Dialogic.

JSR 309 Connector Software for Dialogic® PowerMedia™ XMS

User's Guide

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Table of Contents

1			_
	Assumptions		
	Related Information	• • • •	7
2	. Overview	8	8
	Terminology		
	JSR 309 Media Server Control API		
	JSR 309 Connector		
	System Overview		
2	•		
3	Limitations		
	Supported Configurations	. ፲'	U 1
	••		
4		1	2
	Hardware and Software Requirements		
	Supported Platforms	. 1	2
5	Contents of the Distribution	1:	3
_	Distributed Files		
	Demo Prompts		
_	·		
6	3		
	Preparing the J2EE Converged Application Server		
	Installing the JSR 309 Connector		
7	. Test Servlets	1	7
	Test Servlets Overview	. 1	7
	Configuring the Test Servlets	. 1	7
	Installing the Demo Prompts	. 1	7
	Running the Test Servlets	. 1	8
	DlgcPlayerTest		
	DlgcDtmfPromptAndCollectTest	. 1	8
	DlgcRecorderTest	. 1	9
	DlgcDtmfAsyncTest	. 1	9
	Conference Demos	. 2	0
	JMCConferenceServlet		
	DlgcReferenceConferenceWithOutBCallServlet		
	DialogicBridgeConference		
	DlgcEarlyMediaBridgeDemo	. 2	2
8	Developer Guidelines	2!	5
_	General Guidelines		
	Early Media Guidelines		
	Redundant Media Servers Guidelines	. 2	5
	Configuring Network Time Protocol (NTP) for Accurate SIP Timers	2	6
	Configuring the Application Server	2	6
	Using Serialization		
	Disabling Serialization		
	Guidelines for Using Serialization		
	Configuration for a Distributed Environment		
	Example Code		
	Example A		
	Example B		

JSR 309 Connector Software for Dialogic® PowerMedia $^{\text{\tiny TM}}$ XMS User's Guide

9. Troubleshooting	
Logging	
SIP Errors	
10. Appendix: JSR 309 Connector Environment Setup	31
Installing and Configuring the OCCAS	31
Pre-Installation Setup	
JDK Setup	
OCCAS Installation	
OCCAS Configuration	44
OCCAS Startup	54
Firewall Configuration	57
OCCAS Verification	61
Installing the JSR 309 Connector	62
Installing and Configuring the Test Servlets	64
Running the Test Servlets	

Revision History

Revision	Release Date	Notes
05-2708-006	February 2014	Updates to support PowerMedia XMS Release 2.2.
05-2708-005	October 2013	Updates to support PowerMedia XMS Release 2.1. Global change: Renamed this document from Quick Start Guide to User's Guide.
		 System Requirements: Updated to include support for OCCAS 5.1.0. Test Servlets: Added, removed, and updated demos. Added new section for Configuring the Test
		Servlets. • Updated instructions for demo prompts. Appendix: JSR 309 Connector Environment Setup: • Updated to include support for OCCAS 5.1.0.
05-2708-004	April 2013	Supported Features: • Added new supported configurations in Supported Configurations table. Test Servlets: • Added new section for DlgcReferenceConferenceDemo.
05-2708-003	March 2013	Supported Features: • Added new video file playback and video conference features.
05-2708-002	February 2013	Contents of the Distribution and Installation and Configuration: • Added new files to support Simple Logging Facade framework.

Revision	Release Date	Notes	
05-2708-001	January 2013	Updates to support PowerMedia XMS Release 2.0.	
		Global change:	
		 Renamed Dialogic® PowerMedia[™] Media Server Connector (PowerMedia MSC) to JSR 309 Connector Software for Dialogic® PowerMedia[™] XMS (JSR 309 Connector). 	
		 Integrated content from Release Notes into this Quick Start Guide. 	
		Supported Features:	
		 Added new bridge conference feature. 	
		System Requirements:	
		 Added new section for hardware and software requirements along with supported platforms. 	
		Installation and Configuration:	
		 Added new content for installation and configuration. 	
		Test Servlets:	
		 Added new section for DlgcEarlyMediaBridgeDemo. 	
		Appendix: JSR 309 Connector Environment Setup:	
		 Added new section for instructions on how to set up the JSR 309 Connector environment. 	
05-2708-001- 01	October 2012	Updates to support PowerMedia MSC Release 3.0 Beta.	
Version 0.3	April 2011	Updates to support PowerMedia MSC Release 1.0 Beta - Updates.	
Version 0.2	December 2010	Updates to support PowerMedia MSC Release 1.0 Beta.	
Version 0.1	October 2010	Initial release of this document.	
Last modified: Fe	bruary 2014		

Refer to www.dialogic.com for product updates and for information about support policies, warranty information, and service offerings.

1. Welcome

This User's Guide is written for users of the JSR 309 Connector Software for Dialogic® PowerMedia™ XMS (also referred to herein as "JSR 309 Connector"), which is used in conjunction with the Dialogic® PowerMedia™ Extended Media Server (also referred to herein as "PowerMedia XMS" or "XMS").

This User's Guide describes the JSR 309 Connector, provides installation and configuration information, and describes the test servlets included in this release.

Assumptions

This User's Guide assumes that you have the following knowledge and experience:

- Familiarity with the Java Specification Request (JSR) 309 documentation version 1.0.
- Familiarity with Oracle Communications Converged Application Server (OCCAS) development and administration.
- Prior experience with JSR 289 (SIP Servlets).
- Prior experience with Java Platform Enterprise Edition (Java EE) development.
- Familiarity with PowerMedia XMS administration and configuration.

Related Information

See the following for more information:

- PowerMedia XMS datasheet at www.dialogic.com.
- PowerMedia XMS documentation at www.dialogic.com/manuals.
- Dialogic technical support at www.dialogic.com/support.
- JSR 309 documentation on the Java Community Process website at www.jcp.org.

2. Overview

This section provides an overview of the Java Specification Request (JSR) 309 and describes the JSR 309 Connector features and limitations.

Terminology

A brief description of terminology used in this document is provided for reference.

Servlet – A Java class which conforms to the Java Servlet Interface, by which a Java class may respond to HTTP requests. Applications using servlets may be packaged in a WAR file as a web application.

Java Specification Request (JSR) – A formal document created by members of the Java Community Process (JCP) that adds features and functionality to the Java platform.

JEE or J2EE – Java Platform, Enterprise Edition. A platform for server programming in the Java programming language.

Web Application Server - Application Server based on JEE or J2EE.

MSML – Media Server Markup Language.

OCCAS – Oracle Communications Converged Application Server.

Conference Control Leg – This terminology describes when a conference is created using a mixer component and the mixer is configured to create a conference control leg. A conference control leg requires the use of one connection resource from the Media Server.

No Conference Control Leg – This terminology describes when a conference is created using a mixer component and the mixer is configured to **not** create a conference control leg. In this case, the JSR 309 Connector uses the call legs to send conference configuration. Therefore, it does not require an extra Media Server resource for conference control.

JSR 309 Media Server Control API

Java Specification Request (JSR) 309 is a standard Java media server control API for multimedia application development. It provides a generic media server abstraction interface that is independent of the underlying media server control protocol. The multimedia applications, such as IVR, voice-mail, audio conferencing, and call center, are typically deployed in a SIP-based infrastructure.

The JSR 309 API provides three areas of functionality:

- Network Connection to establish media streams.
- Media Group functions such as to play, record, and control media content.
- Media Mixer functions to join media functions to a network connection so as to create conferences and call bridges.

For details on the JSR 309 API, see the documentation on the Java Community Process website at www.jcp.org.

For a list of JSR 309 API parameters supported by the JSR 309 Connector, see Supported Features.

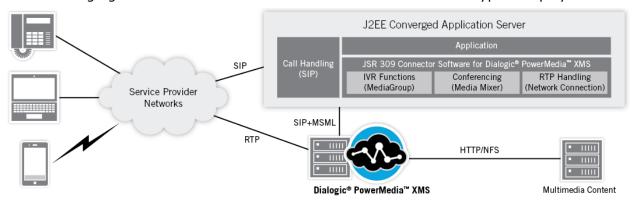
JSR 309 Connector

The JSR 309 Connector is the Dialogic implementation of the JSR 309 version 1.0 final specification. This software runs on application servers such as the OCCAS and enables a multimedia application on the application server to control the PowerMedia XMS using the JSR 309 API.

The JSR 309 Connector is designed to support an asynchronous programming model. Applications using the connector should be designed to interface using Listener objects for events on operation completion.

System Overview

The following figure illustrates the role of the JSR 309 Connector in a typical deployment.



The following components are included in this figure:

J2EE Converged Application Server – Handles SIP call control and other aspects of real-time multimedia communications using a Java EE environment with JSR 289 support.

Application – Runs on the J2EE Converged Application Server. Examples of applications: IVR, conferencing, announcements, and call centers.

JSR 309 Connector – Software connector that enables the J2EE Converged Application Server to control PowerMedia XMS through JSR 309-compliant API calls.

PowerMedia XMS – Performs the multimedia operations required to establish and maintain real-time communications while providing a high-quality user experience.

External Servers – Used for storing and streaming multimedia content.

SIP Servlet API for Call Handling – SIP stack used to communicate with SIP compliant user agents. JSR 289 is the standard API servlet used by Converged Communication Application Servers.

3. Supported Features

The JSR 309 Connector is compatible with the JSR 309 Media Server Control API version 1.0.

The JSR 309 Connector supports the following functionality:

- Driver loading with driver property support
- Audio file playback
- Video file playback
- Audio recording
- Conference mixing (n-party mixing based on loudest talker)
- Bridge conference
- Basic prompt and collect
- Video conference
- Signal detection
- Redundant media servers (active and alternate)
- Serialization
- Cluster support
- Video streaming to network connections
- Media mixing with video layout
- Media play/record
- Media handling for WebRTC

Video streams, video layout, and video rendering components are not supported.

Limitations

The following high-level functionality is **not** implemented in the JSR 309 Connector:

Conference Limitations

Side-bar and coach-pupil conference to conference formats are not supported.

Runtime Controls

Various JSR 309 APIs accept Runtime Controls (RTC) as formal parameters. Overall, RTC is not supported, except for the following which are translated to barge-in functionality:

- RTC(SignalDetector.DETECTION_OF_ONE_SIGNAL, Recorder.STOP)
- RTC(MediaGroup.SIGDET_STOPPLAY, <n/a>)

Signal Generator

Signal Generator API is not supported.

CodecPolicy

The CodecPolicy implementation is not supported. Thus, no codec filtering is done at the connector level.

VxmlDialog

VxmlDialog is not supported.

Supported Configurations

The JSR 309 API has three core JSR API resource containers, NC, MG, and MX, that can be joined together in three different modes, SEND, RECV, and DUPLEX. However, not all combinations are supported.

NC refers to Network Connection and provides functionality to establish media streams. MG refers to Media Group and provides functionality to play, record, and control media content. MX refers to Media Mixer and provides functionality to join media functions to a network connection so as to create conferences and call bridges.

SEND means the media streams can flow from joiner to joinee only. RECV means the media streams can flow from joinee to joiner only. DUPLEX means the media streams can flow both ways.

