

Dialogic[®] 4000 Media Gateway Series Integration Note

Nortel Option 11c

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www.dialogic.com

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1. Scope

This document is intended to detail a typical installation and configuration of the Dialogic[®] 4000 Media Gateway Series if used to interface between a PBX and the Microsoft[®] Office Communications Server (OCS) application.

2. Configuration Details

Listed below are details of the PBX and gateways used in the testing on which this document is based.

2.1 PBX

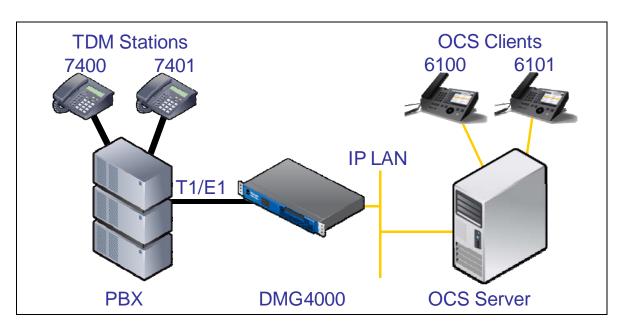
PBX Vendor	Nortel
Model(s)	Option 11c
Software Version(s)	Release 25
Additional Notes	N/A

2.2 Gateway

Gateway Model	Dialogic [®] 4000 Media Gateway Series
Software Version(s)	Dialogic [®] Diva [®] System Release software version 8.3.2 build 459 (formerly called Diva [®] Server software) Dialogic [®] Diva [®] SIPcontrol [™] Software version 1.6 build 46 (DSSIPControl.msi)
Protocol	T1 Q.SIG

2.3 System Diagram

The diagram below details the setup used in the testing and creation of this document. In the diagram, the abbreviation DMG4000 stands for the Dialogic[®] 4000 Media Gateway Series and OCS Server stands for Microsoft[®] Office Communications Server (OCS) 2007.



3. Prerequisites

3.1 **PBX Prerequisites**

The PBX must have all supplemental service packages installed for the Q.SIG protocol to operate properly and to provide all advanced supplemental services.

Listed below is a table of required software packages:

Package Name	Package Number
End to End Signaling package (EES)	10
Integrated Message System package (IMS)	35
Message Waiting Center package (MWC)	46
ISDN Signaling package (ISDN)	145
Advanced ISDN Network Services (NTWK)	148
1.5 Mb Primary Rate Access package (PRA)	146 or
2.0 Mb Primary Rate Interface package (PRI2)	154
International Primary Rate Interface package (IPRA)	202
Message Waiting Indication (MWI)	219
Multi Purpose Serial Data Link package (MSDL)	222

QM reference signaling point Interface package (QSIG)	263
QSIG Generic Functional protocol package (QSIGGF)	305
QSIG Supplementary Services package (QSIG-SS)	316
MCDN End to End Transparency package (MEET)	348

3.1.1 PBX Equipment Required

To support the T1 Q.SIG configuration as documented you need the DTI/PRI – NTAK09BA interface card.

3.1.2 PBX Cabling Requirements

The cabling for Q.SIG connections must be CAT5e or better. A standard voice quality cable will not provide the desired signal quality and will cause the gateway to have issues establishing a connection on the D-channel.

3.2 **Gateway Prerequisites**

The gateway needs to support a T1 Q.SIG interface.

4. **Summary of Limitations**

No limitations noted as of the last update to this document.

5. **Gateway Setup Notes**

Steps for setting up the gateway:

- Configuration of the Dialogic[®] Diva[®] Media Board drivers.
 Configuration of the Dialogic[®] Diva[®] SIPcontrol[™] software.

Dialogic[®] Diva[®] Media Board Configuration 5.1

The Diva Media Boards are configured in the Dialogic[®] Diva[®] Configuration Manager. To open the Configuration Manager, click:

Start > Programs > Dialogic Diva > Configuration Manager.

Note: In the Dialogic[®] Diva[®] software and documentation. Diva Media Boards are referred to as Diva Server adapters.

A screen similar to the one below will appear.

🧖 Active Configuration - Diva Server Configuration Manager		_ 🗆 ×
Ele Edit Insert View Tools Help		
🗋 🚅 🖬 🦽 🖌 🖌 Ioobar 🛛 🦹 😽 📉		
✓ Status Bar	Property	Value
Advanced	Line Type	Primary Rate Line (23 B-Channels)
	Switch Type	Q-51G T1
Services diva	PBX Type	Generic
Ŭ	Q-Sig Standard	Automatic
0000	Call Reference Format	Standard
	Interface Type	Point-to-Point (Standard)
	Direct Dial In (NT2)	No
V.4PRI	Number Type	Range of Extensions
Adapters	Lowest Extension	000
() mumm	Highest Extension	999
Ĭ	TEI	0
	Layer 2 Connect Mode	Permanent
	Voice Coding	Protocol Default
PRI PRI PRI PRI	Operation Mode	TE - Terminal Equipment (Recommended)
Lines (Fractional Line	No
	Generate Ring Tones	Yes
	Device Mode	Standard
	Encoded Signal Power Limiter	Protocol Default
	Disconnect on Progress	Protocol Default
	Transparent Facility	Off
	Rerouting	On
	PR Invite	Off
	Redirecting Number Emula	Disabled
	DTMF Clamping	Off
	Recording AGC	Off
	Dial Pulse Detection	Off
	ECT Emulation	Disabled (Handled by Network)
	Limit Call Rate	Off
	See legal notice in Reference	Guide.
Shows or hides advanced settings.	Configure the line-specific pr To assign the configured dire services and adapters.	operties here. .ccory numbers to the services, select the bindings between

Note: The number of TDM circuits varies depending on the used Dialogic[®] Media Gateway model.

For this setup:

- Set the property Switch Type to Q-SIG T1.
- If your PBX does not provide ring tones to callers from TDM, set the property Generate Ring Tones to Yes.

To activate the change, click File > Activate.

Make these configuration changes for each TDM circuit you are going to use on the Dialogic[®] Media Gateway.

5.2 Dialogic[®] Diva[®] SIPcontrol[™] Software Gateway Application

The Diva SIPcontrol software is configured via the web based interface. To open the web interface, click Start > Dialogic Diva > SIPcontrol Configuration.

On the main page, click the SIPControl link to display the different configuration menus. The PSTN Interface Configuration section should automatically include all ports detected in the system.

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Note: If you do not see any detected ports, you may need to add <u>http://127.0.0.1</u> as a trusted site. From *Microsoft*[®] Internet Explorer, click Tools > Internet Options > Security > Trusted Sites. Use <u>http://127.0.0.1:10005</u> to get to the configuration.

In order for the Diva SIPcontrol software to route calls, the proper routes must be created and configured. Each route consists of a source interface and a destination interface. PSTN controllers and SIP peers are considered either a source interface or a destination interface depending on the call direction.

5.2.1 PSTN Interface and Network Interface Configuration

The following is a typical configuration.

dress 🔕	 							
Dial	ogic.							
•		номе		SIPcontrol Configuration				
	Configuration	PSTN Interface Configuratio	n					۲
	SIPcontrol >	Name	Nr	Hardware Description	Channels	Dialplan	Enabled	
	Password	Controller1	1	Eicon Diva Server V-4PRI/E1/T1 - PORT 1 SN: 1	223 23	none	•	Detai
		Controller2	2	Eicon Diva Server V-4PRI/E1/T1 - PORT 2 SN: 1	223 23	none	•	Detai
Î	System	Controller3	3	Eicon Diva Server V-4PRI/E1/T1 - PORT 3 SN: 1	223 23	none	•	Detail
	Service Status	Controller4	4	Eicon Diva Server V-4PRI/E1/T1 - PORT 4 SN: 1:	223 23	none	V V	Detail
•	Licensing	Network Interface Configural	tion					۲
	License Management	Name	Devi	ce	IP Address	Protocol	SIP Listen Port	Enabl
		Intel(R) PR01000 EB Network Co	nn Intel(R) PRD/1000 EB Network Connection with I/O Acceleration	192.168.0.106	al 💌	9803	•
		Local Loopback Interface	Local	Loopback Interface	127.0.0.1	al 🔹	5060	Г
		RTP Start Port	3000	0				
		RTP End Port	3999	19				
		Jitterbuffer Size Min [ms]:	0					
		SIP Peer Configuration						٢
		Routing Configuration						•

The Network Interface Configuration will be used by the Diva SIPcontrol software for listening to the SIP traffic from Microsoft[®] Mediation Server. Given that on these gateways the Microsoft[®] Mediation Server component and the Diva SIPcontrol software are running in the same system, you will need to change SIP Listen port to 9803 or to an available un-used port. Later during the Microsoft[®] Mediation Server configuration, you will need to set the PSTN Gateway next hop setting to 9803 to match.

