

# **Audio Conferencing API for Host Media Processing**

**Demo Guide** 

September 2004



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Audio Conferencing API for HMP Demo Guide

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## Revision History

This revision history summarizes the changes made in each published version of this document.

Document No.	<b>Publication Date</b>	Description of Revisions
05-2290-002	September 2004	Overview: Revised overview to be operating system independent.  Hardware Requirements: Added Linux information to Hardware Requirements section.  Starting the Demo: Added Linux information in Step 1 of procedure.  Using the Demo: Revised Table 1 to include Linux information.  Stopping the Demo: Added Linux information.
05-2290-001	March 2004	Initial version of document.





#### About This Publication

The following topics provide information about this publication:

- Purpose
- Intended Audience
- How to Use This Publication
- Related Information

#### **Purpose**

This publication describes the Conferencing demonstration program for the Intel® NetStructure<sup>TM</sup> Host Media Processing (HMP) software and provides instructions for running the demo program.

#### **Intended Audience**

This publication is intended for the following customer types:

- Distributors
- System Integrators
- Toolkit Developers
- Independent Software Vendors (ISVs)
- Value Added Resellers (VARs)
- Original Equipment Manufacturers (OEMs)

#### **How to Use This Publication**

Refer to this publication after you have installed the HMP Software, which includes the Conferencing software.

This publication assumes that you understand computer telephony terms and concepts, and that you are familiar with the Windows or Linux operating system and the C programming language.

The information in this guide is organized as follows:

- Chapter 1, "Demo Description" provides a brief overview of the Conferencing demo.
- Chapter 2, "System Requirements" discusses the requirements for running the demo.
- Chapter 3, "Preparing to Run the Demo" lists the tasks to perform before running the demo.



- Chapter 4, "Running the Demo" describes the steps required to run the demo, the demo options, the various modes of demo operation, and how to stop the demo.
- Chapter 5, "Demo Details" provides additional information about the demo, such as the files used by the demo.

#### **Related Information**

Refer to the following for more information:

- For information about conferencing, see the Audio Conferencing API for Linux and Windows Operating Systems Library Reference and the Audio Conferencing API for Linux Operating Systems Programming Guide.
- For guidelines about building applications using voice software, see the *Voice API for Host Media Processing Library Reference* or the *Voice API for Host Media Processing Programming Guide*.
- For guidelines about building applications using the standard runtime library, see the *Standard Runtime Library API for Linux and Windows Operating Systems Library Reference* or the *Standard Runtime Library API for Linux Operating Systems Programming Guide*.
- For guidelines about building applications using Global Call software (a common signaling interface for network-enabled applications), see the *Global Call API for Host Media Processing Library Reference* or the *Global Call API for Host Media Processing on Linux Programming Guide*.
- For information about using the Global Call API for building applications that implement H.323/SIP call control, refer to the *Global Call IP for Host Media Processing Technology Guide*.
- For technical support, see <a href="http://developer.intel.com/design/telecom/support">http://developer.intel.com/design/telecom/support</a>. This Technical Support Web site contains developer support information, downloads, release documentation, technical notes, application notes, and a user discussion forum.
- For product information, see <a href="http://www.intel.com/design/network/products/telecom">http://www.intel.com/design/network/products/telecom</a>

## **Demo Description**

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This chapter includes the following information about the Host Media Processing (HMP) Audio Conferencing Demo:

•	Overview	9
•	Features	9
•	Application Interface and Configuration	10
•	Call Logging	. 11

#### 1.1 Overview

The HMP Audio Conferencing Conferencing Demo is a simple audio conferencing application that is implemented using the HMP Software. The HMP Audio Conferencing Demo directly supports H.323 and SIP call control signaling protocols through use of the Global Call API.

The HMP Audio Conferencing Demo application is written in asynchronous mode, using a single process, single thread. Events are handled using polled mode, where the sr\_waitevt() function is called and exits when an event is available. Even though a single-threaded approach may not be optimal for high-density applications, this model was chosen to simplify programming and to make the implementation more obvious.

Conferencing features are accessed using the Audio Conferencing API. The Global Call API is used for implementing call control and the Voice API is used for basic voice functionality.

