

# **Dialogic® IP Media Server**

## License Activation Guide

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## License Exhibits 28

# Introduction

This document describes how to activate your Dialogic® IP Media Server (which is also referred to herein as “IP Media Server” or “Media Server”). This document is not release specific. Some screen shots include release numbers, and are provided as examples.

## Licensing Terminology

The following terminology is used within this document.

Term	Definition
License Key	The code to “unlock” IP Media Server functionality. Dialogic Sales can send the license key in a License Certificate or License Email.
License Certificate	Printed document provided by Dialogic containing License Key.
Node ID	Unique signature of your IP Media Server.
License File	A file created by Dialogic from the Node ID and License Key and that you install on the IP Media Server to activate it.
Re-host	Process to activate the IP Media Server by re-installing a new license file in case of a hardware failure.

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# Dialogic® IP Media Server Server Activation

This document describes how to activate your Dialogic IP Media Server.

The Media Server is controlled via software licensing. A license file must be installed on your Media Server in order to activate it.

Your license file is obtained from the Dialogic website ([www.dialogic.com/activation](http://www.dialogic.com/activation)), which generates a unique license file for your Media Server based upon a unique hardware fingerprint comprised of the following:

- ◆ Node ID of your Media Server
- ◆ License Key on the License Certificate or License Email from Dialogic

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**Note:** The Media Server hardware must meet defined minimum system requirements as described in the section, *Installing IP Media Server Software* in the *Dialogic IP Media Server Installation and Operations Guide*.

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## Summary of Steps

Activation involves the following steps which are explained in the document:

- ◆ "Preparing for Activation" (page 7)
- ◆ "Obtaining the Node ID from Your System" (page 8)
- ◆ "Generating a License File from the Node ID and License Key" (page 9)
- ◆ "Installing a License File on Your System" (page 13)



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**Generating the License File is a one-time event. It is not possible to re-set or correct mistakes themselves. For example, if you mis-type the Node ID, you will need to perform a time intensive Re-Hosting process. Therefore, please follow the steps in this guide carefully.**

---

## Preparing for Activation

The IP Media Server has limited functionality unless you activate the license. The primary method of activation is from the Web. To activate your license, you must have the following:

- ◆ Access to the license key from the License Certificate or via a License Email from Dialogic.
- ◆ Access to the IP Media Server Web User Interface to obtain your Node ID.
- ◆ Access to the Dialogic Web site from a system with a Web browser and Internet access.
- ◆ Access to a local FTP or NFS server.

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## Obtaining the Node ID from Your System

The Node ID is the unique signature for the system that will be the IP Media Server. It is used together with your license key to generate license files that are locked to that system. All activation options require the Node ID.

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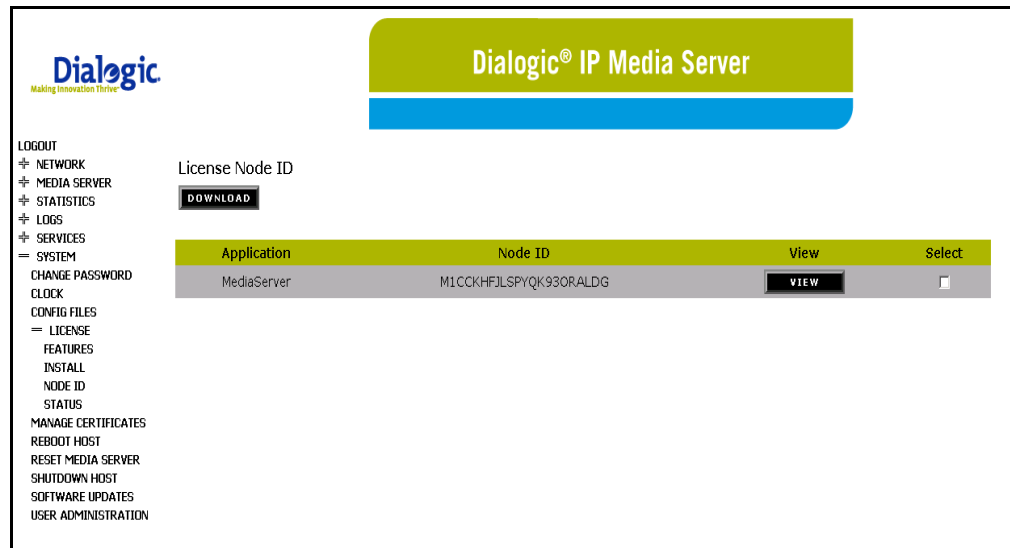
**Note:** The license key depends on the MAC address of an Ethernet port on the IP Media Server. Changes to other hardware components, such as the processor or hard drive, do not invalidate the license.

