes the call parameters that can be included in the GC\_PARM\_BLK associated with the **gc\_SetConfigData()** function. These parameters are in addition to the call parameters described in Table 24, "Configurable Call Parameters When Using H.323", on page 175 that can also be included.

Table 30. Parameters Configurable Using gc\_SetConfigData() When Using H.323

Set ID	Parameter IDs	Use Before†
GCSET_CALL_CONFIG	GCPARM_CALLPROC †† Enumeration with one of the following values:  • GCCONTROL_APP – The application must use gc_CallAck() to send the Proceeding message. This is the default.  • GCCONTROL_TCCL – The stack sends the Proceeding message automatically.	gc_AnswerCall()
IPSET_CALLINFO	IPPARM_H245TUNNELING ††† Enumeration with one of the following values: • IP_H245TUNNELINGON • IP_H245TUNNELINGOFF	gc_AnswerCall()
IPSET_DTMF	IPPARM_SUPPORT_DTMF_BITMASK Datatype: Uint8[] IPPARM_DTMF_RFC2833_PAYLOAD_TYPE Datatype: Uint8[]	gc_AnswerCall() gc_MakeCall()
IPSET_VENDORINFO	IPPARM_VENDOR_PRODUCT_ID String, max. length = MAX_PRODUCT_ID_LENGTH (32) IPPARM_VENDOR_VERSION_ID String, max. length = MAX_VERSION_ID_LENGTH (32) IPPARM_H221NONSTD Datatype IP_H221NONSTANDARD.	gc_AnswerCall() gc_MakeCall()
IPSET_EXTENSIONEVT_MSK	GCACT_ADDMSK Datatype: Uint8[] GCACT_SETMSK Datatype: Uint8[] GCACT_SUBMSK Datatype: Uint8[]	gc_AnswerCall()

<sup>†</sup> Information can be set in any state but it is only used in certain states. See Section 7.1, "Global Call Functions Supported by IP", on page 155 for more information.

<sup>††</sup> This is a system configuration parameter for the terminating side, not a call configuration parameter. It cannot be overwritten by setting a new value in gc\_SetUserInfo() or gc\_MakeCall().

<sup>†††</sup> Applies to the configuration of tunneling for inbound calls only. See Section 4.13, "Enabling and Disabling Tunneling in H.323", on page 103 for more information.



#### Variance for SIP

Table 31 describes the call parameters that can be included in the GC\_PARM\_BLK associated with the **gc\_SetConfigData()** function. These parameters are in addition to the call parameters described in Table 25, "Configurable Call Parameters When Using SIP", on page 178 that can also be included.

Table 31. Parameters Configurable Using gc\_SetConfigData() When Using SIP

Set ID	Parameter IDs	Use Before†
GCSET_CALL_CONFIG	GCPARM_CALLPROC †† Enumeration with one of the following values:  GCCONTROL_APP – The application must use gc_CallAck() to send the Proceeding message. This is the default.  GCCONTROL_TCCL – The stack sends the Proceeding message automatically.	gc_AnswerCall()
IPSET_DTMF	IPPARM_SUPPORT_DTMF_BITMASK Datatype: Uint8[] IPPARM_DTMF_RFC2833_PAYLOAD_TYPE Datatype: Uint8[]	gc_AnswerCall( ) gc_MakeCall( )
IPSET_EXTENSIONEVT_MSK	GCACT_ADDMSK Datatype: Uint8[] GCACT_SETMSK Datatype: Uint8[] GCACT_SUBMSK Datatype: Uint8[]	gc_AnswerCall()

<sup>†</sup> Information can be set in any state but it is only used in certain states. See Section 7.1, "Global Call Functions Supported by IP", on page 155 for more information.

# 7.2.25 gc\_SetUserInfo() Variances for IP

The **gc\_SetUserInfo()** function can be used to:

- set call values for all calls on the specified line device
- set call values for the duration of a single call
- set SIP message information fields

The <code>gc\_SetUserInfo()</code> function is used only to set the values of call-related information, such as coder information, display information, phone list, etc. before a call has been initiated. The information is not transmitted until the next Global Call function that initiates the transmission of information on the line, such as, <code>gc\_AnswerCall()</code>, <code>gc\_AcceptCall()</code>, or <code>gc\_CallAck()</code>.

**Note:** If no coder type is specified, all supported coder types will be used in the coder negotiation.

The parameters that are configurable using **gc\_SetUserInfo()** are given in Table 24, "Configurable Call Parameters When Using H.323", on page 175 and Table 25, "Configurable Call Parameters

<sup>††</sup> This is a system configuration parameter for the terminating side, not a call configuration parameter. It cannot be overwritten by setting a new value in **gc\_SetUserInfo()** or **gc\_MakeCall()**.



When Using SIP", on page 178. In addition, the DTMF support bitmask, (see Table 30 and Table 31) is also configurable using **gc\_SetUserInfo**().

**Note:** The **gc\_SetUserInfo()** function may **not** be used to set the IP protocol for a multi-protocol line device (i.e., one that was opened in P\_IP mode). The only mechanism for selecting the protocol to use is the GC\_MAKECALL\_BLK structure associated with the **gc\_MakeCall()** function.

The **gc\_SetUserInfo()** function operates on either a CRN or a line device:

- If the target of the function is a CRN, the information in the function is automatically directed to the protocol associated with that CRN.
- If the target of the function is a line device, then:
  - If the line device was opened as a multi-protocol device (:N\_PIP), the information in the function is automatically directed to each protocol and is used by either H.323 or SIP calls made subsequently.
  - If the line device was opened as a single-protocol device (:N\_H323 or :N\_SIP), then the
    information in the function automatically applies to that protocol only and is used by calls
    made using that protocol.

Note: Use gc\_SetConfigData() to set parameters on board devices.

The **gc\_SetUserInfo()** is also used to set Information Elements (IEs) in Q.931 messages. See Section 4.5.3, "Setting Q.931 Message IEs", on page 85 for more information.

## 7.2.25.1 Setting Call Parameters for the Next Call

The relevant function parameter values in this context are:

target\_type

GCTGT\_GCLIB\_CRN (if a CRN exists) or GCTGT\_GCLIB\_CHAN (if a CRN does not exist)

target\_id

CRN (if it exists) or line device (if a CRN does not exist)

duration

GC SINGLECALL

infoparmblkp

a pointer to a GC\_PARM\_BLK with a list of parameters (including coder information) to be set for the line device.

**Note:** If a call is in the Null state, the new parameter values apply to the next call. If a call is in a non-Null state, the new parameter values apply to the remainder of the current call only.

## 7.2.25.2 Setting Call Parameters for the Next and Subsequent Calls

When the **duration** parameter is set to GC\_ALLCALLS, the new call values become the default values for the line device and are used for all subsequent calls on that device. The pertinent function parameter values in this context are:

target\_type GCTGT\_GCLIB\_CHAN



target\_id line device

duration

GC\_ALLCALLS

infoparmblkp

a pointer to a GC\_PARM\_BLK with a list of parameters (including coder information) to be set for the line device.

**Note:** If a call is in the Null state, the new parameter values apply to the next call and all subsequent calls. If a call is in a non-Null state, the new parameter values apply to the remainder of the current call and all subsequent calls.

## 7.2.25.3 Setting SIP Message Information Fields

The **gc\_SetUserInfo()** function can be used to set SIP message information fields. The relevant function parameter values in this context are:

target\_type
GCTGT GCLIB CHAN

target\_id

line device

duration

GC\_SINGLECALL

infoparmblkp

A pointer to a GC\_PARM\_BLK that contains the IPSET\_SIP\_MSGINFO parameter set ID and one of the following parameter IDs that identify the fields to be set:

- IPPARM\_CALLID\_HDR
- IPPARM CONTACT DISPLAY
- IPPARM CONTACT URI
- IPPARM\_DIVERSION\_URI
- IPPARM FROM DISPLAY
- IPPARM REFERRED BY
- IPPARM\_REPLACES
- IPPARM\_REQUEST\_URI
- IPPARM\_TO\_DISPLAY

See Section 4.6.3, "Setting a SIP Message Information Field", on page 89 for more information and a cod e example.

# 7.2.26 gc\_Start() Variances for IP

The gc\_Start() function is used to define the number of IPT board devices to create (see Section 2.3.2, "IPT Board Devices", on page 37 for the meaning of an IPT board device) and the parameters for each IPT board device.



The number of IPT boards is identified in an IPCCLIB\_START\_DATA structure that also contains a pointer to an array of IP\_VIRTBOARD structures (one structure for each board) that contain the parameters for each board. The parameters include:

- · default address string delimiter character
- total number of IPT devices that can be open concurrently
- maximum number of IPT devices to be used for H.323 calls
- H.323 local address and signaling port
- maximum number of IPT devices to be used for SIP calls
- SIP local address and signaling port
- enable/disable access to SIP message information fields
- enable/disable MIME-encoded SIP messages
- number and size of buffers in the MIME memory pool (only with MIME feature enabled)
- enable/disable call transfer functionality when using H.450.2
- enable/disable access to H.323 message information fields

See reference page for IP\_VIRTBOARD on page 242 for more information.

Two convenience functions, INIT\_IPCCLIB\_START\_DATA() and INIT\_IP\_VIRTBOARD() (defined in the *gcip.h* header file) **must** be used to initialize the IPCCLIB\_START\_DATA and IP\_VIRTBOARD structures, respectively, with default settings. The default settings can then be overridden by desired values. For example, the application may need to set specific values in IP\_VIRTBOARD to override the default value to enable access to H.323 message information fields, to enable call transfer services for the H.450.2 protocol, or to enable access to SIP message information fields.

The following code example illustrates the use of these convenience functions:

```
IP_VIRTBOARD ip_virtboard[2];
IPCCLIB_START_DATA ipcclibstart;
INIT_IPCCLIB_START_DATA(&ipcclibstart, 2, ip_virtboard);
INIT_IP_VIRTBOARD(&ip_virtboard[0]);
INIT_IP_VIRTBOARD(&ip_virtboard[1]);
ip_virtboard[0].sup_serv_mask = IP_SUP_SERV_CALL_XFER; /* override supp services default */
ip_virtboard[1].sup_serv_mask = IP_SUP_SERV_CALL_XFER; /* override supp services default */
```

If NULL is passed to **gc\_Start()**, the function will create and initialize two virtual boards, one for H.323 and one for SIP, using default parameter values.

The following parameter applies to both boards:

• delimiter = , [default parsing delimiter for address strings is a comma]

The parameters for the default H.323 virtual board are:

- total\_max\_calls = 120
- h323\_max\_calls = 120
- h323\_signaling\_port = 1720
- localIP.ip\_ver = IPVER4



- localIP.u\_ipaddr.ipv4 determined by socket functions
- h323 msginfo mask = IP H323 MSGINFO DISABLE
- sup\_serv\_mask = IP\_SUP\_SERV\_DISABLED

The parameters for the default SIP virtual board are:

- total\_max\_calls = 120
- sip\_max\_calls = 120
- sip\_signaling\_port = 5060
- localIP.ip\_ver = IPVER4
- localIP.u\_ipaddr.ipv4 determined by socket functions
- sip\_msg\_info\_mask = IP\_SIP\_MSGINFO\_DISABLE
- sup\_serv\_mask = IP\_SUP\_SERV\_DISABLED
- sip mime mem = Disabled
- outbound\_proxy\_IP = Disabled
- outbound\_proxy\_port = 5060
- outbound\_proxy\_hostname = NULL

The total number of IPT devices is not necessarily the number of IPT devices used for H.323 calls plus the number of IPT devices used for SIP calls. Each IPT device can be used for both H.323 and SIP. If there are 2016 devices available (total\_max\_calls=2016, three Intel NetStructure IPT boards), you can specify that all 2016 devices can be used for both H.323 calls (max\_h323=2016) and SIP (max\_sip=2016), or half are used for H.323 only (max\_h323=1008) and half are used for SIP only (max\_sip=1008), or any other such combination.

The default value for the maximum number of IPT devices is 120, but this can be set to a value up to 2016. See the reference page for IP\_VIRTBOARD on page 242 for more information. The local IP address for each IPT board device is a parameter of type IPADDR in the IP\_VIRTBOARD structure. See the reference page for IPADDR on page 244 for more information.

- Notes: 1. When using Global Gall over IP, the GC\_LIB\_START structure must include both the GC\_H3R\_LIB and GC\_IPM\_LIB libraries since there are inter-dependencies. When the application doesn't intend to use Global Call over IP and needs to keep the network adapter disabled, the GC\_LIB\_START structure should not include either the GC\_H3R\_LIB or GC\_IPM\_LIB library.
  - 2. When using Intel NetStructure IPT boards that have higher numbers of IP resources, it is important to remember to change the default maximum number of IPT devices (120) to take advantage of the larger number of IP resources.
  - **3.** Applications intending to use Global Call over IP should ensure that the network adapter is enabled before calling **gc\_Start()**; the function will fail if the network adapter is disabled.
  - 4. The maximum value of the num\_boards field is 8.

Some variations on the code above are as follows:



```
/* open 120 IPT devices, 120 H323 calls, 120 SIP calls */
   virtBoards[0].total_max_calls = IP_CFG_DEFAULT;
   virtBoards[0].h323_max_calls = IP_CFG_DEFAULT;
   virtBoards[0].sip_max_calls = IP_CFG_DEFAULT;
/* open 2016 IPT devices, 2016 H323 calls, 2016 SIP calls */
   virtBoards[0].total_max_calls = 2016;
   virtBoards[0].h323_max_calls = 2016;
   virtBoards[0].sip_max_calls = 2016;
/* open 2016 IPT devices, 2016 H323 calls, no SIP calls */
   virtBoards[0].total_max_calls = 2016;
   virtBoards[0].h323_max_calls = IP_CFG_MAX_AVAILABLE_CALLS;
   virtBoards[0].sip_max_calls = IP_CFG_NO_CALLS;
/* open 2016 IPT devices, 1008 H323 calls, 1008 SIP calls */
   virtBoards[0].total_max_calls = 2016;
   virtBoards[0].h323_max_calls = 1008;
   virtBoards[0].sip_max_calls = 1008;
```

The total\_max\_calls, h323\_max\_calls, and SIP\_max\_calls fields in the IP\_VIRTBOARD structure can be used to allocate the number and types of calls among the available devices. The following #defines have been provided as a convenience to the application developer:

#### IP CFG DEFAULT

indicates to the call control library that it should determine and fill in the correct value

#### IP CFG MAX AVAILABLE CALLS

indicates to the call control library that it should use the maximum available resources *Note:* Do not use IP\_CFG\_MAX\_AVAILABLE\_CALLS unless you intend to use 2016 channels. Initialization may take a long time and consume a lot of memory.

#### IP CFG NO CALLS

indicates to the call control library that it should **not** allocate any resources

The following restrictions apply when overriding values in the IPCCLIB\_START\_DATA structure. The **gc\_Start()** function will fail if these restrictions are not observed.

- The total number of devices (total\_max\_calls) must not be larger than the sum of the values for the maximum number of H.323 calls (h323\_max\_calls) and the maximum number of SIP calls (sip\_max\_calls).
- The total number of devices (total\_max\_calls) cannot be set to IP\_CFG\_NO\_CALLS.
- The maximum number of H.323 calls (h323\_max\_calls) and maximum number of SIP calls (sip\_max\_calls) values cannot both be set to IP\_CFG\_NO\_CALLS.
- When configuring multiple board devices, IP\_CFG\_DEFAULT cannot be used as an address specifier.
- If different IP addresses or port numbers are not used when running multiple instances of an application for any one technology (H.323 or SIP), then the xxx\_max\_calls (xxx = h323 or sip) parameter for the other technology must be set to IP\_CFG\_NO\_CALLS.



# 7.2.27 gc\_UnListen() Variances for IP

The **gc\_UnListen()** function is supported in both asynchronous and synchronous modes. The function is blocking in synchronous mode.

**Note:** For line devices that comprise media (ipm) and voice (dxxx) devices, routing is only done on the media devices. Routing of the voice devices must be done using the Voice API (dx\_ functions).

# 7.3 Global Call States Supported by IP

The following Global Call call states are supported when using Global Call with IP technology:

- GCST ACCEPTED
- GCST ACCEPT XFER
- GCST ALERTING
- GCST CALLROUTING
- GCST\_CONNECTED
- GCST\_DETECTED
- GCST\_DIALING
- GCST\_DISCONNECTED
- GCST\_IDLE
- GCST\_INVOKE\_XFER\_ACCEPTED
- GCST\_INVOKE\_XFER
- GCST\_NULL
- GCST\_OFFERED
- GCST\_PROCEEDING
- GCST\_REQ\_INIT\_XFER
- GCST\_REQ\_XFER
- GCST\_XFER\_CMPLT

See the Global Call API Programming Guide for more information about the call state models.

# 7.4 Global Call Events Supported by IP

The following Global Call events are supported when using Global Call with IP technology:

- GCEV\_ACCEPT
- GCEV\_ACCEPT\_INIT\_XFER
- GCEV\_ACCEPT\_INIT\_XFER\_FAIL
- GCEV\_ACCEPT\_XFER
- GCEV\_ACCEPT\_XFER\_FAIL



- GCEV\_ACKCALL (deprecated; equivalent is GCEV\_CALLPROC)
- GCEV\_ALARM
- GCEV\_ALERTING
- GCEV\_ANSWERED
- GCEV\_ATTACH
- GCEV\_ATTACHFAIL
- GCEV\_BLOCKED
- GCEV\_CONNECTED
- GCEV\_CALLPROC
- GCEV\_DETECTED
- GCEV\_DETACH
- GCEV\_DETACHFAIL
- GCEV\_DIALING
- GCEV\_DISCONNECTED
- GCEV\_DROPCALL
- GCEV\_ERROR
- GCEV\_EXTENSION (unsolicited event)
- GCEV\_EXTENSIONCMPLT (termination event for gc\_Extension())
- GCEV\_FATALERROR
- GCEV\_INIT\_XFER
- GCEV\_INIT\_XFER\_FAIL
- GCEV\_INIT\_XFER\_REJ
- GCEV\_INVOKE\_XFER
- GCEV\_LISTEN
- GCEV\_OFFERED
- GCEV\_OPENEX
- GCEV\_OPENEX\_FAIL
- GCEV\_PROCEEDING
- GCEV\_REJ\_INIT\_XFER
- GCEV\_REJ\_INIT\_XFER\_FAIL
- GCEV\_REJ\_XFER
- GCEV\_REJ\_XFER\_FAIL
- GCEV\_RELEASECALL
- GCEV\_REQ\_INIT\_XFER
- GCEV\_REQ\_XFER
- GCEV\_RESETLINEDEV
- GCEV\_SERVICEREQ
- GCEV\_SERVICERESP



- GCEV\_SERVICERESPCMPLT
- GCEV SETCONFIGDATA
- GCEV SETCONFIGDATAFAIL
- GCEV\_TASKFAIL
- GCEV\_UNBLOCKED
- GCEV\_UNLISTEN
- GCEV\_XFER\_CMPLT
- GCEV\_XFER\_FAIL

See the Global Call API Library Reference for more information about Global Call events.

