

Dialogic® Brooktrout® FoIP Technology Certified for Cisco VoIP Networks

With its application partners, Dialogic enables enterprises to leverage their existing Cisco equipment to deploy a proven, Cisco-certified Fax over IP (FoIP) solution. By implementing fax servers in their IP networks, customers can:

- **Comply effectively with business requirements** (such as Sarbanes-Oxley, HIPAA, Basel II, and others), providing electronic document storage and management, automated document delivery, receipt confirmation, and security
- **Reduce maintenance and management costs** by enabling a single converged voice, fax, and data network; seamless integration with Cisco IP-PBX, gateways, and gatekeepers; and seamless integration with leading Multi Functional Peripherals or MFPs (specific MFP interoperability varies by fax application)
- **Reduce operating costs** by
 - Eliminating analog fax lines and integrating MFPs to deliver easy access to fax services
 - Lowering long-distance fax bills with least-cost-routing over a WAN
 - Allowing high economy of scale by leveraging VoIP gateways on the network edge, which utilize centralized fax servers
- **Increase efficiency with smarter process flows** for processes that create, receive, route, review, and approve documents
- **Lower labor costs** by automating manually intensive tasks such as generating invoices, purchase orders, loan applications, and order confirmations.

Dialogic® Brooktrout® FoIP Integrates Easily with Cisco Equipment

A fax server based on Dialogic® Brooktrout® technology and a Dialogic partner application may be integrated into a Cisco-based SIP, H.323, or MGCP network in many ways. For example, enterprises may centralize all fax routing information within an IP-PBX, utilize gatekeepers, or (in smaller deployments) include routing information within the fax server and gateways.

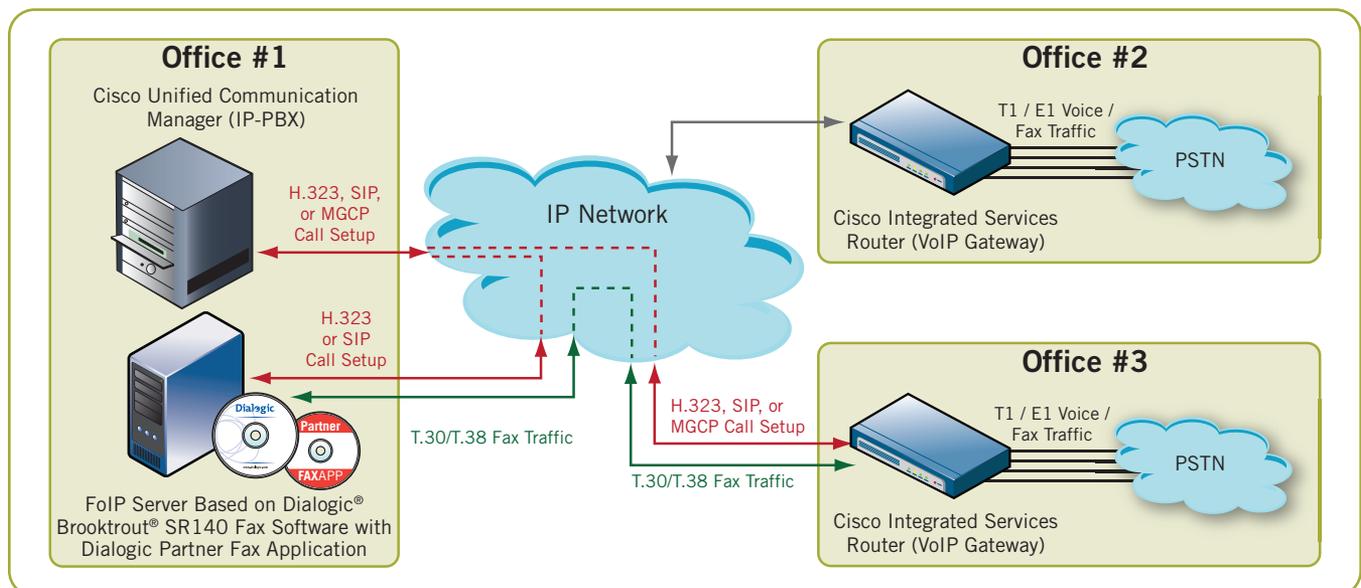


Figure 1. Fax Server Based on Brooktrout SR140 with a Dialogic Partner Application in a Cisco-Based Network