---

You can download the Node ID to an HTML formatted file to avoid mis-typing when activating your licenses. The file includes a link to the Dialogic License Activation Center, together with instructions.

To obtain the Node ID from the IP Media Server Web UI:

- 1 Select **SYSTEM**→**LICENSE**→**NODE ID** to display the License Node ID page:



**Figure 1. License Node ID Page**

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**Note:** The Node ID is important for the next steps, so do not close this window.

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**Note:** The next step depends on whether or not this system has access to the Internet. If the IP Media Server can connect to the Internet, complete the following steps. If the IP Media Server cannot connect to the Internet, see "Accessing the Dialogic License Activation Center" (page 15).

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- 2 From the License Node ID page, click **View** to display the License View Node ID page:

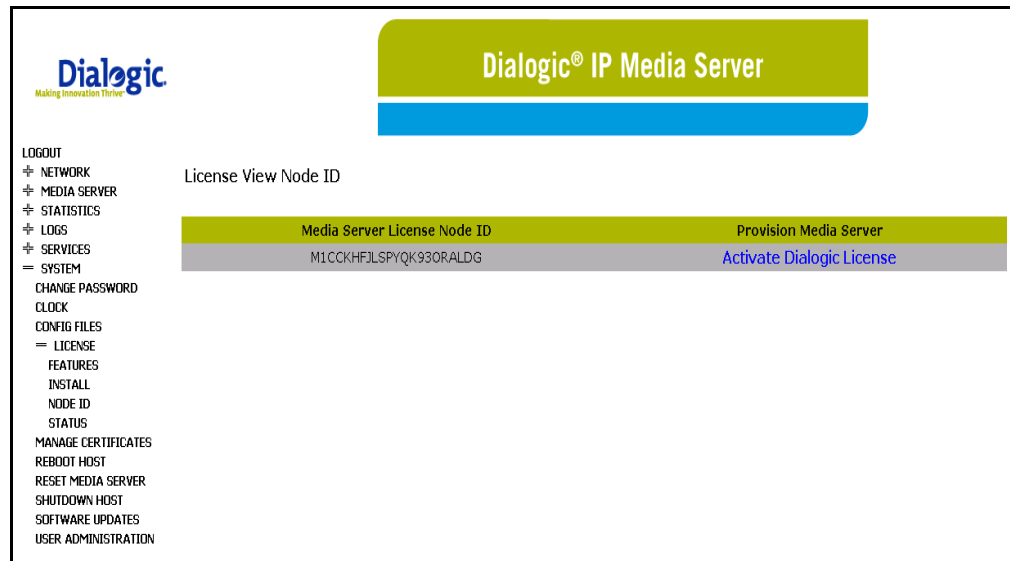


Figure 2. License View Node ID Page

- 3 Click Activate Dialogic License. The Dialogic License Activation Center page appears.

## Generating a License File from the Node ID and License Key

- 1 In the License Key field, enter the **License Key** that is printed on your License Certificate or in the License Email from Dialogic.

The screenshot shows the 'Dialogic License Activation Center' page. It features the Dialogic logo at the top. Below the logo is a heading 'Please Enter Your License Key'. There is a text input field labeled 'License Key\*' and a 'Submit' button. A note below the input field states: '\* Please enter the License Key exactly as it appears. The same case and without any spaces'. At the bottom, there is a 'Help' button.

Figure 3. Dialogic License Activation Center Page

- 2 Click **Submit**. The Enter Customer Information page appears:

**Dialogic**

---

**Enter Customer Information**

First Name\*:  Address\*:   
Last Name\*:  Address 2\*:   
Company\*:  City\*:   
Email Address\*:  State/Province\*:   
Phone\*:  Country\*:   
Zip/Postal Code\*:

\* Generate License - to create a new license from your License Key; Re-Host License - to transfer your license from one machine to another; View License - to view or download a license you have already activated.

**Figure 4. Enter Customer Information Page**

- 3 Enter your registration information. Be sure to complete all the required fields, which are indicated by an asterisk (\*).

If you are outside North America, you can enter your district or county information in the State/Province field.

- 4 Click **Submit**. The Generate, Rehost, or View Licenses page appears:

**Dialogic**

---

**Generate, Re-Host or View Licenses**

\* Generate License - to create a new license from your License Key; Re-Host License - to transfer your license from one machine to another; View License - to view or download a license you have already activated.

**Figure 5. Generate or View Licenses Page**

**Note:** The View Licenses button allows you to view the license file only if it has already been generated.

- 
- 5 Click **Generate Licenses**. The Select Items to Fulfill page appears:

**Dialogic**

---

**Select Items to Activate**

Select Product:

951-102-75 1.0 MS-Developer v2.0

Order	Item #	Duration (Days)
272427-1-384213928399	1	365

License Type:

Node ID Type:

Node ID:

---

**Figure 6. Select Items to Fulfill Page**

- 6 Enter your Node ID in the Node-locked Hostid field. Copy the Node ID from the browser window to avoid error. This is the only field on this page you can modify.



