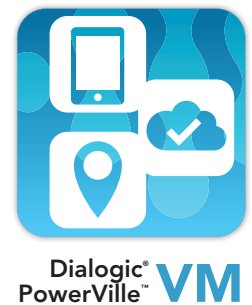


## Dialogic® PowerVille™ VM – Voice Mail

PowerVille VM – Voice Mail provides a comprehensive solution for next generation IP-based virtualized voice mail services. It combines Dialogic’s innovative and award winning real-time multimedia communications processing technology with an advanced application server to enable network operators and enterprises to deliver interactive voice mail services in a timely and cost-effective manner.

As a software-centric solution, PowerVille VM eliminates issues that can be caused by multi-segmented voice mail silos by allowing the service to operate on a converged platform. This helps network operators leverage the investment across a variety of network, value-added, and customer care services involving voice mail features.



PowerVille VM includes a built-in database and provides web services access to other applications. With its forward-looking architecture, PowerVille VM is IMS/VoLTE compliant and is fully customizable using the integrated GUI service creation environment to future-protect the solution. PowerVille VM allows network operators to use flow through provisioning to onboard subscribers, while end-users are provided web- and app-based portals to maximize self-service and improve overall operational efficiency and service delivery costs.

Features	Benefits
<b>Scalable Design</b>	Allows for a “one-box” solution or a client/server architecture for larger installations.
<b>Support for Standards</b>	Support for protocols such as LDAP/IMAP reduces implementation expenses and time-to-market.
<b>Multi-Lingual Capabilities</b>	Enables global deployments and can be configured for mailboxes and reading e-mails via TTS.
<b>Secure Web Portal Access</b>	Provides a wide array of web- and device-based access to voice mail features for customer self-service
<b>RESTful API</b>	Integrates with existing communications services and device clients; enables integration with client applications
<b>High Availability</b>	Deployment configurations include site and geographic redundancy options
<b>Real-Time Monitoring, Alarming,</b>	Helps operations teams maintain application availability
<b>Reporting</b>	by allowing them to respond in real-time
<b>Multi-Tenant</b>	Enables voice mail services to be provided across a network operator’s multiple properties

## Resiliency, Redundancy and High-Availability

PowerVille VM can scale from a single server to a distributed configuration, to enable high-availability and application redundancy. Even in multi-site deployments, the visual EMS/OAM&P dynamic dashboard supports single-point configuration of the PowerVille VM solution, and makes it easy to configure large scale ANI/DNIS implementations. Real-time alarming and monitoring provide proactive indication of issues that may arise, helping operators maintain service availability.

## Features

The following are just some examples of PowerVille VM features.

### Mailbox Management

- Class of Service (CoS)
- Management of VM Service
- Quota Management
- Greetings
- Common Access

### Message Management

- Message Playback Options
- Automatic Resave
- Management of VM Service
- Common Access
- Skip Forward/Backward

### Notification Management

- Notification Body Parameter
- SMS Notification
- Auto-forward Voicemail Messages to E-mail

### Integration

- Subscriber Access
- Direct Access
- Rest Client Support
- Web Portal Integration

### Password Management

- PIN Change
- PIN Reminder via SMS
- PIN Suppression
- Random PIN
- PIN Reset

### OSS/Provisioning

- Secure Web Portal
- Restful API
- Soap Web Service
- Batch Processing from file

### Subscriber Access

- Secure Subscriber Web Portal
- Phone access
- RESTful API for phone applications



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