5.2.2 SIP Peer Configuration

Create one SIP peer to talk to Microsoft[®] Mediation Server as shown below.

dit SIP Peer Configuration	
Name:	Mediation Server
Peer type:	MS 0 CS 2007 / Mediation Server
Default SIP to PSTN peer:	ন
Host.	192.168.0.106
Port:	5060
IP protocol:	TCP ·
Domain:	
Display name to:	
Display name from:	
User name to:	
User name from:	
Force T.38 reinvite:	F
Alive check:	Γ
Address map inbound:	none
Address map outbound:	none

5.2.3 Routing Configuration

In the Routing Configuration section, you must create two routes, one for the inbound direction (TDM to IP) and one for the outbound direction (IP to TDM). Once you have created the routes, click the Save button for the changes to take effect.

IP Peer Configuration											۲
Name	Default SIP to PSTN Peer	Host	Port	IP Protocol	Display Name to	Dialplan		Enabled			
Mediation Server	9	192.168.0.106	5060	TCP		none		V	Details	Delete	
			Add]							
outing Configuration											-
cound counderand											۲
Name	Sources	Des	tinations				Address	мар	Enabled		0
	Sources Mediation Server	Con			2 (Slave), Controller3	(Slave),	Address none	Мар	Enabled	T L	Details D

5.2.4 Number Normalization

The Dialplan Configuration and Address Map Configuration sections are used for manipulating dial numbers. For most PBX dialplans, an address map is required. See the following examples.

5.2.4.1 Dialplan Configuration Example

To create a dialplan, click Add from the Dialplan Configuration. The following screens show how to set up a dialplan for a Microsoft[®] Office Communications Server (OCS) 2007 application with the following dialplan from the PBX. (This may not match to the PBX programming in section 6 and the Setup in section 2.3).

Area code: 716 Base number: 639 Extensions: 4 digits Access code: 9

dit Dialplan Configuration	۲
Name:	Dialplan 716
Country code:	1
North-American numbering plan:	
Area code:	716 With national prefix 💌
Other local areas:	
Base number:	639
Maximum extension digits:	4 💌
International prefix:	011
National prefix:	1
Access code:	9
PSTN access code provided by SIP caller:	
Incoming PSTN access code provided by PBX:	

Complete the settings and click OK.

For the dialplan to be applied to outbound calls, click the Details button of the PSTN controller and configure the Address Normalization settings as shown in the screen below. This converts the dialed numbers into the format based on the dialplan for the PBX. If the dialed number is for an internal user, it is converted into a 4-digit extension. If the called number is for a national call, 91 is prepended. Click OK on this page, and Save on the next page for the changes to take effect.

eneral Configuration	
Hardware description:	Eicon Diva Server V-4PRI/E1/T1 - PORT 1 SN: 1223
PSTN interface number:	1
Name:	Controller1
Address map inbound:	none
Address map outbound:	none
ddress Normalization	
Dialplan:	Dialplan 716 💌
Number format (outbound):	Extension
Encoding (outbound):	Use pretixes -
Default numbering plan:	unknown
STN Call Transfer Settings	
The Call Transfer settings depend on t	the capabilities of the communication platform (PBX, switch).
Blind Call Transfer (A- and C-Party or	DETN -ida)

For the dialplan to be applied to inbound calls, click the Details button of the configured SIP peer and configure the Address Normalization settings as in the screen below. This converts the phone number into the E.164 format as needed by Microsoft[®] Office Communications Server 2007. Click OK on this page, and Save on the next page for the changes to take effect.

Address Normalization	
Dialplan:	Dialplan 716 💌
Number format (outbound):	International number
Encoding (outbound):	Use type flag 💌
	OK Cancel

5.2.4.2 Address Map Configuration Example

If the dialplan does not meet your setups special requirements, the Address Map Configuration can be used. An address map entry uses regular expressions (RegEx) (so does Microsoft[®] Office Communications Server 2007) for converting the call address format for inbound or/and outbound direction.

Important note before applying regular expression rules in address maps: The call address for outbound calls (IP to TDM) includes a "@hostname" part. For example, <u>+17166391234@DMG4000.bufocs.local</u> is the call address, not just +17166391234. For inbound calls (TDM to IP), the call address is the called or calling number, with a possible prefix "+", "N", or "S". For example, an inbound call has called number 1234 with ISDN type of numbering flag set to *Subscriber*, and the calling number 49715233334444 with ISDN type of numbering flag set to *International*. The called address will be S1234 and the calling address will be +4971523334444.

If the ISDN type of numbering flag is set to National, the prefix "N" will be used with the call number. If the type is Unknown, no prefix is used.

Outbound call example using address maps:

Microsoft[®] Office Communications Server 2007 sends the E.164 dial number format to the SIP gateway. Both called and calling numbers need to be converted into a format that the PBX can accept. If the same PBX dialplan as in the previous section is used, the following conversions are needed.

Calling number	From Microsoft [®] OCS	То РВХ
Internal	+1716639xxxx	716639xxxx

Called number	From Microsoft [®] OCS	То РВХ
To Internal	+1716639xxxx	XXXX
To National	+1xxxxxxxxx	91xxxxxxxxx
To International	+xxxxxx	+XXXXXX

Below is RegEx for the conversion tables above.

Sub rule name	Expression	Format	Stop on match
Calling number	^\+1(716639\d{4})	\$1	Not checked
Called - Internal	^\+1716639(\d{4})	\$1	Checked
Called - National	^\+1	91	Checked
Called - International	^\+	9011	Checked

Below are the configured address maps for outbound calls. The order of the below four sub rules and the stop on match check mark are relevant:

Address Map Configuration				
Name	Rule Name	Stop on Match	Enabled	
	Calling number			↑ ↓ Details De
	Called - Internal		v	↑ ↓ Details De
Outbound	Called - National		v	↑ ↓ Details De
	Called - International	v	v	↑ ↓ Details De
	Add Rule			
		Add		

The following screen shows the first sub rule that converts the E.164 calling number into a 10-digit national number:

Address men news:	Outbound	
Address map name:	Uutbound	
Rule name:	Calling number	
Called address expression:		
Called address format:		
Calling address expression:	^+1(716639\d{4})	
Calling address format:	\$1	
Redirect address expression:		
Redirect address format:		
Stop on match:		
where <x> represents the number to "S" (subscriber) or empty (unknown)</x>	r those normalized via dialpian) are written as "«X≈5551234", γpe and may be either "+" (international), "N" (national), , b and suserinfo@domain.tld, like in the respective SIP	

The following screen shows the second sub rule that converts E.164 for the internal called number into a 4-digit extension:

Edit Address Map Configuration	
Address map name:	Outbound
Rule name:	Called - Internal
Called address expression:	^\+1716639(\d(4))
Called address format:	\$1
Calling address expression:	
Calling address format:	
Redirect address expression:	
Redirect address format:	
Stop on match:	
where <x> represents the number "S" (subscriber) or empty (unknown</x>	or those normalized via dialplan) are written as "≺X>5551234", bype and may be either "+" (international), "N" (national),). written as userinfo@domain.tid, like in the respective SIP

Edit Address Map Configuration		0
Address map name:	Outbound	
Rule name:	Called - National	
Called address expression:	^\+1	
Called address format:	91	
Calling address expression:		
Calling address format:		
Redirect address expression:		
Redirect address format:		
Stop on match:		
where <x> represents the number to "S" (subscriber) or empty (unknown)</x>	r those normalized via dialplan) are written as "«X≈5551234*, ype and may be either "+" (international), "N" (national), written as userinfo@domain.tid, like in the respective SIP	

The following sub rule converts the E.164 national number into a 10-digit national number with prefix 91:

The following example converts international call numbers:

🚰 http://127.0.0.1:10005 - Edit Address N	1ap - Microsoft Internet Explorer	_ 🗆 ×
		A
Edit Address Map Configuration		
Address map name:	Outbound	
Rule name:	Called - International	
Called address expression:	^\+	
Called address format:	9011	
Calling address expression:		
Calling address format:		
Redirect address expression:		
Redirect address format:		
Stop on match:	N	
where <x> represents the number t "S" (subscriber) or empty (unknown)</x>	r those normalized via dialplan) are written as "≺X>5551234", ype and may be either "+" (international), "N" (national), , written as userinfo@domain.tld, like in the respective SIP	
	OK Cancel	
		7
One	📄 📄 📄 🔮 Internet	

Once an address map rule is created, it can be applied in three different places. To ease the configuration and troubleshooting processes, apply the rule on the outbound route as shown below:

Routing Configuration					6
Name	Sources	Destinations	Address Map	Enabled	
Outbound Route	Mediation Server	Controller1 (Slave), Controller2 (Slave), Controller3 (Slave), Controller4 (Slave)	Dutbound	v	f L Details
Inbound Route	Controller1, Controller2, Controller3, Controller4	Mediation Server (Slave)	none 💌	1	f L Details
		Add			

Inbound call example using address map:

This example assumes that the PBX sends inbound calls using a 4-digit extension, with the ISDN type of number flag set to Subscriber for internal numbers, National for national calls, and International for international calls.