The following table shows the supported configurations:

	NC	MG	MX
NC (DUPLEX)	YES	YES	YES
NC (SEND)	YES	NO	YES
NC (RECV)	YES	NO	YES
MG (DUPLEX)	YES	NO	YES
MG (SEND)	NO	NO	NO
MG (RECV)	NO	NO	NO
MX (DUPLEX)	YES	YES	NO
MX (SEND)	YES	NO	NO
MX (RECV)	YES	NO	NO

The following join combinations are the same and can be used to set up a full duplex connection. In the examples below, a Media Mixer is connected in full duplex to a Network Connection for play/record capability.

networkConnection.join(Direction.RECV, mixer)
mixer.join(Direction.SEND, networkConnection)

networkConnection.join(Direction.SEND, mixer)
mixer.join(Direction.RECV, networkConnection)

networkConnection.join(Direction.DUPLEX, mixer)
mixer.join(Direction.DUPLEX, networkConnection)

As per the JSR 309 Connector implementation for any above join combination, please make note that the Allocation Event is always sent to the Network Connection component.

4. System Requirements

Hardware and Software Requirements

This User's Guide assumes that you have the following systems in place before installing JSR 309 Connector:

- A working OCCAS 5.1.0 system for development and testing.
- A working PowerMedia XMS Release 2.2 system.
- SIP phones or soft clients.

Supported Platforms

The JSR 309 Connector was developed using the Java SDK version 1.6.0. The JSR 309 Connector has been deployed and tested on OCCAS 5.1.0.

5. Contents of the Distribution

This section lists and describes the files in the JSR 309 Connector distribution.

Distributed Files

The JSR 309 Connector distribution consists of the *JSR309_MSC3_BuildXX.tar* file. This package contains the following directories:

- DlgcJSR309 consists of various required components for the JSR 309 Connector as well as demos.
- DlgcJSR309DemoPrompts consists of media files included in the JSR 309 Connector distribution.

Note: < Release Package > refers to the .tar distribution package provided for this release.

JSR 309 Connector Files	Description
<release package="">/DlgcJSR309/applications/ dlgmsc_tests.war</release>	Directory that contains a deployable web archive that can be used to test the supported functionality. The WAR file implements several test servlets; see Test Servlets for more information.
<release package="">/DlgcJSR309/lib/ dlgmsc.jar jain-sip-sdp-1.2.91.jar jsr173_1.0_api.jar log4j-1.2.15.jar msmltypes.jar slf4j-api-1.7.2.jar slf4j-log4j12-1.7.2.jar xbean.jar</release>	Directory that contains the JSR 309 Connector implementation for PowerMedia XMS and required third-party software libraries.
<release package="">/DlgcJSR309/properties/ dlgcJSR309.properties dlgc_demos.properties log4j.properties</release>	Directory that contains the properties files used to set up configuration for JSR 309 Connector, the provided demos, and common logging facility.
<release package="">/DlgcJSR309/sample- src/ dlgmsc_tests.zip</release>	Directory that contains the test servlets source files. Test servlets are only provided for reference. Please read the copyright notice included with the test servlets.

Demo Prompts

The demo prompts, to run test servlets, consists of media files included in the JSR 309 Connector distribution. To install the demo prompts, see <u>Installing the Demo Prompts</u>.

6. Installation and Configuration

This section describes how to install and use the JSR 309 Connector.

For system requirements and supported platforms, see System Requirements.

Preparing the J2EE Converged Application Server

The JSR 309 Connector has been deployed and tested on OCCAS 5.1.0. If you are **not** familiar with OCCAS or how to set it up, refer to Appendix: JSR 309 Connector Environment Setup for guidance and detailed instructions.

Installing the JSR 309 Connector

Follow this procedure to get the application (WAR file) in an OCCAS environment to correctly load the JSR 309 Connector (*dlgmsc.jar*).

The JSR 309 Connector supports PowerMedia XMS via the MSML protocol.

Step 1

Extract the JSR309_MSC3_BuildXX.tar distribution package for this release which will create a <Release Package> directory.

Note: < Release Package > refers to the .tar distribution package provided for this release.

Copy all the .jar files from <Release Package>/DlgcJSR309/lib directory to the OCCAS <Domain Location>/lib directory.

Note: <Domain Location> refers to the domain path as specified during OCCAS installation.

JAR Files	Description
dlgmsc.jar jain-sip-sdp-1.2.91.jar jsr173_1.0_api.jar log4j-1.2.15.jar msmltypes.jar slf4j-api-1.7.2.jar slf4j-log4j12-1.7.2.jar xbean.jar	JSR 309 Connector implementation for PowerMedia XMS and required third-party software libraries.

Step 2

Set up the properties files.

JSR 309 Connector uses the following properties files:

- dlgcJSR309.properties used to configure IP addresses and ports for the OCCAS environment using JSR 309 Connector and dedicated PowerMedia XMS platform.
- log4j.properties used for logging using Simple Logging Facade framework implementation of log4j.

Note: You can configure logging in the *log4j.properties* file. By default, logging is configured to use INFO level and output to the Console as well as to a *dlgmsc.log* file.

Follow these steps to set up the properties file:

- 1. Copy the *dlgcJSR309.properties* and *log4j.properties* files from <Release Package>/DlgcJSR309/properties directory to the OCCAS <Domain Location>/config directory.
- 2. Edit the *dlgcJSR309.properties* file according to your OCCAS and PowerMedia XMS configuration. The changes will include the OCCAS IP address and SipServlet container port running the JSR 309 Connector as well as the PowerMedia XMS IP address and port:
 - # JSR 309 Connector address information (typically same as the SipServlet container)

connector.sip.address=xxx.xxx.xxx
connector.sip.port=5060

PowerMedia XMS address information

mediaserver.1.sip.address=xxx.xxx.xxx.xxx mediaserver.1.sip.port=5060

3. Edit the <Domain Location>/bin/startWebLogic.sh OCCAS startup script. Look for the following line:

CLASSPATH="\${SAVE_CLASSPATH}"

Add the following lines directly after:

export DLG_PROPERTY_FILE=\${DOMAIN_HOME}/config/dlgcJSR309.properties
LOG4J_OPTIONS="-Dlog4j.configuration=\${DOMAIN_HOME}/config/log4j.properties"
XQUERYPATH=/root/Oracle/Middleware/modules/features/weblogic.server.modules.xquery_10.3.6
.0.jar
CLASSPATH="\${SAVE_CLASSPATH}:\${ORCL_HOME}/server/modules/mscontrol.jar:\${ORCL_HOME}/server/lib/jsr309-descriptor-binding.jar:\${XQUERYPATH}"

4. Add the following line in OCCAS startup script to enable some of the relevant items and to disable serialization (highlighted in bold):

\${LOG4J OPTIONS} -Dlog4j.debug -Dwlss.local.serialization=false

```
if [ "${WLS REDIRECT LOG}" = "" ] ; then
       echo "Starting WLS with line:"
       echo "${JAVA HOME}/bin/java ${JAVA_VM} ${MEM_ARGS} -Dweblogic.Name=${SERVER_NAME}
-Djava.security.policy=${WL HOME}/server/lib/weblogic.policy ${JAVA OPTIONS}
${PROXY SETTINGS} ${SERVER CLASS}"
        ${JAVA HOME}/bin/java ${JAVA VM} ${MEM ARGS} -Dweblogic.Name=${SERVER NAME} -
Djava.security.policy=${WL HOME}/server/lib/weblogic.policy ${JAVA OPTIONS}
${PROXY SETTINGS} ${SERVER CLASS}
else
        echo "Redirecting output from WLS window to ${WLS REDIRECT LOG}"
       ${JAVA HOME}/bin/java ${JAVA VM} ${MEM ARGS} -Dweblogic.Name=${SERVER NAME} -
Djava.security.policy=${WL_HOME}/server/lib/weblogic.policy ${JAVA OPTIONS}
${PROXY SETTINGS} ${SERVER CLASS} >"${WLS REDIRECT LOG}" 2>&1
to:
if [ "${WLS REDIRECT LOG}" = "" ] ; then
       echo "Starting WLS with line:"
        echo "${JAVA HOME}/bin/java ${JAVA VM} ${MEM ARGS} -Dweblogic.Name=${SERVER NAME}
${LOG4J_OPTIONS} -Dlog4j.debug -Dwlss.local.serialization=false
Djava.security.policy=${WL_HOME}/server/lib/weblogic.policy ${JAVA OPTIONS}
${PROXY SETTINGS} ${SERVER CLASS}"
        ${JAVA HOME}/bin/java ${JAVA VM} ${MEM ARGS} -Dweblogic.Name=${SERVER NAME}
${LOG4J OPTIONS} -Dlog4j.debug -Dwlss.local.serialization=false
Djava.security.policy=${WL HOME}/server/lib/weblogic.policy ${JAVA OPTIONS}
${PROXY SETTINGS} ${SERVER CLASS}
else
        echo "Redirecting output from WLS window to ${WLS REDIRECT LOG}"
        ${JAVA HOME}/bin/java ${JAVA VM} ${MEM ARGS} -Dweblogic.Name=${SERVER NAME}
${LOG4J OPTIONS} -Dlog4j.debug -Dwlss.local.serialization=false
Djava.security.policy=${WL HOME}/server/lib/weblogic.policy ${JAVA OPTIONS}
${PROXY SETTINGS} ${SERVER CLASS} >"${WLS REDIRECT LOG}" 2>&1
```

For more details on disabling serialization, refer to Disabling Serialization.

5. Save the startup script file then restart the WebLogic Server.

7. Test Servlets

This section describes the test servlets (basic sample applications) and requirements for running test servlets in the JSR 309 Connector.

Test Servlets Overview

Test servlets are provided to illustrate the use of the JSR 309 Connector. These test servlets are included in the *dlgmsc_tests.war*.

Please read the copyright notice included with the test servlets.

Configuring the Test Servlets

- 1. Copy the *dlgmsc_tests.war* file from <Release Package>/DlgcJSR309/applications directory to the OCCAS <Domain Location>/applications directory.
- 2. Copy the dlgc_demos.properties file from <Release Package>/DlgcJSR309/properties directory to the OCCAS <Domain Location>/applications directory.
- 3. Edit the *startWebLogic.sh* file from <Domain Location>/bin directory and add the following line to point to demo properties file:

```
export DIALOGIC DEMO PROPERTY FILE=${DOMAIN HOME}/application/dlgc demos.properties
```

See the following example with the line added to point to demo properties file (highlighted in bold):

```
export DIALOGIC_DEMO_PROPERTY_FILE=${DOMAIN_HOME}/application/dlgc_demos.properties
export DLG_PROPERTY_FILE=${DOMAIN_HOME}/config/dlgcJSR309.properties
LOG4J_OPTIONS="-Dlog4j.configuration=${DOMAIN_HOME}/config/log4j.properties"
XQUERYPATH=/root/Oracle/Middleware/modules/features/weblogic.server.modules.xquery 10.3.6.0
.jar
CLASSPATH="${SAVE_CLASSPATH}:${ORCL_HOME}/server/modules/mscontrol.jar:${ORCL_HOME}/server/lib/jsr309-descriptor-binding.jar:${XQUERYPATH}}"
```

Installing the Demo Prompts

Sample test servlets use custom demo prompts which need to be installed on dedicated PowerMedia XMS platform for this configuration. You can locate and install the demo prompts by performing the following:

- Copy all the .tar files inside the <Release Package>/DlgcJSR309DemoPrompts directory to the PowerMedia XMS machine under /var/lib/xms/media/en US/verification directory.
- 2. Untar each of the media files using the command; tar -xvf <Filename>.tar.