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**Be sure to enter the correct Node ID. Entering an incorrect Node ID will create an invalid license and you will need to contact Dialogic Technical Support to perform the re-hosting process.**

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- 7 Click **Generate**. The Confirm Your Selection page appears:

**Dialogic**

---

**Confirm your Selection**

951-102-75 1.0 MS-Developer v2.0

Order	Item #	Duration (Days)
272427-1-384213928399	1	365

License Type: Locked Uncounted  
Node ID Type: VID  
Node ID: M1CCKHFJLSPYQK93ORALDG

---

**Figure 7. Confirm Your Selection Page**

- 8 Click **Confirm**. The Deliver License page appears:

**Deliver License**

FEATURE SR140 BRKTD 1.0 permanent uncounted \  
VENDOR\_STRING=VoiceCh=0:FaxCh=30:Links=0:V34Enab=30:AdvSph=0:AdvFax=30:T38Enab=30 \  
HOSTID=VID=7C5D4EDA1E13293A898BA0B14DB58082 ISSUED=08-Nov-2007 \  
SN="BRKT35: 2122" TS\_OK SIGN="0893 F8BC D985 2C75 1A0E 3DA8 \  
F91E 1BC7 016E EF10 2587 25D4 D0A5 21B9 BCCD 0898 CEFC 5DF0 \  
98D3 E990 8D15 C720 6F6D DBB7 F5E8 8565 5DF6 4F73 6725 A5BA"

Send to:

---

**Figure 8. Deliver License Page**

- 9 Click **Save to File** or enter your email address and click **Email** to have the License file emailed to you. (The email address defaults in from your Registration Information. You change it here if required.)
- 10 Click **Logout**.

## Installing a License File on Your System

To install your license:

- 1 Copy the License file on a local FTP or NFS server accessed by the IP Media Server.
- 2 Select **SYSTEM**→**LICENSE**→**INSTALL** on the IP Media Server Web UI to install the license on the IP Media Server. The License Install page appears:

Dialogic® IP Media Server

License Install

Please select method for retrieving license files and enter required parameters to retrieve a list of available files.

☒ FTP

Host

Directory Path

Username

Password

☐ NFS

Host

Directory Path

OK CANCEL

Figure 9. License Install Page

- 3 Complete the FTP or NFS fields to access the license file and install it. When you click **OK**, a page appears indicating that the license file has been located.

Dialogic® IP Media Server

License Install

ftp://10.128.40.62/snowshore/Repository/Projects/Documentation/bill

Filename	Size	Date	Retrieve
Parent Directory ..			
license_20080708134301.ilc	409	07-08-08 12:00 AM	

OK CANCEL

Figure 10. License Install Results (FTP) Page

- 4 To select a license file, click the Retrieve button to the right of the file name. Click **OK** to proceed. When you click **OK**, the license file is retrieved and the following page appears:



Figure 11. License Install Page

- 5 Click **Install Now** to install the license. After the license is installed, the Reset IP Media Server page appears and you are prompted to reset the IP Media Server:

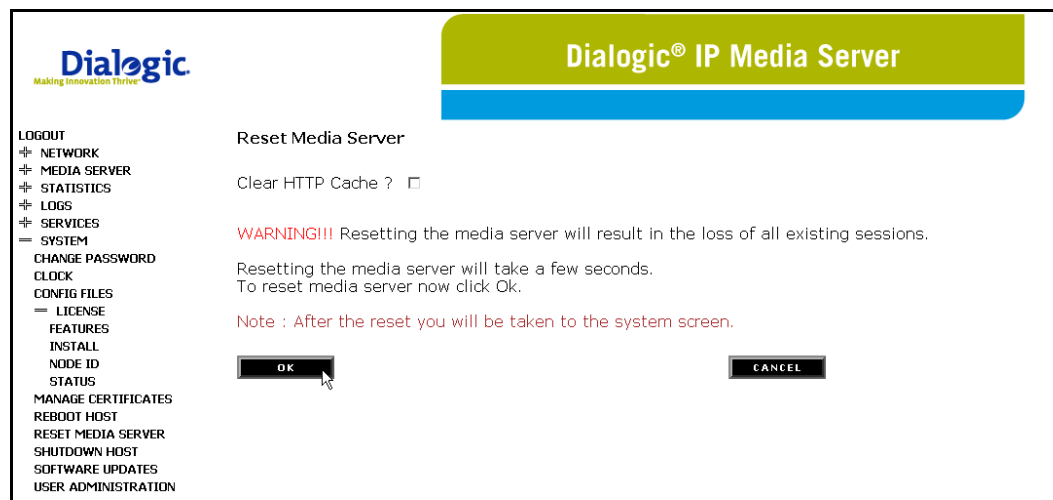


Figure 12. Reset Media Server Page

- 6 Click **OK** to reset the IP Media Server.