Called number	From PBX	To Microsoft [®] OCS
Internal	xxxx (with subscriber type of number)	+1716639xxxx

Calling number	From PBX	To Microsoft [®] OCS
Calling from internal	xxxx (with subscriber type of number)	+1716639xxxx
Calling from national	xxxxxxxxx (with national type of number)	+1xxxxxxxxx
Calling from international	xxxxxx (with international type of number)	+xxxxxx

Sub rule name	Expression	Format	Stop on match
Called	^S(\d{4})\$	+1716639\$1	Not checked
Calling - internal	^S(\d{4})\$	+1716639\$1	Checked
Calling - national	^N(\d{10})\$	+1\$1	Checked
Calling - international	^\+	+	Checked

Create an address map named Inbound and its four sub rules as shown below:

Address Map Configur	ation			۲
Name	Rule Name	Stop on Match	Enabled	
	Calling number			↑ ↓ Details Delet
	Called - Internal	v	V	1 L Details Delet
Outbound	Called - National	v	V	1 L Details Delet
	Called - International	v		1 L Details Delet
	Add Rule			
	Called			1 L Details Delet
	Calling - Internal	v	V	1 L Details Delet
Inbound	Calling - National	v		1 L Details Delet
	Calling - International	v		1 L Details Delet
	Add Rule			
		Add		

dit Address Map Configuration		
Address map name:	Inbound	
Rule name:	Called	
Called address expression:	^S(\d{4})\$	
Called address format:	+1716639\$1	
Calling address expression:		
Calling address format:		
Redirect address expression:		
Redirect address format:		
Stop on match:		
headers.	OK Cancel	
8 x //127.0.0.1:10005 - Edit Adduser	Man - Misuazaft Tatavnat Eurolavas	📄 😻 Internet
r://127.0.0.1:10005 - Edit Address	Map - Microsoft Internet Explorer	Internet
;//127.0.0.1:10005 - Edit Address dit Address Map Configuration		Internet
://127.0.0.1:10005 - Edit Address tit Address Map Configuration Address map name:	Inbound	Thternet
r//127.0.0.1:10005 - Edit Address Jit Address Map Configuration Address map name: Rule name:		Tinternet
;//127.0.0.1:10005 - Edit Address dit Address Map Configuration Address map name: Rule name: Called address expression:	Inbound	Tinternet
x//127.0.0.1:10005 - Edit Address dit Address Map Configuration Address map name: Rule name: Called address expression: Called address format:	Inbound	
;//127.0.0.1:10005 - Edit Address dit Address Map Configuration Address map name: Rule name: Called address expression: Called address format: Calling address expression:	Inbound Calling - Internal Image: State of the st	Tinternet
://127.0.0.1:10005 - Edit Address dit Address Map Configuration Address map name: Rule name: Called address expression: Called address format: Calling address format:	Inbound Calling - Internal	Tinternet
s//127.0.0.1:10005 - Edit Address fit Address Map Configuration Address map name: Rule name: Called address expression: Calling address format: Calling address format. Redirect address expression:	Inbound Calling - Internal Image: State of the st	Tinternet
://127.0.0.1:10005 - Edit Address dit Address Map Configuration Address map name: Rule name: Called address expression: Called address format: Calling address expression:	Inbound Calling - Internal Image: State of the st	

OK Cancel

E Done

📄 📄 💓 Internet

dit Address Map Configuration		0
Address map name:	Inbound	
Rule name:	Calling · National	
Called address expression:		
Called address format:		
Calling address expression:	^N(\d(10))\$	
Calling address format:	+1\$1	
Redirect address expression:		
Redirect address format:		
Stop on match:	v	
Addresses received from SIP are headers.	written as userinfo@domain.tld, like in the respective SIP OK Cancel	
_	Map - Microsoft Internet Explorer	-
://127.0.0.1:10005 - Edit Address !	Map - Microsoft Internet Explorer	_
://127.0.0.1:10005 - Edit Address I dit Address Map Configuration	Map - Microsoft Internet Explorer	-
://127.0.0.1:10005 - Edit Address I dit Address Map Configuration	Map - Microsoft Internet Explorer	-
://127.0.0.1:10005 - Edit Address t lit Address Map Configuration Address map name:	Map - Microsoft Internet Explorer	- (C
s//127.0.0.1:10005 - Edit Address f Jit Address Map Configuration Address map name: Rule name:	Map - Microsoft Internet Explorer	
://127.0.0.1:10005 - Edit Address I dit Address Map Configuration Address map name: Rule name: Called address expression:	Map - Microsoft Internet Explorer	C
://127.0.0.1:10005 - Edit Address I dit Address Map Configuration Address map name: Rule name: Called address expression: Called address format:	Map - Microsoft Internet Explorer	C
s//127.0.0.1:10005 - Edit Address f dit Address Map Configuration Address map name: Rule name: Called address expression: Called address format: Calling address expression:	Map - Microsoft Internet Explorer	•
s//127.0.0.1:10005 - Edit Address f dit Address Map Configuration Address map name: Rule name: Called address expression: Calling address format: Calling address format:	Map - Microsoft Internet Explorer	•
s//127.0.0.1:10005 - Edit Address f dit Address Map Configuration Address map name: Rule name: Called address expression: Called address format: Calling address format: Redirect address expression:	Map - Microsoft Internet Explorer	- -
e s://127.0.0.1:10005 - Edit Address in dit Address Map Configuration Address map name: Rule name: Called address expression: Calling address format: Calling address format: Redirect address format: Redirect address format: Stop on match:	Map - Microsoft Internet Explorer	
://127.0.0.1:10005 - Edit Address f dit Address Map Configuration Address map name: Rule name: Called address expression: Called address format: Calling address format: Calling address format: Redirect address format: Redirect address format: Stop on match: • Addresses received from PSTN (o where <<> represents the number) or empty (unknown	Map - Microsoft Internet Explorer Inbound Calling - International	
//127.0.0.1:10005 - Edit Address for Address Map Configuration Address map name: Called address expression: Called address expression: Calling address format: Calling address format: Redirect address format: Redirect address format: Stop on match: VOTE for call address formats: Addresses received from PSTN (o Addresses received from PSTN (o Addresse) or empty (unknown Addresse) or empty (unknown Addresse) or empty (unknown SIP are	Map - Microsoft Internet Explorer Inbound Caling - International ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '	

Apply the address map inbound rule on the inbound route as follows:

Routing Configuration					
Name	Sources	Destinations	Address Map	Enabled	
Outbound Route	Mediation Server	Controller1 (Slave), Controller2 (Slave), Controller3 (Slave), Controller4 (Slave)	Outbound 💌	2	† L Details
Inbound Route	Controller1, Controller2, Controller3, Controller4	Mediation Server (Slave)	Inbound +	2	† L Details
		Add			

5.2.5 Restarting the Dialogic[®] Diva[®] SIPcontrol[™] Software

Note: A restart of the Diva SIPcontrol software service is needed only if the setting under Network Interface is changed.

Save the configuration and restart the Diva SIPcontrol software service for the changes to take effect. To do so, click Service Status on the left hand side of the main configuration page, and then click Restart SIPcontrol. The Last operation log will show that the service has been stopped and started again.

6. **PBX Setup Notes**

The basic steps of setting up the PBX for use with this Dialogic[®] 4000 Media Gateway Series (DMG4000 Gateway) and a voice processing system are as follows:

- 1. Configuring the D-channel.
- 2. Configuring the route data block.
- 3. Adding the trunk members to the D-channel.
- 4. Enabling the hardware and D-channel.
- 5. Defining a route list and coordinated dialing plan.
- 6. Setting up the subscribers stations.

The PBX programming is done via a serial terminal connected to the PBXs administration port.

The basic commands you will encounter on the PBX to perform these actions are:

Add D-Channel	LD17
Add Route Data Block	LD16
Add Trunk Members	LD14
Enable MSDL card	LD96
Enable D-Channel	LD96
Define Route List	LD86
Define Coordinated Dialing Plan	LD87

6.1 Configuring the D-Channel

Add the D-channel (ADAN) using overlay LD17. Several of the fields require site specific entries; these are:

- ADAN requires a D-channel number that is independent of other d-channel numbers on the switch.
- CDNO and DCHL require an independent trunk access code number.

The fields of this overlay that must be modified in this step are:

TYPE, ADAN, CTYP, CDNO, DES, USR, IFC, PINX, ISDN_MCNT, CLID, DCHL, SIDE.