As an alternative method, you can install the demo prompts using the PowerMedia XMS web interface which allows you to upload one file at a time.

Note: When installing via the PowerMedia XMS web interface upload page, the directory structure must be identical to the unzip directory.

Running the Test Servlets

Using a SIP phone, special SIP URIs are used to initiate the test servlets. This information is available in the *sip.xml* file, which is included in the *dlgmsc_tests.war*. Verify that the media files have been installed on PowerMedia XMS.

You can locate and access the sip.xml file by performing the following:

- 1. Create a temp directory.
- 2. Copy the *dlgmsc_tests.war* and then run jar -xvf dlgmsc_test.war inside the temp directory.
- 3. Access the file contents located in ./WEB-INF/sip.xml.

DlgcPlayerTest

This test servlet plays a PowerMedia XMS pre-set prompt.

Set up your SIP phone to point to the Web Application Server. Configure the SIP phone address (i.e. URI) to **DigcPlayerDemo**. Make sure that the Web Application Server is running the *digmsc_tests.war* application.

Using the demo property file, set the following:

```
player.test.prompt=
```

For example:

player.test.prompt=file:////var/lib/xms/media/en US/verification/greeting.wav

The player will play this prompt. Make sure that the prompt file exists in the Media Server.

To test the application, dial the following:

DlgcPlayerDemo@<OCCAS5.1.0-IP-ADDRESS>

DlgcDtmfPromptAndCollectTest

This test servlet plays a prompt and collects DTMF digits.

Set up your SIP phone to point to the Web Application Server. Configure the SIP phone address (i.e. URI) to **DigcPromptCollectDemo**. Make sure that the Web Application Server is running the <u>digmsc_tests.war</u> application.

The DIgcPromptCollectDemo can be controlled using the demo property file as follows:

• The detectOnlyTest reads the number of signals property value and sends the pattern x (times number of signals). Note that no prompt is played. The following example generates a pattern to match of any five (5) DTMF entries:

```
signalDetector.test=detectOnlyTest
signalDetector.number_of_signals=5
```

• The detectPromptCollectTest plays a prompt and looks for a given pattern. It does not make use of the number of signals property.

```
signalDetector.test=detectPromptCollectTest
signalDetector.match_pattern=min=1;max=5;rtk=#
```

• The detectCollectWithPatternTest does not prompt the user and only uses the match_pattern.

```
signalDetector.test=detectCollectWithPatternTest
signalDetector.match pattern=min=1;max=5;rtk=#
```

Note 1: You can configure the signal detector with the following properties (for example, the timeout values are based in milliseconds units):

```
signalDetector.initial_digit_timeout=5000
signalDetector.inter digit timeout=5000
signalDetector.max duration=10000
```

Note 2: For the test that plays a prompt, you can control a loop (or how many times the test repeats the prompt and collect) by controlling the following property:

```
signalDetector.loopCounter=2
```

To test the application, dial the following:

DlgcPromptCollectDemo@<OCCAS5.1.0-IP-ADDRESS>

DIgcRecorderTest

This test servlet records a greeting.

Set up your SIP phone to point to the Web Application Server. Configure the SIP phone address (i.e. URI) to **DigcRecorderDemo**. Make sure that the Web Application Server is running the *digmsc_tests.war* application.

In the SIP phone, select your newly created test contact. You are prompted to record your greeting at the tone. After the tone, say your greeting, and enter #000 to play your greeting.

After the greeting is played back, the application completes by hanging up the phone. If you do not enter #000, the greeting continues to record until the timeout is reached.

The recording demo can be controlled in the demo property file by configuring the following record properties:

```
record.test.file=file:///tmp/recorder_jsr309_test_demo.ulaw
record.test.minDuration=6000
record.test.maxDuration=60000
record.test.initialTimeout=7000
record.test.finalTimeout=4000
record.test.silenceTerminationFlag=true
```

To test the application, dial the following:

```
DlgcRecorderDemo@<OCCAS5.1.0-IP-ADDRESS>
```

DlgcDtmfAsyncTest

This test servlet illustrates the asynchronous DTMF capabilities.

Set up your SIP phone to point to the Web Application Server. Configure the SIP phone address (i.e. URI) to **DigcAsyncDtmfDemo**. Make sure that the Web Application Server is running the **digmsc_tests.war** application.

In the SIP phone, select your newly created test contact. Notice that there are no prompts. You will be connected. The application waits for you to press DTMF digits. For each DTMF pressed, the application will receive the DTMF and print the collected DTMF to the screen.

Selecting the number 0 hangs up the connection.

To test the application, dial the following:

```
DlgcAsyncDtmfDemo@<OCCAS5.1.0-IP-ADDRESS>
```

Conference Demos

The following table depicts the conference demos that are delivered with JSR 309 Connector.

Demo Name	Functionality	Requires
JMCConferenceServlet	Demonstrates how to create and managed multiple conferences.	Media files needs to be installed in the PowerMedia XMS for menu to work.
DlgcAvConferenceDemo	Implements an advanced conference.	Media files needs to be installed in the PowerMedia XMS for menu to work. The demo property file must be configured.
DialogicBridgeConference	Shows how to create a two leg conference without using a mixer.	Media files needs to be installed in the PowerMedia XMS for menu to work.

JMCConferenceServlet

This test servlet illustrates how to create and managed multiple conferences using a mixer control leg. A mixer control leg is an extra SIP connection used to control the conference mixer.

Set up your SIP phone to point to the Web Application Server. Configure the SIP phone address (i.e. URI) to **DlgcMultiConferenceDemo**. Make sure that the Web Application Server is running the **dlgmsc_tests.war** application.

In the SIP phone, select your newly created test conference contact. Notice that you will need at least two SIP phones. The first connection entering the conference will not hear anything until the other legs join in.

This conference performs the following:

- 1. Establishes a network connection and joins it with a media group.
- 2. Plays a prompt for new number (conference pin) and collects signals. Any pin number can be provided. Initially no conferences exist. Conferences are created as users call in and provide pin numbers. Callers will only hear other callers who provide the same pin number.
- 3. Creates a conference if a new pin is used, or adds a leg to an existing conference.

To test the application, dial the following:

DlgcMultiConferenceDemo@<OCCAS5.1.0-IP-ADDRESS>

DlgcReferenceConferenceWithOutBCallServlet

This test servlet illustrates how to implement an advanced conference that does not required a mixer control leg and the legs are connected directly into a conference without requiring any initial IVR functionality.

Set up your SIP phone to point to the Web Application Server. Configure the SIP phone address (i.e. URI) to **DigcAvConferenceDemo**. Make sure that the Web Application Server is running the **digmsc_tests.war** application.

In the SIP phone, select your newly created test conference contact. Notice that you will need at least two SIP phones. The first connection entering the conference will not hear anything until the other legs join in.

This simple conference performs the following:

- 1. Can join multiple legs into a conference.
- 2. Once in conference, the user can enter *00 to hear the conference menu and apply some of the menu options.

Menu Supported by DlgcAvConferenceDemo:

- *00 Plays announcement of menu options then goes back into conference
- *01 Allows the user to toggle between mute/unmute
- *02 Allows the user to unjoin the conference
- *03 Allows the user to rejoin the conference
- *05 Plays a song Once the song completes, the leg goes back into conference
- *06 Plays announcement of "The conference size is"
- *99 Allows the user to stop any plays and return back to conference
- *77 Records the conference
- *88 Stops the conference recording
- *44 Makes an outbound call and joins the outbound call to the conference (requires configuration in the demo property file)

The demo can be controlled by configuring the following properties in the demo property file.

• Change the initial direction of legs by entering the following properties in the application demo property file:

```
demos.join.direction.leg1=<duplex,recv,send>
demos.join.direction.leg1=<duplex,recv,send>
demos.join.direction.leg1=<duplex,recv,send>
```

• To make an outbound call, make sure you have another accessible SIP phone that can receive calls and configure the following attributes:

```
application.sipTOA_Address.sip.address=146.152.245.3 # IP address of the SIP Phone application.sipTOA_Port.sip.port=5060 application.sipTOA.sip.username=kapanga #(any name will do) application.early_media_bridge.sip.address=146.152.122.127 #OCCAS Addr application.early_media_bridge.sip.port=5060 #OCCAS SIP PORT
```

To run a video conference, make sure you set the following configuration:

```
media.mixer.mode=AUDIO_VIDEO # possible values AUDIO_AUDIO_VIDEO
media.mixer.conf.video.size=VGA # possible values VGA, 720p
media.mixer.conf.recordfile=file:///tmp/confRecording # recording the conference file
full path. This also works for audio only conference.
```

Note 1: To play the conference recording after the recording is completed, change the following attribute to point to the recording path.

player.test.prompt=file:///tmp/confRecording then run DlgcPlayerDemo

To test the application, dial the following:

DlgcAvConferenceDemo@<OCCAS5.1.0-IP-ADDRESS>

DialogicBridgeConference

This test servlet illustrates how to implement a simple conference that does not required a mixer. That is two legs are directly joined into a conference.

Set up your SIP phone to point to the Web Application Server. Configure the SIP phone address (i.e. URI) to **DlgcBridgeDemo**. Make sure that the Web Application Server is running the *dlgmsc_tests.war* application.

In the SIP phone, select your newly created test conference contact. Notice that you will need at least two SIP phones. The first connection entering the conference will not hear anything until the other legs join in.

This simple conference performs the following:

- It basically joins two calling legs into a simple conference.
- In order for the leg to enter the bridge, each leg must enter *03 after making the call.

To test the application, dial the following:

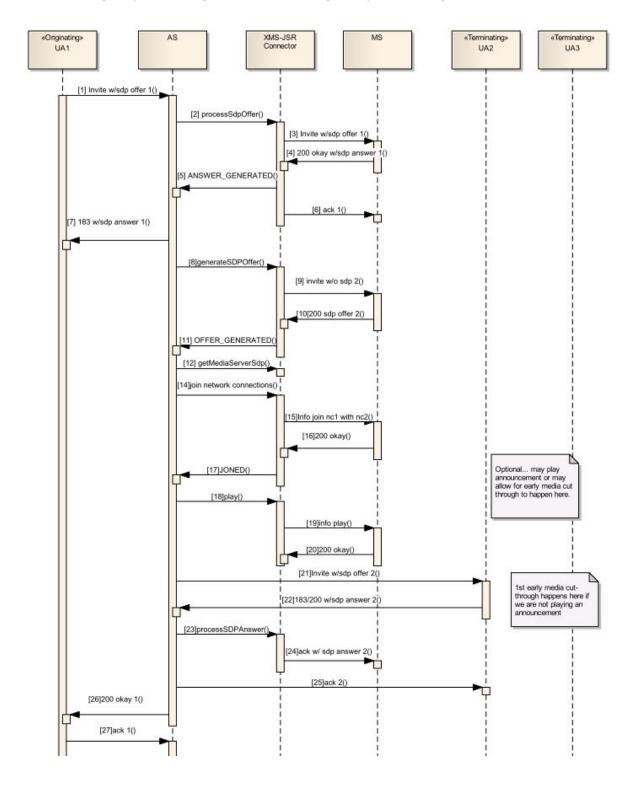
DlgcBridgeDemo@<OCCAS5.1.0-IP-ADDRESS>

DlgcEarlyMediaBridgeDemo

This test servlet is similar to the DialogicBridgeConference defined above, except that it simulates an early media scenario. For more details on using early media, refer to Early Media Guidelines.