For Windows (assuming the default HMP installation directory is selected), the HMP Audio Conferencing Demo is located in:

...\Dialogic\Samples\HmpConfDemo\release\HmpConf.exe

For Linux (assuming the default HMP installation directory is selected), the HMP Audio Conferencing Demo is located in:

 $.../dialogic/demos/conf\_demos/DCBDemo/HmpDcbDemo$ 

#### 1.2 Features

The HMP Audio Conferencing Demo demonstrates the following features:

- Call Control:
  - Programming Interface: Global Call API
  - Supported Call Control Protocols: SIP and H.323
  - DTMF mode: In Band (H.323), InBand & RFC 2833 (SIP)



- RAS (Gatekeeper) support via the Global Call API
- Number of simultaneous calls: Limited by the license used
- Media:
  - Programming Interface: R4 Voice API
  - Audio Codec: G.711mu-Law 10, 20 or 30 ms frame size
  - Play and Record capabilities
  - Detection and generation of DTMF digits
- Conferencing:
  - Programming Interface Intel DCB API
  - Active Talker detection
  - DTMF detection
  - DTMF Clamping (optional)
  - Echo Cancellation (optional)
  - Monitoring (via receive-only audio recorder)
  - Setting or retrieving conference attributes on a conference in progress

#### 1.3 Application Interface and Configuration

The application provides a convenient console interface which provides a view into the application performance and system statistics. Console command capabilities include:

- Start and stop the monitor for a specific conference
- Identify the active talkers
- Update the conference configuration by reloading the configuration file, without restarting the application.
- Change verbosity of the information

At start-up, the application reads the *conf\_demo.cfg* configuration file to pre-set some common parameters. This file must be located in the same directory as the application executable file.

All parameters are optional. If some parameters are missed, or the file cannot be found in the default location, the application will use a default parameter set, hard-coded in the program code.

The following parameters may be set at start-up:

- Application-Level parameters:
  - The number of simultaneous calls
  - The path and names for "Welcome", "Bad passcode", "Call Later" and "Goodbye" audio files
  - The name and path for the application log file
  - Maximum size of the log file
  - The log file verbosity
- Board-Level parameters
  - Active Talker feature (enable / disable)



- Active Talker detection interval
- DTMF Clamping (enable / disable)
- DTMF digit to mute / un-mute participants
- Single Conference Parameters:
  - The passcode
  - DTMF detection while in a conference (enable/disable)
  - Echo Canceller (on/off)

#### 1.4 Call Logging

All events, messages, and API calls are saved in a text file, *HmpDemo.log*, as the application is running. Maximum size of the log file and logging level may be set via the application configuration file. When the file size exceeds the maximum size, the logging wraps to the beginning of the file and the previously logged information is overwritten.





# System Requirements

The requirements for running the Host Media Processing (HMP) Audio Conferencing Demo are described in this chapter.

•	Hardware Requirements	13
•	Software Requirements	13

#### 2.1 Hardware Requirements

#### **Requirements for Windows**

The hardware requirements for running the HMP Audio Conferencing Demo using the Windows operating system include:

- Machine using the Windows 2000, Windows XP, or Windows 2003 operating system
- A standard network interface card (NIC)
- A minimum of two IP telephones
- · Local Area Network

#### **Requirements for Linux**

The hardware requirements for running the HMP Audio Conferencing Demo using the Linux operating system include:

- Machine using the Red Hat Enterprise Linux Advanced Server 3.0, Update 1 operating system with kernel version 2.6.5.
- A standard network interface card (NIC)
- A minimum of two IP telephones
- Local Area Network

#### 2.2 Software Requirements

The software requirements for running the HMP Audio Conferencing Demo include:

- Intel® NetStructure<sup>TM</sup> Host Media Processing Software
- A runtime HMP license that supports the conferencing feature

#### System Requirements





### Preparing to Run the Demo

This chapter provides information about the preparations required before running the Host Media Processing (HMP) Audio Conferencing Demo and includes the following sections:

•	General.	15
•	Connecting to External Equipment	15
•	Editing the Configuration File	15

#### 3.1 General

Before running the HMP Audio Conferencing Demo, check that the system requirements identified in Chapter 2, "System Requirements" have been adhered to, and that the HMP system service has been started. Refer to the appropriate Installation Guide for information about starting the system service.

#### 3.2 Connecting to External Equipment

You will need to connect both the PC running the HMP software and the IP telephones to an Ethernet LAN.

#### 3.3 Editing the Configuration File

The configuration file for the demo code, *conf\_demo.cfg*, is located in the same directory as the demo executable file and contains the following syntax (spaces and tabs are ignored):

*Note:* Individual volume control is not supported.