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The programming example below shows how to configure a D-channel using LD17. For all other fields not noted in the example, press RETURN to use default values.

REQ chq TYPE cfn ADAN new dch 1 CTYP msdl CDNO 1 PORT 1 DES USR pri IFC isgf PINX_CUST 0 ISDN_MCNT 300 CLID opt0 DCHL PRI OTBF DRAT SIDE net CNEG RLS RCAP COLP NDI CCBI DV3I CTI OVLR OVLS MBGA TIMR LAPD

- At the prompt REQ, enter CHG to change an entry in the configuration record and press RETURN.
 - At the prompt ADAN, enter $\ensuremath{\texttt{NEW}}$ DCH $\ensuremath{\texttt{XX}}$ and press <code>RETURN</code>.
 - xx represents an available D-channel number.
- At the prompt CTYP, enter MSDL and press RETURN.
- At the prompt CDNO, enter XX and press RETURN.
 - \circ xx represents the card slot location of the T1 card.
 - At the prompt DES, enter XX and press RETURN.
 - o xx represents is any name designation for the T1.
- At the prompt USR, enter PRI press RETURN.
- At the prompt IFC, enter ISGF press RETURN.
- At the prompt PINX_CUST, enter 0 press RETURN.
- At the prompt ISDN_MCNT, enter 300 press RETURN.
- At the prompt CLID, enter OPT0 press RETURN.
- At the prompt DCHL, enter XX and press RETURN.
 - xx represents the card slot location of the T1 card.

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• At the prompt SIDE, enter NET to set the PBX to the network side of the connection and press RETURN.

6.2 Configuring the Route Data Block

Add the trunk route data block (RDB) using overlay LD16. In this overlay several of the fields require site specific entries; these are:

- ROUT requires a route number that is independent of other route numbers on the switch.
- ACOD requires an independent trunk access code number.

The fields of this overlay that must be modified in this step are:

ROUT, DES, TKTP, ESN, CNVT, SAT, RCLS, DTRK, BRIP, DGTP, ISDN, MODE, IFC, PNI, CHTY, CTYP, INAC, CPFXS, DAPC, INTC, DSEL, PTYP, AUTO, DNIS, DCDR, ICOG, SRCH, TRMB, ACOD, CLEN, TCPP, BILN, SIGO, DRNG, CDR, MUS, RACD, OHQ, OHQT, CBQ, AUTH, TBL, PLEV, ALRM.

The programming example below shows how to configure the Route Data Block using LD16. For all other fields not noted in the example, press RETURN to use default values.

REQ	new
TYPE	rdb
CUST	0
DMOD	
ROUT	10
DES	1
TKTP	pri
TKTP	pra
TKTP	tie
ESN	no
CNVT	no
SAT	no
RCLS	ext
DTRK	yes
BRIP	no
DGTP	pra
DGTP	pri
ISDN	YES
MODE	
IFC	isgf
	00000
CHTY	bch
CTYP	ukwn
INAC	no

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CPFXS yes	
DAPC no	
INTC no	
DSEL vod	
PTYP pri	
AUTO no	
DNIS no	
DCDR no	
IANI	
ICOG iao	
SRCH rrb	
TRMB yes	
STEP	
ACOD 7000	
CLEN 1	
TCPP no	
TARG	
BILN no	
SGRP	
OABS	
INST	
IDC	
ANTK	
SIGO std	
CNTL	
DRNG no	
CDR no	
MUS no	
RACD no	
FRL	
OHQ no	
OHQT 00	
CBQ no	
AUTH no	
TTBL 0	
ATAN	
PLEV 2	
ALRM no	

- At the prompt REQ, enter NEW and press RETURN.
- At the prompt TYPE, enter RDB and press RETURN.
- At the prompt CUST, enter XX and press RETURN.
 - o xx represents the defined customer number.
- At the prompt DMOD, press RETURN. At the prompt ROUT, enter XX and press RETURN. o xx represents an available route number.

- At the prompt DES, enter XX and press RETURN.
 - xx represents any name designation for the trunk route.
- At the prompt TKTP, enter TIE and press RETURN.
- At the prompt ESN, enter NO and press RETURN.
- At the prompt CNVT, enter NO and press RETURN.
- At the prompt SAT, enter NO and press RETURN.
- At the prompt RCLS, enter EXT and press RETURN.
- At the prompt DTRK, enter YES and press RETURN.
- At the prompt BRIP, enter NO and press RETURN.
- At the prompt DGTP, enter PRI and press RETURN.
- At the prompt ISDN, enter YES and press RETURN.
- At the prompt MODE, enter PRA and press RETURN.
- At the prompt IFC, type ISGF and press RETURN.
- At the prompt PNI, enter 00000 and press RETURN.
- At the prompt CHTY, enter BCH and press RETURN.
- At the prompt CTYP, enter UKWN and press RETURN.
- At the prompt INAC, enter NO and press RETURN.
- At the prompt CPFXS, enter YES and press RETURN.
- At the prompt DAPC, enter NO and press RETURN.
- At the prompt INTC, enter NO and press RETURN.
- At the prompt DSEL, enter VOD and press RETURN.
- At the prompt PTYP, enter PRI and press RETURN.
- At the prompt AUTO, enter NO and press RETURN.
- At the prompt DNIS, enter NO and press RETURN.
- At the prompt DCDR, enter NO and press RETURN.
- At the prompt ICOG, enter IAO and press RETURN.
- At the prompt SRCH, enter RRB and press RETURN.
- At the prompt TRMB, enter YES and press RETURN.
- At the prompt ACOD, enter XXXX and press RETURN.
 - xxxx represents an available trunk access code number having the same length as the phone extension numbers.
- At the prompt CLEN, enter 1 and press RETURN.
- At the prompt TCPP, enter NO and press RETURN.
- At the prompt BILN, enter NO and press RETURN.
- At the prompt SIGO, enter STD and press RETURN.
- At the prompt DRNG, enter NO and press RETURN.
- At the prompt CDR, enter NO and press RETURN.
- At the prompt MUS, enter NO and press RETURN.
- At the prompt RACD, enter NO and press RETURN.
- At the prompt OHQ, enter NO and press RETURN.
- At the prompt OHQT, enter 00 and press RETURN.
- At the prompt CBQ, enter NO and press RETURN.

- At the prompt AUTH, enter NO and press RETURN.
- At the prompt TTBL, enter 0 and press RETURN.
- At the prompt PLEV, enter 2 and press RETURN.
- At the prompt ALRM, enter NO and press RETURN.

6.3 Adding Trunk Members to the D-Channel

Now that the trunk and D-channel have been created, you must assign each member of the trunk to this route group using overlay LD14.

The fields of this overlay that must be modified in this step are:

TYPE, TN, CUST, CDEN, TRK, PCML, NCOS, RTMB, TGAR, AST, IAPG, CLS.

The programming example below shows how to add trunk members to the D-channel using LD14. This needs to be repeated for each B-channel you are adding to the D-channel (23 times per span). For all other fields not noted in the example, press RETURN to use default values.

REQ new TYPE tie 1 1 TNDES PDCA PCML CUST 0 NCOS 0 RTMB 10 1 B-CHANNEL SIGNALING MNDN TGAR 1 AST CLS unr dtn TKID

- At the prompt TYPE, enter TIE and press RETURN.
- At the prompt TN, enter XX XX and press RETURN.
 - o xx xx represents the slot and port number of each channel of the T1 hardware.
- At the prompt CUST, enter XX and press RETURN.
 - o xx represents the defined customer number.
- At the prompt CDEN, press RETURN.
- At the prompt TRK ,enter PRI and press RETURN.
- At the prompt PCML, press RETURN.
- At the prompt NCOS, enter 0 and press RETURN.
- At the prompt RTMB, enter XX XX and press RETURN.

- o xx xx represents the route number and member defined previously in LD16.
- At the prompt TGAR, enter 1 and press RETURN.
- At the prompt AST, enter NO and press RETURN.
- At the prompt IAPG, enter 0 and press RETURN.
- At the prompt CLS, enter UNR DTN and press RETURN.

6.4 Enable the MSDL Board and D-Channel

To use the newly added card and D-channel you need to enable both of them using overlay LD96.

- Enter the command enl msdl xx and press RETURN.
 - o xx represents the D-channel number defined in LD17.
- Enter the command enl dch xx and press RETURN. o xx represents the D-channel number assigned in LD17.

6.5 Define a Route List

Use overlay LD86 to define a route list.

The fields of this overlay that must be modified in this step are:

REQ, CUST, FEAT, RLI, ENTR, LTER, ROUT, TOD, CNV, EXP, FRL, DMI, FCI, FSNI, OHQ, CBQ, ISET, MFRL, OVLL.

The programming example below shows how to define a rout list using LD86. For all other fields not noted in the example, press RETURN to use default values.