## 7.5 Initialization Functions

Two initialization functions, defined as inline functions in the *gcip.h* header file, provide the mechanism for initializing startup and IPT board structures.

# 7.5.1 INIT\_IPCCLIB\_START\_DATA()

The function prototype is defined as follows:

Applications **must** use this function to initialize the IPCCLIB\_START\_DATA structure before calling **gc\_Start()**.

The function takes the following parameters:

```
pIpStData
```

a pointer to the IPCCLIB\_START\_DATA structure to be initialized

numBoards

the number of virtual IPT boards being defined (up to a maximum of 8)

pIpVb

a pointer to an array of IP\_VIRTBOARD structures, one for each IPT board

This function is used when using the **gc\_Start()** function. See Section 7.2.26, "—gc\_Start() Variances for IP", on page 201 for a code example of how to use this function.

# 7.5.2 INIT\_IP\_VIRTBOARD()

The function prototype is defined as follows:

void INIT\_IP\_VIRTBOARD(IP\_VIRTBOARD \*pIpVb)



Applications **must** use this function to initialize the IP\_VIRTBOARD structure associated with each IPT board device before calling **gc\_Start()**. The function sets IP\_VIRTBOARD fields to default values; see the reference page for IP\_VIRTBOARD on page 242 for more information. The application can then override these defaults as desired. In particular, the application may need to set specific values in IP\_VIRTBOARD to enable access to H.323 message information fields, to enable call transfer services for the H.450.2 protocol, or to enable access to SIP message information fields or the SIP MIME feature.

The function takes one parameter:

pIpVb

a pointer to the IP\_VIRTBOARD structure for a specific IPT board device.

This function is used when using the **gc\_Start()** function. See Section 7.2.26, "—gc\_Start() Variances for IP", on page 201 for a code example of how to use this function.





# IP-Specific Parameters

This chapter describes the parameter set IDs (set IDs) and parameter IDs (parm IDs) used with IP technology. Topics include:

•	Overview of Parameter Usage	. 209
•	Parameter Set Reference	216

# 8.1 Overview of Parameter Usage

The parameter set IDs and parameter IDs described in this chapter are defined in the *gcip.h* header file. Table 32 summarizes the parameter sets and parameters used by Global Call in an IP environment, organized alphabetically by set ID and then by parameter ID.

The meaning of the columns in Table 32 are:

- Set ID An identifier for a group of related parameters.
- Parameter ID An identifier for a specific parameter.
- **Set** Indicates the Global Call functions used to set the parameter information.
- **Send** Indicates the Global Call functions used to send the information to a peer endpoint.
- **Retrieve** Indicates the Global Call function used to retrieve information that was sent by a peer endpoint.
- H.323/SIP Indicates if the parameter is supported when using H.323, SIP, or both.

Detailed information about each of the parameters in each parameter set is provided in the second part of this chapter.

Table 32. Summary of Parameter Sets and Parameter Usage

Set ID	Parameter ID	Set	Send	Retrieve	SIP/ H.323
GCSET_ CALL_CONFIG	GCPARM_ CALLPROC	gc_SetConfigData()			both
GCSET_ CHAN_ CAPABILITY	IPPARM_ LOCAL_CAPABILITY	gc_SetConfigData() gc_SetUserInfo() †	gc_AnswerCall() gc_MakeCall()	gc_Extension() (IPEXTID_GETINFO)	both
IPSET_ CALLINFO	IPPARM_ BEARERCAP	gc_SetUserInfo() (GC_SINGLECALL only)	gc_MakeCall()	Retrieve from GCEV_OFFERED event via gc_GetMetaEvent()	H.323 only
	IPPARM_ CALLDURATION			gc_Extension() (IPEXTID_GETINFO)	both

<sup>†</sup> The **duration** parameter can be set to GC\_SINGLECALL (to apply on a call basis) or to GC\_ALLCALLS (to apply on a line device basis). ‡ Tunneling for incoming calls can only be specified using the **gc\_SetConfigData()** function with a board device target ID.



**Table 32. Summary of Parameter Sets and Parameter Usage (Continued)** 

Set ID	Parameter ID	Set	Send	Retrieve	SIP/ H.323
IPSET_ CALLINFO	IPPARM_CALLID	gc_MakeCall() gc_SetUserInfo() (GC_SINGLECALL only)	gc_MakeCall()	gc_GetCallInfo() (IP_CALLID) -or- gc_Extension() (IPEXTID_GETINFO) Note: The use of gc_Extension() to retrieve the Call ID is being deprecated; use gc_GetCallInfo() instead.	both
	IPPARM_ CONNECTION METHOD	gc_MakeCall( ) gc_SetUserInfo( ) †	gc_AnswerCall() gc_MakeCall()	gc_Extension() (IPEXTID_GETINFO)	both
	IPPARM_DISPLAY	gc_SetUserInfo() † gc_MakeCall()	gc_AnswerCall() gc_MakeCall()	gc_Extension() (IPEXTID_GETINFO)	both
	IPPARM_FACILITY	gc_SetUserInfo() (GC_SINGLECALL only)	gc_AnswerCall() gc_MakeCall()	In GCEV_OFFERED, GCEV_CONNECTED, or GCEV_EXTENSION event (with ext_id of IPEXTID_ RECEIVEMSG). Retrieve IE value with gc_GetMetaEvent()	H.323 only
	IPPARM_ H245TUNNELING	gc_SetUserInfo() † gc_MakeCall() gc_SetConfigData() ‡	gc_MakeCall()	gc_Extension() (IPEXTID_GETINFO)	H.323 only
	IPPARM_MEDIA WAITFORCONNECT	gc_SetUserInfo()	gc_MakeCall()	gc_GetMetaEvent() (GCEV_OFFERED) gc_util_next_parm()	H.323 only
	IPPARM_ PHONELIST	gc_SetUserInfo() † gc_MakeCall()	gc_MakeCall()	gc_Extension() (IPEXTID_GETINFO)	both
	IPPARM_ PRESENTATION_IND	gc_SetUserInfo()	gc_MakeCall()	gc_GetMetaEvent() (GCEV_OFFERED) gc_util_next_parm()	H.323 only

<sup>†</sup> The **duration** parameter can be set to GC\_SINGLECALL (to apply on a call basis) or to GC\_ALLCALLS (to apply on a line device basis). ‡ Tunneling for incoming calls can only be specified using the **gc\_SetConfigData()** function with a board device target ID.



**Table 32. Summary of Parameter Sets and Parameter Usage (Continued)** 

Set ID	Parameter ID	Set	Send	Retrieve	SIP/ H.323
IPSET_ CALLINFO	IPPARM_ PROGRESS_IND			gc_GetMetaEvent() (GCEV_EXTENSION) gc_util_next_parm() Note: Extension events associated with Progress messages are masked by default.Enable them via gc_SetUserInfo( IPSET_EXTENSIONE VT_MSK, GCACT_SETMSK, EXTENSIOEVT_ CALL_PROGRESS)	H.323 only
	IPPARM_ USERUSER_INFO	gc_SetUserInfo() † gc_MakeCall()	gc_MakeCall( )	gc_Extension() (IPEXTID_GETINFO)	H.323 only
IPSET_ CONFERENCE	IPPARM_ CONFERENCE_ GOAL	gc_MakeCall( ) gc_SetUserInfo( ) †	gc_AnswerCall( ) gc_MakeCall( )	gc_Extension() (IPEXTID_GETINFO)	H.323 only
	IPPARM_ CONFERENCE_ID			gc_Extension() (IPEXTID_GETINFO)	H.323 only
IPSET_CONFIG	IPPARM_ CONFIG_TOS	gc_MakeCall( ) gc_SetUserInfo( ) †	gc_AnswerCall( ) gc_MakeCall( )	gc_Extension() (IPEXTID_GETINFO)	both
IPSET_DTMF	IPPARM_ DTMF_ ALPHANUMERIC		gc_Extension() (IPEXTID_SEND_ DTMF)	gc_Extension() (IPEXTID_ RECEIVE_DTMF)	both
	IPPARM_ DTMF_RFC2833_ PAYLOAD_TYPE	gc_SetConfigData() gc_SetUserInfo()†			both
	IPPARM_ SUPPORT_DTMF_ BITMASK	gc_SetConfigData() gc_SetUserInfo()†			both
IPSET_	GCACT_ADDMSK	gc_SetConfigData()			both
EXTENSIONEVT_ MSK	GCACT_GET_MSK	gc_SetConfigData()			both
	GCACT_SETMSK	gc_SetConfigData()			both
	GCACT_SUBMSK	gc_SetConfigData()			both
IPSET_ H323_ RESPONSE_ CODE	IPPARM_BUSY_ CAUSE	gc_SetConfigData()			H.323 only
IPSET_ IPPROTOCOL_ STATE	IPPARM_ CONTROL_ CONNECTED			GCEV_EXTENSION (IPEXTID_ IPPROTOCOL_ STATE)	H.323 only

<sup>†</sup> The **duration** parameter can be set to GC\_SINGLECALL (to apply on a call basis) or to GC\_ALLCALLS (to apply on a line device basis). ‡ Tunneling for incoming calls can only be specified using the **gc\_SetConfigData()** function with a board device target ID.



**Table 32. Summary of Parameter Sets and Parameter Usage (Continued)** 

Set ID	Parameter ID	Set	Send	Retrieve	SIP/ H.323
IPSET_ IPPROTOCOL_ STATE	IPPARM_ CONTROL_ DISCONNECTED			GCEV_EXTENSION (IPEXTID_ IPPROTOCOL_ STATE)	H.323 only
	IPPARM_ SIGNALING_ CONNECTED			GCEV_EXTENSION (IPEXTID_ IPPROTOCOL_ STATE)	H.323 only
	IPPARM_ SIGNALING_ DISCONNECTED			GCEV_EXTENSION (IPEXTID_ IPPROTOCOL_ STATE)	H.323 only
IPSET_ LOCAL_ALIAS	IPPARM_ ADDRESS_DOT_ NOTATION		gc_ReqService()		both
	IPPARM_ ADDRESS_EMAIL		gc_ReqService()		both
	IPPARM_ ADDRESS_H323_ID		gc_ReqService()		H.323 only
	IPPARM_ ADDRESS_PHONE		gc_ReqService()		H.323 only
	IPPARM_ ADDRESS_ TRANSPARENT		gc_ReqService()		both
	IPPARM_ ADDRESS_URL		gc_ReqService()		H.323 only
IPSET_ MEDIA_STATE	IPPARM_ RX_CONNECTED			GCEV_EXTENSION (IPEXTID_ MEDIAINFO)	both
	IPPARM_ RX_ DISCONNECTED			GCEV_EXTENSION (IPEXTID_ MEDIAINFO)	both
	IPPARM_ TX_CONNECTED			GCEV_EXTENSION (IPEXTID_ MEDIAINFO)	both
	IPPARM_ TX_ DISCONNECTED			GCEV_EXTENSION (IPEXTID_ MEDIAINFO)	both

<sup>†</sup> The **duration** parameter can be set to GC\_SINGLECALL (to apply on a call basis) or to GC\_ALLCALLS (to apply on a line device basis). ‡ Tunneling for incoming calls can only be specified using the **gc\_SetConfigData()** function with a board device target ID.



Table 32. Summary of Parameter Sets and Parameter Usage (Continued)

Set ID	Parameter ID	Set	Send	Retrieve	SIP/ H.323
IPSET_MIME IPSET_MIME_ 2000K_TO_ BYE	IPPARM_MIME_PART		gc_MakeCall() gc_SetInfo() gc_CallAck() gc_AcceptCall() gc_AnswerCall() gc_DropCall()	GCEV_OFFERED GCEV_PROCEEDING GCEV_ALERTING GCEV_CONNECTED GCEV_ DISCONNECTED GCEV_DROPCALL GCEV_TASKFAIL	SIP only
	IPPARM_MIME_ PART_BODY			GC_PARM_BLK pointed to by IPPARM_MIME_PART	SIP only
	IPPARM_MIME_ PART_BODY_SIZE			GC_PARM_BLK pointed to by IPPARM_MIME_PART	SIP only
	IPPARM_MIME_ PART_HEADER			GC_PARM_BLK pointed to by IPPARM_MIME_PART	SIP only
	IPPARM_MIME_ PART_TYPE			GC_PARM_BLK pointed to by IPPARM_MIME_PART	SIP only
IPSET_ MSG_H245	IPPARM_MSGTYPE		gc_Extension() (IPEXTID_ SENDMSG)	GCEV_EXTENSION (IPEXTID_ RECEIVEMSG)	H.323 only
IPSET_ MSG_Q931	IPPARM_MSGTYPE		gc_Extension() (IPEXTID_ SENDMSG)	GCEV_EXTENSION (IPEXTID_ RECEIVEMSG)	H.323 only
IPSET_ MSG_ REGISTRATION	IPPARM_MSGTYPE		gc_Extension() (IPEXTID_ SENDMSG)	GCEV_EXTENSION (IPEXTID_ RECEIVEMSG)	both
IPSET_ NONSTANDARD CONTROL	IPPARM_ H221NON STANDARD	gc_SetConfigData() gc_MakeCall() gc_SetUserInfo()†	gc_AnswerCall() gc_MakeCall()	gc_Extension() (IPEXTID_GETINFO)	H.323 only
	IPPARM_ NONSTANDARD DATA_DATA	gc_SetConfigData() gc_SetUserInfo()† gc_MakeCall()	gc_AnswerCall() gc_MakeCall() gc_DropCall() gc_ReqService()	gc_Extension() (IPEXTID_GETINFO)	H.323 only
	IPPARM_ NONSTANDARD DATA_OBJID	gc_SetConfigData() gc_SetUserInfo() † gc_MakeCall()	gc_AnswerCall() gc_MakeCall() gc_DropCall() gc_ReqService()	gc_Extension() (IPEXTID_GETINFO)	H.323 only
IPSET_ NONSTANDARD DATA	IPPARM_ H221NON STANDARD	gc_SetConfigData() gc_MakeCall() gc_SetUserInfo()†	gc_AnswerCall() gc_MakeCall()	gc_Extension() (IPEXTID_GETINFO)	H.323 only

<sup>†</sup> The **duration** parameter can be set to GC\_SINGLECALL (to apply on a call basis) or to GC\_ALLCALLS (to apply on a line device basis). ‡ Tunneling for incoming calls can only be specified using the **gc\_SetConfigData()** function with a board device target ID.



**Table 32. Summary of Parameter Sets and Parameter Usage (Continued)** 

Set ID	Parameter ID	Set	Send	Retrieve	SIP/ H.323
IPSET_ NONSTANDARD DATA	IPPARM_ NONSTANDARD DATA_DATA	gc_SetConfigData() gc_SetUserInfo()† gc_MakeCall()	gc_AnswerCall() gc_MakeCall() gc_DropCall() gc_ReqService()	gc_Extension() (IPEXTID_GETINFO)	H.323 only
	IPPARM_ NONSTANDARD DATA_OBJID	gc_SetConfigData() gc_SetUserInfo()† gc_MakeCall()	gc_AnswerCall() gc_MakeCall() gc_DropCall() gc_ReqService()	gc_Extension() (IPEXTID_GETINFO)	H.323 only
IPSET_ PROTOCOL	IPPARM_ PROTOCOL_ BITMASK	gc_SetConfigData() gc_SetUserInfo()† gc_MakeCall()	gc_ReqService() gc_MakeCall()		both
IPSET_ REG_INFO	IPPARM_ OPERATION_ DEREGISTER		gc_ReqService()		both
	IPPARM_ OPERATION_ REGISTER		gc_ReqService()		both
	IPPARM_ REG_ADDRESS		gc_ReqService()		both
	IPPARM_ REG_STATUS			Forwarded automatically in a GCEV_SERVICERESP event	both
IPSET_RTP_ ADDRESS	IPPARM_LOCAL			GCEV_EXTENSION (IPEXTID_ MEDIAINFO)	both
	IPPARM_REMOTE			GCEV_EXTENSION (IPEXTID_ MEDIAINFO)	both
IPSET_SIP_ MSGINFO	IPPARM_ CALLID_HDR	gc_SetUserInfo() (GC_SINGLECALL) gc_MakeCall()	gc_MakeCall()	From GCEV_ OFFERED event	SIP only
	IPPARM_ CONTACT_DISPLAY	gc_SetUserInfo() (GC_SINGLECALL) gc_MakeCall()	gc_MakeCall()	From GCEV_ OFFERED event	SIP only
	IPPARM_ CONTACT_URI	gc_SetUserInfo() (GC_SINGLECALL) gc_MakeCall()	gc_MakeCall()	From GCEV_ OFFERED event	SIP only
	IPPARM_ DIVERSION_URI	gc_SetUserInfo() (GC_SINGLECALL) gc_MakeCall()	gc_MakeCall()	From GCEV_ OFFERED event	SIP only
	IPPARM_ FROM_DISPLAY	gc_SetUserInfo() (GC_SINGLECALL) gc_MakeCall()	gc_MakeCall()	From GCEV_ OFFERED event	SIP only

<sup>†</sup> The **duration** parameter can be set to GC\_SINGLECALL (to apply on a call basis) or to GC\_ALLCALLS (to apply on a line device basis). ‡ Tunneling for incoming calls can only be specified using the **gc\_SetConfigData()** function with a board device target ID.



**Table 32. Summary of Parameter Sets and Parameter Usage (Continued)** 

Set ID	Parameter ID	Set	Send	Retrieve	SIP/ H.323
IPSET_SIP_ MSGINFO	IPPARM_ REFERRED_BY	gc_SetUserInfo() (GC_SINGLECALL) gc_MakeCall()	gc_MakeCall()	From GCEV_ OFFERED event	SIP only
	IPPARM_ REPLACES	gc_SetUserInfo() (GC_SINGLECALL) gc_MakeCall()	gc_MakeCall()	From GCEV_ OFFERED event	SIP only
	IPPARM_ REQUEST_URI	gc_SetUserInfo() (GC_SINGLECALL) gc_MakeCall()	gc_MakeCall()	From GCEV_ OFFERED event	SIP only
	IPPARM_ TO_DISPLAY	gc_SetUserInfo() (GC_SINGLECALL) gc_MakeCall()	gc_MakeCall()	From GCEV_ OFFERED event	SIP only
IPSET_ SIP_ RESPONSE_ CODE	IPPARM_BUSY_ REASON	gc_SetConfigData()			SIP only
IPSET_ SUPPORTED_ PREFIXES	IPPARM_ ADDRESS_DOT_ NOTATION		gc_ReqService()		H.323 only
	IPPARM_ ADDRESS_EMAIL		gc_ReqService()		H.323 only
	IPPARM_ ADDRESS_ H323_ID		gc_ReqService()		H.323 only
	IPPARM_ ADDRESS_PHONE		gc_ReqService()		H.323 only
	IPPARM_ ADDRESS_ TRANSPARENT		gc_ReqService()		H.323 only
	IPPARM_ ADDRESS_URL		gc_ReqService()		H.323 only
IPSET_ TDM_TONEDET	IPPARM_ TDMDET_CED			GCEV_EXTENSION (IPEXTID_FOIP)	both
	IPPARM_ TDMDET_CNG			GCEV_EXTENSION (IPEXTID_FOIP)	both
	IPPARM_ TDMDET_V21			GCEV_EXTENSION (IPEXTID_FOIP)	both
IPSET_ TRANSACTION	IPPARM_ TRANSACTION_ID			gc_Extension() (Any ext_id)	both

<sup>†</sup> The duration parameter can be set to GC\_SINGLECALL (to apply on a call basis) or to GC\_ALLCALLS (to apply on a line device basis).

