



High Availability for Windows

Demo Guide

September 2004



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Revision History

This revision history summarizes the changes made in each published version of this document.

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05-1924-002	September 2004	RSS Program Prerequisite section: Added information about when a takeover event occurs, the SBC that went from ACTIVE to STANDBY must be rebooted before becoming ACTIVE again. Added note about RSS steps required after initial installation of the Intel® Dialogic System Software.
05-1924-001	November 2002	Initial version of document.



About This Publication

The following topics provide information about this publication:

- [Purpose](#)
- [Intended Audience](#)
- [How to Use This Publication](#)
- [Related Information](#)

Purpose

This publication provides information about the set of sample programs that demonstrate how to integrate peripheral hot swap and redundant system slot into Intel® Dialogic cPCI computer telephony systems.

The high availability demo is designed to illustrate how you can develop an application that coincides with the Intel® Continuum of Availability, wherein you can expand system capacity without completely restructuring your application.

Note: Refer to the *Economics of High Availability: An Intel® Primer* white paper located at http://www.intel.com/network/csp/resources/white_papers/ for complete information about the various high availability architectures.

Intended Audience

This publication is written for the following audience:

- Distributors
- System Integrators
- Toolkit Developers
- Independent Software Vendors (ISVs)
- Value Added Resellers (VARs)
- Original Equipment Manufacturers (OEMs)
- End Users

How to Use This Publication

Refer to this publication after you have installed the hardware and the Intel® Dialogic® system software that includes the high availability demo programs.

This publication assumes that you are familiar with the following:

- redundant system slot and peripheral hot swap high availability architectures
- C and C++ programming languages
- computer telephony terms and concepts
- Windows* operating system

The information in this guide is organized as follows:

- [Chapter 1, “Demo Description”](#) provides a description of the demo programs.
- [Chapter 2, “System Requirements”](#) lists the software and hardware required to run the demo programs.
- [Chapter 3, “Preparing to Run the Demo”](#) provides instructions that must be followed before running the demo programs.
- [Chapter 4, “Running the Demo”](#) includes information about running the demo programs.
- [Chapter 5, “Demo Details”](#) lists the files used by the demo programs.

Related Information

Refer to the following documents and Web site for more information about the software packages and procedures used to develop the high availability demo programs:

- *Event Service API for Windows Library Reference*
- *Event Service API for Windows Programming Guide*
- *Native Configuration Manager API for Windows Library Reference*
- *Native Configuration Manager API for Windows Programming Guide*
- *System Release for Windows Administration Guide*
- *System Release for Windows Software Installation Guide*
- *Intel® NetStructure™ on DM3™ Architecture Configuration Guide*
- *Global Call API Programming Guide*
- *Global Call API Library Reference*
- *System Release Guide*
- *System Release Update*
- *Economics of High Availability: An Intel® Primer* white paper located at http://www.intel.com/network/csp/resources/white_papers/
- <http://developer.intel.com/design/telecom/support/> (for technical support)
- <http://www.intel.com/network/csp/> (for product information)

This chapter provides a brief description of the programs that comprise the High Availability demo.

The High Availability demo illustrates how to build a scalable, highly-available application with Intel® Dialogic® System Software. When the demo programs are run in conjunction with one another, they support a system that is capable of the following:

- detection of peripheral board faults
- fault identification to determine the origin of faults so that the component can be diagnosed and corrected or replaced
- fault isolation to prevent the fault from affecting the rest of the system
- Single Board Computer (SBC) redundancy and peripheral board redundancy to restore the system to an operational state if a critical fault occurs
- dynamic scalability, allowing you to add new peripheral boards to increase system capacity

The demo consists of the following programs:

Revenue Generating Application/Peripheral Fault Manager Program Set

The Revenue Generating Application (RGA)/Peripheral Fault Manager (PFM) program set illustrates how to develop a highly available call control application using the following Intel® Dialogic libraries:

- Global Call API Library
- Event Service API Library
- Native Configuration Manager API Library
- Standard Runtime API Library