>1d 8	36			
ESN00				
REQ				
CUST	0			
FEAT				
FEAT	rlb			
RLI	10			
ENTR	0			
LTER	no			
ROUT	10			
TOD				
CNV	no			
EXP	no			
FRL	0			
DMI	0			
FCI	0			
FSNI	0			
SBOC				

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OHQ CBQ	no	
	no	
ENTR		
ISET	0	
NALT		
MFRL	0	
OVLL	0	

- At the prompt REQ, enter NEW and press RETURN.
- At the prompt CUST, enter XX and press RETURN.
 - \circ xx represents the defined customer number.
- At the prompt FEAT, enter RLB and press RETURN.
- At the prompt RLI, enter X and press RETURN.
 - \circ x represents the next available route list index number.
- At the prompt ENTR, enter X and press RETURN.
 - \circ x represents the entry number for the NARS/BARS route list.
- At the prompt LTER, enter NO and press RETURN.
- At the prompt ROUT, enter X and press RETURN.
 - o x represents the route number defined in the previous steps
- At the prompt CNV, enter NO and press RETURN.
- At the prompt EXP, enter NO and press RETURN.
- At the prompt FRL, enter 0 and press RETURN.
 - where Facility restriction level (FRL) it should be set as low as possible.
- At the prompt DMI, enter 0 and press RETURN.
- At the prompt FCI, enter 0 and press RETURN.
- At the prompt FSNI, enter 0 and press RETURN.
- At the prompt OHQ, enter NO and press RETURN.
- At the prompt CBQ, enter NO and press RETURN.
- At the prompt ISET, enter 0 and press RETURN.
- At the prompt MFRL, enter 0 and press RETURN.
- At the prompt OVLL, enter 0 and press RETURN.

6.6 Defining the Coordinated Dialing Plan

Use overlay LD87 to define your CDP (Coordinated Dialing Plan). This is the method used in order to access the trunk as a forwarding point for station sets using an extension number.

The fields of this overlay that must be modified in this step are:

REQ, CUST, FEAT, TYPE, DSC, FLEN, DSP, RLI.

The programming example below shows how to define a CDP using LD87. For all other fields not noted in the example, press RETURN to use default values.

24

>ld 8	37
ESN00)0
REQ	new
CUST	0
FEAT	cdp
TYPE	dsc
DSC	6
FLEN	4
DSP	lsc
RLI	10
NPA	
NXX	
DSC	

- At the prompt REQ, enter NEW and press RETURN.
- At the prompt CUST, enter XX and press RETURN.
 - o xx represents the defined customer number.
- At the prompt FEAT, enter CDP and press RETURN.
- At the prompt TYPE, enter DSC and press RETURN.
- At the prompt DSC, enter XXXX and press RETURN.
 - o xxxx represents the extension you want to use to access the trunk route list.
- At the prompt FLEN, enter X and press RETURN.
 - \circ x represents the length of the extensions in this CDP.
- At the prompt DSP ,enter LSC and press RETURN.
- At the prompt RLI, enter X and press RETURN.
 - o x represents the rout list index created in LD86.

7. Microsoft[®] Office Communications Server 2007 (OCS) Setup

7.1 Steps for configuring Microsoft[®] OCS

Normalization rules are used to convert dial numbers into full E.164 formatted numbers. Microsoft[®] OCS uses the standard E.164 format to search for users listed in the Active Directory (AD).

If a Microsoft[®] OCS user dials an internal extension number (normally 3-5 digits), the normalization rules convert it into full E.164 format. These normalization rules should cover dialed digits for internal extensions, local numbers, long distance numbers, and international numbers.

To configure Microsoft[®] OCS, click Start > Programs > Administrative Tools > OCS 2007.

On the tree presented in the configuration window, right-click Forest then select Properties and then Voice Properties form the menu provided. Edit a location profile as shown in the following example:

t Location Pi	rofile			
<u>N</u> ame:		Location1		
Description:				
test				Â
side for adjust	rules are proce ing the order.	ssed in list order,	; please use the bu	uttons on the
5xxx 3xxx 2xxx 4 digits				Цр
				D <u>o</u> wn
	<u>A</u> dd	<u> </u>	<u>R</u> emove	<u>Do</u> wn

Click Add or Edit to create or change a particular rule.

Edit Phone Number Norm	alization Rule	×			
<u>N</u> ame:	4 digits				
Click to copy an existing ru	e.	<u>С</u> ору			
Description:					
any 4 digits		<u>^</u>			
		V			
Translation					
<u>P</u> hone pattern regular ex	pression:				
^(\d{4})\$					
Translation pattern regula	ar expression:				
+1716639\$1					
Valid translation characte	rs are +, numbers, and \$. Ex	ample: +1425\$1.			
Click Helper for assistance regular expressions and t	e in creating common phone ranslations.	e number <u>H</u> elper			
Test translation					
To test the translation, er pattern, the translation wi	nter a sample dialed number. Il be shown.	If it matches the phone			
Sample dialed number:					
Translated number:					
	ОК	Cancel Help			

In this example, when a user dials any 4-digit number, it will be converted to its E.164 equivalent of +1716639xxxx and then that number will be searched for in AD.

More examples are shown in the following table:

Name	Phone Pattern	Translation Pattern	Comments
Extensions	^(\d{4})\$	+1716639\$1	Internal extensions
Local	^(\d{7})\$	+1716\$1	Local number
National	^1(\d*)\$	+1\$1	Long distance number
International	^011(\d*)	+\$1	International number

A default route is used to route all calls to Microsoft[®] Mediation Server. If you need to route some calls to a different Microsoft[®] Mediation Server, configure the Target phone numbers field accordingly.

To configure Microsoft[®] OCS, click Start > Programs > Administrative Tools > OCS 2007.

On the tree presented in the configuration window, right-click Forest then select Properties and then Voice Properties form the menu provided. Edit a route as shown in the example below.

Edit Route			×			
<u>N</u> ame:	Universal Route					
Description:	,					
Routes every call						
1			<u>v</u>			
A route requires a targe gateways, and one or m			n, one or more			
Target phone number	's:					
<u>T</u> arget regular expres	sion					
^\+?(\d*)\$						
			<u>H</u> elper			
<u>G</u> ateways						
Address						
dmg4000.BufOCS.ld	ocal:5061					
I						
	_	<u>A</u> dd	<u>R</u> emove			
Phone usages						
Default Usage						
			<u>C</u> onfigure			
	OK	Cancel	Help			

This entry routes numbers with or without "+" prefix followed by any digits to Microsoft[®] Mediation Server dmg4000.bufocs.local.

Restart the Front End Services for the above changes to take effect, including all normalization rules. This can be done from the window Services.

Note: Unless the dialed number from Microsoft[®] OCS client (such as Microsoft[®] Office Communicator) is in E.164 format, Microsoft[®] OCS must find a normalization rule to convert the dialed number to E.164. If no rule is found

3	n
J	υ

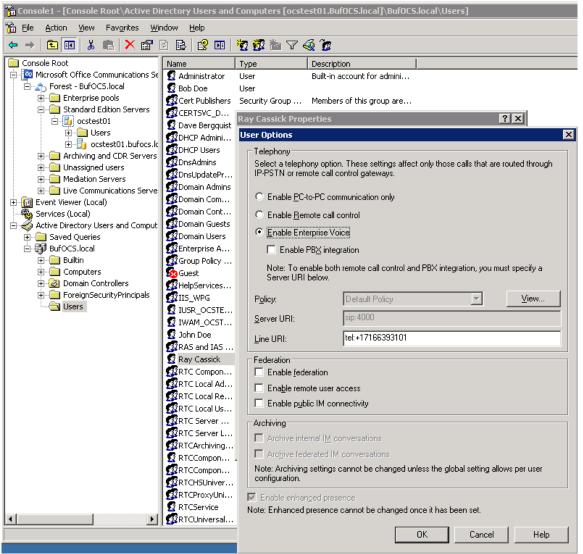
or matched, outbound calls will fail. In this case, Dialogic[®] Diva[®] Diagnostics trace will not receive an outbound SIP message, since the call will not yet have reached the SIP gateway.