Set up your SIP phone to point to the Web Application Server. Configure the SIP phone address (i.e. URI) to **DigcEarlyMediaBridgeDemo**. Make sure that the Web Application Server is running the *digmsc_tests.war* application.

The following sequence diagram illustrates DlgcEarlyMediaBridgeDemo:



Menu Supported by DlgcEarlyMediaBridgeDemo:

- *00 Plays announcement of menu options
- *77 Plays announcement of how the demo works
- *88 Plays announcement informing the user if the application is in a bridge or mixer conference
- *99 Transfers the two call leg from a bridge conference to a full conference using a mixer.

Note: Once in a mixer conference, the test application does not allow you to go back to a bridge conference. The following property configuration must be set for this demo to work:

```
application.sipTOA_Address.sip.address=146.152.245.3 # IP address of the SIP phone application.sipTOA_Port.sip.port=5060 application.sipTOA.sip.username=kapanga #(any name will do) application.early_media_bridge.sip.address=146.152.122.127 #OCCAS Addr application.early_media_bridge.sip.port=5060 #OCCAS SIP PORT
```

To test the application, dial the following:

DlgcEarlyMediaBridgeDemo@<OCCAS5.1.0-IP-ADDRESS>

8. Developer Guidelines

This section provides application development guidelines for the JSR 309 Connector.

General Guidelines

Consider the following guidelines when designing and implementing your application:

- Note that the UNSOLICITED_OFFER_GENERATED event type handling is no longer needed when moving a leg from conference to IVR with the JSR 309 Connector.
 - The application must handle the UNSOLICITED_OFFER_GENERATED event type. This event type is provided in the SdpPortManagerEvent object indicating that the media server has requested a change in the SDP; therefore, the application must send re-INVITE to its user agent.
- If your application does not release connector resources, you will likely lose resources on your PowerMedia XMS.

Early Media Guidelines

Early media is supported by the JSR 289 and is enabled in the application.

To use early media, a media stream is established by the application while the SIP call leg is in 1xx state. Therefore, media will start flowing to the SIP endpoint before the call goes to the 2xx (connected) state.

A high-level early media call flow is as follows:

- From the JSR 289 (SIP side), the application waits for the INVITE with SDP offer.
- The application creates a Player using JSR 309 and passes in the SDP.
- The application sends the JSR 309 SDP answer back to the caller using a 183 response and using PRACK.
- The application instructs the PowerMedia XMS to play an announcement when the ACK (for the PRACK) is received.
- When the PowerMedia XMS has finished the announcement, it sends a BYE to the connector which signals the application.
- The application sends a 487 Call Terminated response to the caller rather than a 200 OK.

Redundant Media Servers Guidelines

The JSR 309 Connector supports redundant (active/alternate) media servers.

If the primary (active) media server becomes non-responsive, the connector software automatically routes a new invite request to the next available redundant (alternate) media server. If no media servers are available, all new calls will fail until one of the configured media servers becomes available.

If the media server fails, the application will be notified via the NETWORK_STREAM error.

You may configure one or more media servers. The first media server is considered the primary (active) one and all others are used as redundant (alternate) media servers. The mediaserver.redundancy parameter in the properties file controls this feature. For more information, see Installation and Configuration.

Configuring Network Time Protocol (NTP) for Accurate SIP Timers

In order for the SIP protocol stack to function properly, you must accurately synchronize system clocks on all engine and SIP data tier servers to a common time source, to within one or two milliseconds. Differences in system clock settings can cause a number of severe issues such as:

- SIP timers firing prematurely on servers with the fast clock settings.
- Poor distribution of timer processing in the engine tier. For example, one engine tier server may process all expired timers, whereas other engine tier servers process no timers.

You should use a Network Time Protocol (NTP) client or daemon on each OCCAS instance and synchronize to a common NTP server.

Because the initial T1 timer value of 500 milliseconds controls the retransmission interval for INVITE request and responses, and also sets the initial values of other timers, even small differences in system clock settings can cause improper SIP protocol behavior. For example, an engine tier server with a system clock 250 milliseconds faster than other servers will process more expired timers than other engine tier servers, will cause retransmits to begin in half the allotted time, and may force messages to timeout prematurely.

Configuring the Application Server

Using Serialization

Java object serialization is used to support replication of Java objects to another process. Serialization enables an application in a distributed or clustered environment to support application replication. By default serialization is turned on in the JSR 309 Connector.

To use serialization in your application, follow these instructions:

1. Add the **transient** keyword to the JSR 309 MsControlFactory, Driver, and Listener instance attributes. See Example A.

Note that the JSR 309 specification defines MsControlFactory, Driver, and Listener as non-serializable; therefore, the application is required to use the transient keyword. The application servlet that contains these attributes must implement the Java serializable interface.

2. All JSR 309 Listener classes must implement the serializable interface. See Example B.

See additional guidelines in Guidelines for Using Serialization.

Disabling Serialization

Turning off serialization can improve performance. If your application does not need to participate in replication, you can disable local serialization by the container. To do so, add the following parameter to the OCCAS startup script:

-Dwlss.local.serialization=false

Following is the relevant portion of a startup script that has been modified to disable local serialization by the container.

Guidelines for Using Serialization

Follow these rules and guidelines for using serialization in your user application:

- 1. Avoid using instance and static variables in read and write mode because different instances may exist on different JVMs. In other words, static and transient attributes are not replicated.
- 2. All non-transient fields must be serializable (or primitive).
- 3. Always explicitly define the following in your serialized classes. For example:

```
private static final long serialVersionUID = <long integer</pre>
```

You can use eclipse to generate a unique UID.

- 4. All classes in a hierarchy must be serializable. If the subclass implements serialization and the superclass does not, the subclass must take care of the serialization of the superclass attributes.
- 5. readObject implementations always start by calling the defaultReadObject() method.
- 6. The de-serialization process typically calls the readObject method. If you overwrite the readObject method, you must first call defaultReadObject() before adding any other instantiation to your object.
- 7. There is a performance cost to storing large object graphs in a Sip session or HTTP session. Large applications require using persistent sessions. Sessions must be read by the servlet whenever the object graph is used and rewritten whenever the object graph is updated.
- 8. Avoid using java.io.* because the files may not exist on all application servers. Instead use getResourceAsStream.
- 9. Avoid storing values in a ServletContext. A ServletContext is not serializable and also the different instances may exist in different JVMs.

- 10. Use SipSession setAttribute method to store the session state and use SipSession getAttribute method to restore it. Note that the setAttribute and getAttribute methods respectively lock/unlock the call state. Remember that setAttribute and getAttribute are expensive operations so use these methods judiciously.
- 11. In OCCAS the SAS.doAction() method also locks/unlocks the call state.
- 12. When using Maps to store serializable information, both keys and data must be serializable. Note the following rule:
 - Do not use an object reference as a key, because the object hashed ID changes between the serialization and de-serialization operations. This means that searching the Map may fail.

Configuration for a Distributed Environment

If your application needs to run in a distributed environment, you must add the <distributable/> tag in your application's *sip.xml* and make sure that serialization is set to true (that is, it is not set to false) in the OCCAS startup script.

Example Code

Example A

This example illustrates serialization best practices. The text in bold illustrates various rules and guidelines discussed in Using Serialization and Guidelines for Using Serialization.

```
public abstract class DlqcTest extends SipServlet implements Serializable
    private static final long serialVersionUID = -6161452986725649032L;
    //Since this value is a constant no need to serialize it; thus static is used
    protected static String dlgcDriverName = "com.dialogic.dlg309";
    //Note use of transient keyword: Factory, Listener, and Driver must be transient
     transient protected MsControlFactory mscFactory;
     transient protected DlgcSdpPortEventListener speListener;
     transient protected Driver dlgcDriver =null;
    private static Logger log = Logger.getLogger(DlgcTest.class);
     @Override
    public void init(ServletConfig cfg)
        throws ServletException
        super.init(cfg);
           dlgcDriver = DriverManager.getDriver(dlgcDriverName);
          mscFactory = dlgcDriver.getFactory(null);
           speListener = new DlgcSdpPortEventListener();
        catch (Exception e)
           throw new ServletException(e);
     }
     @Override
     public void doInvite(final SipServletRequest req)
        throws ServletException, IOException
        log.info("doInvite");
        NetworkConnection networkConnection = null;
        SipSession sipSession = req.getSession();
        if (req.isInitial())
           // We have a new call.
```

```
try
{
    MediaSession mediaSession = mscFactory.createMediaSession();
    networkConnection = mediaSession.createNetworkConnection(NetworkConnection.BASIC);
    sipSession.setAttribute("MEDIA_SESSION", mediaSession);
    sipSession.setAttribute("NETWORK_CONNECTION", networkConnection);

    //Even though this is not part of the best practices section
    //typically the application must store the UA SIP Session in the Media Session.
    //This is done because the UA SIP Session may be required inside a given Listener.
    //For example, the Listener may be required to send a Bye message to the UA.
    mediaSession.setAttribute("SIP_SESSION", sipSession);
    networkConnection.getSdpPortManager().addListener(speListener);
}
catch (MsControlException e)
{
    req.createResponse(SipServletResponse.SC_SERVICE_UNAVAILABLE).send();
}
}
...
}
```

Example B

This example illustrates serialization best practices. The text in bold demonstrates the rule that all Listener classes must implement the serializable interface, as discussed in Using Serialization.

9. Troubleshooting

This section provides basic troubleshooting techniques for the JSR 309 Connector.

Logging

The JSR 309 Connector and sample applications generate log output to the *dlgmsc.log*. The default logging level is set to INFO.

You may also need to enable logging for SIP messages in the container so that the incoming requests that trigger the servlets are captured. You can enable SIP message logging through the OCCAS administration console.

SIP Errors

If the PowerMedia XMS returns "503 Service Unavailable", make sure your network is correctly set up by performing the following actions:

- Verify the available PowerMedia XMS licenses.
- Check the /etc/hosts file configuration.
- Make sure application properties file (i.e. *user1_dlgmsc.properties*) is referencing the appropriate PowerMedia XMS and OCCAS IP address and ports.

10. Appendix: JSR 309 Connector Environment Setup

This section describes, in detail, how to set up the JSR 309 Connector environment:

- Installing and Configuring the OCCAS
- Installing the JSR 309 Connector
- Installing and Configuring the Test Servlets
- Running the Test Servlets

For system requirements and supported platforms, see System Requirements.

This section does not go into details of OCCAS, but simply will help build an OCCAS system which could be used for verification purposes.

Steps to complete on OS level include:

- Install MySQL database
- Set up SSH for file configuration
- Enable NTP (Network Time Protocol)
- Enable ports in firewall (if applicable)

Note: The ports that are required to be enabled in the firewall include SIP, TCP, and UDP ports 5060 and 5061 as well as 7001 which will be used by OCCAS.

If you need more details on OCCAS, refer to the OCCAS installation instructions available from www.oracle.com.

Installing and Configuring the OCCAS

This section describes the installation and configuration instructions for OCCAS 5.1.0. This section illustrates how to install and configure OCCAS in order to be able to go to the next step of Installing the JSR 309 Connector.

Note: If you are familiar with OCCAS or planning to deploy on an existing OCCAS setup, proceed to Installing the JSR 309 Connector.