When the IP Media Server restarts, you are ready to configure and deploy it.

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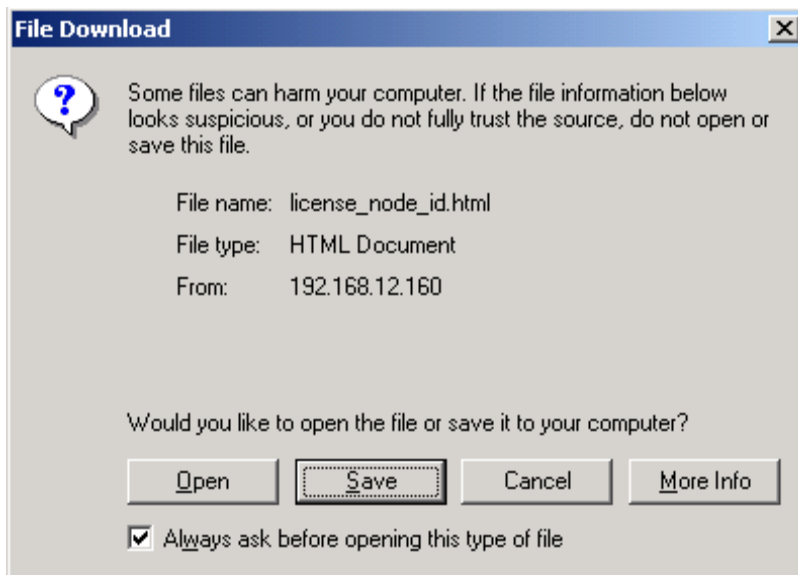
# Accessing the Dialogic License Activation Center

This section describes how to access the Dialogic License Activation Center if you are unable to connect to the Internet directly from your IP Media Server.

## If the IP Media Server is Unable to Connect to the Internet

If your IP Media Server is unable to connect to the Internet, but you do have access to the Internet from a different computer, follow the steps below:

- 1 Access the License Node ID page through the IP Media Server Web UI (System > License > Node ID).
- 2 Select the node ID and then click **Download**. The file Download page appears:



**Figure 13. File Download Page**

- 3 Save the HTML formatted file (default name is `license_node_id.html`). This file includes the IP Media Server Node ID and a link to the Dialogic License Activation Center.

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**Note:** If you cannot activate your license using the Website, contact Dialogic Technical Support. Please have your License Keys and Node ID ready when contacting Technical Support.

---

- 4 Transfer the HTML file to a PC that can connect to the Internet, and open the file in a Web browser.

- 
- 5 To continue with the activation of your product, go to "Generating a License File from the Node ID and License Key" (page 9).

Keep the browser window open that shows the Node ID. You need the Node ID when activating your license.

---

**Note:** You do not need to use the HTML formatted file. You can access the Dialogic License Activation Center ([www.dialogic.com/activation](http://www.dialogic.com/activation)), from any location. All you need is your Node ID and License Key from the IP Media Server. It is important to enter the Node ID exactly as it appears.

---



# Managing Licenses

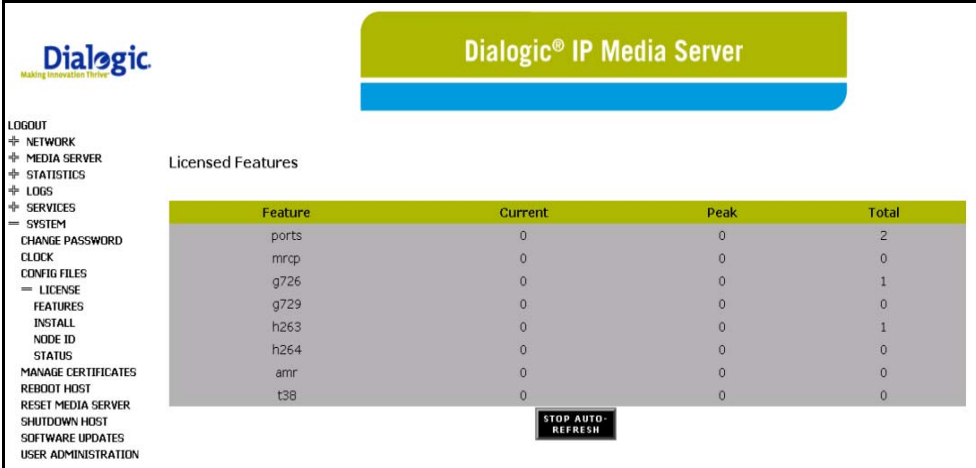
Once you have installed a license, you can use the Web UI to get information about it and to manipulate the license file.