7.2 Steps for configuring Microsoft[®] Office Communications Server 2007 (OCS) clients

🚡 Console1 - [Console Root\Active Dir	ectory Users and	Computers [ocste	st01.BufOCS.local]\BufOCS	local\Users]
🚡 Eile Action View Favorites Win	dow <u>H</u> elp			
	1 🗈 😫 💵	🦉 💯 는 💎 «	á 🝺	
Console Root	Name	Туре	Description	
🚊 🔯 Microsoft Office Communications Se	🕵 Administrator	User	Built-in account for admini	
🖻 🌧 Forest - BufOCS.local	🕵 Bob Doe	User		
Enterprise pools	🕵 Cert Publishers	Security Group	Members of this group are	
E Standard Edition Servers	CERTSVC_D	Ray Cassick Prop	erties	? X
⊡ Users	💆 Dave Bergquist			
⊡ ⊡ 0scr5 ⊡ ⊡ ocstest01.bufocs.k	DHCP Admini	Member Of	Dial-in Enviror	nment Sessions
Hu Archiving and CDR Servers	DHCP Users	General Add	ress Account Profile 1	Felephones Organization
		Remote control	Terminal Services Profile	COM+ Communications
🗄 💼 Mediation Servers	DnsUpdatePr Domain Admins	Enable use	er for Office Communications Ser	
Event Viewer (Local) Services (Local) Services (Local) Event Viewer (Local)	Domain Cont	Sign-in name:		
	Domain Guests	sip:rcassi	ck 🛛 🔘 BufOCS	.local
	Domain Users	Server or pool:		
BufOCS.local	Enterprise A	ocstest01	.BufOCS.local	•
🛱 🖓 🧰 Builtin	🕵 Group Policy	 Meetings		
E Computers	👧 Guest	-	onymous participants	
Domain Controllers	HelpServices			
ForeignSecurityPrincipals	W IIS_WPG	Policy:	Default Policy	<u>▼</u>
Users	IUSR_OCSTE			View
	IWAM_OCST			
	🔮 John Doe		ng settings cannot be changed u ser configuration.	unless the global setting
	RAS and IAS	diorrs per a	ser configuration.	
	Ray Cassick			
	RTC Local Ad	Additional opti	nns:	Configure
	RTC Local Re			
	RTC Local Us			
	RTC Server			
	RTC Server L			
	RTCArchiving		OK Cancel	Apply Help
	RTCCompon			
	RTCCompon		Members can be used as	
	RTCHSUniver		Members can be used as	
	RTCProxyUni	Security Group User	Members can be used as Service account of Office	
	RTCService		Members have read acces	
	M Conversal	Secondy Group	members have read acces	

The domain users need to be enabled for making calls through Microsoft[®] OCS.

Under the Communications tab, check the Enable user for Office Communications Server option and then click the Configure button.



In the above configuration for the hypothetical user Ray Cassick, an inbound PSTN call for 3101 will be converted by the Dialogic[®] Diva[®] SIPcontrol[™] Software to +17166393101 because in the Diva SIPcontrol software dialpan in the SIP Peer Configuration section under Address Normalization the:

- Number format (outbound) is set to International number, and
- Encoding (outbound) is set to Use type flag.

Microsoft[®] OCS will ring the user Ray Cassick if he is logged on to Microsoft[®] OCS from Microsoft[®] Office Communicator or any Microsoft[®] OCS supported device.

8. Microsoft[®] Mediation Server Installation and Configuration

8.1 Installation

The gateways of the Dialogic[®] 4000 Media Gateway Series (DMG4000 Gateways) are shipped with pre-installed Microsoft[®] Mediation Server software. You can complete the Microsoft[®] Mediation Server configuration by running Microsoft[®] Office Communications Server 2007 (OCS) "Setup.exe" in the DMG4000 Gateways. In the Microsoft[®] OCS Deployment Wizard, select Deploy Other Server Roles, then select Deploy Mediation Sever. Follow the steps in the Wizard to complete the setup:

Step 1: Install the Microsoft[®] Mediation Server software.

Step 2: Activate Microsoft[®] Mediation Server. Use the existing account and enter the password for the service account.

Step 3: No action needed. Do this step when the installation is complete.

Step 4: Configure Certificate.

- 1. Download the CA certification path for Microsoft[®] Mediation Server.
 - From Start > Run, enter <u>http://<CA server>/certsrv</u>
 - Select to download a CA certificate, chain or CRL.
 - Click Download CA certificate chain.
 - In File Download, click Save.
- 2. Install the certificate chain for the Microsoft[®] Mediation Server:
 - In the Deployment Wizard, run step 4 again.
 - Select Import a certificate chain from a .p7b file in step 1.
- 3. Verify that your CA is in the list of Trusted root CAs:
 - In the Microsoft[®] Management Console (MMC) snap-in, click Certificates (If not already done, add it.)
 - Verify that CA is on the list of trusted CAs as shown in the example below.

📸 Console1 - [Console Root\Certificates (Local Computer)\Trusted Root Certification Authorities\Certificates]					
📸 Elle Action View Favgrites Window Help					
• -> 🗈 📧 👗 🛍 🗙 😭 🗟 🖆	2 🖬				
Console Root	Issued To 🔺	Issued By	Expiration Date	Intended Purposes	
📲 Event Viewer (Local)	Equifax Secure Certificate Authority	Equifax Secure Certificate Authority	8/22/2018	Secure Email, Server	
🖓 Services (Local)	Equifax Secure eBusiness CA-1	Equifax Secure eBusiness CA-1	6/20/2020	Secure Email, Server	
Oiva Server Management	Equifax Secure eBusiness CA-2	Equifax Secure eBusiness CA-2	6/23/2019	Secure Email, Server	
庄 🕎 Status	Equifax Secure Global eBusiness C	Equifax Secure Global eBusiness CA-1	6/20/2020	Secure Email, Server	
Active Connections	EUnet International Root CA	EUnet International Root CA	10/2/2018	Secure Email, Server	
Call History	🔛 FESTE, Public Notary Certs	FESTE, Public Notary Certs	1/1/2020	Secure Email, Server	
Active Directory Users and Computers [ocst:	ESTE, Verified Certs	FESTE, Verified Certs	1/1/2020	Secure Email, Server	
🗐 Certificates (Local Computer) 🗄 💼 Personal	🔛 First Data Digital Certificates Inc	First Data Digital Certificates Inc. Ce	7/3/2019	Server Authenticatio	
Personal Trusted Root Certification Authorities	FNMT Clase 2 CA	FNMT Clase 2 CA	3/18/2019	Secure Email, Server	
	🖼 GlobalSign Root CA	GlobalSign Root CA	1/28/2014	Secure Email, Server	
Enterprise Trust	🖼 GTE CyberTrust Global Root	GTE CyberTrust Global Root	8/13/2018	Secure Email, Client	
Intermediate Certification Authorities	GTE CyberTrust Root	GTE CyberTrust Root	4/3/2004	Secure Email, Client	
F- Trusted Publishers	GTE CyberTrust Root	GTE CyberTrust Root	2/23/2006	Secure Email, Client	
H- Dutrusted Certificates	Http://www.valicert.com/	http://www.valicert.com/	6/25/2019	Secure Email, Server	
Third-Party Root Certification Authorities		http://www.valicert.com/	6/25/2019	Secure Email, Server	
Trusted People	Http://www.valicert.com/	http://www.valicert.com/	6/25/2019	Secure Email, Server	
🗄 🧰 Certificate Enrollment Requests	IPS SERVIDORES	IPS SERVIDORES	12/29/2009	Secure Email, Server	
🗄 💼 SPC	Microsoft Authenticode(tm) Root	Microsoft Authenticode(tm) Root Au	12/31/1999	Secure Email, Code S	
🔯 Microsoft Office Communications Server 200		Microsoft Root Authority	12/31/2020	<all></all>	
	Microsoft Root Certificate Authority	Microsoft Root Certificate Authority	5/9/2021	<all></all>	
	NetLock Expressz (Class C) Tanusi		2/20/2019	Server Authenticatio	
	NetLock Kozjegyzoi (Class C) Tanusini	NetLock Kozjegyzoi (Class A) Tanusit	2/19/2019	Server Authenticatio	
	WetLock Uzleti (Class B) Tanusitva		2/20/2019	Server Authenticatio	
	■ NO LIABILITY ACCEPTED, (c)97 V		1/7/2004	Time Stamping	
	Contraction Accepted, (c)s/ v	OCSTest	9/7/2012	<all></all>	
	PTT Post Root CA	PTT Post Root CA	6/26/2019	Secure Email, Server	
	Saunalahden Serveri CA	Saunalahden Serveri CA	6/25/2019	Secure Email, Server	
	Saunalahden Serveri CA	Saunalahden Serveri CA	6/25/2019	Secure Email, Server	
	Secure Server Certification Autho		1/7/2010	Server Authentication	
	Secure Server Certification Addro	SecureNet CA Class A	10/16/2009	Secure Email, Server	
	SecureNet CA Class A	SecureNet CA Class A		,	
	SecureNet CA Class B		10/16/2009	Secure Email, Server	
		SecureNet CA Root	10/16/2010	Secure Email, Server	
	SecureNet CA SGC Root	SecureNet CA SGC Root	10/16/2009	Secure Email, Server	
	SecureSign RootCA1	SecureSign RootCA1	9/15/2020	Secure Email, Server	
	SecureSign RootCA2	SecureSign RootCA2	9/15/2020	Secure Email, Server	

4. Create the certificate request for the Microsoft[®] Mediation Server:

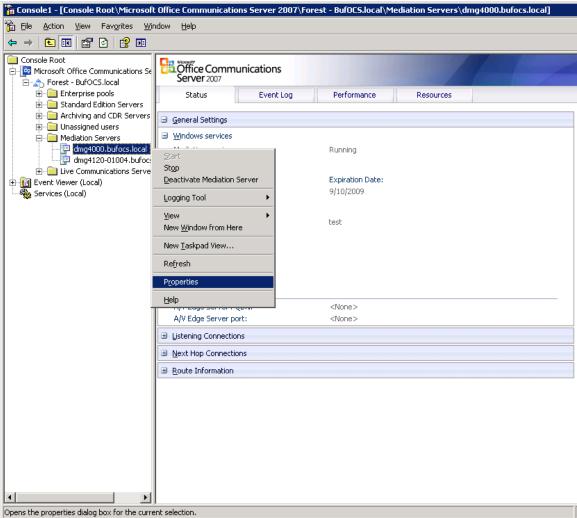
- Run Deployment Wizard, click step 4.
- Select the option Create a new certificate.
- Select the option Send the request immediately to an online CA.
- Complete the settings in the blank.
- Click Assign to complete the task.