<sup>‡</sup> Tunneling for incoming calls can only be specified using the gc\_SetConfigData() function with a board device target ID.



Table 32. Summary of Parameter Sets and Parameter Usage (Continued)

Set ID	Parameter ID	Set	Send	Retrieve	SIP/ H.323
IPSET_ VENDORINFO	IPPARM_ H221NONSTD	gc_SetConfigData()	gc_Extension() (IPEXTID_ SENDMSG)	gc_Extension() (IPEXTID_GETINFO)	H.323 only
	IPPARM_ VENDOR_ PRODUCT_ID	gc_SetConfigData()	gc_Extension() (IPEXTID_ SENDMSG)	gc_Extension() (IPEXTID_GETINFO)	H.323 only
	IPPARM_ VENDOR_ VERSION_ID	gc_SetConfigData()	gc_Extension() (IPEXTID_ SENDMSG)	gc_Extension() (IPEXTID_GETINFO)	H.323 only

<sup>†</sup> The **duration** parameter can be set to GC\_SINGLECALL (to apply on a call basis) or to GC\_ALLCALLS (to apply on a line device basis). ‡ Tunneling for incoming calls can only be specified using the **gc\_SetConfigData()** function with a board device target ID.

# 8.2 Parameter Set Reference

This section contains reference information on the parameters in each parameter set used for IP telephony under Global Call. The table in each of the following subsections lists and describes the individual parameters associated with the parameter set as well as indicating the data type, size, and defined values for the parameters.

The parameter sets documented in this section include:

- GCSET\_CALL\_CONFIG
- IPSET\_CALLINFO
- IPSET\_CONFERENCE
- IPSET\_CONFIG
- IPSET\_DTMF
- IPSET\_EXTENSIONEVT\_MSK
- IPSET\_H323\_RESPONSE\_CODE
- IPSET IPPROTOCOL STATE
- IPSET\_LOCAL\_ALIAS
- IPSET\_MEDIA\_STATE
- IPSET\_MIME and IPSET\_MIME\_200OK\_TO\_BYE
- IPSET\_MSG\_H245
- IPSET\_MSG\_Q931
- IPSET\_MSG\_REGISTRATION
- IPSET\_NONSTANDARDCONTROL
- IPSET\_NONSTANDARDDATA
- IPSET\_PROTOCOL
- IPSET\_REG\_INFO



- IPSET\_RTP\_ADDRESS
- IPSET\_SIP\_MSGINFO
- IPSET\_SIP\_RESPONSE\_CODE
- IPSET\_SUPPORTED\_PREFIXES
- IPSET\_TDM\_TONEDET
- IPSET\_TRANSACTION
- IPSET\_VENDORINFO

# 8.2.1 GCSET\_CALL\_CONFIG

Table 33 shows the parameter IDs in the GCSET\_CALL\_CONFIG parameter set that are relevant in an IP context.

Table 33. GCSET\_CALL\_CONFIG Parameter Set

Parameter ID	Type & Size	Description	SIP/ H.323
GCPARM_CALLPROC	Type: enumeration Size: sizeof(char) Values: • GCCONTROL_APP - The application must use gc_CallAck() to send the Proceeding message. This is the default. • GCCONTROL_TCCL - The stack sends the Proceeding message automatically.	Used to specify if the Proceeding message is sent under application control or automatically by the stack	both

# 8.2.2 IPSET\_CALLINFO

Table 34 shows the parameter IDs in the IPSET\_CALLINFO parameter set.

Table 34. IPSET\_CALLINFO Parameter Set

Parameter ID	Type & Size	Description	SIP/ H.323		
IPPARM_BEARERCAP	Type: string Size: max. length = 255	Bearer Capability IE	H.323 only		
IPPARM_CALLDURATION	Type: unsigned int Size: sizeof(unsigned int)	Duration of the call	H.323 only		
For parameter IDs of type String, the length of the string when used in a GC_PARM_BLK is the length of the string plus 1.					



Table 34. IPSET\_CALLINFO Parameter Set (Continued)

Parameter ID	Type & Size	Description	SIP/ H.323		
IPPARM_CALLID	Type for SIP: string Size for SIP: max. length = MAX_IP_SIP_CALLID_LENGTH Type for H.323: array of octets Sixe for H.323: MAX_IP_H323_ CALLID_LENGTH If protocol is unknown, MAX_IP_ CALLID_LENGTH defines the the maximum Call ID length for any supported protocol.	Globally unique identifier (Call ID) used by the underlying protocol to identify the call Note: When using SIP, direct manipulation of the Call ID message header via IPSET_SIP_MSGINFO / IPPARM_CALLID_HDR overrides any value provided via this parameter.	both		
IPPARM_ CONNECTIONMETHOD	Type: enumeration Size: sizeof(char) Values: • IP_CONNECTIONMETHOD_ FASTSTART • IP_CONNECTIONMETHOD_ SLOWSTART	The connection method: Fast Start or Slow Start. See Section 4.2, "Using Fast Start and Slow Start Setup", on page 60 for more information.	both		
IPPARM_DISPLAY	Type: string Size: max. length = MAX_DISPLAY_LENGTH (82), null-terminated	Display information. This information can be used by a peer as additional address information.	both		
IPPARM_FACILITY	Type: string Size: max. length = 255	Facility IE associated with SETUP, CONNECT, or FACILITY message. A Global Call Extension ID of EXTID_RECEIVEMSG applies when the IE is in an incoming FACILITY message.	H.323 only		
IPPARM_H245TUNNELING	Type: enumeration Size: sizeof(char) Values: • IP_H245TUNNELING_ON • IP_H245TUNNELING_OFF	Specify if tunneling is on or off. See Section 4.13, "Enabling and Disabling Tunneling in H.323", on page 103 for more information.	H.323 only		
IPPARM_ MEDIAWAITFORCONNECT	Size: sizeof(char) Values:  • 0 = FALSE  • 1 = TRUE	MediaWaitForConnect field in SETUP message.	H.323 only		
For parameter IDs of type String, the length of the string when used in a GC_PARM_BLK is the length of the string plus 1.					



Table 34. IPSET\_CALLINFO Parameter Set (Continued)

Parameter ID	Type & Size	Description	SIP/ H.323
IPPARM_PHONELIST	Type: string Size: max. length = MAX_ADDRESS_LENGTH (128)	Phone numbers that can be retrieved at the remote end point.  Note: When issuing a gc_MakeCall(), this information can also be sent through the numberstr parameter. See Section 7.2.16, "gc_MakeCall() Variances for IP", on page 174 for more information.	both
IPPARM_ PRESENTATION_IND	Type: enumeration Size: sizeof(char) Values: • IP_PRESENTATIONALLOWED • IP_PRESENTATION RESTRICTED	PresentationIndicator field in incoming and outgoing SETUP messages. An application may use this field to control whether the Caller ID is presented to the user.	H.323 only
IPPARM_PROGRESS_IND	Type: string Size: max. length = 255	Data contained in the Progress Indicator IE in incoming PROGRESS messages.  Note: Extension events associated with PROGRESS messages are masked by default.Enable them with gc_SetUserInfo(IPSET_ EXTENSIONEVT_MSK, GCACT_SETMSK, EXTENSIOEVT_CALL_ PROGRESS)	H.323 only
IPPARM_USERUSER_INFO	Type: unsigned char[] Size: max size = MAX_USERUSER_INFO_ LENGTH (131)	User-to-user information	H.323 only
For parameter IDs of type String, th	e length of the string when used in a GC_F	PARM_BLK is the length of the string	plus 1.



# 8.2.3 IPSET\_CONFERENCE

Table 35 shows the parameter IDs in the IPSET\_CONFERENCE parameter set.

Table 35. IPSET\_CONFERENCE Parameter Set

Parameter ID	Type/Size	Description	SIP/ H.323
IPPARM_CONFERENCE_GOAL	Type: enumeration Size: sizeof(char) Values:  • IP_CONFERENCEGOAL_UNDEFINED  • IP_CONFERENCEGOAL_CREATE  • IP_CONFERENCEGOAL_JOIN  • IP_CONFERENCEGOAL_INVITE  • IP_CONFERENCEGOAL_ CAP_NEGOTIATION  • IP_CONFERENCEGOAL_ SUPPLEMENTARY_SRVC	The conference functionality to be achieved	H.323 only
IPPARM_CONFERENCE_ID	Type: string Size: max. length = IP_CONFERENCE_ID_LENGTH (16)	The conference identifier	H.323 only
string plus 1. 2. Conference ID retrieval is only relevations conference ID does not signify a call ide	length of the string when used in a GC_PARM_BLE ant when an application is in a conference. In a peer-entifier. The application should use IPPARM_CALLIDALLINFO", on page 217 for more information.	to-peer call, the	

# 8.2.4 IPSET\_CONFIG

Table 36 shows the parameter IDs in the IPSET\_CONFIG parameter set.

Table 36. IPSET\_CONFIG Parameter Set

Parameter ID	Type & Size	Description	SIP/ H.323
IPPARM_CONFIG_TOS	Type: char Size: sizeof(char)	Set the Type of Service (TOS) byte. Valid values are in the range 0 to 255. The default value is 0.	both



# 8.2.5 IPSET\_DTMF

Table 37 shows the parameter IDs in the IPSET\_DTMF parameter set. This parameter set is used to set DTMF-related parameters for the notification, suppression or sending of DTMF digits.

Table 37. IPSET\_DTMF Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_ DTMF_ALPHANUMERIC	Type: IP_DTMF_DIGITS Size: sizeof( IP_DTMF_DIGITS)	Used when sending or receiving DTMF via UII alphanumeric messages. The parameter value contains an IP_DTMF_DIGITS structure that includes the digit string.	both
IPPARM_ DTMF_RFC2833_ PAYLOAD_TYPE	Type: unsigned char Size: sizeof(char) Values: 96 to 127	Used to specify the RFC2833 RTP payload type. The default value is IP_USE_STANDARD_PAYLOADTYPE (101).	both
IPPARM_ SUPPORT_DTMF_ BITMASK	Type: int Size: sizeof(int)	Used to specify a bitmask that defines which DTMF transmission methods are to be supported.  Possible values are:  • IP_DTMF_TYPE_ALPHANUMERIC †  • IP_DTMF_TYPE_INBAND_RTP  • IP_DTMF_TYPE_RFC_2833	both

# 8.2.6 IPSET\_EXTENSIONEVT\_MSK

This parameter set is used to enable or disable the events associated with unsolicited notification such as the detection of DTMF or a change of connection state in an underlying protocol. Table 38 shows the parameter IDs in the IPSET\_EXTENSIONEVT\_MSK parameter set.

Table 38. IPSET\_EXTENSIONEVT\_MSK Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
GCPARM_GET_MSK	Type: int Size: sizeof(int)	Retrieve the bitmask of enabled events	both
GCACT_SETMSK	Type: int Size: sizeof(int)	Set the bitmask of enabled events.	both
GCACT_ADDMSK	Type: int Size: sizeof(int)	Add to the bitmask of enabled events	both



Table 38. IPSET\_EXTENSIONEVT\_MSK Parameter Set (Continued)

Parameter IDs	Type & Size	Description	SIP/ H.323
GCACT_SUBMSK	Type: int Size: sizeof(int)	Remove from the bitmask of enabled events	both

Values that can be used to make up the bitmask are:

- EXTENSIONEVT\_DTMF\_ALPHANUMERIC (0x04) †
- EXTENSIONEVT\_SIGNALING\_STATUS (0x08)
- EXTENSIONEVT\_STREAMING\_STATUS (0x10)
- EXTENSIONEVT\_T38\_STATUS (0x20)

# 8.2.7 IPSET H323 RESPONSE CODE

This parameter set is used to set the busy cause code that is used in the failure message sent when the local system is unable to accept additional incoming sessions.

Table 39. IPSET\_H323\_RESPONSE\_CODE Parameter Set

Parameter ID	Type & Size	Description	SIP/ H.323
IPPARM_ BUSY_CAUSE	Type: eIP_EC_TYPE Size: sizeof(int)	Used in a GC_PARM_BLK to specify the cause code to send when no additional incoming sessions can be accepted.  Values:  • IPEC_Q931Cause34NoCircuitChannelAvailable  • IPEC_Q931Cause47ResourceUnavailableUnspecified	H.323 only

# 8.2.8 IPSET\_IPPROTOCOL\_STATE

This parameter set is used when retrieving notification of protocol signaling states via GCEV\_EXTENSION events. Table 40 shows the parameter IDs in the IPSET\_IPPROTOCOL\_STATE parameter set.

Table 40. IPSET\_IPPROTOCOL\_STATE Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_	Type: int	Call signaling for the call has been established with the remote endpoint	H.323
SIGNALING_CONNECTED	Size: sizeof(int)		only
IPPARM_	Type: int	Call signaling for the call has been terminated	H.323
SIGNALING_DISCONNECTED	Size: sizeof(int)		only
IPPARM_	Type: int	Media control signaling for the call has been established with the remote endpoint	H.323
CONTROL_CONNECTED	Size: sizeof(int)		only
IPPARM_	Type: int	Media control signaling for the call has been terminated	H.323
CONTROL_DISCONNECTED	Size: sizeof(int)		only



# 8.2.9 IPSET\_LOCAL\_ALIAS

Table 41 shows the parameter IDs in the IPSET\_LOCAL\_ALIAS parameter set.

Table 41. IPSET\_LOCAL\_ALIAS Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_ ADDRESS_DOT_NOTATION	Type: string Size: max. length = 255	A valid IP address	both
IPPARM_ ADDRESS_EMAIL	Type: string Size: max. length = 255	e-mail address composed of characters from the set "[A-Z][a-z][0-9]@"	both
IPPARM_ ADDRESS_H323_ID	Type: string Size: max. length = 255	A valid H.323 ID	H.323 only
IPPARM_ ADDRESS_PHONE	Type: string Size: max. length = 255	An E.164 telephone number	H.323 only
IPPARM_ ADDRESS_TRANSPARENT	Type: string Size: max. length = 255	Unspecified address type	both
IPPARM_ ADDRESS_URL	Type: string Size: max. length = 255	A valid URL composed of characters from the set "[A-Z][a-z][0-9]". Must contain at least one "." and may not begin or end with a "-".	H.323 only

*Note:* For SIP, LOCAL\_ALIAS is not the alias (or address of record), but rather the transport address or contact.

# 8.2.10 IPSET\_MEDIA\_STATE

Table 42 shows the parameter IDs in the IPSET\_MEDIA\_STATE parameter set.

Table 42. IPSET\_MEDIA\_STATE Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_ RX_CONNECTED	Type: IP_CAPABILITY Size: sizeof( IP_CAPABILITY)	Streaming has been initiated in the receive direction from the remote endpoint. The IP_CAPABILITY structure includes coder information negotiated with the remote peer. See Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102 for more information.	both
IPPARM_ RX_DISCONNECTED	Type: int Size: sizeof(int)	Streaming in the receive direction from the remote endpoint has been terminated.	both



Table 42. IPSET\_MEDIA\_STATE Parameter Set (Continued)

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_ TX_CONNECTED	Type: IP_CAPABILITY Size: sizeof( IP_CAPABILITY)	Streaming has been initiated in the transmit direction toward the remote endpoint. The IP_CAPABILITY structure includes coder information negotiated with the remote peer. See Section 4.11, "Enabling and Disabling Unsolicited Notification Events", on page 102 for more information.	both
IPPARM_ TX_DISCONNECTED	Type: int Size: sizeof(int)	Streaming in the transmit direction toward the remote endpoint has been terminated.	both

# 8.2.11 IPSET\_MIME and IPSET\_MIME\_200OK\_TO\_BYE

Table 43 shows the parameter IDs in the IPSET\_MIME and IPSET\_MIME\_200OK\_TO\_BYE parameter sets which are used when sending and receiving MIME-encoded SIP messages. The same parameters apply to both parameter sets. When using the IPSET\_MIME\_200OK\_TO\_BYE parameter set ID, that same set ID must be used in all data blocks associated with the message.

Table 43. IPSET\_MIME and IPSET\_MIME\_200OK\_TO\_BYE Parameter Sets

Parameter ID	Type & Size	Description	SIP/ H.323
IPPARM_MIME_PART	Type: pointer to GC_PARM_BLK Size: 4 bytes	Required parameter. Used to set or get SIP message MIME part(s). Parameter value is a pointer to a GC_PARM_BLK structure that contains a list of pointers to one or more GC_PARM_BLK structures that contain MIME message parts.	SIP only
IPPARM_ MIME_PART_BODY	Type: char * Size: 4 bytes	Required parameter. Used to copy MIME part body between application and Global Call space. Parameter value is a pointer to a MIME part body.	SIP only
IPPARM_ MIME_PART_BODY_SIZE	Type: Unsigned int Size: 4 bytes	Required parameter. Used to indicate the actual size of the MIME part body, not including MIME part headers.	SIP only
IPPARM_ MIME_PART_HEADER	Type: Null-terminated string Size: IP_MIME_PART_ HEADER_MAXLEN (=255)	Optional parameter. Used to contain MIME part header field in format of "field-name: field-value". Field-name can be any string other than "Content-type". Content is not checked by Global Call before insertion into SIP message.	SIP only
IPPARM_ MIME_PART_TYPE	Type: Null-terminated string Size: IP_MIME_PART_ HEADER_MAXLEN (=255)	Required parameter. Used to contain name and value of the MIME part content type field. String must begin with the field name "Content-Type:".	SIP only



# 8.2.12 **IPSET\_MSG\_H245**

Table 44 shows the parameter IDs in the IPSET\_MSG\_H245 parameter set. This parameter set is used with the **gc\_Extension**() and the IPEXTID\_SENDMSG extension and encapsulates all the parameters required to send an H.245 message.