If you remove or add network boards to your system or change your motherboard, the license files become invalid. This is due to the method used to generate the Node ID (see "Obtaining the Node ID from Your System" (page 8)). In order to re-activate the product, you need to re-host the licenses (see "Re-Hosting (Moving) License Files for the IP Media Server" (page 21)).

**Note:** If you remove the IP Media Server files using the uninstall option, license files are removed with the IP Media Server. If you perform an IP Media Server update, the files are not removed.

## Viewing Licensed Features

To view what features are enabled under the license you have installed, select **SYSTEM→LICENSE→FEATURES** from the IP Media Server Web UI to display the Licensed Features page.



Feature	Current	Peak	Total
ports	0	0	2
mrcp	0	0	0
g726	0	0	1
g729	0	0	0
h263	0	0	1
h264	0	0	0
amr	0	0	0
t38	0	0	0

---

The Licensed Features page shows the following information for each licensed feature:

Item	Description
Current	Number of instances of the feature that are currently active.
Peak	Highest number of instances of the feature that have been active since the IP Media Server was started.
Total	Number of instances of the feature authorized by the license.

---

## Obtaining License Status

To view the current License Status:

- 1 Click SYSTEM→LICENSE→STATUS.

The License Status page provides detailed information on each individual license installed on the IP Media Server. If you purchased a license that will expire, the Expiration Date appears on this page.

Dialogic

Making Innovation Thrive

Dialogic® IP Media Server

License Status

LOGOUT

✚ NETWORK

✚ MEDIA SERVER

✚ STATISTICS

✚ LOGS

✚ SERVICES

— SYSTEM

CHANGE PASSWORD

CLOCK

CONFIG FILES

— LICENSE

FEATURES

INSTALL

NODE ID

STATUS

MANAGE CERTIFICATES

REBOOT HOST

RESET MEDIA SERVER

SHUTDOWN HOST

SOFTWARE UPDATES

USER ADMINISTRATION

Application	Node ID	Serial Number	License Version	Date Issued	Expiration Date	Status
MediaServer	M1CCKHFJLSPYQK93ORALDG	272427-1-384213928399: 4591	1.0	08-Jul-2008	08-Jul-2009	Valid

## Naming License Files

All license files end with the .lic extension. The license filename is usually in one of two formats: dd-mmm-yyyy.lic dd-mmm-yyyy-x.lic (next available number). However, the license filename can be any filename with a .lic extension.

## Removing License Files

You cannot remove license files through the Web UI. To remove a license file, you need to re-build the IP Media Server.

## Backing Up License Files

License files are backed up as part of the Media Server system backup, or you can copy them prior to installation.

## Recovering License Files

When a license is lost or not recoverable, you need to obtain a copy by going through the Web Activation Center again. You will need to enter your License Key, and then click on View License. The registration data will not be requested and the 'Select Items to be Fulfilled' page will not be available. You will then have an option to email the license or save it to a local directory.

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## Restoring License Files

The Dialogic software licensing process uses your Node ID, which is based on the network hardware in the system.

If you want to re-install you product on the same computer system after upgrading or replacing your hard disk or any other upgrade that maintains the network hardware, you can use the same license file without having to reactivate your product.

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# Re-Hosting (Moving) License Files for the IP Media Server

To allow you to upgrade your computer to a new system or recover from a hardware failure, Dialogic allows you to move your licensed software from one computer system to another. This process is called “re-hosting”.

There are two methods to re-host license files and both are explained in this section:

- ♦ ["Working with Dialogic Technical Services and Support to Re-Host License Files" \(page 21\)](#)
- ♦ ["Self Re-Hosting License Files" \(page 23\)](#)

## Working with Dialogic Technical Services and Support to Re-Host License Files

Although the re-hosting process is straightforward, this method involves correspondence between you and Dialogic Technical Services and Support during normal Dialogic Technical Services and Support business hours.

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**Note:** If you prefer to re-host the license files yourself, refer to ["Self Re-Hosting License Files" \(page 23\)](#)

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The re-hosting process requires you to fax a return confirmation on company headed notepaper to formally acknowledge the removal, disablement or disuse of the original license file or files. (See "Example of Formal Letter" (page 22)).

To move your software from your current computer to a new computer with a different “Node ID” signature, perform the following steps:

- 1 Gather the original License Keys that represent the License Files you need to re-host and your original Node ID, if available.
- 2 Obtain a new Node ID for the new system.
- 3 Set in motion any approval necessary in your organization for the formal acknowledgement (see Step 6).
- 4 Visit [www.dialogic.com/support/](http://www.dialogic.com/support/) to open a Dialogic Technical Support Ticket.
- 5 Dialogic Technical Support will contact you and guide you through the remaining steps before emailing a replacement License File or Files.
- 6 Create a formal letter (example below) on company letterhead and return it, signed, to Dialogic. Copy this wording into your document and insert the License Key or Keys that you originally used to activate the License or Licenses you are re-hosting. This template will be made available to you when required.