Note: If you receive the error message "certificate expired or is not yet valid" when you click the assign button at the end of step 4, check the time/time zone configured for your Microsoft[®] Mediation Server is correct, then run the Deployment Wizard again or click Certificates in Available tasks in Microsoft[®] Mediation Server MMC snap-in.

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Configuration 8.2

From the MMC snap-in, right-click the detected Microsoft[®] Mediation Server and select Properties.



Configure the following settings on the General tab:

dmg4000.bufocs.local Properties						
General Next Hop Connections Certificate						
Mediation Server						
EQDN: dmg4000.BufOC5.local						
Communications Server listening IP address:						
192.168.0.106						
Gateway listening IP address:						
192.168.0.106						
A/V Edge Server:						
(None)						
Default location profile:						
Location1 View						
Media port range: 60000 to 64000						
OK Cancel Apply Help						

dmg4000.bufocs.local Properties X General Next Hop Connections Certificate Office Communications Server next hop Specify the Office Communications Server used for routing inbound PSTN calls. EQDN: ocstest01.BufOCS.local • 5061 Port: PSTN Gateway next hop Specify the PSTN gateway connected to this server. 192 . 168 . 0 IP address: . 106 9803 Port: OK Cancel Help

Click the Next Hop Connections tab and configure the following:

The Port entry under PSTN Gateway Next hop has to match the configuration in the Dialogic[®] Diva[®] SIPcontrol[™] Software under Network Interface Configuration > SIP Listen Port.

Click the Certificate tab.

dmg4000.bufocs.local Properties	×					
General Next Hop Connections Certificate						
Server Certificate Specify the certificate to be used for inbound and outbound connections on this server.						
Issued to: dmg4000.BufOCS.local Issued by: OCSTest Valid from 9/11/2007 3:54 PM to 9/10/2009 3:54 PM.						
Select <u>C</u> ertificate						
Warning: Changing the certificate will have no effect on existing connections. Existing connections will continue to use the old certificate.						
OK Cancel Apply Help						

Select the certificate that will be used to communicate with Microsoft[®] OCS. Microsoft[®] Mediation Server will need to restart for these changes to properly take effect.

9. Testing the Validation Matrix

The table below shows various test scenarios that are run as typical validation scenarios if the Dialogic[®] Media Gateway is used in a voice messaging situation. The notes column specifies any notable parts of the test.

The test scenarios below assume that all gateway configuration parameters are at their default values. For a sample showing call flows and states please consult the Gateway SIP Compatibility Guide.

Test Number	Call Scenario Description	Notes
Inbound call scenarios		
1	Direct call from TDM station set to Microsoft [®] OCS client.	
2	Direct call from Microsoft [®] OCS client to TDM station set.	

10. Troubleshooting

10.1 Important Debugging Tools

- Ethereal/Wireshark: Can be used to view and analyze the network captures provided by the Dialogic gateway diagnostic firmware.
- Adobe Audition: Can be used to review and analyze the audio extracted from the network captures to troubleshoot any audio related issues.
- **Dialogic**[®] **Diva**[®] **Diagnostics tool**: Used to review and analyze all SIP and ISDN traffic that relates to calls going into and leaving the Dialogic[®] 4000 Media Gateway.

10.2 Using the Dialogic[®] Diva[®] Diagnostics Tool

Before using the Dialogic[®] Diva[®] Diagnostics tool, you would need to enable it by setting the Dialogic[®] Diva[®] SIPcontrol[™] Software debug. To do so, open the Diva SIPcontrol software web interface, click the link System Settings, and set Debug Level to Extended. Click the Save button for the changes to take effect.

Now, you can start the Diva Diagnostics tool. To do so, click: Start > Programs > Dialogic Diva > Diagnostics.

Viva Server Diagnostics File Edit View Iracing Help			
🖬 🎬 🎬 🤋 📢 🔤 🗉 🛙	2 🗙 🔹 🗉 🚳 🕼	D]	Trace inactive, 132 Kbytes available.
🧰 Diva Tracing	Category	ID	Description
🖻 💼 Trace Masks	D-Channel	D	Displays D-channel data as raw hex frames.
	Layer 1	1	Displays layer 1 state changes.
Maintenance Driver	Call Comments (SIG)	С	Displays decoded information for signaling frames and states
Combined Adapter Driver	Low Layer	0	Displays decoded low layer information
RAS (WAN Miniport)	Network Layer	N	Displays B-channel establishment and data indication.
CAPI Driver Drive Server Adapters	Data Link Error	F	Displays layer 2 link errors.
######################################	Miscellaneous	s	Textual information on call states etc.
	Extended	s	Displays module-specific detailed information.
	B-Channel Data	в	Displays B-channel data as raw hex frames.
4PRI/E1/T1 #1223 Line 4	Modulation	М	Information on modulation and demodulation.

- 1. Click one line of your Dialogic[®] Diva[®] Media Board in the left pane and click **B** on the toolbar to activate the Basic tracing level. This level captures Q.931 ISDN messages.
- 2. Click CAPI driver in the left pane and activate the Basic tracing level as explained in step 1.
- 3. Start tracing. To do so, click the start icon 🔶 or select the Start Tracing option form the Tracing menu.
- 4. Reproduce the issue.
- 5. To stop tracing, click the stop icon I on the tool bar or select the Stop Tracing option form the Tracing menu.
- 6. To view your collected trace, click the view icon so on the toolbar or select the View Recorded Trace option from the View menu. A notepad window will open with the recorded log.

Examples of Dialogic[®] Diva[®] Diagnostics traces for an inbound (TDM to IP) call to Microsoft[®] Office Communications Server 2007 (OCS)

Basic notations for reading the trace:

- SIG-R: RX Q.931 ISDN message
- SIG-X: TX Q.931 ISDN message
- SIPR: RX SIP message
- SIPX: TX SIP message

< Below is a RX Q.931 ISDN message for an inbound call >

```
9:16:28.431 C 3 21:2389:383 - SIG-R(030) 08 02 00 17 05 04 03 80 90 A2 18 03 A9 83 81 6C 06 01 A0 33
30 30 32 70 05 C1 35 31 30 31
Q.931 CR0017 SETUP
Bearer Capability 80 90 a2
Channel Id a9 83 81
Calling Party Number 01 a0 '2401'
Called Party Number c1 '5101'
```