The Revenue Generating Application uses the Global Call API library to make and receive calls with the Intel® NetStructure™ boards in your system. As the RGA makes and receives calls, the Peripheral Fault Manager (PFM) uses the Event Service API event notification framework (ADMIN_CHANNEL and FAULT_CHANNEL events) and the Power On Self Test-on-demand utility to provide the following features, all of which are done without stopping the RGA:

- monitoring peripheral boards for Control Processor (CP) and Signal Processor (SP) faults (fault detection)
- automatically running Power On Self Test (POST) diagnostics on any peripheral board that generates a CP or SP fault (fault identification and diagnosis)
- automatically restarting a peripheral board that passes POST diagnostics (fault recovery)
- prompting a system administrator to replace a peripheral board that fails POST diagnostics (fault isolation)
- basic hot swap of peripheral boards (fault repair)

Note: The Revenue Generating Application and the Peripheral Fault Manager must be run in tandem.

Redundant System Slot Program

The Redundant System Slot (RSS) program is used in conjunction with the cPCI chassis vendor demo that is installed as part of the Redundant System Slot Software package from the Intel® Dialogic® CompactPCI for Windows CD-ROM. The RSS program demonstrates redundant Single Board Computer (SBC) support on cPCI systems. One of the SBCs operates in Active mode while the second (redundant) SBC operates in Standby mode. The chassis vendor's RSS software, as described in the *Redundant System Slot Software for the Intel® NetStructure™ ZT 5550 High Availability Processor Board Software Manual*, is used to generate a TAKEOVER event, which simulates a system-critical fault on the Active SBC. The application notifies the RSS program via the Pigeon Point Hot Swap APIs or the *rhdemo.exe* that a TAKEOVER event has occurred and automatically switches system control to the Standby SBC.

Note: Refer to the *Intel® NetStructure™ ZT 5550 High Availability Processor Board Software Manual* located in the **rss** directory on your Intel® Dialogic system release CompactPCI for Windows 2000 CD-ROM for complete information about generating a TAKEOVER event.

This chapter describes the requirements for running the various programs of the High Availability demo. Topics include:

- [Hardware Requirements](#) 9
- [Software Requirements](#) 9

2.1 Hardware Requirements

To run the High Availability demo programs, you need the following hardware:

- A cPCI chassis that supports peripheral hot swap and/or redundant system slot architectures
Note: Refer to the *Release Guide* for a list of supported chassis.
- At least one Intel® NetStructure board
Note: The Revenue Generating Application (RGA) supports a maximum of five boards. However, if there are both voice and network devices in the system, the ratio of network devices (“dti”) to voice devices (“dxxx”) for all boards used by the RGA must be less than or equal to five. Refer to the *Standard Runtime Library API Programming Guide* for a complete overview of network and voice devices.
- At least one T1 or E1 crossover cable
Note: Crossover cables are only required to run the Revenue Generating Application/Peripheral Fault Manager program set.

2.2 Software Requirements

To run the High Availability demo programs, you need to install the Intel® Dialogic® system software, including the Hot Swap Kit and the Redundant System Slot software. Refer to the *Intel Dialogic System Software Installation Guide* for complete information about installing the system software.



This chapter provides information about procedures to follow before running the High Availability demo programs. Topics include:

- [Connecting to External Equipment](#) 11
- [Editing Configuration Files](#) 11
- [RSS Program Prerequisite](#) 14

3.1 Connecting to External Equipment

You must connect each of the board's T1/E1 network interfaces with a crossover cable so that the board can operate in loopback mode. For example, if you have a DM/V960-4T1-cPCI board installed in your system, you must use a T1 crossover cable to connect the J1 network interface to the J2 network interface and use a second crossover cable to connect the J3 network interface to the J4 network interface. This allows the Revenue Generating Application to make calls on the channels of the J1 and J3 network interfaces and receive those same calls on the channels of the J2 and J4 network interfaces.