Table 44. IPSET\_MSG\_H245 Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_MSGTYPE	Type: int Size: sizeof(int)	Possible values for H.245 messages are: • IP_MSGTYPE_H245_INDICATION	H.323 only

# 8.2.13 IPSET MSG Q931

Table 45 shows the parameter IDs in the IPSET\_MSG\_Q931 parameter set. This parameter set is used with the **gc\_Extension**() and the IPEXTID\_SENDMSG extension and encapsulates all the parameters required to send or receive a Q.931 message.

Table 45. IPSET\_MSG\_Q931 Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_MSGTYPE	Type: int Size: sizeof(int)	Possible values for Q.931 messages are: • IP_MSGTYPE_Q931_FACILITY • IP_MSGTYPE_Q931_PROGRESS	H.323 only

# 8.2.14 IPSET\_MSG\_REGISTRATION

Table 46 shows the parameter IDs in the IPSET\_MSG\_REGISTRATION parameter set. This parameter set is used with the **gc\_Extension**() and the IPEXTID\_SENDMSG extension and encapsulates all the parameters required to send a registration message. For information on the use of this parameter set, see Section 4.10.3, "Nonstandard Registration Message", on page 100.

Table 46. IPSET\_MSG\_REGISTRATION Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_MSGTYPE	Type: int Size: sizeof(int)	Possible value for registration messages is: • IP_MSGTYPE_REG_NONSTD	both



# 8.2.15 IPSET\_NONSTANDARDCONTROL

Table 47 shows the parameter IDs in the IPSET\_NONSTANDARDCONTROL parameter set.

Table 47. IPSET\_NONSTANDARDCONTROL Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323				
IPPARM_ NONSTANDARDDATA_DATA	Type: string Size: max. length = MAX_NS_PARM_ DATA_LENGTH (128)	Contains the nonstandard data supplied, if any. If nonstandard data was not supplied, this parameter should not be present in the parm block.	H.323 only				
IPPARM_ NONSTANDARDDATA_OBJID	Type: Uint[] Size: max. length = MAX_NS_PARM_ OBJID_LENGTH (40)	Contains the nonstandard object ID supplied, if any. If a nonstandard object ID was not provided, this parameter should not be present in the parm block.	H.323 only				
IPPARM_H221NONSTANDARD	Type: IP_H221NONSTANDARD Size: sizeof( IP_H221NONSTANDARD)	Contains an H.221 nonstandard data identifier.	H.323 only				
For parameter IDs of type String, the lea	ngth of the string when used in a G	GC_PARM_BLK is the length of the string	For parameter IDs of type String, the length of the string when used in a GC_PARM_BLK is the length of the string plus 1.				

# 8.2.16 IPSET\_NONSTANDARDDATA

Table 48 shows the parameter IDs in the IPSET\_NONSTANDARDDATA parameter set.

Table 48. IPSET\_NONSTANDARDDATA Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323		
IPPARM_ NONSTANDARDDATA_DATA	Type: string Size: max. length = MAX_NS_PARM_DATA_ LENGTH (128)	Contains the nonstandard data supplied, if any. If nonstandard data was not supplied, this parameter should not be present in the parm block.	H.323 only		
IPPARM_ NONSTANDARDDATA_OBJID	Type: Uint[] Size: max. length = MAX_NS_PARM_OBJID_ LENGTH (40)	Contains the nonstandard object ID supplied, if any. If a nonstandard object ID was not provided, this parameter should not be present in the parm block.	H.323 only		
IPPARM_H221NONSTANDARD	Type: IP_H221NONSTANDARD Size: sizeof( IP_H221NONSTANDARD)	Contains an H.221 nonstandard data identifier.	H.323 only		
For parameter IDs of type String, the ler	For parameter IDs of type String, the length of the string when used in a GC_PARM_BLK is the length of the string plus 1.				



# 8.2.17 IPSET\_PROTOCOL

Table 49 shows the parameter IDs in the IPSET\_PROTOCOL parameter set.

Table 49. IPSET\_PROTOCOL Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_PROTOCOL_BITMASK	Type: char Size: sizeof(char)	The IP protocol to use. Possible values are:  • IP_PROTOCOL_H323  • IP_PROTOCOL_SIP	both

# 8.2.18 IPSET\_REG\_INFO

Table 50 shows the parameter IDs in the IPSET\_REG\_INFO parameter set.

Table 50. IPSET\_REG\_INFO Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_ OPERATION_REGISTER	Type: char Size: sizeof(char)	Used to manipulate registration information when registering an endpoint with a gatekeeper/registrar. Possible values are:  • IP_REG_ADD_INFO  • IP_REG_DELETE_BY_VALUE  • IP_REG_SET_INFO	both
IPPARM_ OPERATION_DEREGISTER	Type: char Size: sizeof(char)	Used when deregistering an endpoint with a gatekeeper/registrar. Possible values are:  • IP_REG_DELETE_ALL – Discard the registration data in the local database  • IP_REG_MAINTAIN_LOCAL_INFO – Keep the registration data in the local database	both
IPPARM_REG_ADDRESS	Type: IP_REGISTER_ ADDRESS Size: sizeof(IP_REGISTER_ ADDRESS)	Address information to be registered with a gatekeeper/registrar.  See the reference page for IP_REGISTER_ADDRESS on page 241 for details.	both
IPPARM_REG_TYPE	Type: int Size: sizeof(int)	The registration type. Possible values are:  • IP_REG_GATEWAY  • IP_REG_TERMINAL	H.323 only
IPPARM_REG_STATUS	Type: char Size: sizeof(char)	Provides an indication of whether the endpoint registration with a gatekeeper/registrar was successful or not. Possible values are:  • IP_REG_CONFIRMED  • IP_REG_REJECTED	both



# 8.2.19 IPSET\_RTP\_ADDRESS

Table 50 shows the parameter IDs in the IPSET\_RTP\_ADDRESS parameter set.

Table 51. IPSET\_REG\_INFO Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_LOCAL	Type: int Size: sizeof(int)	Used when retrieving RTP address of the local endpoint of an RTP stream as contained in a connection event.	both
IPPARM_REMOTE	Type: int Size: sizeof(int)	Used when retrieving RTP address of the remote endpoint of an RTP stream as contained in a connection event.	both

# 8.2.20 IPSET\_SIP\_MSGINFO

Table 52 shows the parameter IDs in the IPSET\_SIP\_MSGINFO parameter set. Note that access to SIP message info fields is disabled by default and must be explicitly enabled by activating the sip\_msginfo\_mask bitmask with the IP\_SIP\_MSGINFO\_ENABLE mask value.

Table 52. IPSET\_SIP\_MSGINFO Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_CALLID_HDR	Type: string Max size: IP_CALLID_HDR_ MAXLEN	Used to set or retrieve the globally unique call identifier (Call ID) information from SIP messages.	SIP only
		Note: Any value set via this parameter overrides any Call ID value set via IPSET_CALLINFO / IPPARM_CALLID.	
IPPARM_CONTACT_DISPLAY	Type: string Max size: IP_CONTACT_ DISPLAY_MAXLEN	Used to set or retrieve the Contact Display message information field in SIPINVITE messages	SIP only
IPPARM_CONTACT_URI	Type: string Max Size: IP_CONTACT_ URI_MAXLEN	Used to set or retrieve the Contact URI message information field from SIP INVITE messages	SIP only
IPPARM_DIVERSION_URI	Type: string Max Size: IP_DIVERSION_ URI_MAXLEN	Used to set or retrieve the Diversion URI message information field in SIP INVITE messages	SIP only
IPPARM_FROM_DISPLAY	Type: string Max Size: IP_FROM_ DISPLAY_MAXLEN	Used to set or retrieve the From Display message information field in SIP INVITE messages	SIP only
IPPARM_REFERRED_BY	Type: string Max Size: IP_REFERRED_ BY_MAXLEN	Used to set or retrieve the Referred-by message information field in SIP INVITE messages.	SIP only
IPPARM_REPLACES	Type: string Max Size: IP_REPLACES_ MAXLEN	Used to set or retrieve the Replaces message information field in SIP INVITE messages.	SIP only



Table 52. IPSET\_SIP\_MSGINFO Parameter Set (Continued)

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_REQUEST_URI	Type: string Max Size: IP_REQUEST_ URI_MAXLEN	Used to set or retrieve the Request URI message information field in SIP INVITE messages	SIP only
IPPARM_TO_DISPLAY	Type: string Max Size: IP_TO_DISPLAY_ MAXLEN	Used to set or retrieve the To Display message information field in SIP INVITE messages	SIP only

# 8.2.21 IPSET\_SIP\_RESPONSE\_CODE

This parameter set is used to set the busy cause code that is used in the failure message sent when the local system is unable to accept additional incoming SIP sessions.

Table 53. IPSET\_SIP\_RESPONSE\_CODE Parameter Set

Parameter ID	Type & Size	Description	SIP/ H.323
IPPARM_ BUSY_REASON	Type: eIP_EC_TYPE Size: sizeof(int)	Used in a GC_PARM_BLK to specify the cause code to send when no additional incoming sessions can be accepted. Values:  • IPEC_SIPReasonStatus480TemporarilyUnavailable  • IPEC_SIPReasonStatus486BusyHere  • IPEC_SIPReasonStatus600BusyEverywhere	SIP only

# 8.2.22 IPSET\_SUPPORTED\_PREFIXES

Table 54 shows the parameter IDs in the IPSET\_SUPPORTED\_PREFIXES parameter set.

Table 54. IPSET\_SUPPORTED\_PREFIXES Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_ ADDRESS_DOT_NOTATION	Type: string Size: max. length = 255	A valid IP address in dot notation	H.323 only
IPPARM_ ADDRESS_EMAIL	Type: string Size: max. length = 255	An e-mail address composed of characters from the set "[A-Z][a-z][0-9]@"	H.323 only
IPPARM_ ADDRESS_H323_ID	Type: string Size: max. length = 255	A valid H.323 ID	H.323 only
IPPARM_ ADDRESS_PHONE	Type: string Size: max. length = 255	An E.164 telephone number	H.323 only



Table 54. IPSET\_SUPPORTED\_PREFIXES Parameter Set (Continued)

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_ ADDRESS_TRANSPARENT	Type: string Size: max. length = 255	Unspecified address type	H.323 only
IPPARM_ADDRESS_URL	Type: string Size: max. length = 255	A valid URL composed of characters from the set "[A-Z][a-z][0-9]". Must contain at least one "." and may not begin or end with a "-".	H.323 only

# 8.2.23 IPSET\_TDM\_TONEDET

Table 55 shows the parameter IDs in the IPSET\_TDM\_TONEDET parameter set.

**Table 55. IPSET\_TDM\_TONEDET Parameter Set** 

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_TDMDET_CED	Type: int Size: sizeof(int)	Indicates Called Terminal Identification (CED) tone detection on the TDM side	both
IPPARM_TDMDET_CNG	Type: int Size: sizeof(int)	Indicates Calling Tone (CNG) detection on the TDM side	both
IPPARM_TDMDET_V21	Type: int Size: sizeof(int)	Indicates V21 tone detection on the TDM side	both

# 8.2.24 IPSET\_TRANSACTION

Table 56 shows the parameter IDs in the IPSET\_TRANSACTION parameter set.

Table 56. IPSET\_TRANSACTION Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_TRANSACTION_ID	Type: int Size: sizeof(int)	Used to uniquely identify any transaction	H.323 only



# 8.2.25 IPSET\_VENDORINFO

Table 57 shows the parameter IDs in the IPSET\_VENDORINFO parameter set.

Table 57. IPSET\_VENDORINFO Parameter Set

Parameter IDs	Type & Size	Description	SIP/ H.323
IPPARM_H221NONSTD	Type: IP_H221NONSTANDARD Size: sizeof(IP_ H221NONSTANDARD)	Contains country code, extension code and manufacturer code. See the reference page for IP_H221NONSTANDARD on page 240 for details.	H.323 only
IPPARM_ VENDOR_PRODUCT_ID	Type: string Size: max. length = MAX_PRODUCT_ID_LENGTH (32)	Vendor product identifier	H.323 only
IPPARM_ VENDOR_VERSION_ID	Type: string Size: max. length = MAX_VERSION_ID_LENGTH (32)	Vendor version identifier	H.323 only
For parameter IDs of type String, the length of the string when used in a GC_PARM_BLK is the length of the string plus 1.			





# IP-Specific Data Structures

	This chapter describes the data structures that are specific to IP technology.		
Note:	These data structures are defined in the <i>gcip.h</i> header file.		
	• IP_AUDIO_CAPABILITY		
	• IP_CAPABILITY		
	• IP_CAPABILITY_UNION		
	• IP_DATA_CAPABILITY		
	• IP_DTMF_DIGITS		
	• IP_H221NONSTANDARD		
	• IP_REGISTER_ADDRESS		
	• IP_VIRTBOARD		
	• IPADDR		
	• IPCCLIB_START_DATA		
	• RTP_ADDR		



# **IP\_AUDIO\_CAPABILITY**

```
typedef struct
{
   unsigned long frames_per_pkt;
   long VAD;
} IP_AUDIO_CAPABILITY;
```

#### Description

The IP\_AUDIO\_CAPABILITY data structure is used to allow some minimum set of information to be exchanged together with the audio codec identifier.

#### **■ Field Descriptions**

The fields of the IP\_AUDIO\_CAPABILITY data structure are described as follows:

frames\_per\_pkt

When bundling more than one audio frame into a single transport packet, this value should represent the maximum number of frames per packet that will be sent on the wire. When set to zero, indicates that the exact number of frames per packet is not known, or that the data is not applicable. This field can also be set to GCCAP\_dontCare to indicate that any supported value is valid.

**Note:** For G.711 coders, this field represents the frame size (for example, 10 msec); the frames per packet value is fixed at 1 fpp. For other coders, this field represents the frames per packet and the frame size is fixed. See Section 4.3.2, "Setting Coder Information", on page 65 for more information.

VAD

Identifies whether voice activated detection (VAD) is enabled or disabled. Possible values are:

- GCPV\_ENABLE VAD enabled
- GCPV\_DISABLE VAD disabled
- GCCAP\_dontCare Any supported value is valid



# IP CAPABILITY

## Description

The IP\_CAPABILITY data structure provides a level of capability information in addition to simply the capability or codec identifier.

**Note:** The IP\_CAPABILITY data structure is not intended to provide all the flexibility of the H.245 terminal capability structure, but provides a first level of useful information in addition to the capability or codec identifier.

## **■ Field Descriptions**

The fields of the IP\_CAPABILITY data structure are described as follows:

capability

The IP Media capability for this structure. Possible values are:

- GCCAP\_AUDIO\_g711Alaw64k
- GCCAP\_AUDIO\_g711Ulaw64k
- GCCAP\_AUDIO\_g7231\_5\_3k
- GCCAP\_AUDIO\_g7231\_6\_3k
- GCCAP\_AUDIO\_g726
- GCCAP\_AUDIO\_g729AnnexA
- GCCAP\_AUDIO\_g729AnnexAwAnnexB
- GCCAP\_AUDIO\_gsmFullRate
- GCCAP\_AUDIO\_NO\_AUDIO
- GCCAP\_DATA\_t38UDPFax
- GCCAP dontCare

type

The category of capability specified in this structure. Indicates which member of the IP\_CAPABILITY\_UNION union is being used. Possible values are:

- GCCAPTYPE\_AUDIO Audio
- GCCAPTYPE\_RDATA Data

direction

The capability direction code for this capability. Possible values are:

- IP\_CAP\_DIR\_LCLTRANSMIT Indicates a transmit capability for the local endpoint.
- IP\_CAP\_DIR\_LCLRECIEVE Indicates a receive capability for the local endpoint.
- IP\_CAP\_DIR\_LCLRXTX Indicates a receive and transmit capability for the local endpoint. Supported for T.38 only.



payload\_type

The payload type. When using a standard payload type, set the value of this field to IP\_USE\_STANDARD\_PAYLOADTYPE. When using a nonstandard payload type, use this field to specify the RTP payload type that will be used in conjunction with the coder specified in the capability field in this structure.

Not currently supported.

extra

The contents of the IP\_CAPABILITY\_UNION will be indicated by the type field.

rfu

Reserved for future use. Must be set to zero when not used.



# **IP\_CAPABILITY\_UNION**

## Description

The IP\_CAPABILITY\_UNION union enables different capability categories to define their own additional parameters or interest.

# **■ Field Descriptions**

The fields of the IP\_CAPABILITY\_UNION union are described as follows:

audio

A structure that represents the audio capability. See IP\_AUDIO\_CAPABILITY, on page 234 for more information.

video

Not supported.

data

Not supported.



# **IP\_DATA\_CAPABILITY**

```
typedef struct
{
   int max_bit_rate;
} IP_DATA_CAPABILITY;
```

## Description

The IP\_DATA\_CAPABILITY data structure provides additional information about the data capability.

# **■ Field Descriptions**

The fields of the IP\_DATA\_CAPABILITY data structure are described as follows:

max bit rate

Possible values are:

- 2400
- 4800
- 9600
- 14400

The recommended value for T.38 coders is 14400.



# **IP\_DTMF\_DIGITS**

# Description

The IP\_DTMF\_DIGITS data structure is used to provide DTMF information when the digits are received in a User Input Indication (UII) message with alphanumeric data.

# **■ Field Descriptions**

The fields of the IP\_DTMF\_DIGITS data structure are described as follows:

digit\_buf

The DTMF digit string buffer; 32 characters in size

num\_digits

The number of DTMF digits in the string buffer



# **IP\_H221NONSTANDARD**

```
typedef struct
{
    int country_code;
    int extension;
    int manufacturer_code;
} IP_H221NONSTANDARD;
```

# Description

The IP\_H221NONSTANDARD data structure is used to store H.221 nonstandard data.

# **■ Field Descriptions**

The fields of the IP\_H221NONSTANDARD data structure are described as follows:

```
country_code
The country code
extension
The extension number
manufacturer_code
The manufacturer code
```



# IP REGISTER ADDRESS

#### Description

The IP\_REGISTER\_ADDRESS data structure is used to store registration information.

#### **■ Field Descriptions**

The fields of the IP\_REGISTER\_ADDRESS data structure are described as follows:

reg\_client

The meaning is protocol dependent:

- When using H.323, this field is not used; any value specified is ignored
- When using SIP, this field is an alias for the subscriber

#### reg\_server

The address of the registration server. Possible value are:

- An IP address in dot notation. A port number can also be specified as part of the address, for example, 10.242.212.216:1718.
- IP\_REG\_MULTICAST\_DEFAULT\_ADDR

#### time\_to\_live

The time to live value in seconds. The number of seconds for which a registration is considered to be valid when repetitive registration is selected.

#### max\_hops

The multicast time to live value in hops. The maximum number of hops (connections between routers) that a packet can take before being discarded or returned when using multicasting.