<Below is a TX SIP message with SDP>

9:16:28.431 1 L 12 00010000-SIPX	begin to IP:192.168.0.106 port:5060 socket:3 Proto:TCP
9:16:28.431 1 L 12 00010000-	>INVITE sip:+17166395101@dmg4000.bufocs.local:5060 SIP/2.0
9:16:28.431 1 L 12 00010000-	>Via: SIP/2.0/TCP 192.168.0.106:9803;branch=z9hG4bK2617534104-7603272
9:16:28.431 1 L 12 00010000-	>Max-Forwards: 70
9:16:28.431 1 L 12 00010000-	>Allow: INVITE, ACK, CANCEL, BYE, OPTIONS, NOTIFY, REFER
9:16:28.431 1 L 12 00010000-	>Accept: application/sdp,application/simple-message-summary
9:16:28.431 1 L 12 00010000-	>Supported: timer,replaces
9:16:28.431 1 L 12 00010000-	>From: "Dialogic Diva SIPcontrol"
<sip:+17166392401@192.168.0.106;< td=""><td>user=phone>;tag=sipcontrol_2617534104-7668808</td></sip:+17166392401@192.168.0.106;<>	user=phone>;tag=sipcontrol_2617534104-7668808
9:16:28.431 1 L 12 00010000-	<pre>>To: "Default" <sip:+17166395101@bufocs.local;user=phone></sip:+17166395101@bufocs.local;user=phone></pre>
9:16:28.431 1 L 12 00010000-	>Call-ID: 9c046698-730448-17@dmg4000
9:16:28.431 1 L 12 00010000-	>CSeq: 1 INVITE
9:16:28.431 1 L 12 00010000-	>Min-SE: 90
9:16:28.431 1 L 12 00010000-	>Session-Expires: 600;refresher=uac
9:16:28.431 1 L 12 00010000-	>Contact: <sip:+17166392401@192.168.0.106:9803></sip:+17166392401@192.168.0.106:9803>
9:16:28.431 1 L 12 00010000-	>Content-Type: application/sdp
9:16:28.431 1 L 12 00010000-	>Content-Length: 253
9:16:28.431 1 L 12 00010000-	>
9:16:28.431 1 L 12 00010000-	>v=0
9:16:28.431 1 L 12 00010000-	>o=SIPcontrol 7472200 7472200 IN IP4 192.168.0.106
9:16:28.431 1 L 12 00010000-	>s=-
9:16:28.431 1 L 12 00010000-	>c=IN IP4 192.168.0.106
9:16:28.431 1 L 12 00010000-	>t=0 0
9:16:28.431 1 L 12 00010000-	>m=audio 30060 RTP/AVP 8 0 101 13
9:16:28.431 1 L 12 00010000-	>a=rtpmap:8 PCMA/8000
9:16:28.431 1 L 12 00010000-	>a=rtpmap:0 PCMU/8000
9:16:28.431 1 L 12 00010000-	>a=rtpmap:101 telephone-event/8000
9:16:28.431 1 L 12 00010000-	>a=fmtp:101 0-15
9:16:28.431 1 L 12 00010000-	>a=rtpmap:13 CN/8000
9:16:28.431 1 L 12 00010000-	>a=sendrecv
9:16:28.431 1 L 12 00010000-SIP	K end

...

<Below is a RX SIP message>

```
9:16:28.431 1 L 12 00010000-SIPR begin (331 byte) from IP:192.168.0.106 PORT:5060 on socket 3 port 5060
TCP
 9:16:28.431 1 L 12 00010000-
                                 >SIP/2.0 100 Trying
 9:16:28.431 1 L 12 00010000-
                                 >FROM: "Dialogic Diva
SIPcontrol "<sip:+17166392401@192.168.0.106;user=phone>;tag=sipcontrol_2617534104-7668808
 9:16:28.431 1 L 12 00010000-
                                >TO: "Default"<sip:+17166395101@bufocs.local;user=phone>
 9:16:28.431 1 L 12 00010000-
                                 >CSEQ: 1 INVITE
 9:16:28.431 1 L 12 00010000-
                                 >CALL-ID: 9c046698-730448-17@dmg4000
 9:16:28.431 1 L 12 00010000-
                                 >VIA: SIP/2.0/TCP 192.168.0.106:9803;branch=z9hG4bK2617534104-7603272
 9:16:28.431 1 L 12 00010000-
                                 >CONTENT-LENGTH: 0
 9:16:28.431 1 L 12 00010000-
 9:16:28.431 1 L 12 00010000-SIPR end
9:16:28.665 0 L 12 00010000-SIPR begin (408 byte) from IP:192.168.0.106 PORT:5060 on socket 3 port 5060
TCP
 9:16:28.665 0 L 12 00010000-
                                 >SIP/2.0 183 Session Progress
9:16:28.665 0 L 12 00010000-
                                 >FROM: "Dialogic Diva
SIPcontrol "<sip:+17166392401@192.168.0.106;user=phone>;tag=sipcontrol_2617534104-7668808
 9:16:28.665 0 L 12 00010000-
                                >TO:
Default<sip:+17166395101@bufocs.local;user=phone>;epid=CE4C602FA5;tag=3f5ea65423
 9:16:28.665 0 L 12 00010000-
                                >CSEO: 1 INVITE
 9:16:28.665 0 L 12 00010000-
                                 >CALL-ID: 9c046698-730448-17@dmg4000
 9:16:28.665 0 L 12 00010000-
                                 >VIA: SIP/2.0/TCP 192.168.0.106:9803;branch=z9hG4bK2617534104-7603272
 9:16:28.665 0 L 12 00010000-
                                 >CONTENT-LENGTH: 0
 9:16:28.665 0 L 12 00010000-
                                 >SERVER: RTCC/3.0.0.0 MediationServer
 9:16:28.665 0 L 12 00010000-
                                 ~
 9:16:28.665 0 L 12 00010000-SIPR end
9:16:28.869 1 L 12 00010000-SIPR begin (399 byte) from IP:192.168.0.106 PORT:5060 on socket 3 port 5060
TCP
 9:16:28.869 1 L 12 00010000-
                                 >SIP/2.0 180 Ringing
 9:16:28.869 1 L 12 00010000-
                                 >FROM: "Dialogic Diva
SIPcontrol "<sip:+17166392401@192.168.0.106;user=phone>;tag=sipcontrol_2617534104-7668808
 9:16:28.869 1 L 12 00010000-
                                 >TO:
Default<sip:+17166395101@bufocs.local;user=phone>;epid=CE4C602FA5;tag=3f5ea65423
 9:16:28.869 1 L 12 00010000-
                                 >CSEQ: 1 INVITE
                                 >CALL-ID: 9c046698-730448-17@dmg4000
 9:16:28.869 1 L 12 00010000-
 9:16:28.869 1 L 12 00010000-
                                 >VIA: SIP/2.0/TCP 192.168.0.106:9803;branch=z9hG4bK2617534104-7603272
 9:16:28.869 1 L 12 00010000-
                                 >CONTENT-LENGTH: 0
 9:16:28.869 1 L 12 00010000-
                                 >SERVER: RTCC/3.0.0.0 MediationServer
 9:16:28.869 1 L 12 00010000-
                                 >
 9:16:28.869 1 L 12 00010000-SIPR end
9:16:30.197 1 L 12 00010000-SIPR begin (836 byte) from IP:192.168.0.106 PORT:5060 on socket 3 port 5060
TCP
 9:16:30.197 1 L 12 00010000-
                                 >SIP/2.0 200 OK
                                 >FROM: "Dialogic Diva
 9:16:30.197 1 L 12 00010000-
SIPcontrol "<sip:+17166392401@192.168.0.106;user=phone>;tag=sipcontrol_2617534104-7668808
 9:16:30.197 1 L 12 00010000-
                                 >TO:
Default<sip:+17166395101@bufocs.local;user=phone>;epid=CE4C602FA5;tag=3f5ea65423
 9:16:30.197 1 L 12 00010000-
                                 >CSEO: 1 INVITE
 9:16:30.197 1 L 12 00010000-
                                 >CALL-ID: 9c046698-730448-17@dmg4000
 9:16:30.197 1 L 12 00010000-
                                 >VIA: SIP/2.0/TCP 192.168.0.106:9803;branch=z9hG4bK2617534104-7603272
 9:16:30.197 1 L 12 00010000-
                                 >CONTACT:
<sip:dmg4000.BufOCS.local:5060;transport=Tcp;maddr=192.168.0.106>
 9:16:30.197 1 L 12 00010000-
                                 >CONTENT-LENGTH: 253
 9:16:30.197 1 L 12 00010000-
                                 >SUPPORTED: 100rel
 9:16:30.197 1 L 12 00010000-
                                 >CONTENT-TYPE: application/sdp; charset=utf-8
```

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9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197 9:16:30.197	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		12 12 12 12 12 12 12 12 12 12 12 12 12 1	00010000- 00010000- 00010000- 00010000- 00010000- 00010000- 00010000- 00010000- 00010000- 00010000- 00010000- 00010000- 00010000-	<pre>>ALLOW: UPDATE >SERVER: RTCC/3.0.0.0 MediationServer >ALLOW: Ack, Cancel, Bye,Invite > >v=0 >o=- 0 0 IN IP4 192.168.0.106 >s=session >c=IN IP4 192.168.0.106 >b=CT:1000 >t=0 0 >m=audio 62438 RTP/AVP 8 101 >c=IN IP4 192.168.0.106 >a=rtcp:62439 >a=label:Audio >a=rtpmap:8 PCMA/8000 >a=rtpmap:101 telephone-event/8000</pre>
	_	_			
9:16:30.197 9:16:30.197 9:16:30.197	1	L	12		>a=fmtp:101 0-16 >a=ptime:20 R end

... <Bellow is a TX Q.931 ISDN message, after SIP session is established>

9:16:30.212 C 3 21:2391:136 - SIG-X(005) 08 02 80 17 07 Q.931 CR8017 CONN Nortel Option 11c