#### Preparing to Run the Demo



```
ActiveTalker = Yes
                          ! Active talker interval in 100 millisecond units
ATInterval = 5
DTMFClamping = Yes
SIP = Yes
MuteDigits = *6
\ensuremath{\mathtt{\#}} NOTE: Individual volume control is not supported under HMP 1.1 BETA.
 VolumeControl =Yes ! NOTE: Individual volume control is not supported.
VolumeUp = 3
VolumeDown = 9
VolumeReset = 0
# Conference Information Sections
\# Header Format: [Conference xxx], where xxx = a unique decimal number (bridge number)
\# Passcode field is mandatory, and must be unique across the file, as well as a conf ID.
# All other values are set to "No" by default.
[Conference 12]
Passcode = 12345
DetectDigits = No
                          ! Triggers DCBEV DIGIT event notification
EchoCanceler = No
[Conference 6]
Passcode = 34567
DetectDigits = No
EchoCanceler = No
[Conference 4]
Passcode = 12347
[Conference 7]
 Passcode = 569
 DetectDigits = Yes
 EchoCanceler = No
```

If you edit this file, save it in the same directory as the application's executable file.



## Running the Demo

Information about running the Host Media Processing (HMP) Audio Conferencing Demo is provided in the following sections:

•	Starting the Demo	. 1	7
•	Using the Demo.	. 1	7
•	Stopping the Demo	. 1	9

#### 4.1 Starting the Demo

To run the HMP Audio Conferencing Demo, follow this procedure:

- 1. From the directory where the demo is located:
  - For Windows, execute the HmpConf.exe file.
  - For Linux, execute the HmpDcbDemo file.
- 2. Make an IP call into the system using an IP phone and NetMeeting.
- 3. When prompted, enter the passcode number (one of the digit strings from the demo configuration file described in Chapter 3, "Preparing to Run the Demo", and if the number is valid, you will be placed into a conference.

Note: You can place your call into the system via IP using the default Passcode 12345.

4. Use a function key to access the application's features. See Section 4.2, "Using the Demo", on page 17 for a description of the function keys.

*Note:* To mute or un-mute a phoneset while in a conference, press '\*6'. The default digits may be changed via the demo configuration file as shown in Chapter 3, "Editing the Configuration File".

#### 4.2 Using the Demo

You can choose several function key features when running the HMP Audio Conferencing Demo as shown in Table 1.



**Table 1. Conferencing Demo Function Keys** 

Function Key	Description
F2	Updates configuration, passcode information, and conference features while the application is running. User needs to edit the configuration file, save the file and then press the F2 key. The following parameters may be updated at run time:
	<ul> <li>Application-Level Parameters:</li> <li>The path and names for "Welcome", "Bad Passcode", "Call Later" and "Goodbye" audio files.</li> <li>The log file and console information verbosity</li> </ul>
	Board-Level Parameters:     DTMF digit to mute/un-mute participants
	<ul> <li>Single Conference Parameters:</li> <li>– DTMF detection while in a conference (enable / disable)</li> </ul>
	<ul> <li>Echo Canceller (On/Off)</li> <li>Note: Changing passcode/bridge number information will not affect any conference in progress, but will take effect when the updated passcode is dialed by a new caller.</li> </ul>
F3	Retrieve Active talker information
F4	<ul> <li>Depending on the operating system:</li> <li>Windows: Change log and print level (0 = All messages, 1 = API calls, 2 = Events, 3 = Warnings, 4 = Errors, 5 and higher = None)</li> </ul>
	Linux: Stop the HMP Conferencing Demo and exit the application
F5	Display application statistics. This option will show how many conferences are currently in progress, how many participants are in each conference, and how many conferencing resources are currently available.
F6	Start monitoring. User will be prompted to enter the bridge number of a conference to be monitored (the number may be found in the upper console window or via F5 option). After the number is entered, the application will add a media resource (if one is available) in receive-only mode to the conference, and will start recording a file with the name Conf_xxx.pcm, where xxx is a conference bridge number.
F7	Stops recording and removes the monitor from the conference.
F8	Terminates a single conference. User will be prompted to enter a bridge number to terminate.
F9	Terminates all conferences. This option will stop all conferences that are currently in progress and free all resources.
	Note: Calls will not be dropped.



#### 4.3 Stopping the Demo

To stop the HMP Audio Conferencing Demo and exit the application:

- For Windows, press the F10 key.
- For Linux, press the F4 key.





## Demo Details

The following sections provide further details about the Host Media Processing (HMP) Audio Conferencing Demo.

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•	Classes and Objects	21	
•	The Call Flow	22	

#### 5.1 Files Used by the Demo

Table 2 lists the files used by the HMP Audio Conferencing Demo. For Windows, these files are located in *C:\Program Files\Dialogic\Samples\HmpConfDemo\release*. For Linux, these files are located in *\$INTEL\_DIALOGIC\_DIR/demos/conf\_demos/DCBDemo*.