Here are some highlights of the necessary steps:

- Pre-Installation Setup
- JDK Setup
- OCCAS Installation
- OCCAS Configuration
- OCCAS Startup
- Firewall Configuration
- OCCAS Verification

Pre-Installation Setup

Modify the /etc/hosts file:

xxx.xxx.xxx 'hostname'

Note: This must be the first line in the /etc/hosts file. If not, you might encounter "503 Service Unavailable" error.

Run the following command at the prompt:

service network restart

JDK Setup

Download the JDK *.rpm* file from www.oracle.com. For example, the following setup is based on *jdk-7u25-linux-x64.rpm* file.

Install the JDK .rpm file:

rpm -ivh jdk-7u25-linux-x64.rpm

Modify the .bashrc file and add the following line:

Export JAVA_HOME=/usr/java/jdk1.7.0_25

Save the .bashrc file and then execute:

source ./bashrc

This will take the changes into effect on the system.

Move the *occas5.1.0.zip* file into the root directory.

Unzip the occas5.1.0.zip file then proceed to OCCAS Installation.

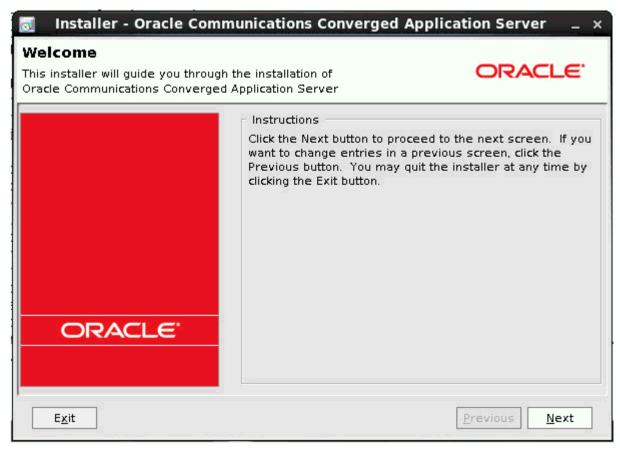
OCCAS Installation

Install the occas510_ja_generic.jar file.

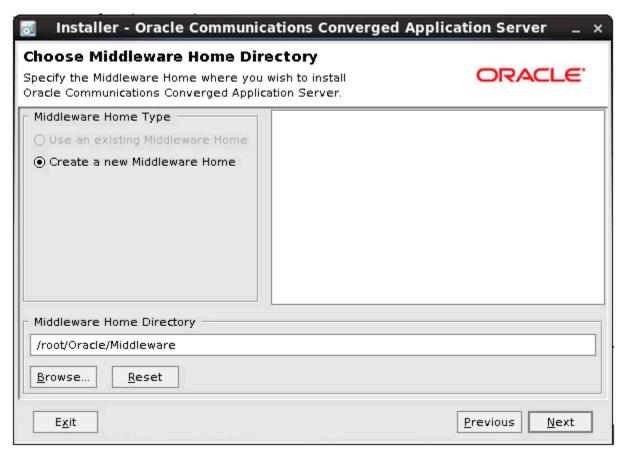
java -d64 -jar occas510_ja_generic.jar

Note: You may need to change permissions in order for the file to be executable.





Click on Next.



Select Create a new Middleware Home then click on Next.



De-select security updates (unless you have an account with Oracle) then click on Next.





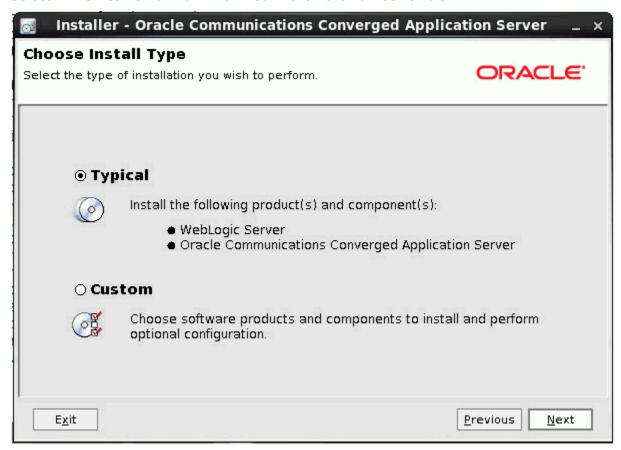
Click on Yes.



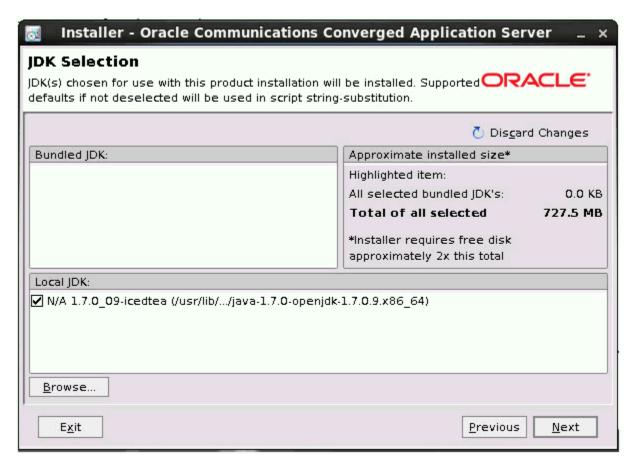
Click on Yes.



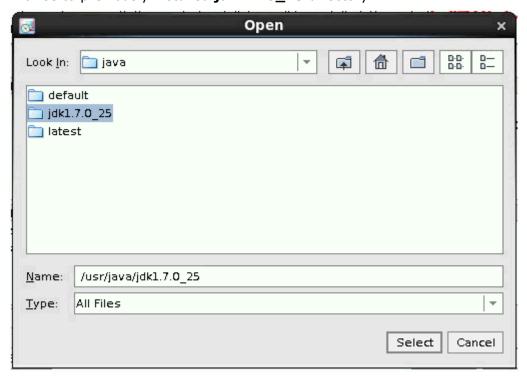
Select I wish to remain uninformed... then click on Continue.



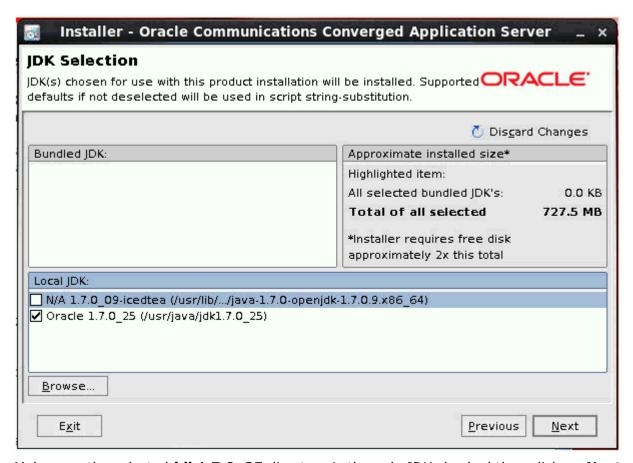
Select **Typical** then click on **Next**.



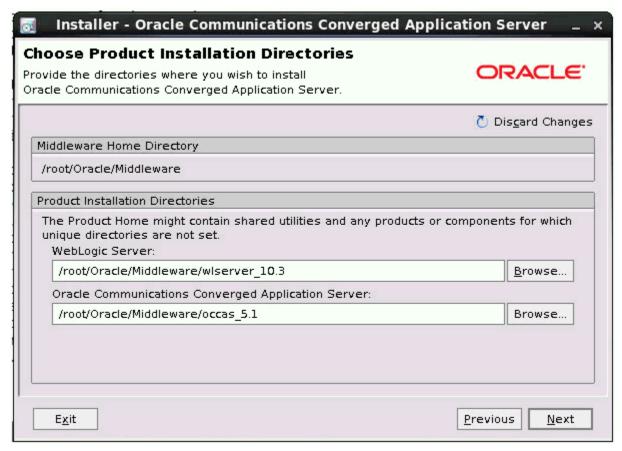
Browse to previously installed **jdk1.7.0_25** directory.

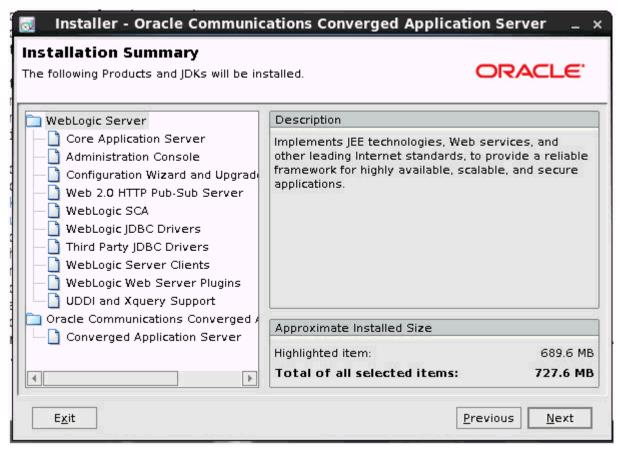


Select **jdk1.7.0_25** directory then click on **Select**.



Make sure the selected jdk1.7.0_25 directory is the only JDK checked then click on Next.

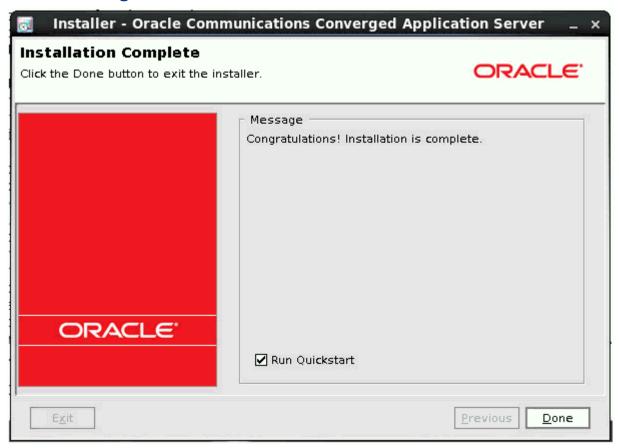




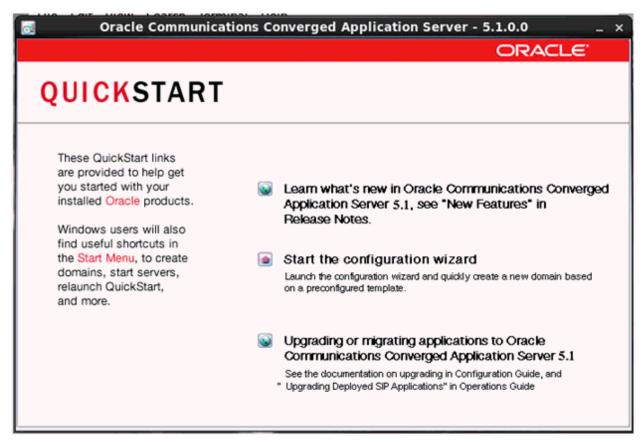


At this point, OCCAS is installed. The steps in the next section will go over OCCAS Configuration.