3.2 Editing Configuration Files

This section provides information about editing configuration files for the Revenue Generating Application program. The following topics are included:

- [Editing the *redundant.cfg* File for Peripheral Board Redundancy](#)
- [Editing the *.config* File for the Revenue Generating Application](#)

3.2.1 Editing the *redundant.cfg* File for Peripheral Board Redundancy

The Revenue Generating Application (RGA) allows you to optionally configure your system for peripheral board redundancy. Peripheral board redundancy allows you to assign a backup board for each board that is initially used by the RGA. If a board has a backup board defined and the initial board is taken out of the system due to a Hot Swap removal, the RGA automatically begins making and receiving calls on the backup board.

If you are configuring your system for peripheral board redundancy, you must set up the initial/backup board pairs by manually editing the *redundant.cfg* file (located at *c:\program files\dialogic\samples\HA\rgademo*).

The *redundant.cfg* file contains one section, **[PhysicalBoardRedundancy]**. The **[PhysicalBoardRedundancy]** section contains entries for assigning board pairs. Board pairs are

assigned using the physical slot number of the boards installed in your system. For example, the following *redundant.cfg* file entry assigns no backup boards for the boards in physical slots 1, 4 and 5, but assigns the board installed in physical slot 3 as a backup for the board installed in physical slot 2:

```
[PhysicalBoardRedundancy]
BoardPair = 1, 0
BoardPair = 2, 3
BoardPair = 4, 0
BoardPair = 5, 0
```

- Notes:**
1. An entry of 0 indicates that a board does not have a backup board assigned.
 2. Entries in the *redundant.cfg* file must be formatted exactly as shown in the example, with a space before and after the =, and a space after each comma that separates the initial/backup board pairs.

3.2.2 Editing the .config File for the Revenue Generating Application

If you are running the Revenue Generating Application/Peripheral Fault Manager program set, you must edit the Intel® NetStructure board's *.config* file and generate a new *.fcd* file so that your board(s) can operate in loopback mode.

Refer to the *Intel® NetStructure™ on DM3™ Architecture for cPCI Configuration Guide* for complete information about *.config* file parameters, *.config* file naming conventions, editing the *.config* file and using the **fcdgen** utility to generate a new *.fcd* file.

Use the following procedure to configure boards used by the RGA to operate in loopback mode:

1. Determine the correct configuration file set (*.config*, *.pcd*, *.fcd*) for your board based on network protocol.
2. Locate the *.config* file in *c:\program files\dialogic\data*.
3. Open the *.config* file with a text editor and change the **CCS_PROTOCOL_MODE (ISDN Protocol Mode)** parameter (number 0x17) to 1 for each network interface that is receiving calls via the crossover cable that was installed according to the instructions in [Section 3.1, "Connecting to External Equipment"](#), on page 11. For example, if you have a DM/V960-4T1-cPCI board installed in your system, and the J1 network interface is connected to the J2 network interface via a crossover cable, you must edit the *.config* file to ensure that the **CCS_PROTOCOL_MODE (ISDN Protocol Mode)** parameter for the J2, or second, network interface is set to 1 for NETWORK_MODE. Likewise, if the J3 network interface is connected to the J4 network interface via a second crossover cable, you must set the **CCS_PROTOCOL_MODE (ISDN Protocol Mode)** parameter for the J4, or fourth, network interface to 1 for NETWORK_MODE.