This field applies only to H.323 applications using gatekeeper discovery (H.225 RAS) via the default multicast registration address.



# **IP\_VIRTBOARD**

```
typedef struct
   unsigned short version;
   unsigned int total_max_calls unsigned int h323_max_calls;
                     total max calls:
    unsigned int sip_max_calls;
    IPADDR
                     localIP;
    unsigned short h323_signaling_port;
   unsigned short sip_signaling_port;
    void
                     *reserved:
    unsigned short
                     size;
   unsigned int
                    sip msginfo mask:
                    sup_serv_mask;
   unsigned int
                     h323_msginfo_mask;
   MIME MEM
                     sip_mime_mem
} IP_VIRTBOARD;
```

## Description

The IP\_VIRTBOARD data structure is used to store information about an IPT board device. The structure is initialized to default values by the <a href="INIT\_IP\_VIRTBOARD">INIT\_IP\_VIRTBOARD</a>() initialization function, which must be called before calling <a href="gc\_Start">gc\_Start</a>(). Default values can be overridden before calling <a href="gc\_Start">gc\_Start</a>().

#### Field Descriptions

The fields of the IP\_VIRTBOARD data structure are described as follows:

version

The version of the structure. The correct version number is populated by the **INIT\_IP\_VIRTBOARD()** function and does not need to be overriden.

```
total_max_calls
```

The maximum total number of IPT devices that can be open concurrently. Possible values are in the range 1 to 2016 (IP\_CFG\_MAX\_AVAILABLE\_CALLS). Each IPT device can support both the H.323 and SIP protocols. The default value is 120.

## h323\_max\_calls

The maximum number of IPT devices that can be used for H.323 calls. Possible values are in the range 1 to 2016 (IP\_CFG\_MAX\_AVAILABLE\_CALLS). The default value is 120.

#### sip\_max\_calls

The maximum number of IPT devices that can be used for SIP calls. Possible values are in the range 1 to 2016 (IP\_CFG\_MAX\_AVAILABLE\_CALLS). The default value is 120.

## localIP

The local IP address of type IPADDR. See IPADDR, on page 244.

#### h323\_signaling\_port

The H.323 call signaling port. Possible values are a valid port number or IP\_CFG\_DEFAULT. The default H.323 signaling port is 1720.

#### sip\_signaling\_port

The SIP call signaling port. Possible values are a valid port number or IP\_CFG\_DEFAULT. The default SIP signaling port is 5060.



reserved

For library use only

size

For library use only

 $sip_msginfo_mask (version \ge 0x101 only)$ 

Enables and disables access to SIP message information. Access is disabled by default. Use the value IP\_SIP\_MSGINFO\_ENABLE to enable access to supported SIP message information fields. Use the value IP\_SIP\_MIME\_ENABLE to enable sending and receiving SIP messages that contain MIME information.

 $\sup_{\text{serv}_m} (\text{version} \ge 0 \times 102 \text{ only})$ 

Enables and disables the call transfer supplementary service when using the H.450.2 protocol. Access is disabled by default. Use the value IP\_SUP\_SERV\_CALL\_XFER to enable call transfer.

h323\_msginfo\_mask (version  $\geq 0x103$  only)

Enables and disables access to H.323 message information fields. Access is disabled by default. Use the value IP\_H323\_MSGINFO\_ENABLE to enable access.

 $sip\_mime\_mem (version \ge 0x104 only)$ 

Sets the number and size of buffers that will be allocated for the MIME memory pool when the SIP MIME feature is enabled (no buffers are allocated if the feature is not enabled). The default values indicated below are set by the <code>INIT\_MIME\_MEM()</code> macro, which is called by the <code>INIT\_IP\_VIRTBOARD()</code> initialization function. The MIME\_MEM data structure is defined as follows:



# **IPADDR**

```
typedef struct
{
  unsigned char ip_ver;
  union(
    unsigned int ipv4;
    unsigned int ipv6[4]
  }u_ipaddr;
}IPADDR, *PIPADDR;
```

## Description

The IPADDR structure is used to specify a local IP address.

## ■ Field Descriptions

The fields of the IPADDR data structure are described as follows:

ip vei

The version of the local IP address. Possible values are:

- IPVER4
- IPVER6

#### u\_ipaddr

A union that contains the actual address. The datatype is different depending on whether the address is an IPv4 or an IPv6 address.

For an IPv4 address, the address must be stored in memory using the network byte order (big endian) rather than the little-endian byte order of the Intel architecture. A socket API, **htonl()**, is available to convert from host byte order to network byte order. As an example, to specify an IP address of 127.10.20.30, you may use either of the following C statements:

```
ipv4 = 0x1e140a7f - or
ipv4 = htonl(0x7f0a141e)
```

For more information on the byte order of IPv4 addresses, see RFC 791 and RFC 792.



# **IPCCLIB\_START\_DATA**

```
typedef struct
{
   unsigned short version;
   unsigned char delimiter;
   unsigned char num_boards;
   IP_VIRTBOARD *board_list;
} IPCCLIB_START_DATA;
```

#### Description

The IPCCLIB\_START\_DATA structure is used to configure the IP H.323/SIP call control library when starting Global Call. Use the INIT\_IPCCLIB\_START\_DATA() function to populate a IPCCLIB\_START\_DATA structure with default values, then override the default values as desired.

## **■ Field Descriptions**

The fields of the IPCCLIB\_START\_DATA data structure are described as follows:

#### version

The version of the start structure. The correct version number is populated by the **INIT\_IPCCLIB\_START\_DATA()** function and does not need to be overriden.

#### delimiter

An ANSI character that specifies the address string delimiter; the default delimiter is the comma ( , ). The specified delimiter character is used to separate the components of the destination information when using <code>gc\_MakeCall()</code>, for example.

## num\_boards

The number of IPT board devices. See Section 2.3.2, "IPT Board Devices", on page 37 for more information on IPT board devices. The maximum value is 8, and the default is 2.

#### board\_list

A pointer to an array of IP\_VIRTBOARD structures, one structure for each IPT board device. See IP\_VIRTBOARD, on page 242 for more information.



# RTP\_ADDR

## Description

The RTP\_ADDR data structure contains a complete RTP address, which includes both the port number and the IP address. The RTP\_ADDR structure is used when retrieving the local and remote RTP addresses from the Global Call completion event when a call is connected.

# **■ Field Descriptions**

```
The fields of the RTP_ADDR data structure are described as follows:

version
data struction version identification, for library use only

port
the port number used by an RTP stream

ip_ver
format of the IP address; currently, the only valid value is IPVER4

ipv4
the IP address used by an RTP stream, in IPv4 format

ipv6[4]
reserved for future use
```

# IP-Specific Event Cause Codes

10

This chapter lists the IP-specific error and event cause codes and provides a description of each code. The codes described in this chapter are defined in the *gcip\_defs.h* header file.

When a GCEV\_DISCONNECTED event is received, use the **gc\_ResultInfo()** function to retrieve the reason or cause of that event.

When using **gc\_DropCall()** with H.323, only event cause codes prefixed by IPEC\_H2250 or IPEC\_Q931 should be specified in the **cause** parameter.

When using <code>gc\_DropCall()</code> with SIP, if the application wants to reject a call during call establishment, the relevant cause value for the <code>gc\_DropCall()</code> function can be either one of the generic Global Call cause values for dropping a call (see the <code>gc\_DropCall()</code> function description in the <code>Global Call API Library Reference()</code>, or one of the cause codes prefixed by IPEC\_SIP in this chapter. If the application wants to drop a call that is already connected (simply hanging up normally) the same rules apply, but the cause is not relevant in the BYE message.

# 10.1 IP-Specific Error Codes

The following IP-specific error codes are supported:

#### IPERR\_ADDRESS\_IN\_USE

The address specified is already in use. For IP networks, this will usually occur if an attempt is made to open a socket with a port that is already in use.

#### IPERR ADDRESS RESOLUTION

Unable to resolve address to a valid IP address.

#### IPERR\_BAD\_PARAM

Call failed because of a bad parameter.

#### IPERR\_CALLER\_ID

Unable to allocate or copy caller ID string.

## IPERR\_CANT\_CLOSE\_CHANNEL

As a result of the circumstances under which this channel was opened, it cannot be closed. This could occur for some protocols in the scenario when channels are opened before the call is connected. In this case, the channels should be closed and deleted after hang-up.

#### IPERR CHANNEL ACTIVE

Media channel is already active.

#### IPERR\_COPYING\_OCTET\_STRING

Unable to copy octet string.

## IPERR\_COPYING\_OR\_RESOLVING\_ALIAS

An error occurred while copying the alias. The error could be the result of a memory allocation failure or it could be an invalid alias format.



#### IPERR\_DESTINATION\_UNKNOWN

Failure to locate the host with the address given.

#### IPERR\_DIAL\_ADDR\_MUST\_BE\_ALIAS

The address being dialed in this case may not be an IP address or domain name. It must be an alias because two intermediate addresses have already been specified, that is, Local Proxy, Remote Proxy and Gateway Address.

#### IPERR\_DLL\_LOAD\_FAILED

Dynamic load of a DLL failed.

#### IPERR\_DTMF\_PENDING

Already in a DTMF generate state.

#### IPERR DUP CONF ID

A conference ID was specified that matches an existing conference ID for another conference.

## IPERR\_FRAMESPERPACKET\_NOT\_SUPP

Setting frames-per-packet is not supported on the specified audio capability.

# IPERR\_GC\_INVLINEDEV

Invalid line device.

#### IPERR HOST NOT FOUND

Could not reach the party with the given host address.

#### IPERR\_INCOMING\_CALL\_HANDLE

The handle passed as the incoming call handle does not refer to a valid incoming call.

#### IPERR\_INTERNAL

An internal error occurred.

# IPERR\_INVALID\_ADDRESS\_TYPE

The address type specified did not map to any known address type.

#### IPERR\_INVALID\_CAPS

Channel open or response failed due to invalid capabilities.

#### IPERR\_INVALID\_DEST\_ADDRESS

The destination address did not conform to the type specified.

## IPERR\_INVALID\_DOMAIN\_NAME

The domain name given is invalid.

#### IPERR\_INVALID\_DTMF\_CHAR

Invalid DTMF character sent.

#### IPERR\_INVALID\_EMAIL\_ADDRESS

The e-mail address given is invalid.

## IPERR\_INVALID\_HOST\_NAME

The host name given is invalid.

#### IPERR\_INVALID\_ID

An invalid ID was specified.

## IPERR\_INVALID\_IP\_ADDRESS

The IP address given is invalid.



#### IPERR\_INVALID\_MEDIA\_HANDLE

The specified media handle is different from the already attached media handle.

#### IPERR\_INVALID\_PHONE\_NUMBER

The phone number given is invalid.

#### IPERR INVALID PROPERTY

The property ID is invalid.

#### IPERR\_INVALID\_STATE

Invalid state to make this call.

#### IPERR INVALID URL ADDRESS

The URL address given is invalid.

#### IPERR INVDEVNAME

Invalid device name.

#### IPERR\_IP\_ADDRESS\_NOT\_AVAILABLE

The network socket layer reports that the IP address is not available. This can happen if the system does not have a correctly configured IP address.

#### IPERR\_LOCAL\_INTERNAL\_PROXY\_ADDR

Local internal proxy specified could not be resolved to a valid IP address or domain name.

#### IPERR MEDIA NOT ATTACHED

No media resource was attached to the specified linedevice.

#### IPERR\_MEMORY

Memory allocation failure.

## IPERR\_MULTIPLE\_CAPS

Attaching a channel with multiple capabilities is not supported by this stack or it is not supported in this mode.

#### IPERR\_MULTIPLE\_DATATYPES

Attaching a channel with multiple data types (such as audio and video) is not permitted. All media types proposed for a single channel must be of the same type.

## IPERR\_NO\_AVAILABLE\_PROPOSALS

No available proposals to respond to.

#### IPERR\_NO\_CAPABILITIES\_SPECIFIED

No capabilities have been specified yet. They must either be pre-configured in the configuration file or they must be set using an extended capability API.

#### IPERR\_NO\_DTMF\_CAPABILITY

The remote endpoint does not have DTMF capability.

## IPERR\_NO\_INTERSECTING\_CAPABILITIES

No intersecting capability found.

#### IPERR\_NOANSWER

Timeout due to no answer from peer.

#### IPERR\_NOT\_IMPLEMENTED

The function or property call has not been implemented. This differs from IPERR\_UNSUPPORTED in that there is the implication that this is an early release which intends to implement the feature or function.



#### IPERR\_NOT\_MULTIPOINT\_CAPABLE

The call cannot be accepted into a multipoint conference because there is no known multipoint controller, or the peer in a point-to-point conference is not multipoint capable.

#### IPERR\_NULL\_ADDRESS

Address given is NULL.

#### IPERR\_NULL\_ALIAS

The alias specified is NULL or empty.

#### IPERR OK

Successful completion.

#### IPERR\_PEER\_REJECT

Peer has rejected the call placed from this endpoint.

#### IPERR\_PENDING\_RENEGOTIATION

A batched channel renegotiation is already pending. This implementation does not support queuing of batched renegotiation.

#### IPERR\_PROXY\_GATEWAY\_ADDR

Two intermediate addresses were already specified in the local internal proxy and remote proxy addresses. The gateway address in this case cannot be used.

#### IPERR\_REMOTE\_PROXY\_ADDR

Remote proxy specified could not be resolved to a valid IP address or domain name.

#### IPERR SERVER REGISTRATION FAILED

Attempt to register with the registration and admission server (RAS) failed.

## IPERR\_STILL\_REGISTERED

The address object being deleted is still registered and cannot be deleted until it is unregistered.

## IPERR\_TIMEOUT

Timeout occurred while executing an internal function.

#### IPERR\_UNAVAILABLE

The requested data is unavailable.

#### IPERR UNDELETED OBJECTS

The object being deleted has child objects that have not been deleted.

## IPERR\_UNICODE\_TO\_ASCII

Unable to convert the string or character from unicode or wide character format to ASCII.

#### IPERR UNINITIALIZED

The stack has not been initialized.

## IPERR\_UNKNOWN\_API\_GUID

This is the result of either passing in a bogus GUID or one that is not found in the current DLL or executable.

#### IPERR UNRESOLVABLE DEST ADDRESS

No Gateway, Gatekeeper, or Proxy is specified, therefore the destination address must be a valid resolvable address. In the case of IP based call control, the address specified should be an IP address or a resolvable host or domain name.



#### IPERR\_UNRESOLVABLE\_HOST\_NAME)

The host or domain name could not be resolved to a valid address. This will usually occur if the host or domain name is not valid or is not accessible over the existing network.

#### IPERR\_UNSUPPORTED

This function or property call is unsupported in this configuration or implementation of stack. This differs from IPERR\_NOT\_IMPLEMENTED in that it implies no future plan to support this feature of property.

# 10.2 Error Codes When Using H.323

The following error codes are supported:

## IPEC\_addrRegistrationFailed

Registration with the Registration and Admission server failed.

#### IPEC addrListenFailed

Stack was unable to register to listen for incoming calls.

#### IPEC\_CHAN\_REJECT\_unspecified

No cause for rejection specified.

#### IPEC\_CHAN\_REJECT\_dataTypeNotSupported

The terminal was not capable of supporting the dataType indicated in OpenLogicalChannel.

## IPEC\_CHAN\_REJECT\_dataTypeNotAvailable

The terminal was not capable of supporting the dataType indicated in OpenLogicalChannel simultaneously with the dataTypes of logical channels that are already open.

#### IPEC\_CHAN\_REJECT\_unknownDataType

The terminal did not understand the dataType indicated in OpenLogicalChannel.

#### IPEC CHAN REJECT insuffientBandwdith

The channel could not be opened because permission to use the requested bandwidth for the logical channel was denied.

#### IPEC CHAN REJECT unsuitableReverseParameters

This code shall only be used to reject a bi-directional logical channel request when the only reason for rejection is that the requested parameters are inappropriate.

#### IPEC\_CHAN\_REJECT\_dataTypeALCombinationNotSupported

The terminal was not capable of supporting the dataType indicated in OpenLogicalChannel simultaneously with the Adaptation Layer type indicated in H223LogicalChannelParameters.

#### IPEC\_CHAN\_REJECT\_multicastChannelNotAllowed

Multicast Channel could not be opened.

#### IPEC CHAN REJECT separateStackEstablishmentFailed

A request to run the data portion of a call on a separate stack failed.

## IPEC\_CHAN\_REJECT\_invalidSessionID

Attempt by the slave to set the SessionID when opening a logical channel to the master.



#### IPEC\_CHAN\_REJECT\_masterSlaveConflict

Attempt by the slave to open logical channel in which the master has determined a conflict may occur.

## IPEC\_CHAN\_REJECT\_waitForCommunicationMode

Attempt to open a logical channel before the MC has transmitted the CommunicationModeCommand.

## IPEC\_CHAN\_REJECT\_invalidDependentChannel

Attempt to open a logical channel with a dependent channel specified that is not present.

#### IPEC\_CHAN\_REJECT\_replacementForRejected

A logical channel of the type attempted cannot be opened using the replacement **For** parameter. The transmitter may wish to re-try by first closing the logical channel that is to be replaced, and then opening the replacement.

#### IPEC\_CALL\_END\_timeout

A callback was received because a local timer expired.

# IPEC\_InternalError

An internal error occurred while executing asynchronously.

#### IPEC\_INFO\_NONE\_NOMORE

No more digits are available.

#### IPEC INFO PRESENT MORE

The requested digits are now available. More/additional digits are available.

#### IPEC\_INFO\_PRESENT\_ALL

The requested digits are now available.

## IPEC\_INFO\_NONE\_TIMEOUT

No digits are available; timed out.

#### IPEC\_INFO\_SOME\_NOMORE

Only some digits are available, no more digits will be received.

# IPEC\_INFO\_SOME\_TIMEOUT

Only some digits are available; timed out.

#### IPEC NO MATCHING CAPABILITIES

No intersection was found between the proposed and matching capabilities.

# IPEC\_REG\_FAIL\_duplicateAlias

The alias used to register with the Registration and Admission server is already registered. This failure typically results if the endpoint is already registered. It could also occur with some servers if a registration is attempted too soon after unregistering using the same alias.

#### IPEC\_REG\_FAIL\_invalidCallSigAddress

Server registration failed due to an invalid call signalling address specified.

#### IPEC REG FAIL invalidAddress

The local host address specified for communicating with the server is invalid.

#### IPEC\_REG\_FAIL\_invalidAlias

The alias specified did not conform to the format rules for the type of alias specified.

#### IPEC\_REG\_FAIL\_invalidTermType

An invalid terminal type was specified with the registration request.



#### IPEC\_REG\_FAIL\_invalidTransport

The transport type of the local host's address is not supported by the server.