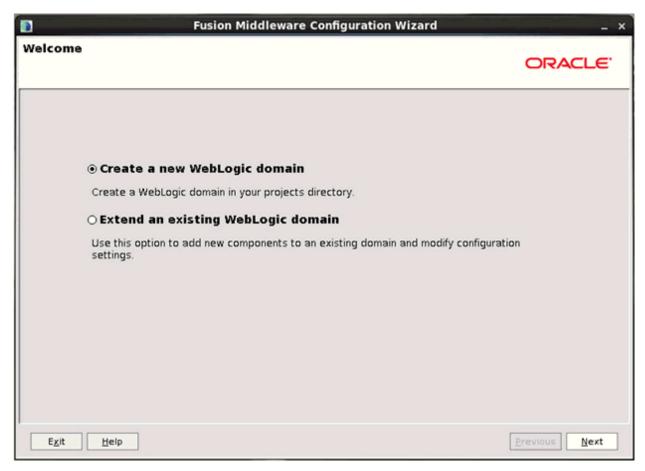
OCCAS Configuration



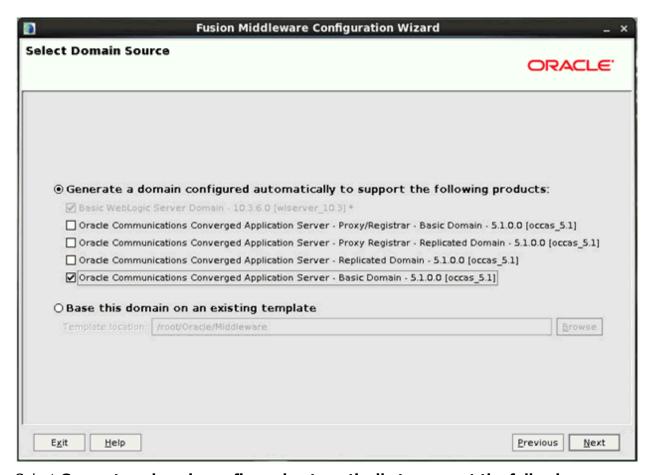
Select Run Quickstart then click on Done.



Click on Start the configuration wizard.

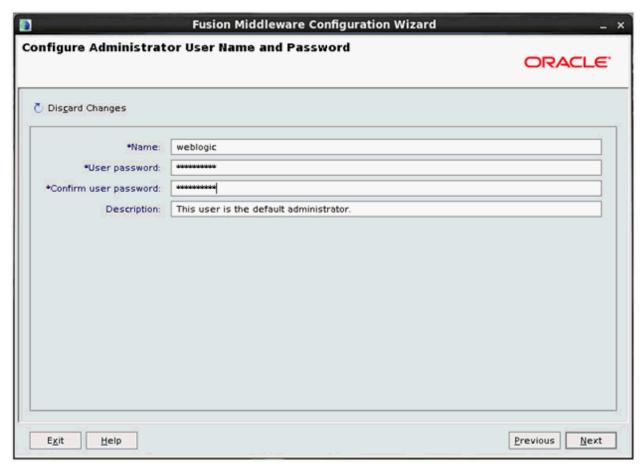


Select Create a new WebLogic domain then click on Next.



Select Generate a domain configured automatically to support the following products and choose Oracle Communications Converged Application Server - Basic Domain - 5.1.0.0 (occas_5.1) then click on Next.





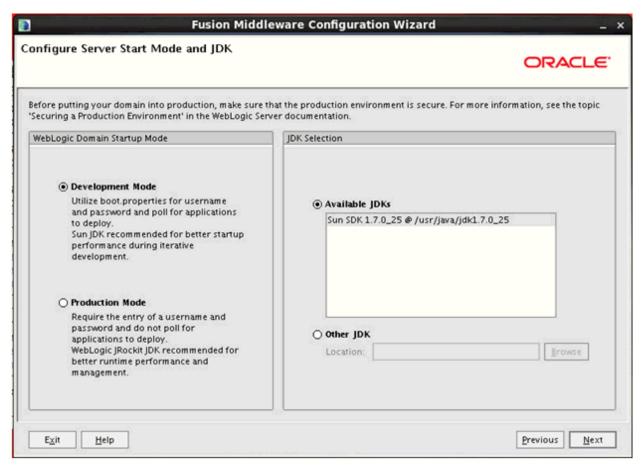
Specify Name and User password then click on Next.

The following is used as an example:

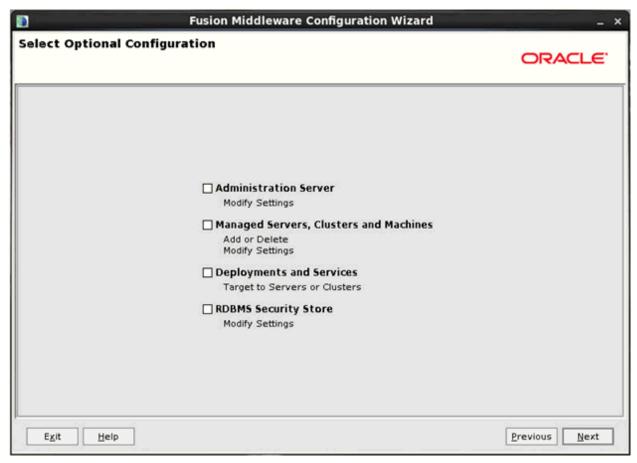
Name: weblogic

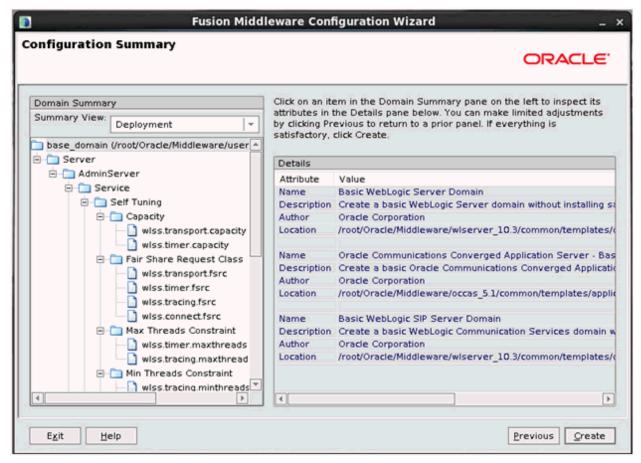
User password: Webl0gic!! ("0" is a zero)

Note: A strong password is required.

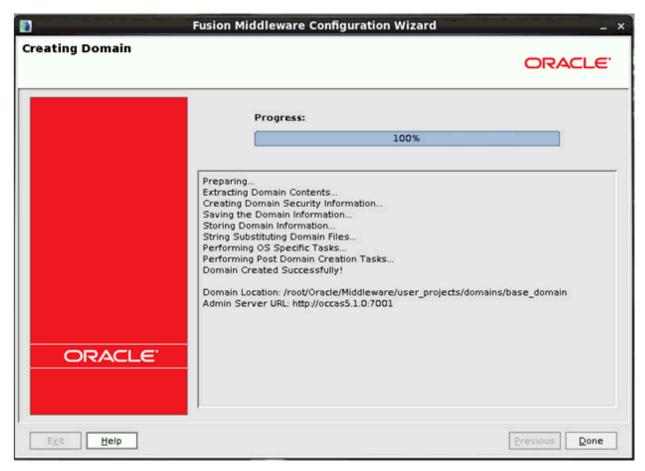


Select **Development Mode** then click on **Next**.





Click on Create.



The OCCAS installation and configuration is complete. Click on **Done**.

OCCAS Startup

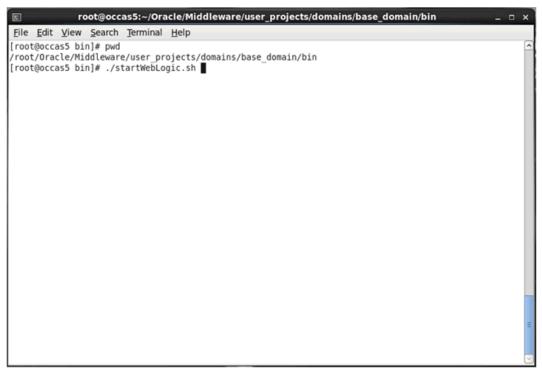
To start OCCAS, go to the <Domain Location>/bin directory:

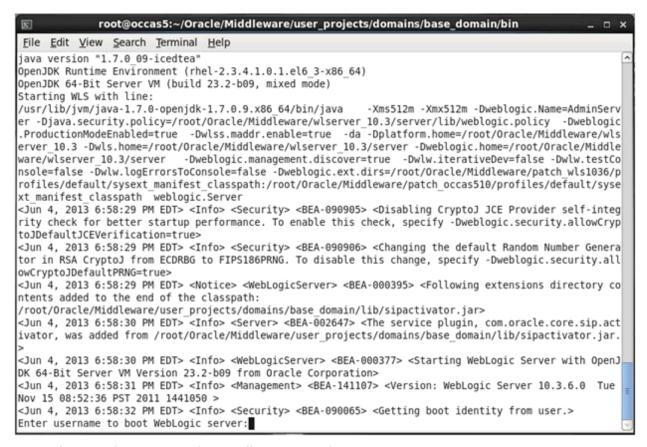
/root/Oracle/Middleware/user_projects/domains/base_domain/bin



Run the following command:

./startWebLogic.sh





Since the Development Mode installation was chosen, it is not necessary to enter username/password during script startup. If the Production Mode installation was chosen, you will have to specify username/password.

The following is used as an example:

Name: weblogic

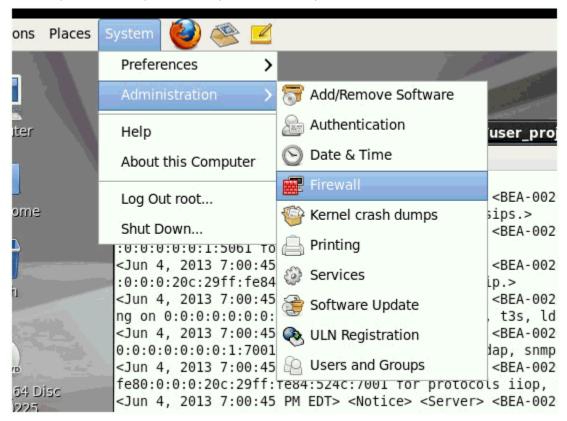
User password: Webl0gic!! ("0" is a zero)



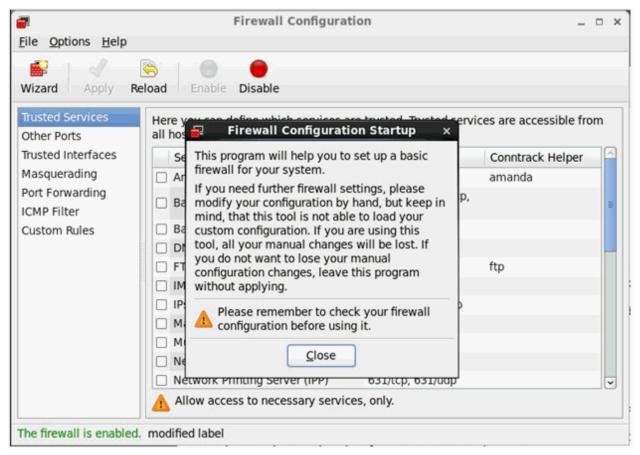
To verify that OCCAS is started, check if **<Server started in RUNNING mode>** is displayed.