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## Example of Formal Letter

Given below is an example of the formal letter required by Dialogic when moving a license.

---

\_\_\_\_\_ [INSERT COMPANY NAME] ("User"), hereby represents and warrants to Dialogic that the original License File or Files represented by the License Keys listed below have been removed, disabled or are no longer in use:

List all License Keys here

List old Node IDs here

List new Node IDs here

User further represents and warrants to Dialogic that the above-referenced License Keys are not and will not be used for any purpose, including without limitation, on the original computer used to activate the License.

User acknowledges that if any of the foregoing is found to be untrue, User shall be liable to Dialogic for the full list price of the License Key still in use, then in effect, as established by Dialogic.

Signed:

COMPANY NAME

By: \_\_\_\_\_

Name:

Title:

Phone Number:

Technical Support Ticket Reference:

---

## Self Re-Hosting License Files

To allow you to upgrade your computer to a new system or recover from a network card failure, Dialogic allows you to “re-host” your licensed software from one computer system to another. This process involves returning your current license and receiving another one.

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**Note:** If you prefer to work with Dialogic Technical Services and Support, refer to ["Working with Dialogic Technical Services and Support to Re-Host License Files" \(page 21\)](#)

---

The activation center web site allows you to automatically re-host your licensed software one time without technical support. For subsequent re-hosts you will need to contact Dialogic Technical Support.

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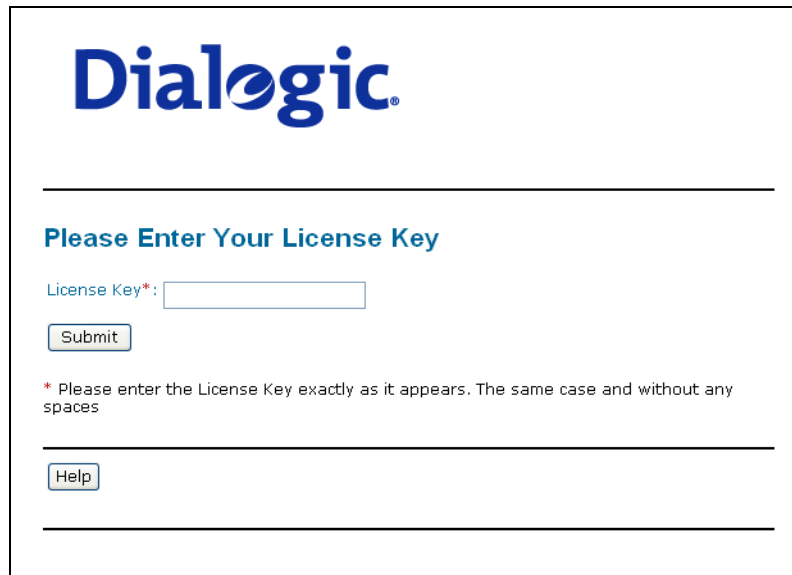
**Note:** Use the buttons on the screens to navigate. Do not use the Back and Forward buttons on your browser to navigate.

---

Follow the steps below:

- 1 Visit the Dialogic activation website at:  
[www.dialogic.com/activation](http://www.dialogic.com/activation)

The following screen appears.



The screenshot shows the Dialogic logo at the top. Below it is a horizontal line. Underneath the line is the text "Please Enter Your License Key" in blue. Below this text is a label "License Key\*" followed by a text input field. Below the input field is a "Submit" button. Below the button is a small asterisk followed by the text "Please enter the License Key exactly as it appears. The same case and without any spaces". Below this text is a horizontal line. Underneath the line is a "Help" button. Below the button is another horizontal line.

- 2 Enter your original License Key. (Found on your License certificate or in the electronic version of the license that was emailed to you when you purchased/obtained your license.) Click **Submit**. The following screen appears.



---

### Generate, Re-Host or View Licenses

[Generate Licenses](#)[Re-host Licenses](#)[View Licenses](#)

\* Generate License - to create a new license from your License Key; Re-Host License - to transfer your license from one machine to another; View License - to view or download a license you have already activated.

---

[Logout](#)[Home](#)[Help](#)

---

- 3 Click Re-host Licenses. The following screen appears.



---

### Select Items to View

Hostid: 

Select Product:

[Filter Products](#)

There are no items to view.

[View](#)[Return](#)☐ Display licenses only (no wrappers)

---

[Logout](#)[Home](#)[Help](#)

---



- 
- 4 Select your product and click **Return** to return the license to Dialogic. The following screen appears.