The following example is taken from the *qs_isdn_qsigt1.config* file, note that the **CCS_PROTOCOL_MODE (ISDN Protocol Mode)** parameter has already been changed to 1 (NETWORK_MODE) for the second network interface [CCS.2] and the fourth network interface [CCS.4]:

```
[CCS.1]
! Q.931 Timer Values in milliseconds
Setparm=0x0b,4000 ! Q.931 timer 303. Default=4000 msec.
Setparm=0x0d,4000 ! Q.931 timer 305. Default=4000 msec.
Setparm=0x0e,4000 ! Q.931 timer 308. Default=4000 msec.
Setparm=0x0f,10000 ! Q.931 timer 310. Default=10000 msec.
Setparm=0x10,4000 ! Q.931 timer 313. Default=4000 msec.
Setparm=0x15,1000 ! TEI retry timer Default=1000 msec.
Setparm=0x16,900 ! TEI state 4 min stability time. Default=900 msec.

Setparm=0x13,0 ! Symmetrical C.R. protocol. 0=disable 1=enable
Setparm=0x18,0 ! Enable Feature Test
Setparm=0x17,0 ! ISDN Protocol Mode. 0 = USER_MODE; 1=NETWORK_MODE
Setparm=0x7,11 ! CCS_SWITCH_TYPE - QSIG1 = 10, QSIGT1 = 11
Setparm=0x9,0 ! 0=disabled, 1=enable Layer 2 access.
! When Layer 2 access is enabled call control is no longer
! supported for the channels on this line.

[CCS.2]
! Q.931 Timer Values in milliseconds
Setparm=0x0b,4000 ! Q.931 timer 303. Default=4000 msec.
Setparm=0x0d,4000 ! Q.931 timer 305. Default=4000 msec.
Setparm=0x0e,4000 ! Q.931 timer 308. Default=4000 msec.
Setparm=0x0f,10000 ! Q.931 timer 310. Default=10000 msec.
Setparm=0x10,4000 ! Q.931 timer 313. Default=4000 msec.
Setparm=0x15,1000 ! TEI retry timer Default=1000 msec.
Setparm=0x16,900 ! TEI state 4 min stability time. Default=900 msec.

Setparm=0x13,0 ! Symmetrical C.R. protocol. 0=disable 1=enable
Setparm=0x18,0 ! Enable Feature Test
Setparm=0x17,1 ! ISDN Protocol Mode. 0 = USER_MODE; 1=NETWORK_MODE
Setparm=0x7,11 ! CCS_SWITCH_TYPE - QSIG1 = 10, QSIGT1 = 11
Setparm=0x9,0 ! 0=disabled, 1=enable Layer 2 access.
! When Layer 2 access is enabled call control is no longer
! supported for the channels on this line.

[CCS.3]
! Q.931 Timer Values in milliseconds
Setparm=0x0b,4000 ! Q.931 timer 303. Default=4000 msec.
Setparm=0x0d,4000 ! Q.931 timer 305. Default=4000 msec.
Setparm=0x0e,4000 ! Q.931 timer 308. Default=4000 msec.
Setparm=0x0f,10000 ! Q.931 timer 310. Default=10000 msec.
Setparm=0x10,4000 ! Q.931 timer 313. Default=4000 msec.
Setparm=0x15,1000 ! TEI retry timer Default=1000 msec.
Setparm=0x16,900 ! TEI state 4 min stability time. Default=900 msec.

Setparm=0x13,0 ! Symmetrical C.R. protocol. 0=disable 1=enable
Setparm=0x18,0 ! Enable Feature Test
Setparm=0x17,0 ! ISDN Protocol Mode. 0 = USER_MODE; 1=NETWORK_MODE
Setparm=0x7,11 ! CCS_SWITCH_TYPE - QSIG1 = 10, QSIGT1 = 11
Setparm=0x9,0 ! 0=disabled, 1=enable Layer 2 access.
! When Layer 2 access is enabled call control is no longer
! supported for the channels on this line.

[CCS.4]
! Q.931 Timer Values in milliseconds
Setparm=0x0b,4000 ! Q.931 timer 303. Default=4000 msec.
Setparm=0x0d,4000 ! Q.931 timer 305. Default=4000 msec.
Setparm=0x0e,4000 ! Q.931 timer 308. Default=4000 msec.
Setparm=0x0f,10000 ! Q.931 timer 310. Default=10000 msec.
Setparm=0x10,4000 ! Q.931 timer 313. Default=4000 msec.
Setparm=0x15,1000 ! TEI retry timer Default=1000 msec.
Setparm=0x16,900 ! TEI state 4 min stability time. Default=900 msec.

Setparm=0x13,0 ! Symmetrical C.R. protocol. 0=disable 1=enable
Setparm=0x18,0 ! Enable Feature Test
Setparm=0x17,1 ! ISDN Protocol Mode. 0 = USER_MODE; 1=NETWORK_MODE
Setparm=0x7,11 ! CCS_SWITCH_TYPE - QSIG1 = 10, QSIGT1 = 11
Setparm=0x9,0 ! 0=disabled, 1=enable Layer 2 access.
! When Layer 2 access is enabled call control is no longer
! supported for the channels on this line.
```