#### IPEC\_REG\_FAIL\_qosNotSupported

The registration request announced a transport QoS that was not supported by the server.

#### IPEC REG FAIL reRegistrationRequired

Registration permission has expired. Registration should be performed again.

#### IPEC\_REG\_FAIL\_resourcesUnavailable

The server rejected the registration request due to unavailability of resources. This typically occurs if the server has already reached the maximum number of registrations it was configured to accept.

#### IPEC REG FAIL securityDenied

The server denied access for security reasons. This can occur if the password supplied does not match the password on file for the alias being registered.

#### IPEC REG FAIL unknown

The server refused to allow registration for an unknown reason.

#### IPEC\_REG\_FAIL\_serverDown

The server has gone down or is no longer responding.

#### IPEC\_MEDIA\_startSessionFailed

Attempt to call **gc\_media\_StartSession()** (an internal function) after establishing media channel returned error.

#### IPEC\_MEDIA\_TxFailed

Attempt to establish or terminate a Tx channel with attached capabilities failed. The application is expected to keep the Rx capabilities unchanged in the next call to **gc\_AttachEx()**.

#### IPEC\_MEDIA\_RxFailed

Attempt to establish or terminate an Rx channel with attached capabilities failed. The application is expected to keep the Tx capabilities unchanged in the next call to **gc\_AttachEx()**.

## IPEC\_MEDIA\_TxRxFailed

Attempts to establish or terminate Tx and Rx channels with attached capabilities failed.

# IPEC\_MEDIA\_OnlyTxFailed

Attempts to establish a Tx channel with attached capabilities failed. The status of other media channel is unavailable. Relevant to the GCEV MEDIA REJ event.

#### IPEC\_MEDIA\_OnlyRxFailed

Attempts to establish an Rx channel with attached capabilities failed. The status of other media channel is unavailable. Relevant to the GCEV\_MEDIA\_REJ event.

# IPEC\_MEDIA\_TxRequired

Attempts to establish a Tx channel with attached capabilities failed.

#### IPEC MEDIA RxRequired

Attempts to establish an Rx channel with attached capabilities failed.

## IPEC\_TxRx\_Fail

Both channels have failed to open.



#### IPEC\_Tx\_FailTimeout

A Tx channel failed to open because of timeout.

## IPEC\_Rx\_FailTimeout

An Rx channel failed to open because of timeout.

#### IPEC Tx Fail

A Tx channel failed to open for an unknown reason.

#### IPEC\_Rx\_Fail

An Rx channel failed to open for an unknown reason.

#### IPEC TxRx FailTimeout

Both the Tx and Rx channels failed because of a timeout.

#### IPEC\_TxRx\_Rej

Both the Tx and Rx channels were rejected for an unknown reason.

#### IPEC\_Tx\_Rej

Opening of a Tx channel was rejected for unknown reasons.

#### IPEC\_Rx\_Rej

Opening of an Rx channel was rejected for unknown reasons.

## IPEC\_CHAN\_FAILURE\_unspecified

The channel failed to open/close because of an unspecified reason.

## IPEC\_CHAN\_FAILURE\_timeout

The channel failed to open/close because of a timeout.

## IPEC\_CHAN\_FAILURE\_localResources

The channel failed to open/close because of limited resources.

#### IPEC\_FAIL\_TxRx\_unspecified

Both the Tx and Rx channels failed to open for unspecified reasons.

#### IPEC\_FAIL\_TxUnspecifiedRxTimeout

A Tx channel failed to open for unspecified reasons and the Rx channel failed to open because of a timeout.

## $IPEC\_FAILTxUnspecifiedRxResourceUnsuff$

A Tx channel failed to open for unspecified reasons and the Rx channel failed to open because of insufficient resources.

#### IPEC\_FAIL\_RxUnspecifiedTxTimeout

An Rx channel failed to open for unspecified reasons and the Tx channel failed to open because of a timeout.

# $IPEC\_FAIL\_RXUnspecifiedTxResourceUnsuff$

An Rx channel failed to open for unspecified reasons and the Tx channel failed to open because of insufficient resources.

#### IPEC\_FAIL\_TxTimeoutRxUnspecified

A Tx channel failed to open because of a timeout and the Rx channel failed to open for unspecified reasons.

## IPEC\_FAIL\_TxRxTimeout

The Tx and Rx channels both failed to open because of a timeout.



#### IPEC\_FAIL\_TxTimeoutRxResourceUnsuff

A Tx channel failed to open because of a timeout and the Rx channel failed to open because of insufficient resources.

#### IPEC\_FAIL\_RxTimeoutTXUnspecified

An Rx channel failed because of a timeout and the Tx channel failed for unspecified reasons.

#### IPEC\_FAIL\_RxTimeoutTxResourceUnsuff

A Tx channel failed to open because of a timeout and the Rx channel failed to open because of insufficient resources.

#### IPEC\_FAIL\_TxResourceUnsuffRxUnspecified

A Tx channel failed to open because of insufficient resources and the Rx channel failed to open for unspecified reasons.

#### IPEC\_FAIL\_TxResourceUnsuffRxTimeout

A Tx channel failed to open because of insufficient resources and the Rx channel failed to open because of a timeout.

#### IPEC\_FAIL\_TxRxResourceUnsuff

Tx and Rx channels failed to open because of insufficient resources.

#### IPEC\_FAIL\_RxResourceUnsuffTxUnspecified

A Tx channel failed to open for unspecified reasons and the Rx channel failed to open because of insufficient resources.

#### IPEC\_FAIL\_RxResourceUnsuffTxTimeout

A Tx channel failed to open because of a timeout and the Rx channel failed to open because of insufficient resources.

#### 10.3 Internal Disconnect Reasons

The following internal disconnect reasons are supported when using H.323:

IPEC InternalReasonBusy (0x3e9, 1001 decimal)

Cause 01; Busy

IPEC\_InternalReasonCallCompletion (0x3ea, 1002 decimal)

Cause 02; Call Completion

IPEC\_InternalReasonCanceled (0x3eb, 1003 decimal)

Cause 03; Cancelled

IPEC\_InternalReasonCongestion (0x3ec, 1004 decimal)

Cause 04; Network congestion

IPEC InternalReasonDestBusy (0x3ed, 1005 decimal)

Cause 05; Destination busy

IPEC\_InternalReasonDestAddrBad (0x3ee, 1006 decimal)

Cause 06; Invalid destination address

IPEC\_InternalReasonDestOutOfOrder (0x3ef, 1007 decimal)

Cause 07; Destination out of order



IPEC\_InternalReasonDestUnobtainable (0x3f0, 1008 decimal) Cause 08; Destination unobtainable

IPEC\_InternalReasonForward (0x3f1, 1009 decimal) Cause 09; Forward

IPEC\_InternalReasonIncompatible (0x3f2, 1010 decimal) Cause 10; Incompatible

IPEC\_InternalReasonIncomingCall, (0x3f3, 1011 decimal) Cause 11; Incoming call

IPEC\_InternalReasonNewCall (0x3f4, 1012 decimal) Cause 12; New call

IPEC\_InternalReasonNoAnswer (0x3f5, 1013 decimal) Cause 13; No answer from user

IPEC\_InternalReasonNormal (0x3f6, 1014 decimal) Cause 14; Normal clearing

IPEC\_InternalReasonNetworkAlarm (0x3f7, 1015 decimal) Cause 15; Network alarm

IPEC\_InternalReasonPickUp (0x3f8, 1016 decimal) Cause 16; Pickup

IPEC\_InternalReasonProtocolError (0x3f9, 1017 decimal)
Cause 17; Protocol error

IPEC\_InternalReasonRedirection (0x3fa, 1018 decimal) Cause 18; Redirection

IPEC\_InternalReasonRemoteTermination (0x3fb, 1019 decimal)
Cause 19; Remote termination

IPEC\_InternalReasonRejection (0x3fc, 1020 decimal) Cause 20; Call rejected

IPEC\_InternalReasonSIT (0x3fd, 1021 decimal) Cause 21; Special Information Tone (SIT)

IPEC\_InternalReasonSITCustIrreg (0x3fe, 1022 decimal) Cause 22; SIT, Custom Irregular

IPEC\_InternalReasonSITNoCircuit (0x3ff, 1023 decimal) Cause 23; SIT, No Circuit

IPEC\_InternalReasonSITReorder (0x400, 1024 decimal) Cause 24; SIT, Reorder

IPEC\_InternalReasonTransfer (0x401, 1025 decimal)
Cause 25; Transfer

IPEC\_InternalReasonUnavailable (0x402, 1026 decimal) Cause 26; Unavailable

IPEC\_InternalReasonUnknown (0x403, 1027 decimal) Cause 27; Unknown cause



IPEC\_InternalReasonUnallocatedNumber (0x404, 1028 decimal)

Cause 28; Unallocated number

IPEC\_InternalReasonNoRoute (0x405, 1029 decimal)

Cause 29; No route

IPEC\_InternalReasonNumberChanged (0x406, 1030 decimal)

Cause 30; Number changed

IPEC\_InternalReasonOutOfOrder (0x407, 1031 decimal)

Cause 31; Destination out of order

IPEC\_InternalReasonInvalidFormat (0x408, 1032 decimal)

Cause 32; Invalid format

IPEC\_InternalReasonChanUnavailable (0x409, 1033 decimal)

Cause 33; Channel unavailable

IPEC\_InternalReasonChanUnacceptable (0x40a, 1034 decimal)

Cause 34; Channel unacceptable

IPEC\_InternalReasonChanNotImplemented (0x40b, 1035 decimal)

Cause 35; Channel not implemented

IPEC\_InternalReasonNoChan (0x40c, 1036 decimal)

Cause 36; No channel

IPEC\_InternalReasonNoResponse (0x40d, 1037 decimal)

Cause 37; No response

IPEC\_InternalReasonFacilityNotSubscribed (0x40e, 1038 decimal)

Cause 38; Facility not subscribed

IPEC\_InternalReasonFacilityNotImplemented (0x40f, 1039 decimal)

Cause 39; Facility not implemented

IPEC\_InternalReasonServiceNotImplemented (0x410, 1040 decimal)

Cause 40; Service not implemented

IPEC\_InternalReasonBarredInbound (0x411, 1041 decimal)

Cause 41; Barred inbound calls

IPEC\_InternalReasonBarredOutbound (0x412, 1042 decimal)

Cause 42; Barred outbound calls

IPEC\_InternalReasonDestIncompatible (0x413, 1043 decimal)

Cause 43; Destination incompatible

IPEC\_InternalReasonBearerCapUnavailable (0x414, 1044 decimal)

Cause 44; Bearer capability unavailable



## 10.4 Event Cause Codes and Failure Reasons When Using H.323

The following event cause codes apply when using H.323.

#### H.225.0 Cause Codes

#### IPEC H2250ReasonNoBandwidth (0x7d0, 2000 decimal)

Maps to Q.931/Q.850 cause 34 - No circuit or channel available; indicates that there is no appropriate circuit/channel presently available to handle the call.

#### IPEC\_H2250ReasonGatekeeperResource (0x7d1, 2001 decimal)

Maps to Q.931/Q.850 cause 47 - Resource unavailable; used to report a resource unavailable event only when no other cause in the resource unavailable class applies.

#### IPEC\_H2250ReasonUnreachableDestination (0x7d2, 2002 decimal)

Maps to Q.931/Q.850 cause 3 - No route to destination; indicates that the called party cannot be reached because the network through which the call has been routed does not serve the destination desired.

#### IPEC\_H2250ReasonDestinationRejection (0x7d3, 2003 decimal)

Maps to Q.931/Q.850 cause 16 - Normal call clearing - indicates that the call is being cleared because one of the users involved in the call has requested that the call be cleared.

#### IPEC\_H2250ReasonInvalidRevision (0x7d4, 2004 decimal)

Maps to Q.931/Q.850 cause 88 - Incompatible destination; indicates that the equipment sending this cause has received a request to establish a call which has low layer compatibility, high layer compatibility, or other compatibility attributes (for example, data rate) which cannot be accommodated.

#### IPEC\_H2250ReasonNoPermission (0x7d5, 2005 decimal)

Maps to Q.931/Q.850 cause 111 - Interworking, unspecified.

#### IPEC H2250ReasonUnreachableGatekeeper (0x7d6, 2006 decimal)

Maps to Q.931/Q.850 cause 38 - Network out of order; indicates that the network is not functioning correctly and that the condition is likely to last a relatively long period of time, for example, immediately re-attempting the call is not likely to be successful.

#### IPEC H2250ReasonGatewayResource (0x7d7, 2007 decimal)

Maps to Q.931/Q.850 cause 42 - Switching equipment congestion; indicates that the switching equipment generating this cause is experiencing a period of high traffic.

#### IPEC\_H2250ReasonBadFormatAddress (0x7d8, 2008 decimal)

Maps to Q.931/Q.850 cause 28 - Invalid number format; indicates that the called party cannot be reached because the called party number is not in a valid format or is incomplete.

#### IPEC\_H2250ReasonAdaptiveBusy (0x7d9, 2009 decimal)

Maps to Q.931/Q.850 cause 41 - Temporary failure; indicates that the network is not functioning correctly and that the condition is not likely to last for a long period of time, for example, the user may wish to try another call attempt almost immediately.



#### IPEC\_H2250ReasonInConf (0x7da, 2010 decimal)

Maps to Q.931/Q.850 cause 17 - User busy; used to indicate that the called party is unable to accept another call because the user busy condition has been encountered. This cause value may be generated by the called user or by the network.

#### IPEC H2250ReasonUndefinedReason (0x7db, 2011 decimal)

Maps to Q.931/Q.850 cause 31 - Normal, unspecified; Normal, unspecified; used to report a normal event only when no other cause in the normal class applies.

#### IPEC\_H2250ReasonFacilityCallDeflection (0x7dc, 2012 decimal)

Maps to Q.931/Q.850 cause 16 - Normal call clearing - indicates that the call is being cleared because one of the users involved in the call has requested that the call be cleared.

#### IPEC\_H2250ReasonSecurityDenied (0x7dd, 2013 decimal)

Maps to Q.931/Q.850 cause 31 - Normal, unspecified; Normal, unspecified; used to report a normal event only when no other cause in the normal class applies.

#### IPEC\_H2250ReasonCalledPartyNotRegistered (0x7de, 2014 decimal)

Maps to Q.931/Q.850 cause 20 - Subscriber absent; used when a mobile station has logged off, radio contact is not obtained with a mobile station or if a personal telecommunication user is temporarily not addressable at any user-network interface.

#### IPEC\_H2250ReasonCallerNotRegistered (0x7df, 2015 decimal)

Maps to Q.931/Q.850 cause 31 - Normal, unspecified; used to report a normal event only when no other cause in the normal class applies.

#### Q.931 Cause Codes

#### IPEC Q931Cause01UnassignedNumber (0xbb9, 3001 decimal)

Q.931 cause 01 - Unallocated (unassigned) number; indicates that the called party cannot be reached because. Although the called party number is in a valid format, it is not currently allocated (assigned).

#### IPEC\_Q931Cause02NoRouteToSpecifiedTransitNetwork (0xbba, 3002 decimal)

Q.931 cause 02 - No route to specified transit network (national use); indicates that the equipment sending this cause has received a request to route the call through a particular transit network which it does not recognize. The equipment sending this cause does not recognize the transit network either because the transit network does not exist or because that particular transit network, while it does exist, does not serve the equipment which is sending this cause. This cause is supported on a network-dependent basis.

#### IPEC\_Q931Cause03NoRouteToDestination (0xbbb, 3003 decimal)

Q.931 cause 03 - No route to destination; indicates that the called party cannot be reached because the network through which the call has been routed does not serve the destination desired. This cause is supported on a network-dependent basis.

#### IPEC\_Q931Cause06ChannelUnacceptable (0xbbe, 3006 decimal)

Q.931 cause 06 - Channel unacceptable; indicates that the channel most recently identified is not acceptable to the sending entity for use in this call.



IPEC\_Q931Cause07CallAwardedAndBeingDeliveredInAnEstablishedChannel (0xbbf, 3007 decimal)

Q.931 cause 07 - Call awarded and being delivered in an established channel; indicates that the user has been awarded the incoming call, and that the incoming call is being connected to a channel already established to that user for similar calls (e.g. packet-mode X.25 virtual calls).

#### IPEC\_Q931Cause16NormalCallClearing (0xbc8, 3016 decimal)

Q.931 cause 16 - Normal call clearing; indicates that the call is being cleared because one of the user's involved in the call has requested that the call be cleared. Under normal situations, the source of this cause is not the network.

#### IPEC\_Q931Cause17UserBusy (0xbc9, 3017 decimal)

Q.931 cause 17 - User busy; used to indicate that the called party is unable to accept another call because the user busy condition has been encountered. This cause value may be generated by the called user or by the network.

#### IPEC\_Q931Cause18NoUserResponding (0xbca, 3018 decimal)

Q.931 cause 18 - No user responding; used when a called party does not respond to a call establishment message with either an alerting or connect indication within the prescribed period of time allocated.

#### IPEC\_Q931Cause19UserAlertingNoAnswer (0xbcb, 3019 decimal)

Q.931 cause 19 - No answer from user (user alerted); used when the called party has been alerted but does not respond with a connect indication within a prescribed period of time. This cause is not necessarily generated by Q.931 procedures but may be generated by internal network timers.

#### IPEC\_Q931Cause21CallRejected (0xbcd, 3021 decimal)

Q.931 cause 21 - Call rejected; indicates that the equipment sending this cause does not wish to accept this call, although it could have accepted the call because the equipment sending this cause is neither busy nor incompatible. This cause may also be generated by the network, indicating that the call was cleared due to a supplementary service constraint. The diagnostic field may contain additional information about the supplementary service and reason for rejection.

#### IPEC\_Q931Cause22NumberChanged (0xbce, 3022 decimal)

Q.931 cause 22 - Number changed; returned to a calling party when the called party number indicated by the calling party is no longer assigned. The new called party number may optionally be included in the diagnostic field. If a network does not support this cause value, cause No. 1, unallocated (unassigned) number should be used.

#### IPEC O931Cause26NonSelectUserClearing (0xbd2, 3026 decimal)

Q.931 cause 26 - Non-selected user clearing; indicates that the user has not been awarded the incoming call.

#### IPEC\_Q931Cause27DestinationOutOfOrder (0xbd3, 3027 decimal)

Q.931 cause 27 - Destination out of order; indicates that the destination indicated by the user cannot be reached because the interface to the destination is not functioning correctly. The term "not functioning correctly" indicates that a signalling message was unable to be delivered to the remote party, for example, a physical layer or data link layer failure at the remote party, or user equipment off-line.