Firewall Configuration

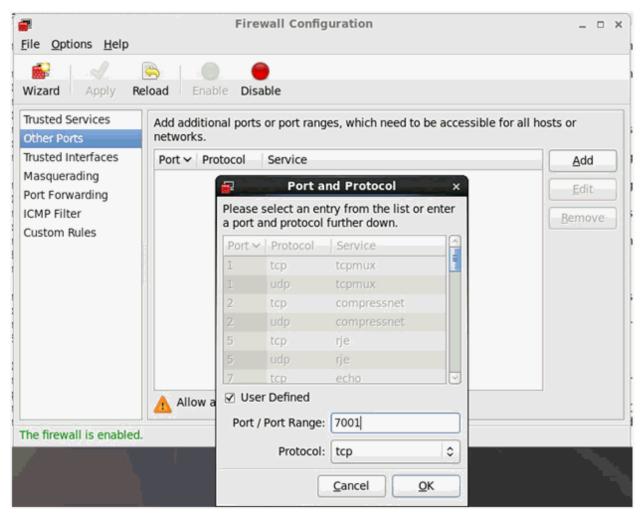
Enable port 7001/tcp, 5060/udp, and 5061/upd in the Linux firewall.



Go to **System > Administration** and select **Firewall**.

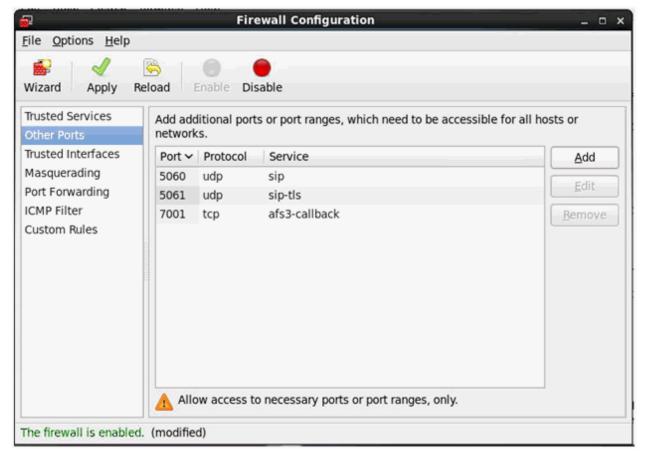


Click on Close.



Select Other Ports then click Add. Check the User Defined box, enter 7001 for Port/Port Range, choose tcp for Protocol, and then click OK.

Repeat the steps to add **5060** and **5061** for **Port/Port Range** but with **udp** as **Protocol** for each.



Click on Apply.



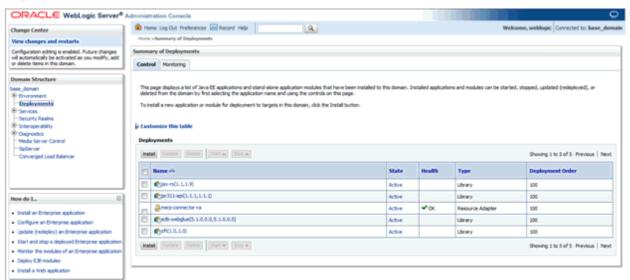
Click on **Yes** to activate the **Firewall Configuration**.

Now exit the **Firewall Configuration**.

OCCAS Verification

Access the **Administration Console** to verify the installation at:

http://<OCCAS5.1.0-IP-ADDRESS>:7001/console



Go to **Domain Structure** and click on **Deployments** to make sure **State** and **Health** are similar to screen shot above.

Installing the JSR 309 Connector

Follow this procedure to get the application (WAR file) in an OCCAS environment to correctly load the JSR 309 Connector (*dlgmsc.jar*).

The JSR 309 Connector supports PowerMedia XMS via the MSML protocol.

Step 1

Extract the JSR309_MSC3_BuildXX.tar distribution package for this release which will create a <Release Package> directory.

Note: < Release Package > refers to the .tar distribution package provided for this release.

Copy all the .jar files from <Release Package>/DlgcJSR309/lib directory to the OCCAS <Domain Location>/lib directory.

Note: < Domain Location > refers to the domain path as specified during OCCAS installation.

JAR Files	Description
dlgmsc.jar jain-sip-sdp-1.2.91.jar jsr173_1.0_api.jar log4j-1.2.15.jar msmltypes.jar slf4j-api-1.7.2.jar slf4j-log4j12-1.7.2.jar xbean.jar	JSR 309 Connector implementation for PowerMedia XMS and required third-party software libraries.

Step 2

Set up the properties files.

JSR 309 Connector uses the following properties files:

- dlgcJSR309.properties used to configure IP addresses and ports for the OCCAS environment using JSR 309 Connector and dedicated PowerMedia XMS platform.
- log4j.properties used for logging using Simple Logging Facade framework implementation of log4j.

Note: You can configure logging in the *log4j.properties* file. By default, logging is configured to use INFO level and output to the Console as well as to a *dlgmsc.log* file.

Follow these steps to set up the properties file:

- 1. Copy the *dlgcJSR309.properties* and *log4j.properties* files from <Release Package>/DlgcJSR309/properties directory to the OCCAS <Domain Location>/config directory.
- 2. Edit the *dlgcJSR309.properties* file according to your OCCAS and PowerMedia XMS configuration. The changes will include the OCCAS IP address and SipServlet container port running the JSR 309 Connector as well as the PowerMedia XMS IP address and port:
 - # JSR 309 Connector address information (typically same as the SipServlet container)

connector.sip.address=xxx.xxx.xxx
connector.sip.port=5060

PowerMedia XMS address information

mediaserver.1.sip.address=xxx.xxx.xxx.xxx
mediaserver.1.sip.port=5060

3. Edit the <Domain Location>/bin/startWebLogic.sh OCCAS startup script. Look for the following line:

CLASSPATH="\${SAVE CLASSPATH}"

Add the following lines directly after:

export DIALOGIC_DEMO_PROPERTY_FILE=\${DOMAIN_HOME}/applications/dlgc_demos.properties
export DLG_PROPERTY_FILE=\${DOMAIN_HOME}/config/dlgcJSR309.properties
LOG4J_OPTIONS="-Dlog4j.configuration=\${DOMAIN_HOME}/config/log4j.properties"
XQUERYPATH=/root/Oracle/Middleware/modules/features/weblogic.server.modules.xquery_10.3.6
.0.jar
CLASSPATH="\${SAVE_CLASSPATH}:\${ORCL_HOME}/server/modules/mscontrol.jar:\${ORCL_HOME}/server/lib/jsr309-descriptor-binding.jar:\${XQUERYPATH}"

4. Add the following line in OCCAS startup script to enable some of the relevant items and to disable serialization (highlighted in bold):

\${LOG4J OPTIONS} -Dlog4j.debug -Dwlss.local.serialization=false

from:

```
if [ "${WLS REDIRECT LOG}" = "" ] ; then
        echo "Starting WLS with line:"
        echo "${JAVA HOME}/bin/java ${JAVA VM} ${MEM ARGS} -Dweblogic.Name=${SERVER NAME}
-Djava.security.policy=${WL HOME}/server/lib/weblogic.policy ${JAVA OPTIONS}
${PROXY SETTINGS} ${SERVER CLASS}'
        ${JAVA HOME}/bin/java ${JAVA VM} ${MEM ARGS} -Dweblogic.Name=${SERVER NAME} -
Djava.security.policy=${WL HOME}/server/lib/weblogic.policy ${JAVA OPTIONS}
${PROXY SETTINGS} ${SERVER CLASS}
else
        echo "Redirecting output from WLS window to ${WLS REDIRECT LOG}"
        ${JAVA HOME}/bin/java ${JAVA VM} ${MEM ARGS} -Dweblogic.Name=${SERVER NAME} -
Djava.security.policy=${WL_HOME}/server/lib/weblogic.policy ${JAVA_OPTIONS}
${PROXY SETTINGS} ${SERVER CLASS} >"${WLS REDIRECT LOG}" 2>&1
to:
if [ "${WLS REDIRECT LOG}" = "" ] ; then
        echo "Starting WLS with line:"
        echo "${JAVA HOME}/bin/java ${JAVA VM} ${MEM ARGS} -Dweblogic.Name=${SERVER NAME}
${LOG4J_OPTIONS} -Dlog4j.debug -Dwlss.local.serialization=false -
Djava.security.policy=${WL_HOME}/server/lib/weblogic.policy ${JAVA_OPTIONS}
${PROXY SETTINGS} ${SERVER CLASS}"
        ${JAVA HOME}/bin/java ${JAVA VM} ${MEM ARGS} -Dweblogic.Name=${SERVER NAME}
${LOG4J_OPTIONS} -Dlog4j.debug -Dwlss.local.serialization=false
Djava.security.policy=${WL HOME}/server/lib/weblogic.policy ${JAVA OPTIONS}
${PROXY SETTINGS} ${SERVER CLASS}
else
        echo "Redirecting output from WLS window to ${WLS REDIRECT LOG}"
        ${JAVA HOME}/bin/java ${JAVA VM} ${MEM ARGS} -Dweblogic.Name=${SERVER NAME}
${LOG4J_OPTIONS} -Dlog4j.debug -Dwlss.local.serialization=false
Djava.security.policy=${WL HOME}/server/lib/weblogic.policy ${JAVA OPTIONS}
```

For more details on disabling serialization, refer to Disabling Serialization.

5. Save the startup script file then restart the WebLogic Server.

\${PROXY SETTINGS} \${SERVER CLASS} >"\${WLS REDIRECT LOG}" 2>&1

Installing and Configuring the Test Servlets

Make sure that desired application exists in <Domain Location>/application.

Access the **Administration Console** at:

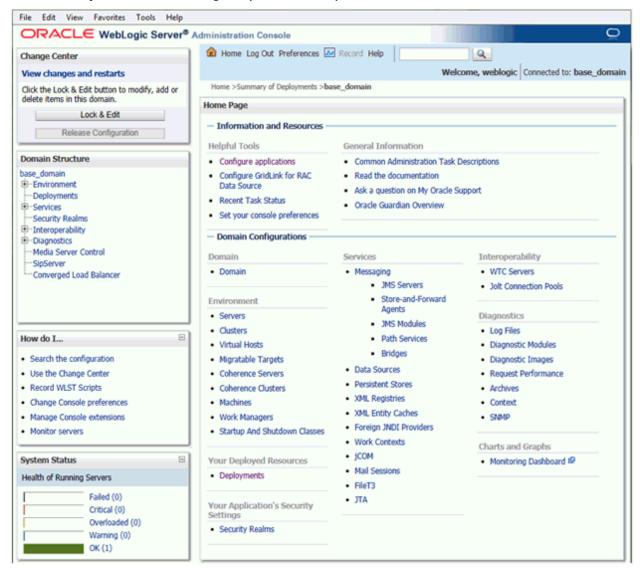
http://<OCCAS5.1.0-IP-ADDRESS>:7001/console

Use the username/password as set during configuration.

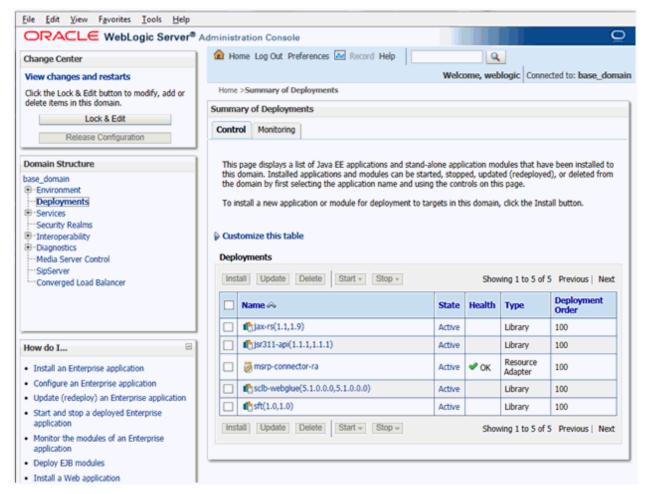
The following is used as an example:

Name: weblogic

User password: Webl0gic!! ("0" is a zero)



Go to Deployments under Domain Structure then click on Lock & Edit.