4. Save and close the updated *.config* file.
5. Use the **fdgen** utility to generate an updated *.fcd* file for your Intel® NetStructure board.
6. Download the *.pcd* file and the updated *.fcd* file to your board(s) and start the Intel® Dialogic System Services using the procedures outlined in the *Intel® NetStructure™ on DM3™ Architecture for cPCI Configuration Guide*.

3.3 RSS Program Prerequisite

As a prerequisite to running the Redundant System Slot (RSS) program, you must install the Intel® Dialogic® system software, including the Redundant System Slot component, on both the Active SBC and the Standby SBC. Both SBCs must be running Windows 2000*.

Note: When the Intel® Dialogic System Software is installed for the *first time* on both SBCs, only the Active SBC will have the drivers installed and the boards enumerated. The Standby SBC will not have the boards enumerated in the system. To address this, you must prep the boards on the Standby SBC by performing a cooperative switchover and enabling the boards. After this is done, the Standby SBC can download and activate the boards when a the application notifies the RSS demo that a failover/takeover event has occurred. This notification is done via the Pigeon Point Hot Swap APIs or the Pigeon Point *rhdemo.exe* demo program.

This chapter provides instructions on using the High Availability demo. Topics include:

- Starting the Demo 15
- Using the Demo 15
- Stopping the Demo 19

4.1 Starting the Demo

If you are running the Revenue Generating Application/Peripheral Fault Manager (PFM) program set, the Peripheral Fault Manager application must be started first. The default location of the PFM executable file (*pfmanager.exe*) is *C:\program files\dialogic\samples\HA\pfmanager*. When the PFM program is started, it displays a list of installed Intel® NetStructure™ boards according to their physical slot number. When the PFM has detected all Intel® NetStructure boards in your system, you must then start the Intel® Dialogic® System by clicking on the **Start** command from the PFM's **System** menu.

After you have started the Intel® Dialogic System and the PFM indicates that all boards are 'Started', you can then start the RGA demo. The default location of the RGA demo executable (*rgademo.exe*) is *C:\program files\dialogic\samples\HA\rgademo*. When the RGA program is started, it immediately opens the channels on the installed boards and begins making and receiving calls. If a board has been designated as a backup board in the *redundant.cfg* file, it is displayed in STANDBY mode.

Note: Boards designated as backup boards do not begin making/receiving calls until the initial board in the board pair is physically removed from the system.

You can start the RSS demo by running the *rssmanager5084.exe* or *rssmanager5085.exe* file. The default location for this file is *C:\program files\dialogic\samples\HA\rssmanager5084* or *C:\program files\dialogic\samples\HA\rssmanager5085* depending on the RSS-compatible chassis you are using. Refer to the *Release Guide* for a list of chassis that support RSS.

4.2 Using the Demo

This section contains information about using the various programs that comprise the high availability demo. The following topics are included:

- Using the Revenue Generating Application/Peripheral Fault Manager Programs
- Using the Redundant System Slot Program

4.2.1 Using the Revenue Generating Application/Peripheral Fault Manager Programs

The Revenue Generating Application main window provides information about each board used by the application. The RGA main window displays the following information for each board:

- board number
- unique Addressable Unit Identifier (AUID)
- physical slot number
- current status
- number of calls processed by each board (number is updated every 100 calls)
- event notification framework events that are received by the Peripheral Fault Manager and passed to the RGA. The following event notification framework events may be displayed in the RGA main window:
 - DLGC_EVT_BLADE_STOPPED
 - DLGC_EVT_BLADE_REMOVED
 - DLGC_EVT_BLADE_DETECTED
 - DLGC_EVT_BLADE_STARTED

To stop processing calls on a board without using the PFM, access the RGA main window and enter 'p', followed by the board number of the board you want to stop. This closes all open channels on the specified board.