IPEC\_Q931Cause28InvalidNumberFormatIncompleteNumber (0xbd4, 3028 decimal)

Q.931 cause 28 - Invalid number format (address incomplete); indicates that the called party cannot be reached because the called party number is not in a valid format or is not complete. Note: This condition may be determined immediately after reception of an ST signal or on time-out after the last received digit.

#### IPEC\_Q931Cause29FacilityRejected (0xbd5, 3029 decimal)

Q.931 cause 29 - Facility rejected; returned when a supplementary service requested by the user cannot be provided by the network.

#### IPEC\_Q931Cause30ResponseToSTATUSENQUIRY (0xbd6, 3030 decimal)

Q.931 cause 30 - Response to STATUS ENQUIRY; included in the STATUS message when the reason for generating the STATUS message was the prior receipt of a STATUS ENQUIRY message.

#### IPEC\_Q931Cause31NormalUnspecified (0xbd7, 3031 decimal)

Q.931 cause 31 - Normal, unspecified; used to report a normal event only when no other cause in the normal class applies.

#### IPEC\_Q931Cause34NoCircuitChannelAvailable (0xbda, 3034 decimal)

Q.931 cause 34 - No circuit/channel available; indicates that there is no appropriate circuit/channel presently available to handle the call.

#### IPEC\_Q931Cause38NetworkOutOfOrder (0xbde, 3038 decimal)

Q.931 cause 38 - Network out of order; indicates that the network is not functioning correctly and that the condition is likely to last a relatively long period of time, that is, immediately reattempting the call is not likely to be successful.

#### IPEC\_Q931Cause41TemporaryFailure (0xbe1, 3041 decimal)

Q.931 cause 41 - Temporary failure; indicates that the network is not functioning correctly and that the condition is not likely to last a long period of time, that is, the user may wish to try another call attempt almost immediately.

#### IPEC\_Q931Cause42SwitchingEquipmentCongestion (0xbe2, 3042 decimal)

Q.931 cause 42 - Switching equipment congestion; indicates that the switching equipment generating this cause is experiencing a period of high traffic.

#### IPEC\_Q931Cause43AccessInformationDiscarded (0xbe3, 3043 decimal)

Q.931 cause 43 - Access information discarded; indicates that the network could not deliver access information to the remote user as requested, that is, user-to-user information, low layer compatibility, high layer compatibility, or sub-address, as indicated in the diagnostic. The particular type of access information discarded is optionally included in the diagnostic.

#### IPEC\_Q931Cause44RequestedCircuitChannelNotAvailable (0xbe4, 3044 decimal)

Q.931 cause 44 - Requested circuit/channel not available; returned when the circuit or channel indicated by the requesting entity cannot be provided by the other side of the interface.

#### IPEC\_Q931Cause47ResourceUnavailableUnspecified (0xbe7, 3047 decimal)

Q.931 cause 47 - Resource unavailable, unspecified; used to report a resource unavailable event only when no other cause in the resource unavailable class applies.

#### IPEC\_Q931Cause57BearerCapabilityNotAuthorized (0xbf1, 3057 decimal)

Q.931 cause 57 - Bearer capability not authorized; indicates that the user has requested a bearer capability that is implemented by the equipment that generated this cause but the user is not authorized to use.



- IPEC\_Q931Cause58BearerCapabilityNotPresentlyAvailable (0xbf2, 3058 decimal)
  - Q.931 cause 58 Bearer capability not presently available; indicates that the user has requested a bearer capability that is implemented by the equipment that generated this cause but it is not available at this time.
- IPEC\_Q931Cause63ServiceOrOptionNotAvailableUnspecified (0xbf7, 3063 decimal)
  Q.931 cause 63 Service or option not available, unspecified; used to report a service or option not available event only when no other cause in the service or option not available class applies.
- IPEC\_Q931Cause65BearCapabilityNotImplemented (0xbf9, 3065 decimal)
  - Q.931 cause 65 Bearer capability not implemented; indicates that the equipment sending this cause does not support the bearer capability requested.
- IPEC\_Q931Cause66ChannelTypeNotImplemented (0xbfa, 3066 decimal)
  - Q.931 cause 66 Channel type not implemented; indicates that the equipment sending this cause does not support the channel type requested.
- IPEC\_Q931Cause69RequestedFacilityNotImplemented (0xbfd, 3069 decimal)
  - Q.931 cause 69 Requested facility not implemented; indicates that the equipment sending this cause does not support the requested supplementary service.
- IPEC\_Q931Cause70OnlyRestrictedDigitalInformationBearerCapabilityIsAvailable (0xbfe, 3070 decimal)
  - Q.931 cause 70 Only restricted digital information bearer capability is available (national use); indicates that the calling party has requested an unrestricted bearer service but that the equipment sending this cause only supports the restricted version of the requested bearer capability.
- IPEC\_Q931Cause79ServiceOrOptionNotImplementedUnspecified (0xc07, 3079 decimal)
  Q.931 cause 79 Service or option not implemented, unspecified; used to report a service or option not implemented event only when no other cause in the service or option not implemented class applies.
- IPEC\_Q931Cause81InvalidCallReferenceValue (0xc09, 3081 decimal)
  - Q.931 cause 81 Invalid call reference value; indicates that the equipment sending this cause has received a message with a call reference that is not currently in use on the user-network interface.
- IPEC\_Q931Cause82IdentifiedChannelDoesNotExist (0xc0a, 3082 decimal)
  - Q.931 cause 82 Identified channel does not exist; indicates that the equipment sending this cause has received a request to use a channel not activated on the interface for a call. For example, if a user has subscribed to those channels on a primary rate interface numbered from 1 to 12 and the user equipment or the network attempts to use channels 13 through 23, this cause is generated.
- IPEC\_Q931Cause83AsuspendedCallExistsButThisCallIdentityDoesNot (0xc0b, 3083 decimal) Q.931 cause 83 A suspended call exists, but this call identity does not; indicates that a call resume has been attempted with a call identity that differs from that in use for any presently suspended call(s).
- IPEC\_Q931Cause84CallIdentityInUse (0xc0c, 3084 decimal)
  - Q.931 cause 84 Call identity in use; indicates that the network has received a call suspended request containing a call identity (including the null call identity) that is already in use for a suspended call within the domain of interfaces over which the call might be resumed.



- IPEC\_Q931Cause85NoCallSuspended (0xc0d, 3085 decimal)
  - Q.931 cause 85 No call suspended; indicates that the network has received a call resume request containing a call identity information element that presently does not indicate any suspended call within the domain of interfaces over which calls may be resumed.
- IPEC\_Q931Cause86CallHavingTheRequestedCallIdentityHasBeenCleared (0xc0e, 3086 decimal) Q.931 cause 86 Call having the requested call identity has been cleared; indicates that the network has received a call resume request containing a call identity information element indicating a suspended call that has in the meantime been cleared while suspended (either by network timeout or by the remote user).
- IPEC\_Q931Cause88IncompatibleDestination (0xc10, 3088 decimal)
  - Q.931 cause 88 Incompatible destination; indicates that the equipment sending this cause has received a request to establish a call that has low layer compatibility, high layer compatibility, or other compatibility attributes (for example, data rate) that cannot be accommodated.
- IPEC\_Q931Cause91InvalidTransitNetworkSelection (0xc13, 3091 decimal)
  Q.931 cause 91 Invalid transit network selection (national use); indicates that a transit network identification was received that is of an incorrect format as defined by Annex C/Q.931.
- IPEC\_Q931Cause95InvalidMessageUnspecified (0xc17, 3095 decimal)
  Q.931 cause 95 Invalid message, unspecified; used to report an invalid message event only when no other cause in the invalid message class applies.
- IPEC\_Q931Cause96MandatoryInformationElementMissing (0xc18, 3096 decimal)
  Q.931 cause 96 Mandatory information element is missing; indicates that the equipment sending this cause has received a message that is missing an information element that must be present in the message before that message can be processed.
- IPEC\_Q931Cause97MessageTypeNonExistentOrNotImplemented (0xc19, 3097 decimal)
  Q.931 cause 97 Message type non-existent or not implemented; indicates that the equipment sending this cause has received a message with a message type it does not recognize either because 1) the message type is not defined or 2) the message type is defined but not implemented by the equipment sending this cause.
- IPEC\_Q931Cause100InvalidInformationElementContents (0xc1c, 3100 decimal)
  Q.931 cause 100 Invalid information element contents; indicates that the equipment sending this cause has received an information element that it has implemented; however, one or more fields in the information element are coded in such a way that has not been implemented by the equipment sending this cause.
- IPEC\_Q931Cause101MessageNotCompatibleWithCallState (0xc1d, 3101 decimal)Q.931 cause 101 Message not compatible with call state; indicates that a message that is incompatible with the call state has been received.
- IPEC\_Q931Cause102RecoveryOnTimeExpiry (0xc1e, 3102 decimal)
  Q.931 cause 102 Recovery on timer expiry; indicates that a procedure has been initiated by the expiry of a timer in association with error handling procedures.
- IPEC\_Q931Cause111ProtocolErrorUnspecified (0xc27, 3111 decimal)
   Q.931 cause 111 Protocol error, unspecified; used to report a protocol error event only when no other cause in the protocol error class applies.



IPEC\_Q931Cause127InterworkingUnspecified (0xc37, 3127 decimal)

Q.931 cause 127 - Interworking, unspecified; indicates that there has been interworking with a network that does not provide causes for the actions it takes. Thus, the precise cause for a message that is being sent cannot be ascertained.

#### **RAS Failure Reasons**

IPEC\_RASReasonResourceUnavailable (0xfa1, 4001 decimal)

Resources have been exhausted. (In GRJ, RRJ, ARJ, and LRJ messages.)

IPEC\_RASReasonInsufficientResources (0xfa2, 4002 decimal)

Insufficient resources to complete the transaction. (In BRJ messages.)

IPEC\_RASReasonInvalidRevision (0xfa3, 4003 decimal)

The registration version is invalid. (In GRJ, RRJ, and BRJ messages.)

IPEC\_RASReasonInvalidCallSignalAddress (0xa4, 4004 decimal)

The call signal address is invalid. (In RRJ messages.)

IPEC\_RASReasonInvalidIPEC\_RASAddress (0xfa5, 4005 decimal)

The supplied address is invalid. (In RRJ messages.)

IPEC\_RASReasonInvalidTerminalType (0xfa6, 4006 decimal)

The terminal type is invalid. (In RRJ messages.)

IPEC\_RASReasonInvalidPermission (0xfa7, 4007 decimal)

Permission has expired. (In ARJ messages.)

A true permission violation. (In BRJ messages.)

Exclusion by administrator or feature. (In LRJ messages.)

IPEC RASReasonInvalidConferenceID (0xfa8, 4008 decimal)

Possible revision. (In BRJ messages.)

IPEC\_RASReasonInvalidEndpointID (0xfa9, 4009 decimal)

The endpoint registration ID is invalid. (In ARJ messages.)

IPEC\_RASReasonCallerNotRegistered (0xfaa, 4010 decimal)

The call originator is not registered. (In ARJ messages.)

IPEC\_RASReasonCalledPartyNotRegistered (0xfab, 4011 decimal)

Unable to translate the address. (In ARJ messages.)

IPEC\_RASReasonDiscoveryRequired (0xfac, 4012 decimal)

Registration permission has expired. (In RRJ messages.)

IPEC\_RASReasonDuplicateAlias (0xfad, 4013 decimal)

The alias is registered to another endpoint. (In RRJ messages.)

IPEC RASReasonTransportNotSupported (0xfae, 4014 decimal)

One or more of the transport addresses are not supported. (In RRJ messages.)

IPEC\_RASReasonCallInProgress (0xfaf, 4015 decimal)

A call is already in progress. (In URJ messages.)

IPEC\_RASReasonRouteCallToGatekeeper (0xfb0, 4016 decimal)

The call has been routed to a gatekeeper. (In ARJ messages.)



IPEC\_RASReasonRequestToDropOther (0xfb1, 4017 decimal)

Unable to request to drop the call for others. (In DRJ messages.)

IPEC\_RASReasonNotRegistered (0xfb2, 4018 decimal)

Not registered with a gatekeeper. (In DRJ, LRJ, and INAK messages.)

IPEC RASReasonUndefined (0xfb3, 4019 decimal)

Unknown reason. (In GRJ, RRJ, URJ, ARJ, BRJ, LRJ, and INAK messages.)

IPEC\_RASReasonTerminalExcluded (0xfb4, 4020 decimal)

Permission failure and not a resource failure. (In GRQ messages.)

IPEC RASReasonNotBound (0xfb5, 4021 decimal)

Discovery permission has expired. (In BRJ messages.)

IPEC\_RASReasonNotCurrentlyRegistered (0xfb6, 4022 decimal)

The endpoint is not registered. (In URJ messages.)

IPEC\_RASReasonRequestDenied (0xfb7, 4023 decimal)

No bandwidth is available. (In ARJ messages.)

Unable to find location. (In LRJ messages.)

IPEC\_RASReasonLocationNotFound (0xfb8, 4024 decimal)

Unable to find location. (In LRJ messages.)

IPEC RASReasonSecurityDenial (0xfb9, 4025 decimal)

Security access has been denied. (In GRJ, RRJ, URJ, ARJ, BRJ, LRJ, DRJ, and INAK messages.)

IPEC\_RASTransportQOSNotSupported (0xfba, 4026 decimal)

QOS is not supported by this gatekeeper. (In RRJ messages.)

IPEC\_RASResourceUnavailable (0xfbb, 4027 decimal)

Resources have been exhausted. (In GRJ, RRJ, ARJ and LRJ messages.)

IPEC\_RASInvalidAlias (0xfbc, 4028 decimal)

The alias is not consistent with gatekeeper rules. (In RRJ messages.)

IPEC\_RASPermissionDenied (0xfbd, 4029 decimal)

The requesting user is not allowed to unregistered the specified user. (In URJ messages.)

IPEC\_RASQOSControlNotSupported (0xfbe, 4030 decimal)

QOS control is not supported. (In ARJ messages.)

IPEC\_RASIncompleteAddress (0xfbf, 4031 decimal)

The user address is incomplete. (In ARJ messages.)

IPEC\_RASFullRegistrationRequired (0xfc0, 4032 decimal)

Registration permission has expired. (In RRJ messages.)

IPEC\_RASRouteCallToSCN (0xfc1, 4033 decimal)

The call was routed to a switched circuit network. (In ARJ and LRJ messages.)

IPEC\_RASAliasesInconsistent (0xfc2, 4034 decimal)

Multiple aliases in the request identify separate people. (In ARJ and LRJ messages.)



#### 10.5 Failure Response Codes When Using SIP

The following failure response codes apply when using SIP. Each code is followed by a description. The codes are listed in code value order.

#### Request Failure Response Codes (4xx)

#### IPEC\_SIPReasonStatus400BadRequest (0x1518, 5400 decimal)

SIP Request Failure Response 400 - Bad Request - The request could not be understood due to malformed syntax. The Reason-Phrase should identify the syntax problem in more detail, for example, "Missing Call-ID header field".

#### IPEC\_SIPReasonStatus401Unauthorized (0x1519, 5401 decimal)

SIP Request Failure Response 401 - Unauthorized - The request requires user authentication. This response is issued by User Agent Servers (UASs) and registrars, while 407 (Proxy Authentication Required) is used by proxy servers.

#### IPEC\_SIPReasonStatus402PaymentRequired (0x151a, 5402 decimal)

SIP Request Failure Response 402 - Payment Required - Reserved for future use.

#### IPEC\_SIPReasonStatus403Forbidden (0x151b, 5403 decimal)

SIP Request Failure Response 403 - Forbidden - The server understood the request, but is refusing to fulfill it. Authorization will not help, and the request should not be repeated.

#### IPEC\_SIPReasonStatus404NotFound (0x151c, 5404 decimal)

SIP Request Failure Response 404 - Not Found - The server has definitive information that the user does not exist at the domain specified in the Request-URI. This status is also returned if the domain in the Request-URI does not match any of the domains handled by the recipient of the request.

#### IPEC\_SIPReasonStatus405MethodNotAllowed (0x151d, 5405 decimal)

SIP Request Failure Response 405 - Method Not Allowed - The method specified in the Request-Line is understood, but not allowed for the address identified by the Request-URI. The response must include an Allow header field containing a list of valid methods for the indicated address.

#### IPEC\_SIPReasonStatus406NotAcceptable (0x151e, 5406 decimal)

SIP Request Failure Response 406 - Not Acceptable - The resource identified by the request is only capable of generating response entities that have content characteristics not acceptable according to the Accept header field sent in the request.

#### IPEC\_SIPReasonStatus407ProxyAuthenticationRequired (0x151f, 5407 decimal)

SIP Request Failure Response 407 - Proxy Authentication Required - This code is similar to 401 (Unauthorized), but indicates that the client must first authenticate itself with the proxy. This status code can be used for applications where access to the communication channel (for example, a telephony gateway) rather than the callee, requires authentication.

#### IPEC\_SIPReasonStatus408RequestTimeout (0x1520, 5408 decimal)

SIP Request Failure Response 408 - Request Timeout - The server could not produce a response within a suitable amount of time, for example, if it could not determine the location of the user in time. The client may repeat the request without modifications at any later time.



#### IPEC\_SIPReasonStatus410Gone (0x1522, 5410 decimal)

SIP Request Failure Response 410 - Gone - The requested resource is no longer available at the server and no forwarding address is known. This condition is expected to be considered permanent. If the server does not know, or has no facility to determine, whether or not the condition is permanent, the status code 404 (Not Found) should be used instead.

#### IPEC\_SIPReasonStatus413RequestEntityTooLarge (0x1525, 5413 decimal)

SIP Request Failure Response 413 - Request Entity Too Large - The server is refusing to process a request because the request entity-body is larger than the server is willing or able to process. The server may close the connection to prevent the client from continuing the request. If the condition is temporary, the server should include a Retry-After header field to indicate that it is temporary and after what time the client may try again.

#### IPEC SIPReasonStatus414RequestUriTooLong (0x1526, 5414 decimal)

SIP Request Failure Response 414 - Request-URI Too Long - The server is refusing to service the request because the Request-URI is longer than the server is willing to interpret.

#### IPEC SIPReasonStatus415UnsupportedMediaType (0x1527, 5415 decimal)

SIP Request Failure Response 415 - Unsupported Media Type - The server is refusing to service the request because the message body of the request is in a format not supported by the server for the requested method. The server must return a list of acceptable formats using the Accept, Accept-Encoding, or Accept-Language header field, depending on the specific problem with the content.

#### IPEC\_SIPReasonStatus416UnsupportedURIScheme (0x1528, 5416 decimal)

SIP Request Failure Response 416 - Unsupported URI Scheme - The server cannot process the request because the scheme of the URI in the Request-URI is unknown to the server.