Table 2. Files Used by the HMP Audio Conferencing Demo

File Name	Purpose
conf_demo.cfg	The configuration file is used to preconfigure specific common parameters.
HmpDemo.log	The log file is an ASCII text that logs the results of the Conferencing demo run.
welcome.pcm	"Welcome" audio file
bye.pcm	"Goodbye" audio file
invalid.pcm	"Bad Passcode" audio file
bye.pcm	"Call Later" audio file

#### 5.2 Classes and Objects

The HMP Audio Conferencing Demo application defines and uses the following C++ classes:

- **CAppLog** provides the interface for application logging.
- **CConsoleIo** (Windows only) provides a set of console input/output operations. This class contains two independently scrolled windows, a static menu bar and user input space. It allows a user to dynamically build a menu and asynchronously wait for a menu key or user input. The user input interactions use two callback functions which are invoked by pressing a function key (menu choice) or the ENTER key (user input).
- **CConfManager** controls creation, modification and deletion of conferences. Manages resource usage and provides a conferencing service interface to the main module through a single object.



- CConference low-level implementation of the DCB (Conferencing) API. The single CConfManager class contains a linked list of existing conferences represented by CConference objects. CConference objects are dynamically created by CConfManager, as needed.
- **CIpDev** abstracts the IP signaling, H.323, and SIP abstracted under the Global Call API and streaming interface. This object also provides basic voice functionality for the contained media resource.

#### 5.3 The Call Flow

At start-up, the HMP Audio Conferencing Demo creates a single object of CConfManager, CConsoleIo (Windows only), and CAppLog classes. CConfManager initializes all conference resources available on the system and sets board-level parameters that define all conferencing features (such as DTMF clamping, volume control, etc.). The application then enters an endless loop, where it shares time between sr\_waitevt(20), waiting for an event with a 20 msec timeout, and waitForUserInput() waiting functions.

When any event is detected by sr\_waitevt(), main() will check the event family first to define whether this event was generated by the IP front end device or the conference device.

If the event is generated by the IP call control library, the main() will search the event source object in a global array of CIpDev objects (ipDevArray), using the event device handle as an attribute (getEventObject() function, defined in main()) and call processEvent() method of this object.

Otherwise, if the event is detected on a DCB (conference) device, the event will be passed to the processEvent() method of the single CConfManager object, which, in turn, will search an STL list of existing conference objects in an attempt to identify the appropriate conference that is associated with the event.

While the conference events in this application are used mainly for information purposes, the events from the IP front end are driving the application state machine.

Some IP events may be fully processed by CIpDev class, while others require additional instruction from the main(). A return code of 0 from the processEvent() method of CIpDev class indicates that the CIpDev object has processed the event completely and further processing is unnecessary. A non-zero return value indicates that the event object must be given further instructions by the main business logic module.

The following illustrates this approach using a single incoming IP call scenario:

• An IP channel device receives a GCEV\_OFFERED event from Global Call library, indicating there's an incoming call request on this channel. This event is completely processed by CIpDev class state machine, defined in processEvent() method, which sets IP capabilities for this call, calling setCapabilities() method, and establishes a full-duplex connection between the network device and corresponding voice resource, using dx\_Listen() and dti\_Listen() methods.



- At this point, the processEvent() returns zero to the main(). Since dti\_Listen() is called asynchronously, it will cause a GCEV\_LISTEN event to be generated for this device. This event is passed to the processEvent() method of CIpDev, where the state machine decides that the call can be answered at this point, and calls the answer() function. The answer() method, in turn, generates a GCEV\_ANSWERED event, notifying the application that the call was successfully accepted and is currently in the CONNECTED state. At this point, the CIpDev object needs to communicate this state to main() and get a new instruction, and processEvent() returns CALL\_CONNECTED value to the main().
- The main() calls collectPasscode() method on this object, causing the object to play a greeting and then enter the Get DTMF state. After the object collects all digits (or a timer expires), it returns DIGITS\_RECEIVED value to main() and waits for further commands / events.
- Next, the main() calls addToConference(evtDev) method of CConfManager class, passing the
  connected IP object as an argument. The CConfManager checks the passcode collected by the
  IP device, and, if valid, adds the device to a conference with this passcode (if it already exists),
  or create a new one.
- Upon receiving GCEV\_DISCONNECTED event, the CIpDev state machine calls gc\_DropCall() and gc\_ReleaseCall() on the event object, and returns USER\_DROPPED value to the main(). Main then instructs the ConfManager to remove the channel from a conference calling removeFromConference() method of the Conference Manager class object. The conference bridge number member data are reset to -1 for the disconnected device and the timeslot is freed via dti\_Unlisten(). At this point, the channel enters the NULL state and is ready to accept a new call.





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