You can refresh the display on the RGA main window at anytime by pressing 'r'.

Diagnosing Faults with the Peripheral Fault Manager

The Peripheral Fault Manager includes a DlgAdminConsumer object that is registered with the event notification framework's FAULT_CHANNEL. The object monitors the FAULT_CHANNEL for the following events:

DLGC_EVT_CP_FAILURE

Generated when a Control Processor (CP) fault occurs on a board being used by the Revenue Generating Application.

DLGC_EVT_SP_FAILURE

Generated when a Signal Processor (SP) fault occurs on a board being used by the Revenue Generating Application.

When the Peripheral Fault Manager detects a CP or SP fault event, the following routine is automatically invoked:

1. The PFM informs the RGA that a CP or SP fault has been generated by a board in the system.
2. The PFM instructs the RGA to quiesce the board. The RGA responds by stopping all calls on the board and displays the board's status as 'quiesced'.

3. After the board has been ‘quiesced’ by the RGA, the PFM calls the **NCM_StopBoard()** function to stop the board. This generates a **DLGC_EVT_BLADE_STOPPED** event that is displayed in the RGA main window.
4. After the board has been successfully stopped, the PFM invokes the dm3post utility to perform a Power On Self Test (POST) on the board that generated the CP/SP fault.
 - 4a. If the board passes the POST, the PFM automatically calls the **NCM_StartBoard()** function to re-start the board.
 - 4b. If the board fails the POST, the PFM main window displays a “Replace This Board” message next to the failed board. You must then highlight the failed board in the PFM main window and click **Remove** from the **Device** menu. You can then physically remove the board from the chassis when the Out of Service (Blue) LED lights on the board’s backplane.

Using the Peripheral Fault Manager to Replace a Board

The following procedure describes how to remove and replace (peripheral hot swap) a board that is being used by the Revenue Generating Application:

1. In the Peripheral Fault Manager main window, highlight the board you wish to remove and replace.
2. On the **Device** menu, click **Stop**. The PFM informs the RGA of the stop board request. The RGA responds by updating the board’s status to ‘quiesced’, meaning it is no longer using the board to make and receive calls.
3. After the board has been quiesced, the PFM invokes the **NCM_StopBoard()** function to stop the board. When the board has been successfully stopped, the RGA displays the following information in its main window:

```
Event Detected:  
DLGC_EVT_BLADE_STOPPED with auid X, board Y, slot Z
```

where X is the Addressable Unit Identifier (AUID) of the board that is being stopped, Y is the board number and Z is the slot number occupied by the board.
4. On the PFM main window **Device** menu, click **Remove** to remove the board’s configuration information from the NCM database. This generates a **DLGC_EVT_BLADE_REMOVED** event that is displayed in the RGA main window.
5. When the board entry is deleted from both the RGA main window and the PFM main window, the Out of Service (Blue) LED on the board’s backplane will light up. You can then unlock the board’s extraction handles and physically remove the board from the chassis.
6. Insert a replacement board into the system and wait for the board to complete its initial Power On Self Test (POST). When the Plug and Play* observer service detects the newly inserted board, a **DLGC_EVT_BLADE_DETECTED** event is generated and displayed in the RGA main window.

7. Configure the board for use by the RGA according to the procedures outlined in [Chapter 3, “Preparing to Run the Demo”](#).
8. Highlight the board in the Peripheral Fault Manager main window and click **Start** from the **Device** menu. This generates a DLGC_EVT_BLADE_STARTED event that is displayed in the RGA main window.
9. The RGA creates an entry for the board in its main window and automatically begins making and receiving calls with the inserted board.