The screenshot shows the Dialogic web interface for selecting items to re-host. At the top is the Dialogic logo. Below it is the heading "Select Items to Re-host". The form includes a "Select Product:" dropdown menu with "950-102-04 1.0 MS-MServer-SW-300" selected. Below this is a "Filter Products" button. The selected product is displayed as "950-102-04 1.0 MS-MServer-SW-300". Below the product name are two input fields: "Last Hostid" with the value "VID=QW6ILLLF4C2JYEJPILQKNQ" and "Node ID" with the value "1234XYZ". There are buttons for "Select Hostid", "Generate License", "Logout", "Home", and "Help".

- 5 In the **Select Product** box click the product for which you are re-hosting. Select the **Node ID Type** and enter the **Node ID** of your Media Server as it appears from the Web UI. (Refer to *Obtaining the Node ID from Your System* on page 8)

Click **Generate License**. The following screen appears.

The screenshot shows the Dialogic web interface for confirming the selection. At the top is the Dialogic logo. Below it is the heading "Confirm your Selection". The form displays the selected product "950-102-04 1.0 MS-MServer-SW-300". Below the product name are two input fields: "Last Hostid" with the value "VID=QW6ILLLF4C2JYEJPILQKNQ" and "Node ID" with the value "1234XYZ". There are buttons for "Confirm", "Cancel", "Logout", "Home", and "Help".

- 6 Verify that the information on this screen is correct and click **Confirm**. The following screen appears.

---

**Note:** Be sure you enter the correct Node ID. If you enter an incorrect Node ID, your license will be invalid when you try to use it on your Media Server.

---

### Deliver License

```

#Brooktrout Inc
#Part Number: 950-102-04
#Product Description: MS-MServer-SW-300
#Brooktrout Order ID: 237944-1-755015

#License Below This Line
-----
FEATURE MediaServer BRKTD 1.0 permanent uncounted \
  VENDOR_STRING=MSPort+300:H263+0:H264+0 HOSTID=VID=1234XYZ \
  ISSUED=20-Mar-2008 SN="237944-1-755015: 3373" SIGN="0129 9721 \
  0A5D 31CC 1233 B6AD AD1F 6807 5989 26AE 963F 8BAB 5583 A52B \
  1713 1805 3E8B 5B14 2253 B774 5402 236E CA3B 4E7D 744A 0EFE \
  7AB6 2570 2EAF BDB3"
-----
#License Above This Line

#Copyright © 2005 Brooktrout Inc

#Web: www.brooktrout.com/support
#Email: techsupport@brooktrout.com
#Phone: North America: +1 781-433-9600
#Belgium: +32 2-658 5170
#United Kingdom +44 1344-380-280
#Japan: +81 3-3234-2176

Save to File

Send to:  

```

- Click **Save to File** to save the license file to your computer or click **Email** to have the License file emailed to you. If you Clicked **Save to File** the following screen appears.



- Click **Save** and save the file to your desktop.
- You will see a message indicating that the download has completed and the file is saved.
- Install the license file on your Media Server (Refer to the *Installing a License File on your System* in the *Media Server Installation and Operations Guide*) or copy it “as is” into the following directory of your Media Server:

---

`/opt/snowshore/license`

Please make sure the file has “read” permission.

---

# A - License Exhibits

This appendix contains exhibits for various End User Software License Agreements.

**DIALOGIC CORPORATION  
END USER SOFTWARE LICENSE AGREEMENT**

**\*\*\* IMPORTANT \*\*\***

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<sup>1</sup> Exhibits A, B and C to this License Agreement, together with a complete set of the Supplements thereto, may be found in the product manual or distribution media for the Software or located on Dialogic's web site at:  
<http://cantata.dialogic.com/support/productinfo.cfm?frmProduct=SnowShore%20Media%20Server&frmCategory=Download>

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**2.1(a) Notwithstanding the foregoing, the license granted in Section 2.1 above may be subject to the following limitations:**

(i) Software downloaded as a limited two-port sample version of the Dialogic product represents an evaluation version and is limited by design to two (2) ports. The license granted herein is specifically limited to two (2) ports. You shall not make any use of the Software other than for evaluation purposes consistent with this Section 2.1(a) and you shall not, nor shall you make any attempt to, disable the security features described above.

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**In the event that any terms of this Agreement are in conflict with the terms of this Section 2.1(a), the terms of this Section 2.1(a) shall apply.**

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2.3 No Reverse Engineering. End User shall have no rights to any source code for the Software. End User agrees that it shall not cause or permit the disassembly, decompilation or reverse engineering of the Software or otherwise attempt to gain access to the source code to the Software. If applicable law requires access to source code for some purpose, such as inter-

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operability with other software, and End User desires access for that required purpose, End User shall notify Dialogic, and Dialogic shall have the option, in its discretion, to (i) perform the work to derive any required information at Dialogic's usual consulting rate, or (ii) allow End User access to source code solely for the legally required purpose.

