

Dialogic® Media Gateways Enable Unified Messaging in Microsoft® Exchange Server 2010 Environments

Technology Brief

Dialogic® Media Gateways are turnkey gateway platforms that enable VoIP integration for leading legacy PBXs deployed at enterprises worldwide. DMG Gateways provide signaling, fax, and audio paths that bridge digital PBX lines, analog lines, and T1/E1 lines to IP networks, and simplify the deployment of next-generation converged communications solutions, such as Microsoft® Exchange Server 2010 with Unified Messaging.

Important DMG Gateway features include:

- Four to 120 ports of VoIP and FoIP connectivity per gateway
- Tight integration with leading legacy PBXs from Nortel, Avaya, Siemens, Alcatel, Ericsson, Mitel, and NEC
- Support for SIP and SIP supplementary services, such as message waiting indicators, transfer, hold, park, and Caller ID functionality
- Easy installation and maintenance with web-based configuration and remote management capabilities
- Investment protection for legacy equipment while enabling worker productivity enhancement solutions such as unified messaging.
- Support for converged communications solutions, such as Microsoft® Exchange Server 2010 with Unified Messaging, and unified communications solutions, such as Microsoft® Office Communications Server 2007 R2

Dialogic® Media Gateways Certified for Interoperability

DMG Gateways have been tested by Microsoft and certified for interoperability with Exchange Server 2010, which offers support for Exchange Unified Messaging. The robust messaging capabilities of the Microsoft solution allow enterprises to consolidate disparate voice mail systems at multiple sites into a centralized messaging server supporting voice and fax message retrieval via legacy phones and Microsoft Outlook® through PSTN, LAN, or WAN networks.

Figure 1 illustrates a sample unified messaging configuration using a Dialogic Media Gateway (DMG Gateway) in an enterprise environment with Microsoft Exchange Server 2010 with Unified Messaging.

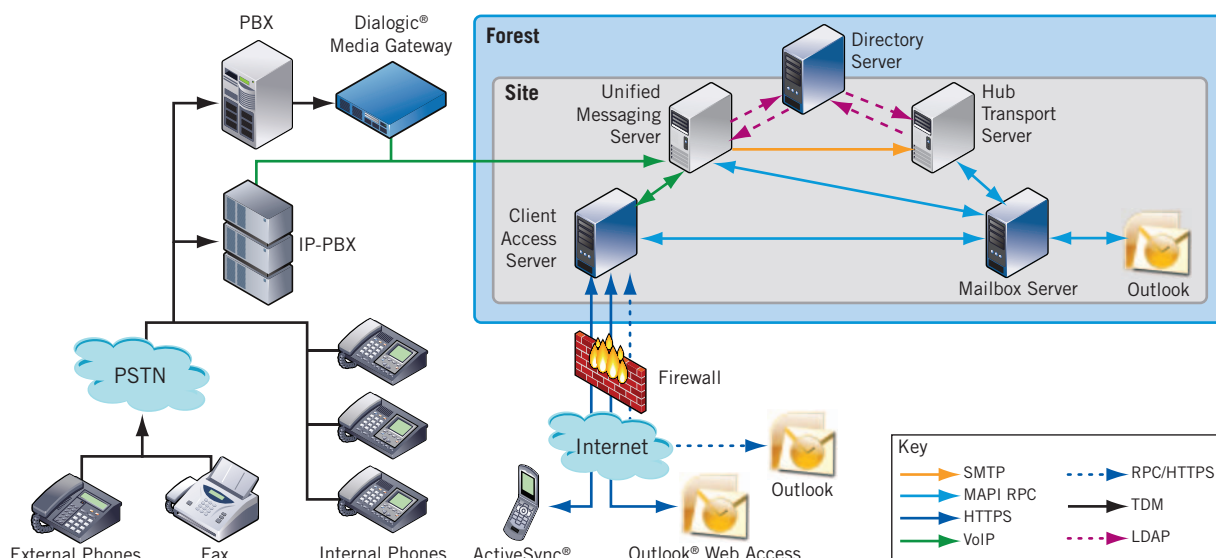


Figure 1. Unified Messaging Configuration

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Migration Improves Productivity and Reduces Costs

Cost effectiveness, support for convergence, infrastructure consolidation, and ease of installation provide compelling reasons for enterprises to migrate from legacy voice mail to an environment with DMG Gateways and Exchange Unified Messaging. By streamlining messaging while using standard servers, enterprises not only enjoy the productivity benefits of unified messaging, but also reduce maintenance and support costs.

For More Information

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