Figure 1 provides a high-level diagram of one way to integrate Dialogic® Brooktrout® fax technology into a Cisco-based network. A fax server based on the Brooktrout SR140 (with a Dialogic Partner fax application) is connected to the IP network and receives fax calls through the Cisco Unified Communication Manager (IP-PBX). The fax server processes a fax

and transmits data using the T.30 protocol within T.38 packets over the IP network to a Cisco Integrated Services Router (VoIP gateway). The gateway repackages the fax data into T.30 protocol signals for transmission over the PSTN. In this way, a real-time protocol exchange occurs between the two fax endpoints over the network: the Brooktrout SR140 protocols and the receiving fax machine. The VoIP gateway enables such an exchange across two different environments (IP and TDM).

Dialogic: An Industry Leader in Fax Technology

Dialogic offers intelligent fax technology that supports corporate networks in various stages of transition, ranging from purely TDM, to hybrid, to pure VoIP networks. Dialogic is a market leader in fax platforms, offering a robust feature set and a broad range of fax and FoIP platforms in both hardware and software configurations.

Dialogic® Brooktrout® TR1034 Fax Boards

The Dialogic® Brooktrout® TR1034 Fax Boards are high-performance, intelligent boards that offer both TDM- and IP-based fax capabilities, enabling easy migration from traditional fax to IP fax. Because they use Dialogic's field-proven T.30 protocol implementation, which has been adjusted for compatibility with industry variants, Brooktrout TR1034 fax boards can deliver superior call completion at very fast connection rates across a wide variety of fax machines and line conditions. This high level of performance helps ensure that faxes are sent and received the first time, every time, which saves time and reduces fax-related costs.

Dialogic® Brooktrout® SR140 Fax Software

Dialogic® Brooktrout® SR140 Fax Software provides Dialogic fax application partners with a high-performance, all-software fax engine to enable fax server integration with VoIP networks. Brooktrout SR140 can achieve the same high level of performance, reliability, and scalability as Dialogic® Brooktrout® Fax Boards, since both use Dialogic's outstanding implementation of the T.30 protocol. The Brooktrout SR140 is available in densities ranging from 2 to 60 channels and can support up to 120 ports in a single server. More channels can be added cumulatively by purchasing and installing new software license keys.

Interoperability with Cisco Products

The Brooktrout TR1034 and Brooktrout SR140 have been tested for interoperability with the Cisco products listed below.

- Cisco Unified Communication Manager (Cisco Unified CallManager)
- Cisco Integrated Services Router
- Cisco AS Universal Gateway Series
- Cisco High Performance Gatekeeper Series

More Information

Together with its ecosystem partners, Dialogic offers IP fax server solutions in both hardware and software configurations to meet the needs of businesses of different sizes. For a list of Dialogic partners and more details about Dialogic Brooktrout fax technology, visit www.dialogic.com.

Dialogic Corporation

9800 Cavendish Blvd., 5th floor
Montreal, Quebec
CANADA H4M 2V9

© 2008 Dialogic Corporation. All rights reserved. Dialogic and Brooktrout are registered trademarks of Dialogic Corporation or its subsidiaries ("Dialogic"). Dialogic's trademarks may be used publicly only with permission from Dialogic. Such permission may only be granted by Dialogic's legal department at the address provided above. The names of actual companies and products mentioned herein are the trademarks of their respective owners. Dialogic encourages all users of its products to procure all necessary intellectual property licenses required to implement their concepts or applications, which licenses may vary from country to country. None of the information provided in this technology brief forms part of the specifications for the Dialogic products mentioned and any benefits specified are not guaranteed. No licenses or warranties of any kind are provided under this technology brief. Dialogic may make changes to specifications, product descriptions, and plans at any time, without notice.

10864-01 01/08