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4.3 No Title. End User acknowledges that the license granted under this Agreement does not provide End User with title to or ownership of the Software, but only a right of limited use under the terms and conditions of this Agreement. End User shall keep the Software free and clear of all claims, liens and encumbrances.

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#### **5.1 Scope of Limited Warranty.**

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## **7. Term and Termination.**

7.1 Termination. Dialogic shall have the right to terminate this Agreement and the license granted herein in the event End User fails to comply with any of the terms and conditions of this Agreement and such default has not been cured within thirty (30) days after written notice of such default.

7.2 Effect of Termination. Upon termination of this Agreement, all licenses and other rights granted under this Agreement will become null and void. Within five (5) days after termination of this Agreement, End User shall return to Dialogic or destroy, at End User's expense, the Software, including all copies thereof. Sections 2.2-2.6 and 4-10 shall survive termination of this Agreement.

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If Software is acquired by or on behalf of a unit or agency of the United States government, the Software is provided as "commercial computer software" or "commercial computer software documentation" and, absent a written agreement to the contrary, the government's rights with respect to such Software are limited by the terms of this Agreement pursuant to FAR § 12.212(a) and/or DFARS § 227.7202-1(a), as applicable.

## **9. Export.**

End User shall comply with all export and re-export restrictions, laws and regulations of the U.S. Commerce Department and other U.S. agencies and authorities.

## **10. General.**

10.1 Assignment. This Agreement shall be binding upon and inure to the benefit of the parties hereto, and their respective successors and permitted assigns. End User shall not assign, delegate or otherwise transfer this Agreement or any rights or obligations hereunder, in whole or in part, whether by operation of law or otherwise, without Dialogic's prior written consent. Any purported transfer, assignment or delegation without such prior written consent will be null and void and of no force or effect.

10.2 Entire Agreement. This Agreement, together with any Special Terms, represents the entire agreement between the parties, and supersedes all prior agreements and understandings with respect to the matters covered by this Agreement. In the event of a conflict between this Agreement and the Special Terms, the Special Terms shall control. End User agrees that it

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has not entered in this Agreement based on any representations other than those contained herein. No modification of or amendment to this Agreement, nor any waiver of any rights under this Agreement, shall be effective unless in writing signed by the party to be charged.

10.3 Governing Law. This Agreement shall in all respects be governed by the laws of the Commonwealth of Massachusetts, excluding: (i) its conflicts of laws principles; (ii) the United Nations Convention on Contracts for the International Sale of Goods; (iii) the 1974 Convention on the Limitation Period in the International Sale of Goods; and (iv) the Protocol amending the 1974 Convention, done at Vienna April 11, 1980.

10.4 Severability. If any of the provisions of this Agreement is held by a court of competent jurisdiction to be invalid under any applicable statute or rule of law, such provision shall, to that extent, be deemed omitted, and the remaining portions of this Agreement shall remain in full force and effect.

10.5 Waiver. The waiver of one breach or default or any delay in exercising any rights shall not constitute a waiver of any subsequent breach or default.

10.6 Notices. All notices permitted or required under this Agreement shall be in writing and shall be delivered in person or mailed by first class, registered or certified mail, postage prepaid, to the address of the party specified on the first page of this Agreement or such other address as either party may specify in writing. Such notice shall be deemed to have been given upon receipt.

10.7 Headings. The headings are for convenience and shall not be used to construe this Agreement.

10.8 No Agency; Independent Contractors. Nothing contained in this Agreement shall be deemed to imply or constitute that either party is the agent or representative of the other party, or that both parties are joint ventures or partners for any purpose.

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7. General. If any provision of this agreement is held to be unenforceable, that shall not affect the enforceability of the remaining provisions. This agreement shall be governed by the laws of the State of New York and of the United States, without regard to any conflict of laws provisions. The rights and obligations of the parties to this EULA shall not be governed by the United Nations Convention on the International Sale of Goods.

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## Supplement A-2

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Version 2, June 1991

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## EXHIBIT C

### AMR-NB Patent Information

Dialogic is licensed for the AMR-NB technology under the following patents:

Jurisdiction	Applicable Patent Nos.
Austria	0156621
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Canada	ZL99812785-X, ZL99804901.5 2010830
Denmark	0156621
Finland	EP-1114414, 1224659 113903
France	EP-1114414, 1224659, 1058927, 877335, 0156621
Germany	EP-1114414, 1224659, 1058927, 0156621 69814517.8-08
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United Kingdom	EP-1114414, 1224659, 1058927, 877335, 0156621
United States	6192335, 6275798, 6424938, 6058359, 6199035, 5444816

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