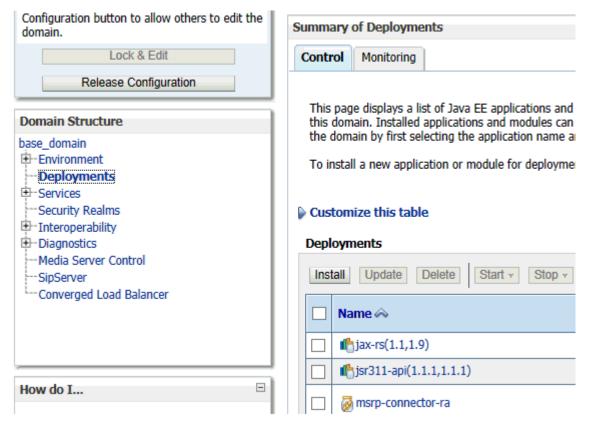


Make sure the existing services are as shown to verify that the OCCAS components have started.

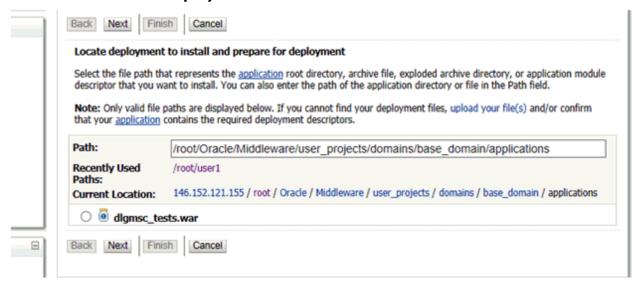
If OCCAS was installed in **Production Mode**, an additional process will need to be followed when making changes to the configuration and setup. This additional process includes **Lock & Edit** to change the configuration and complete the required changes, followed by using **Release Configuration**.

If OCCAS was installed in **Development Mode**, the process is done automatically. Skip the steps that discuss **Lock & Edit**, **Release Configuration**, and activating of an application.

The following examples are based on OCCAS being installed in **Production Mode**. Click on **Lock & Edit**.

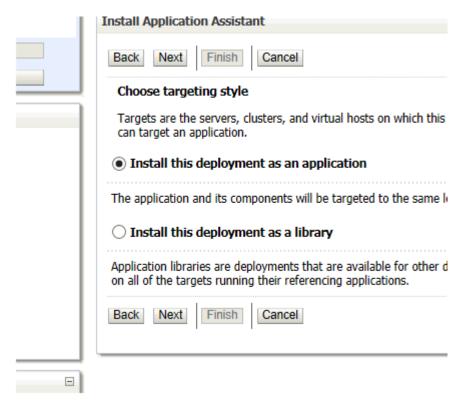


Click on **Install** under **Deployments**.



Navigate to <Domain Location>/applications under Current Location.

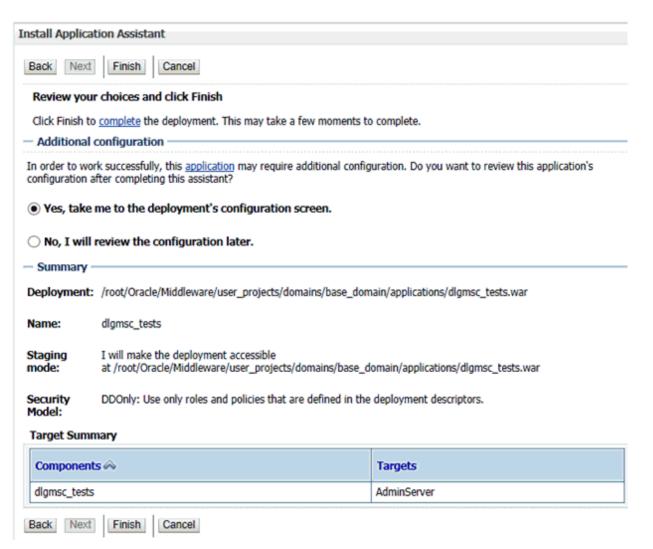
Select dlgmsc_tests.war then click on Next.



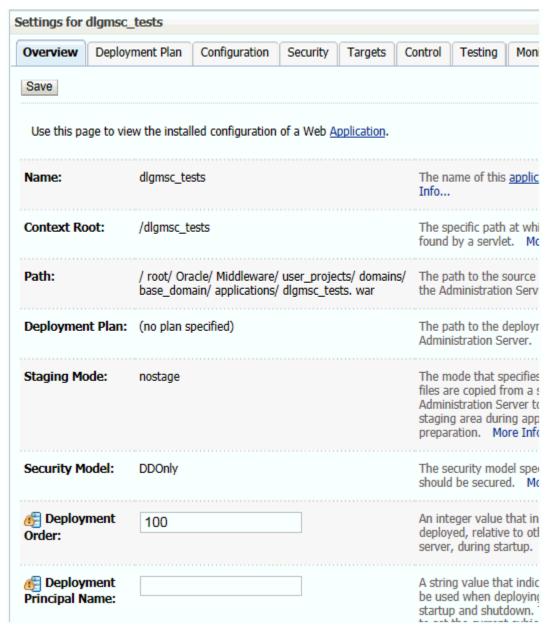
Select Install this deployment as an application then click on Next.

Ouring deploy	ment, the files will be copied automatically to the managed servers to which the appl
I will ma	ke the deployment accessible from the following location
ocation:	/root/Oracle/Middleware/user projects/domains/base d

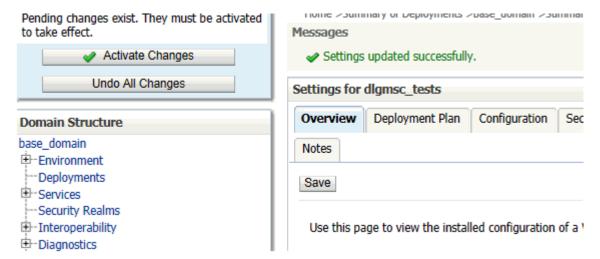
Select I will make the deployment accessible from the following location then click on Next.



Click on Finish.



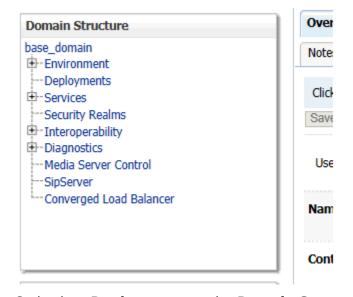
Click on Save.



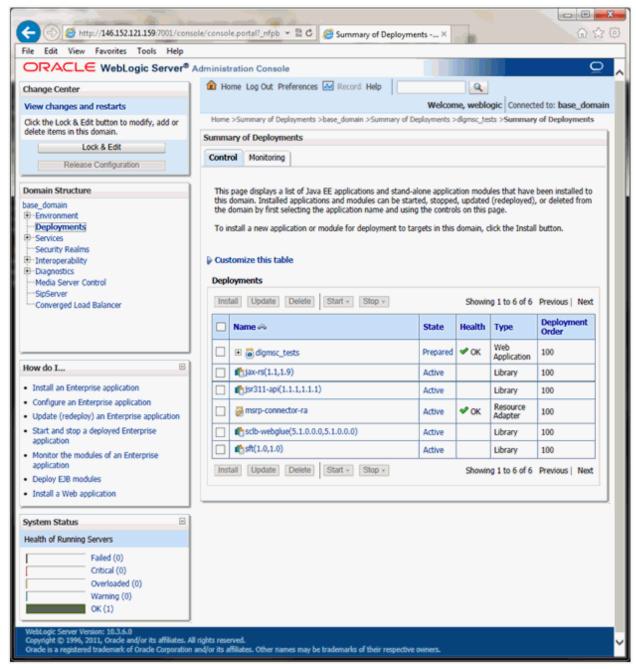
Click on **Activate Changes** once the "Settings updated successfully" message appears.



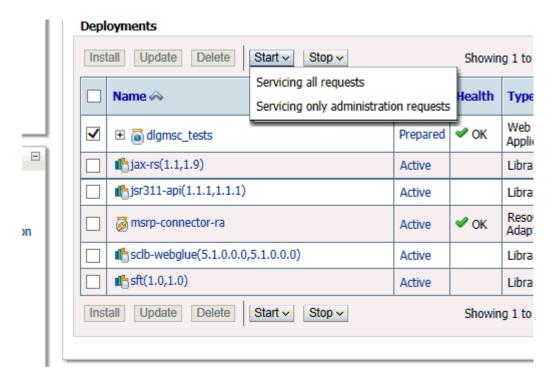
Make sure the "All changes have been activated. No restarts are necessary" message appears.



Go back to **Deployments** under **Domain Structure**.



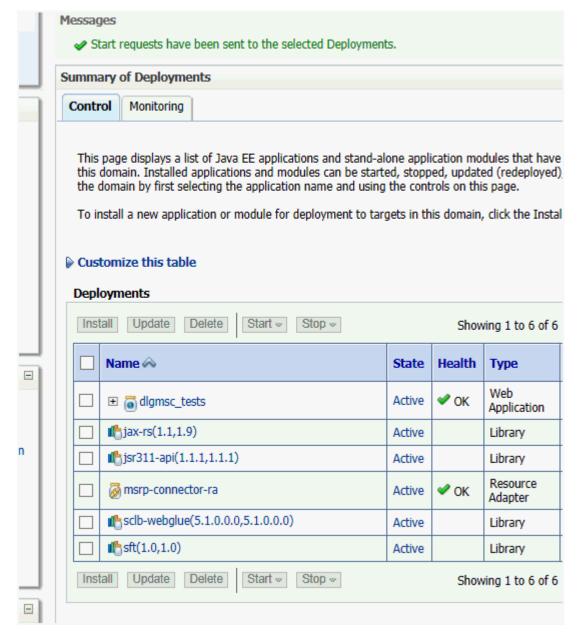
The **Deployments** along with its **State** and **Health** are displayed. Verify that the installed *dlgmsc_tests.war* application is in **Prepared** state.



Once in **Prepared** state, select *dlgmsc_tests.war* application and click on **Start** then **Servicing all requests**.



Click on Yes.



Make sure the "Start requests have been sent to the selected Deployments" message appears. Verify that deployed *dlgmsc_tests.war* application is in **Active** state.

Running the Test Servlets

Sample test servlets use custom demo prompts which need to be installed on dedicated PowerMedia XMS platform for this configuration. You can locate and install the demo prompts by performing the following:

- Copy all the .tar files inside the <Release Package>/DlgcJSR309DemoPrompts directory to the PowerMedia XMS machine under /var/lib/xms/media/en US/verification directory.
- 2. Untar each of the media files using the command; tar -xvf <Filename>.tar.

To verify that your installation is successful, you can dial into OCCAS and run a simple demo included with the JSR 309 Connector which will play a file.

To test the application, dial the following:

DlgcPlayerDemo@<OCCAS5.1.0-IP-ADDRESS>

If it is successful, you will hear a "Please contact your service provider" prompt.