#### IPEC\_SIPReasonStatus420BadExtension (0x153c, 5420 decimal)

SIP Request Failure Response 420 - Bad Extension - The server did not understand the protocol extension specified in a Proxy-Require or Require header field. The server must include a list of the unsupported extensions in an Unsupported header field in the response.

#### IPEC\_SIPReasonStatus421ExtensionRequired (0x153d, 5421 decimal)

SIP Request Failure Response 421 - Extension Required - The User Agent Server (UAS) needs a particular extension to process the request, but this extension is not listed in a Supported header field in the request. Responses with this status code must contain a Require header field listing the required extensions. A UAS should not use this response unless it truly cannot provide any useful service to the client. Instead, if a desirable extension is not listed in the Supported header field, servers should process the request using baseline SIP capabilities and any extensions supported by the client.

#### IPEC\_SIPReasonStatus423IntervalTooBrief (0x153f, 5423 decimal)

SIP Request Failure Response 423 - Interval Too Brief - The server is rejecting the request because the expiration time of the resource refreshed by the request is too short. This response can be used by a registrar to reject a registration whose Contact header field expiration time was too small.

#### IPEC\_SIPReasonStatus480TemporarilyUnavailable (0x1568, 5480 decimal)

SIP Request Failure Response 480 - Temporarily Unavailable - The callee's end system was contacted successfully but the callee is currently unavailable (for example, is not logged in, logged in but in a state that precludes communication with the callee, or has activated the "do not disturb" feature). The response may indicate a better time to call in the Retry-After header field. The user could also be available elsewhere (unbeknownst to this server). The reason



phrase should indicate a more precise cause as to why the callee is unavailable. This value should be settable by the User Agent (UA). Status 486 (Busy Here) may be used to more precisely indicate a particular reason for the call failure. This status is also returned by a redirect or proxy server that recognizes the user identified by the Request-URI, but does not currently have a valid forwarding location for that user.

IPEC\_SIPReasonStatus481CallTransactionDoesNotExist (0x1569, 5481 decimal) SIP Request Failure Response 481 - Call/Transaction Does Not Exist - This status indicates that the User Agent Server (UAS) received a request that does not match any existing dialog or transaction.

IPEC\_SIPReasonStatus482LoopDetected (0x156a, 5482 decimal) SIP Request Failure Response 482 - Loop Detected - The server has detected a loop.

IPEC\_SIPReasonStatus483TooManyHops (0x156b, 5483 decimal)
SIP Request Failure Response 483 - Too Many Hops - The server received a request that contains a Max-Forwards header field with the value zero.

#### IPEC\_SIPReasonStatus484AddressIncomplete (0x156c, 5484 decimal)

SIP Request Failure Response 484 - Address Incomplete - The server received a request with a Request-URI that was incomplete. Additional information should be provided in the reason phrase. This status code allows overlapped dialing. With overlapped dialing, the client does not know the length of the dialing string. It sends strings of increasing lengths, prompting the user for more input, until it no longer receives a 484 (Address Incomplete) status response.

IPEC\_SIPReasonStatus485Ambiguous (0x156d, 5485 decimal)

SIP Request Failure Response 485 - The Request-URI was ambiguous. The response may contain a listing of possible unambiguous addresses in Contact header fields. Revealing alternatives can infringe on privacy of the user or the organization. It must be possible to configure a server to respond with status 404 (Not Found) or to suppress the listing of possible choices for ambiguous Request-URIs.

#### IPEC\_SIPReasonStatus486BusyHere (0x156e, 5486 decimal)

SIP Request Failure Response 486 - Busy Here - The callee's end system was contacted successfully, but the callee is currently not willing or able to take additional calls at this end system. The response may indicate a better time to call in the Retry-After header field. The user could also be available elsewhere, such as through a voice mail service. Status 600 (Busy Everywhere) should be used if the client knows that no other end system will be able to accept this call.

IPEC\_SIPReasonStatus487RequestTerminated (0x156f, 5487 decimal)

SIP Request Failure Response 487 - Request Terminated - The request was terminated by a BYE or CANCEL request. This response is never returned for a CANCEL request itself.

IPEC\_SIPReasonStatus488NotAcceptableHere (0x1570, 5488 decimal)

SIP Request Failure Response 488 - Not Acceptable Here - The response has the same meaning as 606 (Not Acceptable), but only applies to the specific resource addressed by the Request-URI and the request may succeed elsewhere. A message body containing a description of media capabilities may be present in the response, which is formatted according to the Accept header field in the INVITE (or application/SDP if not present), the same as a message body in a 200 (OK) response to an OPTIONS request.

IPEC\_SIPReasonStatus491RequestPending (0x1573, 5491 decimal)

SIP Request Failure Response 491 - Request Pending - The request was received by a User Agent Server (UAS) that had a pending request within the same dialog.



#### IPEC\_SIPReasonStatus493Undecipherable (0x1575, 5493 decimal)

SIP Request Failure Response 493 - Undecipherable - The request was received by a User Agent Server (UAS) that contained an encrypted MIME body for which the recipient does not possess or will not provide an appropriate decryption key. This response may have a single body containing an appropriate public key that should be used to encrypt MIME bodies sent to this User Agent (UA).

#### **Server Failure Response Codes (5xx)**

#### IPEC SIPReasonStatus500ServerInternalError (0x157c, 5500 decimal)

Server Failure Response 500 - Server Internal Error - The server encountered an unexpected condition that prevented it from fulfilling the request. The client may display the specific error condition and may retry the request after several seconds. If the condition is temporary, the server may indicate when the client may retry the request using the Retry-After header field.

#### IPEC SIPReasonStatus501NotImplemented (0x157d, 5501 decimal)

Server Failure Response 501 - Not Implemented - The server does not support the functionality required to fulfill the request. This is the appropriate response when a User Agent Server (UAS) does not recognize the request method and is not capable of supporting it for any user. Proxies forward all requests regardless of method. Note that a 405 (Method Not Allowed) is sent when the server recognizes the request method, but that method is not allowed or supported.

#### IPEC SIPReasonStatus502BadGateway (0x157e, 5502 decimal)

Server Failure Response 502 - Bad Gateway - The server, while acting as a gateway or proxy, received an invalid response from the downstream server it accessed in attempting to fulfill the request.

#### IPEC SIPReasonStatus503ServiceUnavailable (0x157f, 5503 decimal)

Server Failure Response 503 - Service Unavailable - The server is temporarily unable to process the request due to a temporary overloading or maintenance of the server. The server may indicate when the client should retry the request in a Retry-After header field. If no Retry-After is given, the client must act as if it had received a 500 (Server Internal Error) response. A client (proxy or User Agent Client) receiving a 503 (Service Unavailable) should attempt to forward the request to an alternate server. It should not forward any other requests to that server for the duration specified in the Retry-After header field, if present. Servers may refuse the connection or drop the request instead of responding with 503 (Service Unavailable).

#### IPEC SIPReasonStatus504ServerTimeout (0x1580, 5504 decimal)

Server Failure Response 504 - Server Time-out - The server did not receive a timely response from an external server it accessed in attempting to process the request. 408 (Request Timeout) should be used instead if there was no response within the period specified in the Expires header field from the upstream server.

#### IPEC SIPReasonStatus505VersionNotSupported (0x1581, 5505 decimal)

Server Failure Response 505 - Version Not Supported - The server does not support, or refuses to support, the SIP protocol version that was used in the request. The server is indicating that it is unable or unwilling to complete the request using the same major version as the client, other than with this error message.

#### IPEC\_SIPReasonStatus513MessageTooLarge (0x1589, 5513 decimal)

Server Failure Response 513 - Message Too Large - The server was unable to process the request since the message length exceeded its capabilities.



#### Global Failure Response Codes (6xx)

IPEC\_SIPReasonStatus600BusyEverywhere (0x15e0, 5600 decimal)

SIP Global Failure Response 600 - Busy Everywhere - The callee's end system was contacted successfully but the callee is busy and does not wish to take the call at this time. The response may indicate a better time to call in the Retry-After header field. If the callee does not wish to reveal the reason for declining the call, the callee uses status code 603 (Decline) instead. This status response is returned only if the client knows that no other end point (such as a voice mail system) will answer the request. Otherwise, 486 (Busy Here) should be returned.

#### IPEC SIPReasonStatus603Decline (0x15e3, 5603 decimal)

SIP Global Failure Response 603 - 603 Decline - The callee's machine was successfully contacted but the user explicitly does not wish to or cannot participate. The response may indicate a better time to call in the Retry-After header field. This status response is returned only if the client knows that no other end point will answer the request.

IPEC\_SIPReasonStatus604DoesNotExistAnywhere (0x15e4, 5604 decimal)

SIP Global Failure Response 604 - Does Not Exist Anywhere - The server has authoritative information that the user indicated in the Request-URI does not exist anywhere.

#### IPEC SIPReasonStatus606NotAcceptable (0x15e6, 5606 decimal)

SIP Global Failure Response 606 - Not Acceptable - The user's agent was contacted successfully but some aspects of the session description such as the requested media, bandwidth, or addressing style were not acceptable. A 606 (Not Acceptable) response means that the user wishes to communicate, but cannot adequately support the session described.

The 606 (Not Acceptable) response may contain a list of reasons in a Warning header field describing why the session described cannot be supported.

A message body containing a description of media capabilities may be present in the response, which is formatted according to the Accept header field in the INVITE (or application/SDP if not present), the same as a message body in a 200 (OK) response to an OPTIONS request.

It is hoped that negotiation will not frequently be needed, and when a new user is being invited to join an already existing conference, negotiation may not be possible. It is up to the invitation initiator to decide whether or not to act on a 606 (Not Acceptable) response.

This status response is returned only if the client knows that no other end point will answer the request.

#### Other SIP Codes (8xx)

IPEC\_SIPReasonStatusBYE (0x16a8, 5800 decimal) SIP reason status 800. BYE code.

IPEC\_SIPReasonStatusCANCEL (0x16a9, 5801 decimal) SIP reason status 801. CANCEL code.

#### **SIP MIME Error Codes**

IPEC\_MIME\_BUFF\_TOO\_SMALL

MIME buffer size is smaller than the incoming MIME part in a SIP message.

IPEC\_MIME\_POOL\_EMPTY

MIME memory pool is exhausted.



## Supplementary Reference Information

11

This chapter lists related publications and includes other reference information as follows:

•	References to	More	Information	• • • • • •	 	 	 • • • •	2	27]

#### 11.1 References to More Information

The following publications provide related information:

- ITU-T Recommendation H.323 (11/00) Packet-based multimedia communications systems
- ITU-T Recommendation H.245 (07/01) Control protocol for multimedia communication
- ITU-T Recommendation H.225.0 (09/99) Call signaling protocols and media stream packetization for packet-based multimedia communications systems
- ITU-T Recommendation T.38 (06/98) Procedures for real-time Group 3 facsimile communication over IP networks
- ITU-T Recommendation T.30 (07/96) Procedures for document facsimile transmission in the general switched telephone network
- RFC 1889, RTP: A Transport Protocol for Real-Time Applications, IETF Publication, http://www.ietf.org/rfc/1889.txt
- RFC 3261, Session Initiation Protocol (SIP), IETF Publication, draft reference http://www.ietf.org/rfc/rfc3261.txt?number=3261
- Cisco Systems, Signaled Digits in SIP, draft reference http://www.ietf.org/internet-drafts/draft-mahy-sipping-signaled-digits-00.txt
- Black, Uyless, *Voice over IP*, Prentice Hall PTR, Prentice-Hall, Inc. (Copyright 2000)
- Douskalis, Bill, *IP Telephony; The Integration of Robust VoIP Services*, Prentice Hall PTR, Prentice-Hall, Inc., ISBN 0-13-014118-6
- Galtieri, Paolo, Introduction to Voice Over the Internet Protocol, Applied Computing Technologies, Winter 2000



## 11.2 Called and Calling Party Address List Format When Using H.323

This section provides reference information about called and calling party address list format:

- Called Party Address List
- Calling Party Address List
- Examples of Called and Calling Party Addresses

#### **Called Party Address List**

Called party address lists are formatted as follows:

```
Called Party Address list ::= Called Party Address |
Called Party Address Delimiter Party Address list

Called Party Address ::= Dialable Address | Name |
E164ALIAS | Extension | Subaddress | Transport
Address | Email Address | URL | Party Number |
Transport Name
```

#### where:

- Dialable Address ::= E164Address | E164Address ";" Dialable Address
- Name ::= "NAME:" H323ID
- E164ALIAS ::= "TEL:" E164Address
- Extension ::= "EXT:" E164Address | "EXTID : " H323ID
- Subaddress ::= "SUB:" E164Address
- Transport Address ::= "TA:" Transport Address Spec | "FTH : " Transport address Spec.
  - Transport Address Spec ::= Host Name":" Port Number | Host Name
    - Host Name ::= Host IP in decimal dotted notation.
- Email Address ::= "EMAIL :" email address
- URL Address ::= "URL : " URL
- PN Address ::= "PN :" party number ["\$" party number type]



- Party Number Type ::= (select either the numerical or string value from the following list):
  - **0.PUU** The numbering plan follows the E.163 and E.164Recommendations.
  - **PUI** The number digits carry a prefix indicating type of number according to national recommendations.
  - PUN The number digits carry a prefix indicating the type of number according to national recommendations.
  - **PUNS** The number digits carry a prefix indicating the type of number according to network specifications.
  - **PUA** Valid only for the called party number at the outgoing access; the network substitutes appropriate number.
  - **D** Valid only for the called party number at the outgoing access; the network substitutes appropriate number.
  - PRL2 Level 2 regional subtype of private number.
  - **PRL1** Level 1 regional subtype of private number.
  - PRP PISN subtype of private number.
  - PRL Local subtype of private number.
  - **PRA** Abbreviated subtype of private number.
  - N The number digits carry a prefix indicating standard type of number according to national recommendations.
- Transport Name ::= "TNAME :" Transport Address Spec
- Notes: 1. The delimiter is "," by default, but it may be changed by setting the value of the delimiter field in the IPCCLIB\_START\_DATA used by the gc\_Start() function. See Section 7.2.26, "—gc\_Start() Variances for IP", on page 201 for more information.
  - 2. If the Dialable Address form of the address is used, it should be the last item in the list of address alternatives.

#### **Calling Party Address List**

Calling party address lists are formatted as follows:

```
Calling Party address list ::= Calling Party address |
Calling Party address Delimiter |
Calling Party address list

Calling Party address ::= Dialable Address | Name |
E164ALIAS | Extension | Subaddress | Transport
Address | Email Address | URL | Party Number |
Transport Name
```

where the format options Dialable Address, Name, etc. are as described in the Called Party Address List section.

**Note:** If the Dialable Address form of the Party address is used, it should be the last item in the list of Party address alternatives.



#### **Examples of Called and Calling Party Addresses**

Some examples of called party and calling party addresses are:

• Called and Calling Party addresses: 1111;1111

• NAME: John, NAME: Jo

• TA:192.114.36.10



# intel<sub>®</sub> Glossary

**alias:** A nickname for a domain or host computer on the Internet.

**blind transfer:** See *unsupervised transfer*.

**call transfer:** See *supervised transfer* and *unsupervised transfer*.

**codec:** A device that converts analog voice signals to a digital form and vice versa. In this context, analog signals are converted into the payload of UDP packets for transmission over the internet. The codec also performs compression and decompression on a voice stream.

H.225.0: Specifies messages for call control including signaling, Registration Admission and Status (RAS), and the packetization and synchronization of media streams.

**en-bloc mode:** A mode where the setup message contains all the information required by the network to process the call, such as the called party address information.

**H.245**: H.245 is a standard that provides the call control mechanism that allows H.323-compatible terminals to connect to each other. H.245 provides a standard means for establishing audio and video connections. It specifies the signaling, flow control, and channeling for messages, requests, and commands. H.245 enables codec selection and capability negotiation within H.323. Bit rate, frame rate, picture format, and algorithm choices are some of the elements negotiated by H.245.

gateway: Translates communication procedures and formats between networks, for example the interface between an IP network and the circuit-switched network (PSTN).

**Gatekeeper:** Manages a collection of H.323 entities (terminals, gateway, multipoint control units) in an H.323 zone.

H.255.0: The H.255.0 standard defines a layer that formats the transmitted audio, video, data, and control streams for output to the network, and retrieves the corresponding streams from the network.

**H.323:** H.323 is an ITU recommendation for a standard for interoperability in audio, video and data transmissions as well as Internet phone and voice-over-IP (VoIP). H.323 addresses call control and management for both point-topoint and multipoint conferences as well as gateway administration of IP Media traffic, bandwidth and user participation.

**IP:** Internet Protocol

**IP Media Library:** Intel API library used to control RTP streams.

Multipoint Control Unit (MCU): An endpoint that support conferences between three or more endpoints.

**prefix:** One or several digits dialed in front of a phone number, usually to indicate something to the phone system. For example, dialing a zero in front of a long distance number in the United States indicates to the phone company that you want operator assistance on a call.



**Q.931:** The Q.931 protocol defines how each H.323 layer interacts with peer layers, so that participants can interoperate with agreed upon formats. The Q.931 protocol resides within H.225.0. As part of H.323 call control, Q.931 is a link layer protocol for establishing connections and framing data.

**RTP:** Real-time Transport Protocol. Provides end-to-end network transport functions suitable for applications transmitting real-time data such as audio, video or simulation data, over multicast or unicast network services. RTP does not address resource reservation and does not guarantee quality-of-service for real-time services.

**RTCP:** RTP Control Protocol (RTCP). Works in conjunction with RTP to allow the monitoring of data delivery in a manner scalable to large multicast networks, and to provide minimal control and identification functionality. RTCP is based on the periodic transmission of control packets to all participants in the session, using the same distribution mechanism as the data packets.

**silence suppression:** See Voice Activation Detection (VAD).

**supervised transfer:** A call transfer in which the person transferring the call stays on the line, announces the call, and consults with the party to whom the call is being transferred before the transfer is completed.

**UA:** In a SIP context, user agents (UAs) are appliances or applications, such as, SIP phones, residential gateways and software that initiate and receive calls over a SIP network.

**SIP:** Session Initiated Protocol. An ASCII-based, peer-to-peer protocol designed to provide telephony services over the Internet.

**split call control:** An IP telephony software architecture in which call control is done separately from IP Media stream control, for example, call control is done on the host and IP Media stream control is done on the board.

**tunneling:** The encapsulation of H.245 messages within Q.931/H.225 messages so that H.245 media control messages can be transmitted over the same TCP port as the Q.931/H.225 signaling messages.

**unsupervised transfer:** A transfer in which the call is transferred without any consultation or announcement by the person transferring the call.

**VAD:** Voice Activation Detection. In Voice over IP (VoIP), voice activation detection (VAD) is a technique that allows a data network carrying voice traffic over the Internet to detect the absence of audio and conserve bandwidth by preventing the transmission of *silent packets* over the network.



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