Using the Peripheral Fault Manager to Add a Board

The following procedure is used to add a board for use by the Revenue Generating Application (expand system capacity):

1. Insert a board into your cPCI chassis. The Plug and Play* observer service detects the newly inserted board and generates a DLGC_EVT_BLADE_DETECTED event. This event is displayed in the RGA main window.
2. Configure the board for use by the RGA according to the procedures outlined in [Chapter 3, “Preparing to Run the Demo”](#).
3. In the PFM main window, highlight the inserted board and select **Start** from the **Device** menu. This generates a DLGC_EVT_BLADE_STARTED event that is displayed in the RGA main window.
4. The RGA then creates an entry for the board in its main window and automatically begins making and receiving calls with the added board.

Using the Peripheral Fault Manager to Remove a Board

The following procedure shows how to remove a board that is being used by the Revenue Generating Application:

1. In the Peripheral Fault Manager main window, highlight the board you wish to remove.
2. On the **Device** menu, click **Stop**. The PFM informs the RGA of the stop board request. The RGA responds by updating the board's status to 'quiesced', meaning it is no longer using the board to make and receive calls.
3. After the board has been quiesced, the PFM invokes the **NCM_StopBoard()** function to stop the board. When the board has been successfully stopped, the RGA displays the following information in its main window:

```
Event Detected:  
DLGC_EVT_BLADE_STOPPED with auid X, board Y, slot Z
```

where X is the Addressable Unit Identifier (AUID) of the board that is being stopped, Y is the board number and Z is the slot number occupied by the board.

4. On the PFM main window **Device** menu, click **Remove** to remove the board's configuration information from the NCM database. This generates a DLGC_EVT_BLADE_REMOVED event that is displayed in the RGA main window.
5. When the board entry is deleted from both the RGA main window and the PFM main window, the Out of Service (Blue) LED on the board's backplane will light up. You can then unlock the board's extraction handles and physically remove the board from the chassis.

4.2.2 Using the Redundant System Slot Program

When you have generated a TAKEOVER event according to the procedures outlined in the *Intel® NetStructure™ ZT 5550 High Availability Processor Board Software Manual*, the Redundant System Slot program will immediately transfer system control to the Standby SBC. However, keep in mind that when a TAKEOVER event occurs, the SBC that went from Active to Standby must be rebooted before becoming Active again.

4.3 Stopping the Demo

To stop the Revenue Generating Application, press 'q' in the main window.

You must stop the Intel® Dialogic® System before stopping the Peripheral Fault Manager program. Click **Stop** from the **System** menu to stop the Intel Dialogic System and then click **Exit** to exit the Peripheral Fault Manager program.



This chapter provides more details about the High Availability demo programs. Topics include:

- [Files Used by the Demo. 21](#)

5.1 Files Used by the Demo

Table 1 lists some of the files used by the High Availability demo programs:

Table 1. Files Used by the High Availability Demo Programs

Directory	File Name	Purpose
c:\program files\dialogic\samples\HA\rgademo	rgademo.exe	Revenue Generating Application executable file
c:\program files\dialogic\samples\HA\rgademo	redundant.cfg	file used by the Revenue Generating Application to assign initial/backup pairs for peripheral board redundancy
c:\program files\dialogic\samples\HA\rgademo	pfconsumer.cpp	implements an event handler for the Event Service API ADMIN_CHANNEL and the FAULT_CHANNEL
c:\program files\dialogic\samples\HA\rgademo	mainThread.cpp	primary Revenue Generating Application source code file
c:\program files\dialogic\samples\HA\pfmanager	pfmanager.exe	Peripheral Fault Manager executable file
c:\program files\dialogic\samples\HA\pfmanager	pfmain.cpp	primary Peripheral Fault Manager source code file
c:\program files\dialogic\samples\HA\pfmanager	adminhandler.h	defines and implements a class that is derived from the Event Service API CEventHandlerAdaptor::HandleEvent ()
c:\program files\dialogic\samples\HA\rssmanager	rssmanager5084.exe rssmanager5085.exe	redundant system slot program executable





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